



## Service Bulletin

LBP-FAX/LBP-MFP

Issued by Canon Europa N.V.

SOFTWARE

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**Model:**

LaserBase MF6530  
LaserBase MF6540PL  
LaserBase MF6550  
LaserBase MF6560PL  
LaserBase MF6580PL

**Ref No.:**

MF6500-001  
(F9-T01-M00-10001-01)

**Date:**

March 2006

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**Location:**

Driver

**Subject:**

Modification of installation error which occurs when the old MF6500 Series driver is installed

**Detail:**

## &lt;Phenomenon&gt;

In the environment which OS is Windows 98/ Me and a device common driver (UFR II Ver. 1.50 or later, FAX Ver. 3.88 or later) is installed, execute the USB installer for MF6500 Series.

At the USB connection, the plug-and-play screen appears and a message recommending you to use the existing file is displayed. If you select "No" and install the old driver, "Properties" of the device common driver which is already installed cannot be opened.

## &lt;MF6500 Series-dedicated driver&gt;

Ver. 2.00

## &lt;Error occurrence&gt;

OS: This error occurs with Windows 98/ Me.

I/F: This error occurs when installing by USB cable.

Target device: MF6530/ MF6540PL/ MF6550/ MF6560PL/ MF6580PL

## &lt;Recovery method&gt;

When this error occurs, reinstall the device common driver.