

SB Number:	SB 2C9-006	Creation Date: 24/06/2004
Subject:	E32 (unsuccessful detection of toner container detection switch)	
Model:	KM-1620	

Phenomenon & Cause

If the toner container does not press enough against the '**SWITCH CONTAINER**' (P/N: 2C927140) in order to detect the existence of toner container, then **E32**, that notifies the non-existence of toner container, may be displayed.

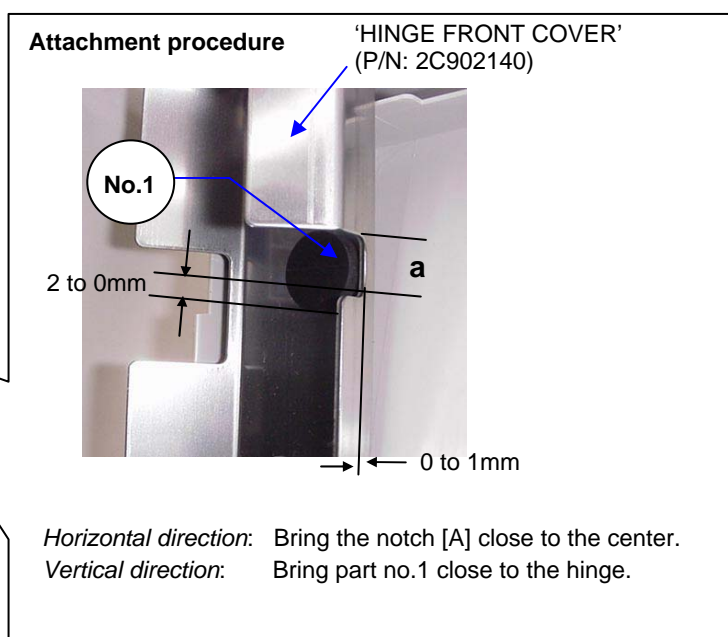
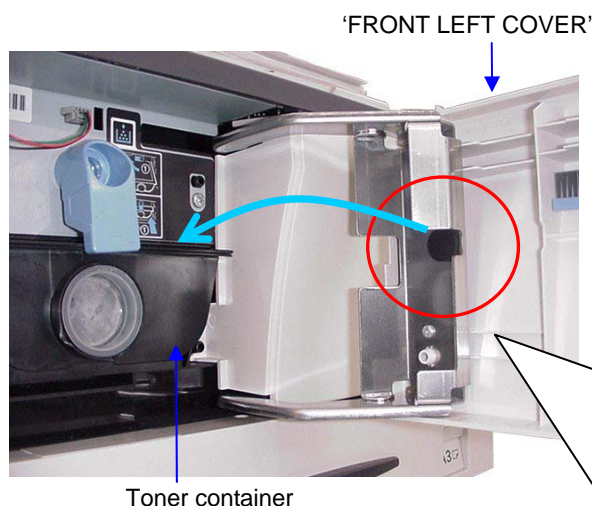
Countermeasure

'**BASE LEG**' (No.1) has been added to make certain that the toner container is pushed to the back side of the machine when closing the '**FRONT LEFT COVER**' (P/N: 2C904020).

Field Measure

If the phenomenon arises, please attach the '**BASE LEG**' (No.1) to the '**HINGE FRONT COVER**'.

See below figure.



Parts Table

No.	Part No. OLD	Part No. NEW	Description	Q'ty old-new		Interchange ability	
1	-----	3HW02140	BASE LEG	-	1	-	O

Affected Machine Serial Numbers:

KM-1620: H3016362 to H3016440 and H3017241 and later