

<b>SB Number:</b>	<b>SB 2H0-028</b>	<b>Creation Date: 02/02/2010</b>
<b>Subject:</b>	<b>Installing the Fax System (M2) in the KM-2560/3060</b>	
<b>Model:</b>	<b>KM-2560/3060, Fax System (M2)</b>	

**Affected models:** KM-2560/3060

## Contents

Please note the following when installing the Fax System (M2) in the KM-2560/3060:

1. Please ensure that the firmware in the KM-2560/3060 has been upgraded to the below mentioned versions or higher:

Main firmware: 2H0\_2F00.032.004

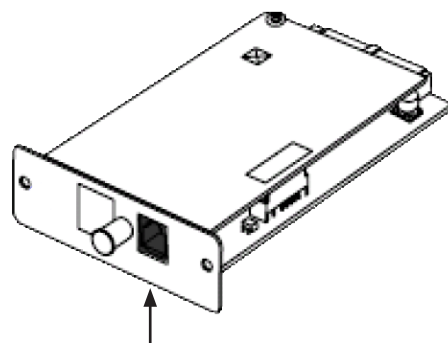
MMI2 firmware: 2H0\_7A00.032.004

2. Do not mix the fax system (M) with the Fax System M2, when installing 2 fax systems in the same machine.

\*Failure to comply with the above mentioned conditions may result in error code C0070.

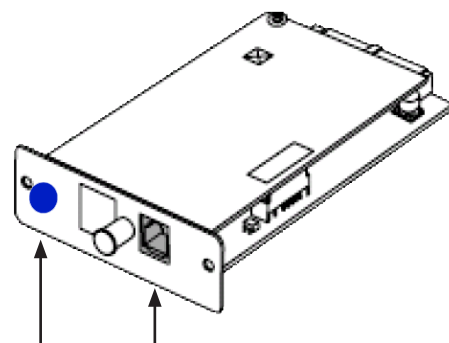
Recognizing the difference between the Fax System (M) and Fax System (M2).

**Old Fax System (M)**



The colour of the modular connector is black

**New Fax System (M2)**



The colour of the modular connector is grey and a blue mark has been added.

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input checked="" type="checkbox"/> No modification necessary
<b>Field measure</b>	When installing 2 fax systems in the machine, do not mix Fax System (M) and Fax System (M2). Please note that upgrading the firmware to the latest version is preferable.			

## Serial numbers of affected machines

Type	Serial number
KM-2560/3060, Fax system (M2)	Not available

## Machine firmware

Type	Program No.	Check SUM	Version	Remarks
MAIN	2H0_2F00.032.004	----	032.004	
ENGINE	2H0_1000.012.001	----	012.001	
MMI2	2H0_7A00.032.004	----	032.004	

## Fax system firmware

FAX APL M	-----	----	3KH_5100011001	For fax system (M)
FAX BOOT M	-----	----	3KH_5000009001	For fax system (M)
FAX APL M2	-----	----	3KH_5100N03006	For fax system (M2)
FAX BOOT M2	-----	----	3KH_5000001022	For fax system (M2)
FAX BOOT/APL MIX	StratosFAX_Pack_ N04003_011001	----	N04003_011001	Combined firmware*

### Notes\*

Please note that this firmware pack contains the firmware for the fax system (M) and fax system (M2).  
Decompress the file and save the file on a CF card or USB drive.  
The proper firmware will be installed, regardless if the fax system (M) or fax system (M2) is installed in the machine.  
There is no current plan to supply dedicated firmware for the fax system (M2) only.

## Remote fax system firmware

FAX BOOT/APL MIX F/W	R3KH_5500011001	----	011.001	For fax system (M)
FAX APL M2	R 3KH_5100N04003	----	3KH_5100N04003	For fax system (M2)
FAX BOOT M2	R3KH_5000001022	----	3KH_5000001022	For fax system (M2)

## Compatibility between the machine and the fax boards

F/W version	Fax slot 1	Fax slot 2	Result	Phenomenon	Cause
V2.41 or before	Fax System (M2)		Unusable	Error code C0070	Old firmware
	Fax System (M2)	Fax System (M2)	Unusable	Error code C0070	Old firmware
	Fax System (M2)	Fax System (M)	Unusable	Error code C0070	Old firmware
	Fax System (M)		Usable		
	Fax System (M)	Fax System (M2)	Unusable	Error code C0070	Fax System (M) + (M2)
	Fax System (M)	Fax System (M)	Usable		
V2.42 or later	Fax System (M2)		Usable		
	Fax System (M2)	Fax System (M2)	Usable		
	Fax System (M2)	Fax System (M)	Unusable	Error code C0070	Fax System (M) + (M2)
	Fax System (M)		Usable		
	Fax System (M)	Fax System (M2)	Unusable	Error code C0070	Fax System (M) + (M2)
	Fax System (M)	Fax System (M)	Usable		