



## Service Bulletin

Issued by Canon Europa N.V.

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**Software**

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**Model:**

iR5570

iR6570

**Ref No.:**

iR6570-009

(F1-T01-0M5-10027-01)

**Date:**

September, 2005

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**Location:**

iR5570/6570 series DCON

**Subject:**

Releasing the DC-Controller Software (v21.01)

**Reason:**

The software has been upgraded, it is now offered as v21.01

T-1

[History of Updates]

| Version | Description   | Date       |
|---------|---|------------|
| 21.01   | Correction of problem with drum memory  | 2005/09/26 |
| 20.05   | 1. K-size paper supported.<br>2. Modification of the error which remained the message on the LCD.<br>3. Modification of E001-0003 occurrence.<br>4. Modification of Service mode (DISPLAY > ANALOG > ABS-HUM) | -          |
| 11.02   | 1. The problem is fixed, such that an image density in the halftone area may become darker at the rear side of duplex.<br>2. The problem that a lifter alarm may not be canceled is fixed                     | -          |
| 10.04   | First Version   | -          |

**Details:**

Changes made when upgrading the DC-Controller to v21.01

T-2

| No. | Item                                   | Description   |
|-----|--|---|
| 1-1 | Correction of problem with drum memory | On rare occasions, drum memory may occur when an error occurs during the APC control. This problem is modified.<br>Error is "E-Code" and "Door Open" etc. |

**Service Parts:**

To be communicated as soon as identified.

**Affected Machines:**

To be communicated as soon as identified.