

SB Number:	SB 2HN-012	Creation Date: 16/02/2010
Subject:	Firmware upgrade (error code SC6000)	
Model:	FS-C5100DN/5200DN/5300DN	

Phenomenon

Error code SC6000 (fuser thermostat break failure) may be improperly detected in high temperature environments, when the machine recovers from sleep mode due to print data reception.

Firmware

Type	Program No.	Check SUM	Version	Status Date	Applicable model
SYSTEM	2HN_3000006003	27e2	006.003	30/10/2009	FS-C5100DN/5200DN/5300DN
ENGINE	2HL_1000008002	5cf8	008.002	17/12/2009	FS-C5100DN
ENGINE	2HM_1000008002	7553	008.002	17/12/2009	FS-C5200DN
ENGINE	2HN_1000008002	895d	008.002	17/12/2009	FS-C5300DN

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade the firmware to the latest version.			

Serial numbers of affected machines

Type	Serial number
FS-C5100DN	XEU0130771
FS-C5200DN	XEV0114017
FS-C5300DN	XEW0115254

Machines produced after the above mentioned serial numbers, should not have the above mentioned phenomenon.