

Service Bulletin

SB Number:	SB 2AV-005	Issue Date: 17/05/2001
Subject:	Firmware for Scan System (A) (network scan system)	
Model:	KM-2030	

When installing Scan System (A) (optional network scan system) to the KM-2030, it is necessary to update the firmware of the KM-2030 to the following version or later.
Please update the two ROM's mentioned at the same time.

ROM MAIN:	2AX68091B	(For more info about the uploading method, see Service manual page 1-7-3)
ROM OPERATION:	2AX68048S	(For more info about the uploading method, see Service manual page 1-7-5)

IMPORTANT NOTE:

It is not possible to use the scan system (A) on the KM-2030 if older versions than the firmware described above are in use!

NOTE:

After the above ROM versions have been installed, the following two minor problems may occur.

I.

Phenomenon

When interrupting original feeding through the DF (using TWAIN) by pressing the 'stop key' (on the machine itself), the scanning dialogue screen on the PC may not automatically go away.

Measure

Click on the 'cancel' button in the dialogue screen and it will disappear.

II.

Phenomenon

If the F-2205 (built in finisher) is installed on a KM-2030 equipped with the FAX functionality, and there is still some paper left on the middle tray after the main switch is turned off, after that paper (incoming fax) may not be ejected and may remain in the middle tray.

Measure

Phenomenon will be solved in the production lines.

AFFECTED MACHINE SERIAL NUMBERS

KM-2030 (2AX68091B AND 2AX68048S installed in the machines)
37016921 and later (Production of April 2001)