

SB Number:	SB 2DC-006	Creation Date: 01/02/2004
Subject:	MPF paper jams	
Model:	KM-1500	

Phenomenon

If MPF (Multi purpose tray, bypass tray) is not completely opened, paper is not fed properly and paper may jam.

Cause

When using the MPF section, the user may not press down on the MPF tray sufficiently until a click is heard before the user places the paper. Only if a click is heard is the MPF section completely opened.

Field Measure

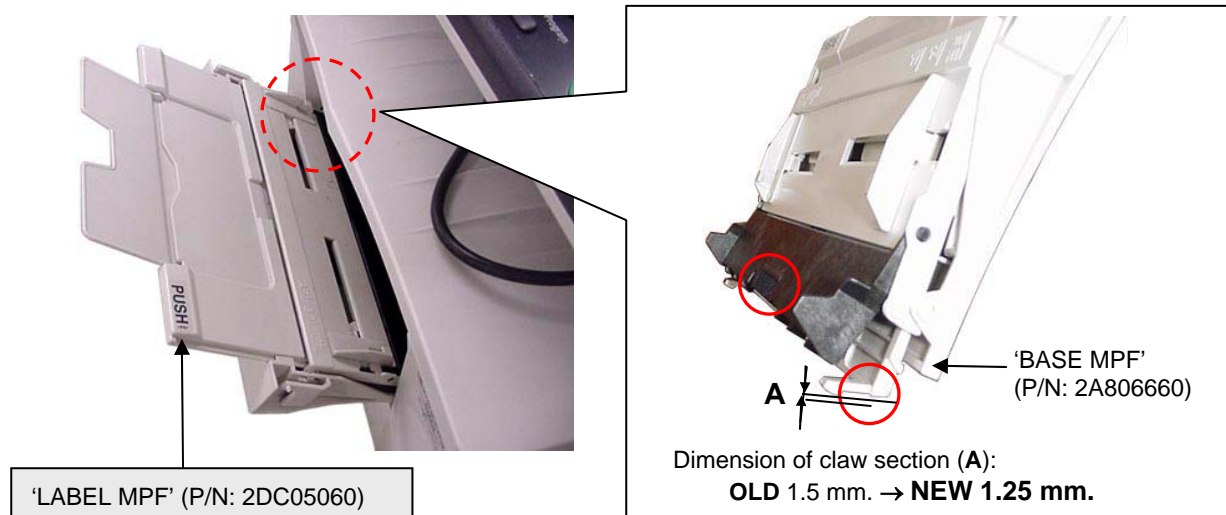
Please instruct and/or assure the user to press the MPF tray, '**PUSH SEAL**' (P/N: 2DC05060), hard until a click is heard before placing the paper.

Final Measure

Since the complete opening of the MPF tray turned out to be somewhat difficult, the strength needed to completely open the tray by pressing the '**PUSH SEAL**' (P/N: 2DC05060) has been reduced as follows.

CONTENTS OF CHANGES

The dimension of claw for 'BASE MPF' (No.1) has been shortened so that the MPF section can be easily opened with weaker force than before.



No.	Part No. OLD	Part No. NEW	Description	Q'ty old-new		Interchange ability	
1	5MVB872SH019 (2A806660)	2A806661	BASE MPF	1	1	X	O

Affected Machine Serial numbers:

KM-1500: XAU4134774