

Model:

iR5570

iR6570

Ref No.:

iR6570-003

(F1-T01-0M5-10012-01)

Date:

July, 2005

Location:

Fixing Assembly

Subject:

E840 Indicated in response to damage on the Fixing Roller Trust Stop

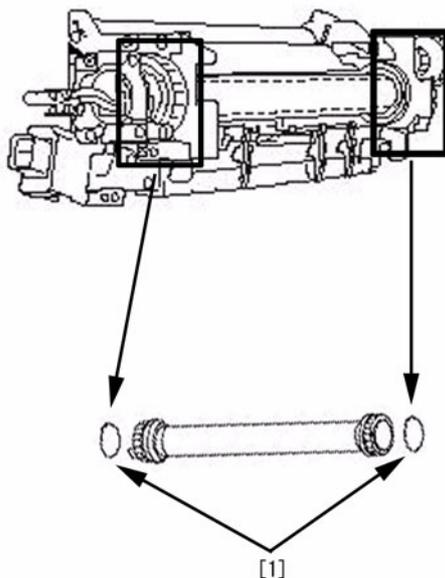
Details:

<Problem>

Damage to the Fixing Roller Thrust Stop leads to the indication of error code E840. At times, it can also indicate code E001/E004.

<Cause>

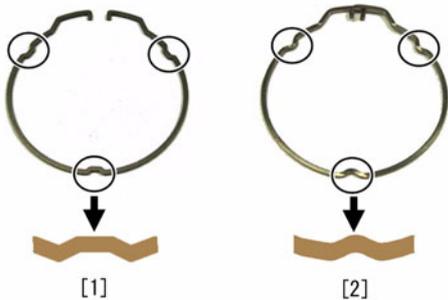
The strength of the Fixing Roller Thrust Stop [1] is not adequate and over time, it tends to show damage, failing to prevent the Fixing Roller from moving to and from. Or, the damaged stop can fall to the Shutter Drive Assembly to cause the shutter to malfunction, also resulting in an error.



F-1

<Factory Measure>

Modify the method used to shape the fixing roller thrust stop to increase its durability.



F-2

T-1

[1] Previous type

[2] New type

Service Work:

If any of the foregoing symptoms is noted, or in the course of a service visit, replace the existing Fixing Roller Thrust Stop with its new type.

Service Part:

No.		Part number	Description	Q'ty	I.C.	Page
1	Old	FC6-3842-000	RETAINER, FIXING ROLLER, THRUST	2->0	N	
	New	FC6-3501-020	RETAINER, FIXING ROLLER, THRUST	0->2	Y	810
2	Old	FM2-3052-000	Fixing Assembly	1->0	N	
	New	FM2-3052-040	Fixing Assembly	0->1	Y	810

Affected Machines:

- (120V)
- iR6570 KHN01169 and later
- iR5570 KHT03700 and later
- (230V)
- iR6570 KHP00057 and later
- iR5570 KHU00072 and later