# Canon

## *Service Bulletin*

Issued by Canon Europa N.V.

**LBP-FAX/ LBP-MFP**

**HARDWARE**

| | |
|---|---|
| **Model:** | **Ref No.:** |
| **LaserBase MF5770** | MF5650-011 Rev. 1 |
| | (SH-T01-0LD-10032-03) |
| | **Date:** |
| | September 2005 |

**Location:**

SCNT Board Ass'y

**Subject:**

Version upgrade of firmware for SCNT board assembly (Wlaa-06-02)

**SPEED:**

SH-LD-0039-01

**Destination:**

F14-6593 (GB, FR, EUR), F14-6592 (DE)

**Reason:**

Upgrade the version of firmware for SCNT board assembly from WLaa-05-08 to WLaa-06-02.

**History of Upgrade:**

| Service Bulletin No. | Ver. | Detail | Date |
|---|---|---|---|
| | WLaa-06-02 | A bug fix in system timer | 28 Jun. 2005 |
| | | A fix of bug occurring when conducting remote operation in ESS mode | |
| | | A fix of bug occurring in memory full condition of FAX reception | |
| | WLaa-05-10 | A fix of bug of setting range for autodial | |
| | | A fix of bug causing a lock in manual communication | |
| | | A fix of bug identifying Chinese as ROT incorrectly | |
| None | WLaa-05-08 | First release | |

**Detail:**

Change to WLaa-06-02

| No. | Item | Detail |
|---|---|---|
| 1 | A bug fix in system timer | A revision of software to prevent it from causing a bug that a machine becomes inoperative in copying while displaying scanner adjustment 24.85 days after power on |
| 2 | A fix of bug occurring when conducting remote operation in ESS mode | A revision of software to prevent it from causing a bug that the Fax reception cannot be done by remote operation with external phone in ESS mode. |
| 3 | A fix of bug occurring in memory full condition of FAX reception | A revision of software to prevent it from causing a bug that the last page is not printed in memory full condition of FAX reception. |

Change to WLaa-05-10

| No. | Item | Detail |
|---|---|---|
| 1 | A fix of bug of setting range for autodial | A revision of software on the setting range for autodial (TYPE: CHINA) "2 to 99" -> "5 to 99" |
| 2 | A fix of bug causing a lock in manual communication | A revision of software to prevent it from causing a lock due to communication interruption while printing in manual communication |
| 3 | A fix of bug identifying Chinese as ROT incorrectly | A revision of software to prevent it from causing a bug that the machine identifies wrongly Chinese as ROT (re-order tone) in sound detection of switching between FAX and TEL |

**Service work:**
Upgrade the version to Ver.WLaa-06-02 by using "Service Support Tool (SST)" at service visit, or replace SCNT board assembly by new one (FG3-3998-040).
With regard to the usage of "Service Support Tool (SST)", refer to the attached "Service Support Tool (SST) handbook".

**Service part:**

| No. | | Part name | Part No. | Qty | Stock | Compati-bility | Available from | Fig. No. |
|---|---|---|---|---|---|---|---|---|
| 1 | Old | SCNT BOARD ASS'Y | FG3-3998-000 | 1 > 0 | A | N | | 950 |
| | New | SCNT BOARD ASS'Y | FG3-3998-040 | 0 > 1 | D | Y | | |
| 2 | Old | IC,MBM29DL640E90TN-E1,FLASHROM | FH4-4001-000 | 1 > 0 | A | N | | 950 |
| | New | IC,MBM29DL640E90TN-E1,FLASHROM | FH4-4001-070 | 0 > 1 | D | Y | | |
| 3 | Old | IC,MBM29DL640E90TN-E1,FLASHROM | FH4-4002-000 | 1 > 0 | A | N | | 950 |
| | New | IC,MBM29DL640E90TN-E1,FLASHROM | FH4-4002-070 | 0 > 1 | F | Y | | |

**Effective on:**
Change to WLaa-06-02
July 2005

**Serial No.:**
Change to WLaa-06-02

| Model | Starting Serial No. |
|---|---|
| LASERBASE MF5770 (GB) | SFD02161 |
| LASERBASE MF5770 (DE) | SFG02359 |
| LASERBASE MF5770 (FRN) | SHB02801 |
| LASERBASE MF5770 (EUR) | SFM03978 |

Change to WLaa-05-10
From the first machine of mass production.