Canon SERVICE BULLETIN FAX

MODEL: **LaserBase MF5630/MF5650**   No.:   MF5650-002

Date: 27.08.04

SUBJECT: **REMEDY FOR CLAIMS ABOUT "CCD UNIT ALWAYS ON"**

This bulletin describes how to handle claims about "CCD unit always on".

Symptom:
The CCD unit will always stay on, even though the machine is in Energy Saving mode.

Explanation:
The machine operates according to specification.
The CCD unit is left on, in order to enable quick restart and high quality copies / scans after recovering from Energy Saving mode.

Measure:
The CCD unit can be set to switching OFF in Energy Saving mode. Please follow the procedure below.

Precaution:
If the CCD unit is turned OFF and then turned ON again, it will take about 3 minutes for it to stabilize its light intensity. In case the CCD unit is OFF in Energy Saving mode, it will remain in standby state for a while, even though a copy or scan job is received.
Therefore the procedure below should only be applied if customers understand and accept this demerit.

Procedure:
1. Change the default value of "#SYSTEM SW002 bit4" from "1" to "0" by using the following sequence:
    a. Press the "Menu" button.
    b. Press the "#" key.
    c. Press the left-pointing triangle key 5 times ("# SYSTEM" will be shown on the display).
    d. Press the "OK" button 3 times.
    e. Press the right-pointing triangle key 4 times.
    f. Press the "0" key.
    g. Press the "OK" button.
    h. Press the "STOP" key.

2. Change the length of the time before the CCD unit switches OFF from the default value (120) to any number in "#SYSTEM NUMERIC 003" in the Service Mode by using the following sequence:
    a. Press the "Menu" button.
    b. Press the "#" key.
    c. Press the left-pointing triangle key 5 times ("# SYSTEM" will be shown on the display).
    d. Press the "OK" button.
    e. Press the right-pointing triangle key ("#SYSTEM NUMERIC" will be shown on the display).
    f. Press the "OK" button.
    g. Press the right-pointing triangle key 2 times ("003" as well as the length of the time {"120"} is indicated).
    h. Press the "1" key ("1201" will be indicated as the length of the time).
    i. Press the "1" key ("12011" will be indicated as the length of the time).

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j. Press the "1" key ("0" will be indicated as the length of the time).
k. Press the "1" key ("1" will be indicated as the length of the time).
l. Press the "OK" button.
m. Press the "STOP" key.