Canon

Service Bulletin

Issued by Canon Europa N.V.

Model:	**Ref No.:**
LaserBase MF5730	MF5650-010 Rev. 2
LaserBase MF5750	(SH-T01-0LD-10031-03)
	Date:
	October 2005

Location:

SCNT Board Assembly (HG3-3999/ HG3-4000)

Subject:

Version upgrade of main ROM for SCNT board assembly (WLaa-56-02)

SPEED:

SH-LD-0039-01

Destination:

F14-6592 (GB, FR, CN, KR/230V), F14-6591 (GB, FR, CN, KR/230V)

Reason:

Upgrade the firmware for SCNT board assembly from WLaa-55-08 to WLaa-56-02.

History of Upgrade:

Service Bulletin	Ver.	Detail	Date
	WLaa-56-02	A bug fix in system timer	Jun. 28, 2005
		A fix of bug occurring when conducting remote operation in ESS mode	
		A fix of bug occurring in memory full condition of FAX reception	
	WLaa-55-10	A fix of bug of setting range for autodial	
		A fix of bug causing a lock in manual communication	
		A fix of bug identifying Chinese as ROT incorrectly	
MF5650-007	WLaa-55-08	Change of default value for network	Jun. 22, 2005
SH-T01-0LD-10012-01 (Japanese)	WLaa-54-62	A Countermeasure against vertical lines occurring when scanning originals into computer	Nov. 9, 2004
None	WLaa-54-52	First release (JPN only)	

Detail:

Change to WLaa-56-02

No.	Item	Detail
1	A bug fix in system timer	A revision of software to prevent it from causing a bug that a machine becomes inoperative in copying while displaying scanner adjustment 24.85 days after power on
2	A fix of bug occurring when conducting remote operation in ESS mode	A revision of software to prevent it from causing a bug that the Fax reception cannot be done by remote operation with external phone in ESS mode
3	A fix of bug occurring in memory full condition of FAX reception	A revision of software to prevent it from causing a bug that the last page is not printed in memory full condition of FAX reception

Change to WLaa-55-10

No.	Item	Detail
1	A fix of bug of setting range for autodial	A revision of software on the setting range for autodial (TYPE: CHINA) "2 to 99" -> "5 to 99"
2	A fix of bug causing a lock in manual communication	A revision of software to prevent it from causing a lock due to communication interruption while printing in manual communication
3	A fix of bug identifying Chinese as ROT incorrectly	A revision of software to prevent it from causing a bug that the machine identifies wrongly Chinese as ROT (re-order tone) in sound detection of switching between FAX and TEL

Service work:
Upgrade the version to Ver. WLaa-56-02 by using "Service Support Tool (SST)" at service visit, or replace SCNT board assembly by new ones (FG3-3997-050/FG3-3996-050).

Service parts:

No.		Part name	Part No.	Q'ty	Stock	Compati-bility	Available from	Fig. No.
1	Old	SCNT BOARD ASS'Y	FG3-3997-030	1 > 0	A	N		950
	New	SCNT BOARD ASS'Y	FG3-3997-050	0 > 1	D	Y		
2	Old	SCNT BOARD ASS'Y	FG3-3996-030	1 > 0	A	N		950
	New	SCNT BOARD ASS'Y	FG3-3996-050	0 > 1	D	Y		
3	Old	IC,MBM29DL640E90TN-E1,FLASHROM	FH4-4004-000	1 > 0	A	N		950
	New	IC,MBM29DL640E90TN-E1,FLASHROM	FH4-4004-050	0 > 1	F	Y		

Effective on:
July 2005

Serial No.:

Model		Starting Serial No.
LASERBASE MF5730	(GB)	SFB02641
LASERBASE MF5750	(GB)	SFC02641
LASERBASE MF5730	(D/E/F)	SFE04331
LASERBASE MF5750	(DE)	SFF03161
LASERBASE MF5750	(FRN)	SFJ03313
LASERBASE MF5730	(EUR)	SFK05180
LASERBASE MF5750	(EUR)	SFL06465