

SB Number:	SB 2KS-001	Creation Date: 10/12/2009
Subject:	<i>Firmware upgrade (low fuser temperature etc.)</i>	
Model:	TASKalfa420i/520i	

Contents of changes	Item	Contents
	1 Error code C8040 (belt problem) is not indicated.	Error code C8040 may not be indicated when the CN21 connector on the DF-780(B), 1000 sheet PWB has been disconnected.
	2 Fuser failure after completing a print job.	<p>Phenomenon A fusing failure may occur.</p> <p>Cause The fuser temperature drops to 15% when an A3 print job is sent while the engine drive continues after a previous print job. Under this condition the fuser does not reach the proper temperature for the next print job.</p> <p>Solution The fuser temperature will drop to 50% in order to reach the proper fusing temperature on time.</p>
	3 Staple jam is not displayed.	An ordinary paper jam message may be displayed when a staple jam occurs at the inner finisher of the DF-720(B).

Firmware	Type	Program No.	Check SUM	Version
	MAIN	2KS_2F00001076	-----	001.076
	MMI	2KS_7000001074	-----	001.074
	ENGINE	2KS_1000002002	-----	002.002
	SCANNER	2KS_1200001013	-----	001.013

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomena occur, please upgrade all the firmware at the same time.			

Serial numbers of affected machines

Type	Serial number
TASKalfa420i	QWH9900154
TASKalfa520i	QWD9X00147

Machines produced after the above mentioned serial numbers, should not have the above mentioned phenomena.