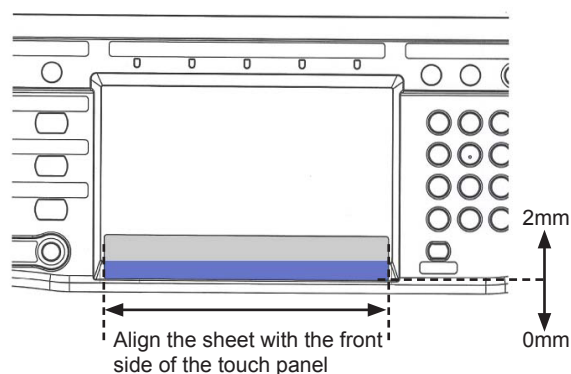


SB Number:	SB 2H0-023	Creation Date: 12/01/2010
Subject:	No response from the touch panel	
Model:	KM-2560/3060, TASKalfa250ci/300ci/400ci/500ci	

Phenomenon	The touch panel may not respond.
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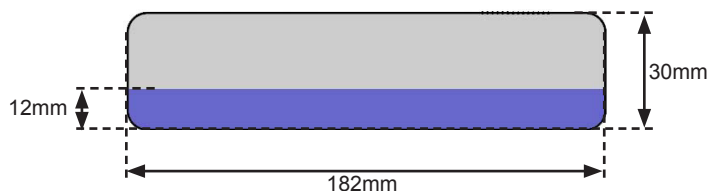
Cause	When too much pressure is used operating the touch panel, it may be possible a gap is created between the operation panel cover and the touch panel. Foreign particles may enter the gap, causing the touch panel to stop responding.
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Solution	Attach the sheet tablet protect 302H005A20 to the touch screen at the operation panel.
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Sheet tablet protect specifications

Material	: PET film
Thickness	: 0.075mm
Colour	: Transparent
Blue marked part	: Tape



Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	-----	302H005A20 2H005A20	SHEET TABLET PROTECT	-	1	-	○	-

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please attach the sheet tablet protect 302H005A20.			

Serial numbers of affected machines

Type	Serial number
KM-2560/3060, TASKalfa250ci/300ci/400ci/500ci	No production