Canon SERVICE BULLETIN

FAX

MODEL: **LaserBase MF5650**

No.: MF5650-001
(SH-T01-0LD-10011-01)
Date: 30.07.04

SUBJECT: **PROBLEMS OCCURRING WHEN TRANSMISSION HAS BEEN MADE FROM LASERBASE MF5650 TO TIS-MADE PRODUCT**

DESTINATION: **F14-5692 (UK, GER, FRN, EUR)**

Detail:

\<Symptom\>
The following problems occur on the LCD of UA1612 (model name) and the communication control report when transmission has been made from LaserBase MF5650 to TIS (manufacturer)-made UA1612.
LCD: The square mark appears continuously following numbers displayed on the LCD of UA1612 (reception side).
(Up to the 20th digit counted from the first number.)

e.g.) 12-3456: 123456□□□□……

Communication control report: The last number of numbers in the communication control report of UA1612 (reception side) appears continuously. (Up to the 20th digit counted from the first number.)
e.g.) 12-3456: 123456666......

\<Cause\>
Software bug.

\<Sidestepping Method\>
Enter spaces up to the 20th digit (counted from the first number) following valid numbers.

\<Factory Measure\>
Countermeasures will be taken to software in late July.