

SB Number:	SB 2H0-005	Creation Date: 12/06/2008
Subject:	<i>Firmware upgrade (C6020 when opening and closing the cover, Job separator detection error etc.)</i>	
Model:	KM-2560/3060	

Contents of changes	Item	Contents
	1	Error code C6020 when opening and closing the front cover. After the machine has reached working temperature after switching on or recovering from sleep mode, error code C6020 (abnormal high fuser temperature) could occur when opening and closing the front cover.
	2	No detection of the Job separator after recovering from sleep mode. The Job separator could not be detected after recovering from sleep mode.
	3	Incorrect movement of the Bypass lift during Toner installation. Bypass lift keeps going up and down during installation of the toner when turning on the power for the first time, normally this should happen only once.
	4	Machine goes out of sleep mode when obtaining Data using KM-Net Admin. Obtaining hard disk data from the machine with KM-Net Admin, could result in the machine to go out of sleep mode.
	5	"Wait for a while" message when pressing the start key while going into Auto sleep mode. Pressing the start key while the machine shifts into Auto sleep mode, could cause the Operation panel to display "Wait for a while".
	6	Machine lock while going into Auto sleep mode. Machine could lock while the LED starts blinking, while going into Auto sleep mode.
	7	CF620 error while exporting Address book data. Error code CF620 may occur when exporting Address book data.
	8	"Print overrun" error message after Auto panel reset. After pressing the reset key or when recovering from Auto panel reset, error code "Print overrun" may occur.
	9	Panel lock after second attempt to scan to destination using Speed dial touch key. Inputting a destination using the speed dial touch key, may cause the machine to lock. At first the address will be displayed in the destination display, however if then the start key is pressed to start scanning and sending, the address is deleted from the destination display. The machine lock could occur, when attempting to use the speed dial touch key a second time.
	10	Nonresponding touch keys in the Send screen. After recovering from sleep mode, it may happen that the touch keys in the Send screen do not respond.

Latest firm-ware as of January 2008	Type	Program No.	Version
	MAIN	2H0_2F00.005.003	005.003
	ENGINE	2H0_1000.007.002	007.002

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When above mentioned phenomena occur, upgrade the firmware			

Affected serial numbers	Type	Serial number
	KM-2560/3060	From the production of January 2008