

SB Number:	SB 2FZ-047	Creation Date: 01/10/2009
Subject:	<i>Damage to the gears at the developing unit due to toner leakage</i>	
Model:	KM-C2520/3225/3232/2525E/3232E/4035E	

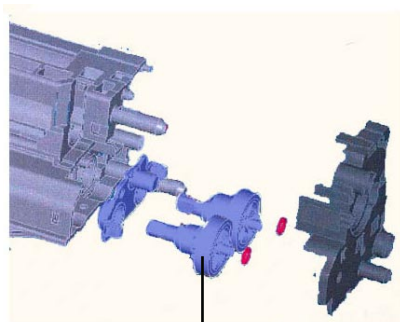
Phenomenon	<p>The following phenomena may occur:</p> <ol style="list-style-type: none"> 1. Error code C710X (Toner sensor error) 2. White spots on the image. 3. One side of the image is not printed.
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Cause	<p>Toner might enter the oil seal of the bush screw, resulting in the bearing being damaged and toner leakage may occur.</p> <p>This toner leakage might cause the gear screw Z27 to get damaged, resulting in the gear to skip.</p>
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Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchange-ability		SP
					Old	New	Old	New	
	1	302FZ93115 2FZ93115	302FZ93116 2FZ93116	PARTS DLP K ASS'Y	1	1	X	O	O
	2	302FZ93125 2FZ93125	302FZ93126 2FZ93126	PARTS DLP Y ASS'Y	1	1	X	O	O
	3	302FZ93135 2FZ93135	302FZ93136 2FZ93136	PARTS DLP C ASS'Y	1	1	X	O	O
	4	302FZ93145 2FZ93145	302FZ93146 2FZ93146	PARTS DLP M ASS'Y	1	1	X	O	O

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomena occur, please replace parts DLP ass'y (depending on which toner leaks) with the latest type.			

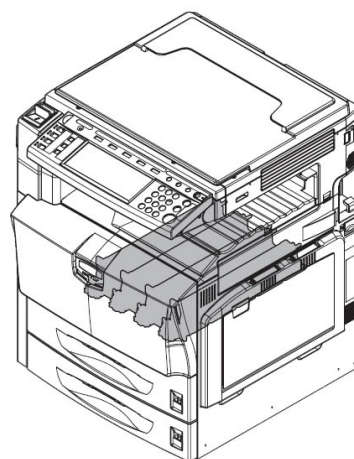
Affected serial numbers	Type	Serial number
	KM-C2525E	PAX8912311 and higher
	KM-C3232E	PAV8X02660 and higher
	KM-C4035E	QCN8X01058 and higher
	PARTS DLP K ASS'Y	KUG8911119 and higher
	PARTS DLP Y ASS'Y	KUH8909198 and higher
	PARTS DLP C ASS'Y	KUJ8909992 and higher
	PARTS DLP M ASS'Y	KUK8909191 and higher



GEAR SLEEVE Z17H
302FZ14180



GEAR IDLE Z15H DLP
302FZ14170



Phenomenon; Toner comes between the oil seal and the bearing, then the gears damage and the toner starts to leak.

