

<b>SB Number:</b>	<b>SB 2H0-022</b>	<b>Creation Date: 04/08/2009</b>
<b>Subject:</b>	<b>Service call C6000 due to improperly fitted bush heat L</b>	
<b>Model:</b>	<b>KM-2540/3040/2560/3060</b>	

<b>Phenomenon</b>	Service call C6000 (Fuser heater break) may occur.
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<b>Cause</b>	Due to improper fitting of the bush heat L 302F725080, it wears out more quickly. This may cause damage of the heat roller, resulting in error code C6000.
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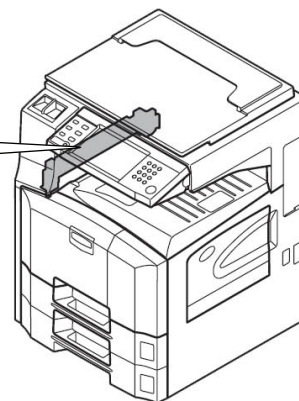
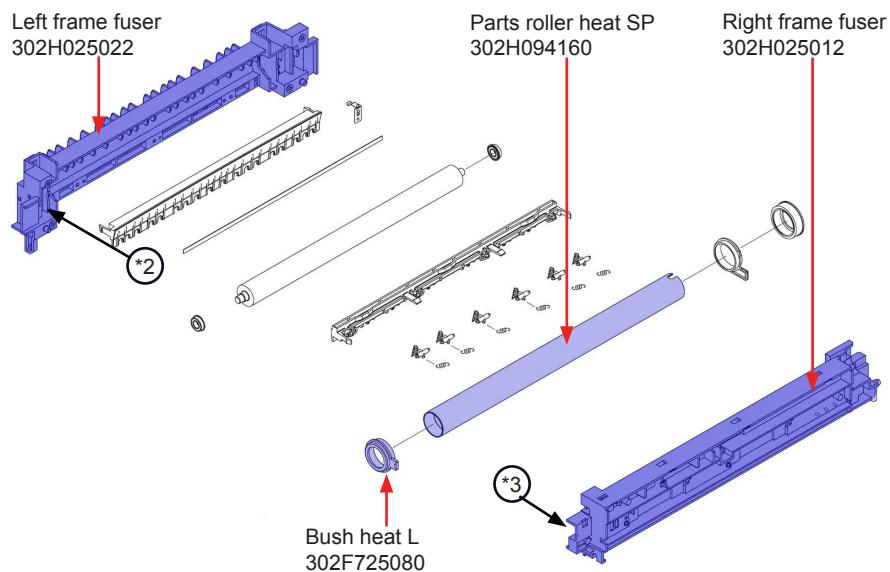
<b>Solution</b>	Several ribs have been added to the left frame fuser 302H025022 and right frame fuser 302H025012, to ensure proper fitting of the bush heat L.
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Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	302H093040 2H093040	302H093041 2H093041	PARTS FK-670(E)	1	1	X	O	O
	2	302H025011 2H025011	302H025012 2H025012	+ RIGHT FRAME FUSER	1	1	X	O	-
	3	302H025021 2H025021	302H025022 2H025022	+ LEFT FRAME FUSER	1	1	X	O	-

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input checked="" type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomenon occurs, please replace left frame fuser 302H025021 with 302H025022 and right frame fuser 302H025011 with 302H025012.			

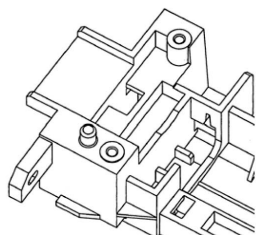
<b>Affected serial numbers</b>	<b>Type</b>	<b>Serial number</b>
	KM-2540/3040/2560/3060	Not available

Fig. 14 Fuser section at the parts list

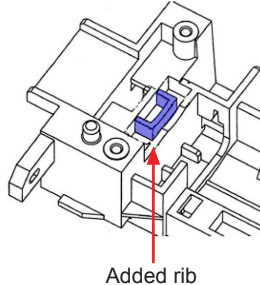


## Solution

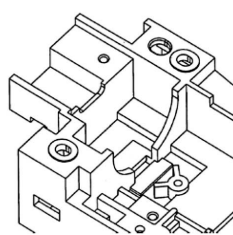
\*2: Right view of the left frame fuser, old condition



\*2: Right view of the left frame fuser, old condition



\*3: Left view of the right frame fuser, old condition



\*3: Left view of the right frame fuser, new condition

