

<b>SB Number:</b>	<b>SB 2H0-011</b>	<b>Creation Date: 28/08/2008</b>
<b>Subject:</b>	<b>Firmware upgrade V2.05A (Operation panel PCB change etc.)</b>	
<b>Model:</b>	<b>KM-2560/3060</b>	

<b>Contents of changes</b>	<ol style="list-style-type: none"> <li>1. Add compatibility for operation panel PCB 302H94600.</li> <li>2. Machine lock after recovering from sleep mode.</li> <li>3. Error code 65 and non responding send and copy buttons after canceling a scan job.</li> <li>4. Chain dial failure.</li> <li>5. Incorrect display of custom paper size names containing "&lt;".</li> <li>6. Machine lock when deleting short cuts in the document box.</li> <li>7. Document characters are displayed as white in the document box.</li> <li>8. Number of fax destinations are displayed as 0, when using the accessibility command.</li> <li>9. Cassette 1 is set as output destination when selecting the mp tray.</li> <li>10. Settings in the document box do not change, when they are adjusted.</li> <li>11. "On hook" key cannot be used in the send screen.</li> <li>12. Machine lock when changing the output destination of a document box print job.</li> <li>13. Paper jam 05 when processing multiple jobs.</li> <li>14. Originals are detected as the wrong size or not at all.</li> </ol>
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<b>Latest firm-ware as of month year</b>	<b>Type</b>	<b>Program No.</b>	<b>Check SUM</b>	<b>Version</b>
	MAIN	2H0_2F00.011.006	-----	011.006
	ENGINE	2H0_1000.008.002	-----	008.002
	MMI2	2H0_7A00.011.006	-----	011.006

<b>Classification</b>	<input type="checkbox"/> Entire stock rework <input type="checkbox"/> In-field modification at next visit <input type="checkbox"/> In-field modification by case <input checked="" type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, upgrade the firmware to the latest version. As a temporary measure for the incorrect detection of originals (described in item No.14), run maintenance mode U099 and change the settings of light source R, G and B from 60 to 100.

<b>Affected serial numbers</b>	<b>Type</b>	<b>Serial number</b>
	KM-2560/3060	From the production of April 2008

Contents of changes	Item		Contents
	1	Add compatibility for operation panel PCB 302H94600.	The firmware has been changed to make the machine compatible with new model operation panel PCB 302H094600 and too improve the machine recovery procedure after a power failure.  See service bulletin 2H0-010 for further details.
	2	Machine lock after recovering from sleep mode.	The machine may lock after closing the front cover when the machine has recovered from sleep mode.
	3	Error code 65 and non responding send and copy buttons after canceling a scan job.	The send and copy buttons do not respond and error code 65 (memory over) will be displayed after pressing cancel while the machine is scanning.
	4	Chain dial failure.	Chain dial does not work in the following cases:  1. When using the Next destination button in the fax screen to enter a new fax number. 2. If the check box is set to on in the address book.
	5	Incorrect display of custom paper size names, containing "<".	If "<" is added to the name of a custom paper size, the paper size may not be displayed correctly.
	6	Machine lock when deleting short cuts in the document box.	A machine lock may occur when a short cut is selected in the document box and the delete button is pressed.
	7	Document characters are displayed as white in the document box.	Document characters stored in the document box may be displayed as white in the detail screen of the document box, when the document has been stored using the windows picture and fax viewer in combination with the KPDL min driver.
	8	Number of fax destinations are displayed as 0, when using the accessibility command.	The number of fax destinations may be displayed as 0, if a destination is added while the operation panel menu is zoomed after pressing the accessibility key.
	9	Cassette 1 is set as output destination when selecting the mp tray.	Setting custom paper size for the mp tray may result in the selection of cassette 1 for paper input, when settings are viewed in the quick tab.
	10	Settings in the document box do not change, when they are adjusted.	Changing the settings of a custom job in the document box (E.G. paper size, zoom level etc.) may not result in a change of these settings.
	11	"On hook" key cannot be used in the send screen.	The "on hook" key may not respond after registering or deleting short cuts in the send menu.
	12	Machine lock when changing the output destination of a document box print job.	The machine may lock when changing the output cassette for a stored job in the document box.
	13	Paper jam 05 when processing multiple jobs.	Paper jam 05 may occur when multiple jobs are processed by the machine. (This phenomenon can be avoided, by setting the "output log" to off.)
	14	Originals are detected as the wrong size or not at all.	The original may not be detected or a wrong size is detected if the machine is on for 2 hours or longer.  This occurs when the scanner is affected by light from the environment. The operation signal timing of the CCD has been changed to avoid this phenomenon.