

|                   |   |                                  |
|-------------------|---|----------------------------------|
| <b>SB Number:</b> | <b>SB 2GR-031</b>                         | <b>Creation Date: 14/08/2009</b> |
| <b>Subject:</b>   | <b>Firmware upgrade (version 027.018)</b> |                                  |
| <b>Model:</b>     | <b>KM-3050/4050/5050</b>                  |                                  |

| Contents of changes | Item              | Contents   |
|---------------------|-------------------|--|
|                     | Error code CF323. | Received fax data is compressed when saving to the hard disk.<br>The compressed data may exceed the prepared hard disk space, which is based on the fax image.<br>Under this condition the process will take too long and error code CF323 will occur.<br>This has been corrected. |

| Firmware | Type    | Program No.     | Check SUM | Version |
|----------|---------|-----------------|-----------|---------|
|          | MAIN    | S2GR_2000027018 | -----     | 027.018 |
|          | MMI     | S2GR_7000027018 | -----     | 027.018 |
|          | ENGINE  | S2GR_1000015001 | -----     | 015.001 |
|          | SCANNER | S2GR_1200006001 | -----     | 006.001 |

|                       |  |  |   |  |
|-----------------------|--|--|---|--|
| <b>Classification</b> | <input type="checkbox"/> Entire stock rework   | <input type="checkbox"/> In-field modification at next visit | <input checked="" type="checkbox"/> In-field modification by case | <input type="checkbox"/> No modification necessary |
| <b>Field measure</b>  | When the above mentioned phenomenon occurs, please upgrade all the firmware to the latest version. |  |   |  |