

SB Number:	SB DP-005	Creation Date: 14/02/2006
Subject:	<i>Measures against jam on original in Documnet Processor</i>	
Model:	DP-410	

Phenomenon:

Especially when feeding thin originals, the leading edge of the original might be curled up or folded on the center part. Then there is a possibility that the original might be jammed.

Cause:

Depending on the condition of FILM GUIDE BASE (P/N: 3HL0825_) stuck on the paper conveying guide and the condition of the original (upward curl etc.), the leading edge of the original might be caught by the edge of FILM GUIDE BASE.

No.	Old Parts No.	New Parts No.	Description	Q'ty		Interchangeability		SP	Remarks
				Old	New				
1	-----	303HL08350 3HL08350	FILM SUPPORT	-	5	-	O	O	

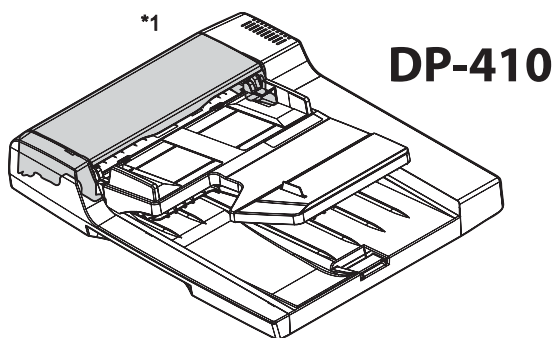
Field Measure:

If the problem arises, please place the 5 sheets of FILM SUPPORT. (Regarding the reference position for sticking the films, please see 'Procedure for placing FILM SUPPORT on DP-410' described at the end of this document)

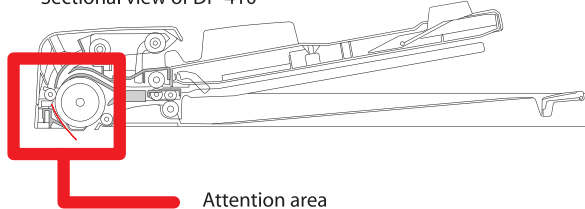
Affected Machine Serial Numbers:

L3054866 and higher

There is a possibility that the same shape film as FILM SUPPORT might be temporarily stuck on the machine with a lower serial number than indicated above. Machines with such a temporary solution can be recognized by a blue circular marking on the barcode label (remarks section) located on the outer case of the machine. If temporary measures have been taken, please check if this measure is sufficient. If not, please replace the temporary FILM SUPPORT with the new parts as described in this bulletin.



Sectional view of DP-410



DP-410 ADDING 'FILM SUPPORT'

- *1: To (re)place FILM SUPPORT please open and remove COVER PAPER FEED
p/n: 3HL07050
- A: Problem area on FILM GUIDE BASE where the leading edge of the original might be caught.
- FGB: FILM GUIDE BASE, standard in every machine
p/n: 3HL08250
- FS: FILM SUPPORT, **NEW PARTS**
p/n: 3HL08350

