

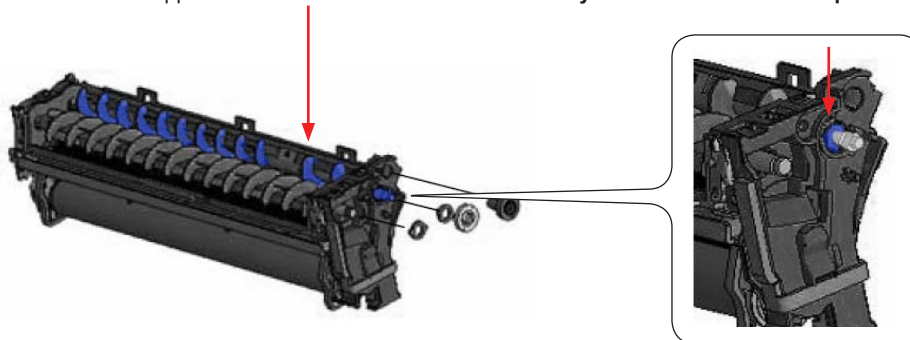
SB Number:	SB 2HG-006	Creation Date: 16/02/2010
Subject:	Error code SC2102 after switching the main switch ON	
Model:	FS-C5400DN	

Phenomenon	Error code SC2102 (developer colour motor error) may occur, after switching the main switch ON.
Cause	The inner part of the case DLP may contact the magnet roller, due to resin shrinkage of the case DLP . This results in increased load to the developer motor.
Solution	<ol style="list-style-type: none"> 1. The thickness of the poly slider washer has been changed from 0.2mm to 0.13mm. 2. Grease has been applied to the shaft of the screw DLP B assy and the oil seal contact parts. 3. To indicate that the DV-570 has been changed, a black mark has been added to the barcode label.

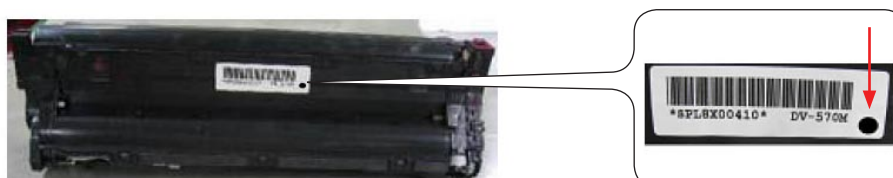
The thickness of the **poly slider washer** has been changed from 0.2mm to 0.13mm.



Grease has been applied to the **shaft of the screw DLP B assy** and the **oil seal contact parts**.



To indicate that the **DV-570** has been changed, a **black mark** has been added to the barcode label.



Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
				Old	New	Old	New	
1	302HG93021 2HG93021	302HG93022 2HG93022	DV-570(K)	1	1	O	O	O
2	302HG93031 2HG93031	302HG93032 2HG93032	DV-570(Y)	1	1	O	O	O
3	302HG93041 2HG93041	302HG93042 2HG93042	DV-570(M)	1	1	O	O	O
4	302HG93051 2HG93051	302HG93052 2HG93052	DV-570(C)	1	1	O	O	O

Serial numbers of affected units

Type	Serial number
DV-570(K)	WWR9Y05598
DV-570(Y)	WWS9Y05598
DV-570(M)	WWT9Y05598
DV-570(C)	WWV9Y05598

Units produced after the above mentioned serial numbers, should not have the above mentioned phenomena.