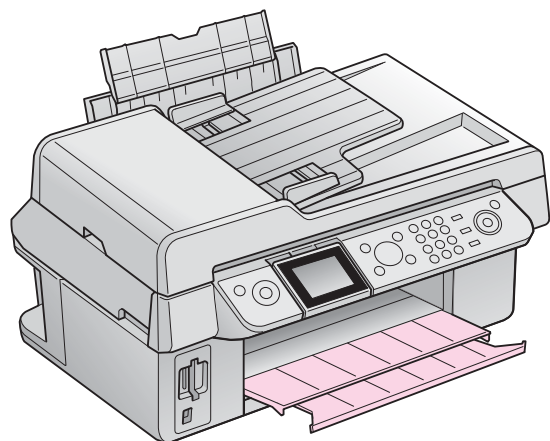


SERVICE MANUAL



Color Inkjet Printer

**EPSON Stylus CX9300F/CX9400Fax/
DX9400F**

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SEMF07-003

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PRECAUTIONS

Precautionary notations throughout the text are categorized relative to 1) Personal injury and 2) damage to equipment.

DANGER Signals a precaution which, if ignored, could result in serious or fatal personal injury. Great caution should be exercised in performing procedures preceded by DANGER Headings.

WARNING Signals a precaution which, if ignored, could result in damage to equipment.

The precautionary measures itemized below should always be observed when performing repair/maintenance procedures.

DANGER

1. ALWAYS DISCONNECT THE PRODUCT FROM THE POWER SOURCE AND PERIPHERAL DEVICES PERFORMING ANY MAINTENANCE OR REPAIR PROCEDURES.
2. NO WORK SHOULD BE PERFORMED ON THE UNIT BY PERSONS UNFAMILIAR WITH BASIC SAFETY MEASURES AS DICTATED FOR ALL ELECTRONICS TECHNICIANS IN THEIR LINE OF WORK.
3. WHEN PERFORMING TESTING AS DICTATED WITHIN THIS MANUAL, DO NOT CONNECT THE UNIT TO A POWER SOURCE UNTIL INSTRUCTED TO DO SO. WHEN THE POWER SUPPLY CABLE MUST BE CONNECTED, USE EXTREME CAUTION IN WORKING ON POWER SUPPLY AND OTHER ELECTRONIC COMPONENTS.
4. WHEN DISASSEMBLING OR ASSEMBLING A PRODUCT, MAKE SURE TO WEAR GLOVES TO AVOID INJURIES FROM METAL PARTS WITH SHARP EDGES.

WARNING

1. REPAIRS ON EPSON PRODUCT SHOULD BE PERFORMED ONLY BY AN EPSON CERTIFIED REPAIR TECHNICIAN.
2. MAKE CERTAIN THAT THE SOURCE VOLTAGES IS THE SAME AS THE RATED VOLTAGE, LISTED ON THE SERIAL NUMBER/RATING PLATE. IF THE EPSON PRODUCT HAS A PRIMARY AC RATING DIFFERENT FROM AVAILABLE POWER SOURCE, DO NOT CONNECT IT TO THE POWER SOURCE.
3. ALWAYS VERIFY THAT THE EPSON PRODUCT HAS BEEN DISCONNECTED FROM THE POWER SOURCE BEFORE REMOVING OR REPLACING PRINTED CIRCUIT BOARDS AND/OR INDIVIDUAL CHIPS.
4. IN ORDER TO PROTECT SENSITIVE MICROPROCESSORS AND CIRCUITRY, USE STATIC DISCHARGE EQUIPMENT, SUCH AS ANTI-STATIC WRIST STRAPS, WHEN ACCESSING INTERNAL COMPONENTS.
5. REPLACE MALFUNCTIONING COMPONENTS ONLY WITH THOSE COMPONENTS BY THE MANUFACTURE; INTRODUCTION OF SECOND-SOURCE ICs OR OTHER NON-APPROVED COMPONENTS MAY DAMAGE THE PRODUCT AND VOID ANY APPLICABLE EPSON WARRANTY.
6. WHEN USING COMPRESSED AIR PRODUCTS; SUCH AS AIR DUSTER, FOR CLEANING DURING REPAIR AND MAINTENANCE, THE USE OF SUCH PRODUCTS CONTAINING FLAMMABLE GAS IS PROHIBITED.

About This Manual

This manual describes basic functions, theory of electrical and mechanical operations, maintenance and repair procedures of the printer. The instructions and procedures included herein are intended for the experienced repair technicians, and attention should be given to the precautions on the preceding page.

Manual Configuration

This manual consists of six chapters and Appendix.

CHAPTER 1.PRODUCT DESCRIPTIONS

Provides a general overview and specifications of the product.

CHAPTER 2.OPERATING PRINCIPLES

Describes the theory of electrical and mechanical operations of the product.

CHAPTER 3.TROUBLESHOOTING

Describes the step-by-step procedures for the troubleshooting.

CHAPTER 4.DISASSEMBLY / ASSEMBLY

Describes the step-by-step procedures for disassembling and assembling the product.

CHAPTER 5.ADJUSTMENT

Provides Epson-approved methods for adjustment.

CHAPTER 6.MAINTENANCE

Provides preventive maintenance procedures and the lists of Epson-approved lubricants and adhesives required for servicing the product.

APPENDIX Provides the following additional information for reference:

- Exploded Diagram
- Parts List
- Circuit Diagrams

Symbols Used in this Manual

Various symbols are used throughout this manual either to provide additional information on a specific topic or to warn of possible danger present during a procedure or an action. Be aware of all symbols when they are used, and always read NOTE, CAUTION, or WARNING messages.



Indicates an operating or maintenance procedure, practice or condition that is necessary to keep the product's quality.



Indicates an operating or maintenance procedure, practice, or condition that, if not strictly observed, could result in damage to, or destruction of, equipment.



May indicate an operating or maintenance procedure, practice or condition that is necessary to accomplish a task efficiently. It may also provide additional information that is related to a specific subject, or comment on the results achieved through a previous action.



Indicates an operating or maintenance procedure, practice or condition that, if not strictly observed, could result in injury or loss of life.



Indicates that a particular task must be carried out according to a certain standard after disassembly and before re-assembly, otherwise the quality of the components in question may be adversely affected.

Revision Status

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A	August 29, 2007	First Release

Contents

Chapter 1 PRODUCT DESCRIPTION

1.1 Features.....	10
1.2 Printing Specifications.....	11
1.2.1 Basic Specifications.....	11
1.2.2 Ink Cartridge.....	11
1.2.3 Print Mode.....	12
1.2.4 Supported Paper.....	14
1.2.5 Printing Area.....	16
1.3 Scanner Specifications.....	16
1.3.1 Scanning Range.....	17
1.4 General Specifications.....	17
1.4.1 Electrical Specifications.....	17
1.4.2 Environmental Conditions.....	18
1.4.3 Durability.....	18
1.4.4 Acoustic Noise.....	18
1.4.5 Safety Approvals (Safety standards/EMI).....	18
1.5 Interface.....	19
1.5.1 USB Interface.....	19
1.5.2 FAX Interface.....	19
1.5.3 Memory Card Slots.....	20
1.6 Control Panel.....	21
1.6.1 Operation Buttons & LEDs.....	21
1.6.2 Control Panel Functions in Each Mode.....	23
1.7 Specification for Each Function.....	25
1.7.1 Stand-alone Copy Function.....	25
1.7.2 Memory Card Direct Print Function.....	27
1.7.3 Camera Direct Print Function(USB Direct Print/PictBridge).....	31
1.7.4 Reprint/Restore Photos Function.....	33
1.7.5 Setup Mode.....	34
1.7.6 FAX Function.....	36

Chapter 2 OPERATING PRINCIPLES

2.1 Overview.....	40
2.1.1 Printer Mechanism.....	40
2.1.2 Motors & Sensors.....	41
2.2 Printer Mechanism Operating Principle.....	42
2.2.1 Printhead.....	42
2.2.2 Carriage Mechanism.....	44
2.2.3 Paper Loading/Paper Feed Mechanism.....	45
2.2.4 Ink System Mechanism.....	50
2.2.5 Ink Sequence.....	53
2.3 Scanner Mechanism.....	54
2.3.1 Scanner Carriage Mechanism.....	54
2.4 ADF Mechanism Operating Principle.....	56
2.4.1 ADF Mechanism.....	56
2.4.2 ADF Document Feed Mechanism.....	57
2.5 Electrical Circuit Operating Principles.....	59
2.5.1 Power Supply Board.....	59
2.5.2 C696 Main Board.....	60
2.6 FAX Function Operating Principle.....	66
2.6.1 Line Connection Function.....	66
2.6.2 FAX Image Storing Function.....	66
2.6.3 Communication Function.....	67
2.6.4 Print Function.....	67
2.6.5 Save Setting Function.....	67
2.6.6 Data Recording Function.....	67
2.6.7 External Telephone Function.....	67

Chapter 3 TROUBLESHOOTING

3.1 Overview	69
3.1.1 Specified Tools	69
3.1.2 Preliminary Checks	69
3.2 Troubleshooting	70
3.2.1 Motor and Sensor Troubleshooting	70
3.3 Error Indications and Fault Occurrence Causes	71
3.3.1 Error Message List	71
3.3.2 Troubleshooting by Error Message	73
3.3.3 Superficial Phenomenon-Based Troubleshooting	91
3.4 FAX Troubleshooting	98
3.4.1 FAX Log	98
3.4.2 Error Code/Superficial Phenomenon-Based Troubleshooting	102
3.5 Fax Function/External Connection (EXT port) Function Check	104
3.5.1 Outline	104
3.5.2 Fax Function and External Connection Function Check	104

Chapter 4 DISASSEMBLY/ASSEMBLY

4.1 Overview	111
4.1.1 Precautions	111
4.1.2 Tools	111
4.1.3 Work Completion Check	112
4.2 Disassembly Procedures	113
4.3 Removing the Housing	115
4.3.1 Paper Support Assy	115
4.3.2 Stacker Assy	115
4.3.3 Scanner Unit/ADF Unit	116
4.3.4 Upper Housing	119
4.3.5 Front Housing	120
4.4 Removing the Circuit Boards	121
4.4.1 Main Board Unit	121
4.4.2 Panel Unit	124
4.4.3 Power Supply Unit	126
4.5 Disassembling the Printer Mechanism	127
4.5.1 Printhead	127
4.5.2 CR Scale	130
4.5.3 Hopper	131

4.5.4 Removing the Printer Mechanism (Lower Housing)/Card Slot Cover	132
4.5.5 Left Frame	134
4.5.6 Front Frame/Right Frame	135
4.5.7 Star Wheel Holder Assy	137
4.5.8 EJ Roller	137
4.5.9 PF Encoder Sensor	138
4.5.10 PF Scale	139
4.5.11 PF Motor	140
4.5.12 CR Motor	141
4.5.13 Main Frame Assy	143
4.5.14 CR Unit	145
4.5.15 Upper Paper Guide	147
4.5.16 ASF Unit	147
4.5.17 Ink System Unit	149
4.5.18 Front Paper Guide	151
4.5.19 PF Roller	153
4.5.20 Waste Ink Pads	154
4.6 Disassembling the Scanner Unit	155
4.6.1 Separating the Scanner Unit and the ADF Unit	155
4.6.2 Upper Scanner Housing	156
4.6.3 Scanner Carriage Unit	157
4.6.4 Scanner Motor Unit	159
4.7 Disassembling the ADF Unit	160
4.7.1 ADF Hinge	160
4.7.2 ADF Cover Assy	161
4.7.3 ADF Paper Support Assy	161
4.7.4 ADF Motor Unit	162
4.7.5 ADF Frame Assy	164
4.7.6 ADF Front Cover	165
4.7.7 ADF Driven Roller	165
4.7.8 ADF PF Roller	166

Chapter 5 ADJUSTMENT

5.1 Adjustment Items and Overview	168
5.1.1 Servicing Adjustment Item List	168
5.1.2 Required Adjustments	170
5.2 Using the Adjustment Program	172
5.2.1 TOP Margin Adjustment	172
5.2.2 First Dot Position Adjustment	172
5.2.3 Head Angular Adjustment	173
5.2.4 Bi-D Adjustment	174
5.2.5 PF Adjustment	174
5.2.6 PF Band Adjustment	175
5.2.7 Bottom Margin Adjustment	176

Chapter 6 MAINTENANCE

6.1 Overview	178
6.1.1 Cleaning	178
6.1.2 Service Maintenance	178
6.1.3 Lubrication	179

Chapter 7 APPENDIX

7.1 Exploded Diagram / Parts List	185
7.2 Electrical Circuits	185

CHAPTER

1

PRODUCT DESCRIPTION

1.1 Features

EPSON Stylus CX9300F/CX9400Fax/DX9400F are color ink-jet printers with scanner and FAX functions, and have the following features.

□ Available Functions

- **Printer**
Printing from a computer or directly printing from a memory card
- **Scanner**
Scanning from a computer
- **Copy**
Stand alone copy using the scanning and printing functions
- **Memory card slot**
Available as memory card reader for PC
- **FAX**
Sending/receiving fax
- **Color LCD**
2.5-inch color TFT LCD
- **ADF**
Continuous scanning using an ADF

□ High speed & High quality

- Maximum print resolution: SMGA 5760 (H) x 1440 (V) dpi
- D4-chips Turbo II print head achieves higher print speed than ever.
(Black: 90 nozzles x 1, Color: 90 nozzles x 1 per color)
- Four independent ink cartridges is installed.
- Newly developed pigment ink is employed.
- Borderless printing on specified EPSON brand paper is available.

□ Dimensions

- **Dimensions:** 460 mm (W) x 410 mm (D) x 236 mm (H)
(Paper support and stacker are closed. Rubber feet are included)
- **Weight:** 7.6 kg
(Ink cartridge and power cable are excluded)

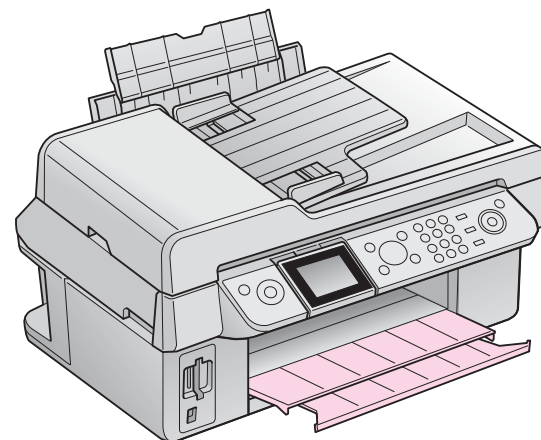


Figure 1-1. External View

1.2 Printing Specifications

1.2.1 Basic Specifications

Table 1-1. Printer Specifications

Item	Specification
Print method	On-demand ink jet
Nozzle configuration	Black: 90 nozzles x 1 Color: 90 nozzles x 3 (Cyan, Magenta, Yellow)
Print direction	Bi-directional minimum distance printing, Unidirectional printing
Print resolution	Horizontal x Vertical (dpi) • 360 x 120 • 1440 x 720 • 360 x 360 • 1440 x 1440 • 360 x 720 • SMGA 5760 x 1440 (2880 x 1440) • 720 x 720
Control code	• ESC/P Raster command • ESC/P-R (RGB) command • EPSON Remote command
Input buffer size	64 Kbytes
Paper feed method	Friction feed, using the ASF (Auto Sheet Feeder)
Paper path	Top feed, front out
Paper feed rates	T.B.D. mm/sec (at 25.4 mm feed)
PF interval	Programmable in 0.01764 mm (1/1440 inch) steps

1.2.2 Ink Cartridge

The product numbers of the EPSON ink cartridges for this printer are shown below.

Table 1-2. Product No. of Ink Cartridges

Color	EAI	Latin	Euro	CISMEA	Asia
Black	T0681 (S) T0691 (2S)	T0731H (S) T0731 (2S) T0901 (3S)	T0711H (S) T0711 (2S)	T0731H (S) T0731 (2S)	T0731 (2S)
Cyan	T0692 (3S)	T0732 (3S)	T0712 (3S)	T0732 (3S)	T0732 (3S)
Magenta	T0693 (3S)	T0733 (3S)	T0713 (3S)	T0733 (3S)	T0733 (3S)
Yellow	T0694 (3S)	T0734 (3S)	T0714 (3S)	T0734 (3S)	T0734 (3S)

☐ Shelf life

Two years from production date (if unopened), six months after opening package.

☐ Storage Temperature

Table 1-3. Storage Temperature

Situation	Storage Temperature	Limit
When stored in individual boxes	-20 °C to 40 °C (-4°F to 104°F)	1 month max. at 40 °C (104°F)
When installed in main unit	-20 °C to 40 °C (-4°F to 104°F)	

☐ Dimension

12.7 mm (W) x 68 mm (D) x 47 mm (H)



- Do not use expired ink cartridges.
- The ink in the ink cartridge freezes at -16 °C (3.2 °F). It takes about three hours under 25 °C (77°F) until the ink thaws and becomes usable.



1.2.3 Print Mode

Table 1-4. Print Mode (Color)

Media	Print Mode	Resolution (H x V dpi)	Dot Size (cps)	Bi-d	Micro Weave	Border- less
<ul style="list-style-type: none"> • Plain paper • Premium Bright White Paper (EAI) • Premium Bright White Inkjet Paper (others) 	Fast Economy/ Economy	360x120	Eco (400cps)	ON	OFF	N/A
	Draft	360x120	Eco (400cps)	ON	OFF	N/A
	Normal	360x360	VSD1 (245cps)	ON	OFF	N/A
	Fine (360)	360x720	VSD2 (285cps)	ON	ON	N/A
	Fine (720)	720x720	VSD3 (285cps)	ON	ON	N/A
<ul style="list-style-type: none"> • Ultra Premium Glossy Photo Paper (EAI) • Ultra Glossy Photo Paper (others) 	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK
	Photo2 (1440)	1440x1440	VSD3 (285cps)	ON	ON	OK
	Photo (5760)	2880x1440	VSD3 (285cps)	ON	ON	OK
<ul style="list-style-type: none"> • Photo Paper Glossy (EAI) • Glossy Photo Paper (others) • Premium Photo Paper Glossy (EAI) • Premium Glossy Photo Paper (others) • Premium Photo Paper Semi-Gloss (EAI) • Premium Semigloss Photo Paper (other) 	Photo Draft	360x720	VSD1 (245cps)	ON	ON	N/A
	Photo (720)	720x720	VSD2 (285cps)	ON	ON	OK
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK
	Photo2 (1440)	1440x1440	VSD3 (285cps)	ON	ON	OK
	Photo (5760)	2880x1440	VSD3 (285cps)	ON	ON	OK
<ul style="list-style-type: none"> • Premium Presentation Paper Matte (EAI) • Matte Paper Heavy-weight (others) 	Photo (720)	720x720	VSD2 (285cps)	ON	ON	OK
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK

Table 1-4. Print Mode (Color)

Media	Print Mode	Resolution (H x V dpi)	Dot Size (cps)	Bi-d	Micro Weave	Border- less
<ul style="list-style-type: none"> • Photo Quality Inkjet Paper* (others) 	Photo (720)	720x720	VSD2 (285cps)	ON	ON	N/A
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	N/A
Envelope	Normal	360x360	VSD1 (245cps)	OFF	OFF	N/A
	Fine (720)	720x720	VSD3 (285cps)	OFF	ON	N/A

Note* : Not supported in EAI.



Table 1-5. Print Mode (Monochrome)

Media	Print Mode	Resolution (H x V dpi)	Dot Size (cps)	Bi-d	Micro Weave	Border- less
<ul style="list-style-type: none"> • Plain paper • Premium Bright White Paper (EAI) • Premium Bright White Inkjet Paper (others) 	Fast Economy/ Economy	360x120	Eco (400cps)	ON	OFF	N/A
	Draft	360x120	Eco (400cps)	ON	OFF	N/A
	Normal	360x360	VSD1 (245cps)	ON	OFF	N/A
	Fine (360)	360x720	VSD2 (285cps)	ON	ON	N/A
	Fine (720)	720x720	VSD3 (285cps)	ON	ON	N/A
<ul style="list-style-type: none"> • Ultra Premium Glossy Photo Paper (EAI) • Ultra Glossy Photo Paper (others) 	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK
	Photo2 (1440)	1440x1440	VSD3 (285cps)	ON	ON	OK
	Photo (5760)	2880x1440	VSD3 (285cps)	ON	ON	OK
<ul style="list-style-type: none"> • Photo Paper Glossy (EAI) • Glossy Photo Paper (others) • Premium Photo Paper Glossy (EAI) • Premium Glossy Photo Paper (others) • Premium Photo Paper Semi-Gloss (EAI) • Premium Semigloss Photo Paper (other) 	Photo Draft	360x720	VSD1 (245cps)	ON	ON	OK
	Photo (720)	720x720	VSD2 (285cps)	ON	ON	OK
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK
	Photo2 (1440)	1440x1440	VSD3 (285cps)	ON	ON	OK
	Photo (5760)	2880x1440	VSD3 (285cps)	ON	ON	OK
<ul style="list-style-type: none"> • Premium Presentation Paper Matte (EAI) • Matte Paper Heavy-weight (others) 	Photo (720)	720x720	VSD2 (285cps)	ON	ON	OK
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	OK

Table 1-5. Print Mode (Monochrome)

Media	Print Mode	Resolution (H x V dpi)	Dot Size (cps)	Bi-d	Micro Weave	Border- less
<ul style="list-style-type: none"> • Photo Quality Inkjet Paper* (others) 	Photo (720)	720x720	VSD2 (285cps)	ON	ON	N/A
	Photo (1440)	1440x720	VSD3 (285cps)	ON	ON	N/A
Envelope	Normal	360x360	VSD1 (320cps)	OFF	OFF	N/A
	Fine (720)	360x720	VSD3 (285cps)	OFF	ON	N/A

Note* : Not supported in EAI.



1.2.4 Supported Paper

The table below lists the paper type and sizes supported by the printer. The supported paper type and sizes vary depending on destinations (between EAI, EUR, and Asia).

Table 1-6. Supported Paper

Paper Name	Paper Size		Thickness (mm)	Weight	EAI		EUR		Asia	
					P*1	B*2	P*1	B*2	P*1	B*2
Plain paper	Legal	215.9 x 355.6 mm (8.5"x14")	0.08-0.11	64-90 g/m ² (17-24 lb.)	Y	-	Y	-	Y	-
	Letter	215.9 x 279.4 mm (8.5"x11")			Y	-	Y	-	Y	-
	A4	210 x 297 mm (8.3"x11.7")			Y	-	Y	-	Y	-
	B5	182 x 257 mm (7.2"x10.1")			-	-	Y	-	Y	-
	A5	148 x 210 mm (5.8"x8.3")			-	-	Y	-	Y	-
	Half Letter	139.7 x 215.9 mm (5.5"x8.5")			Y	-	-	-	-	-
	A6	105 x 148 mm (4.2"x5.8")			Y	-	Y	-	Y	-
	User Defined	89 x 127- 329 x 1117.6 mm (3.56"x 5.08" - 13.16"x44.7")			Y	-	Y	-	Y	-
Premium Inkjet Plain Paper	A4	210 x 297 mm (8.3"x11.7")	0.11	80 g/m ² (21 lb.)	-	-	Y	-	Y	-
Premium Bright White Paper (EAI) Bright White Inkjet Paper (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.11	90 g/m ² (24 lb.)	Y	-	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")	0.13	92.5 g/m ² (25 lb.)	-	-	Y	-	Y	-
Ultra Premium Glossy Photo Paper (EAI) Ultra Glossy Photo Paper (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.30	290 g/m ² (77 lb.)	Y	Y	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")			-	-	Y	Y	Y	Y
	8" x 10"	203.2 x 254 mm			Y	Y	-	-	-	-
	5" x 7"	127 x 178 mm			Y	Y	Y	Y	-	-
	4" x 6"	101.6 x 152.4 mm			Y	Y	Y	Y	Y	Y

Note *1: "Y" in the "P" column stands for "the paper type/size is Supported".

*2: "Y" in the "B" column stands for "Borderless printing is available".



- Make sure the paper is not wrinkled, fluffed, torn, or folded.
- The curve of paper must be 5 mm or below.
- When printing on an envelope, be sure the flap is folded neatly.
- Do not use the adhesive envelopes.
- Do not use double envelopes and cellophane window envelopes.

Table 1-6. Supported Paper

Paper Name	Paper Size		Thickness (mm)	Weight	EAI		EUR		Asia	
					P*1	B*2	P*1	B*2	P*1	B*2
Premium Photo Paper Glossy (EAI) Premium Glossy Photo Paper (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.27	255 g/m ² (68 lb.)	Y	Y	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")			Y	Y	Y	Y	Y	Y
	8" x 10"	203.2 x 254 mm			Y	Y	-	-	-	-
	5" x 7"	127 x 178 mm			Y	Y	Y	Y	Y	Y
	4" x 6"	101.6 x 152.4 mm			Y	Y	Y	Y	Y	Y
	16:9 wide	101.6 x 180.6 mm			Y	Y	Y	Y	Y	Y
Photo Paper Glossy (EAI) Glossy Photo Paper (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.25	258 g/m ² (68 lb.)	Y	Y	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")			Y	Y	Y	Y	Y	Y
	5" x 7"	127 x 178 mm			-	-	Y	Y	-	-
	4" x 6"	101.6 x 152.4 mm			Y	Y	Y	Y	Y	Y
Premium Photo Paper Semi-Gloss (EAI) Premium Semigloss Photo Paper (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.27	250 g/m ² (66 lb.)	Y	Y	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")			-	-	Y	Y	Y	Y
	4" x 6"	101.6 x 152.4 mm			Y	Y	Y	Y	Y	Y
Premium Presentation Paper Matte (EAI) Matte Paper-Heavyweight (Euro, Asia)	Letter	215.9 x 279.4 mm (8.5"x11")	0.23	167 g/m ² (44 lb.)	Y	Y	-	-	-	-
	A4	210 x 297 mm (8.3"x11.7")			-	-	Y	Y	Y	Y
	8" x 10"	203.2 x 254 mm			Y	Y	-	-	-	-
Photo Quality Inkjet Paper	A4	210 x 297 mm (8.3"x11.7")	0.13	102 g/m ² (27 lb.)	-	-	Y	-	Y	-
Envelopes	#10	104.8 x 241.3 mm (4.125"x9.5")	-	75-100 g/m ² (20-27 lb.)	Y	-	Y	-	Y	-
	#DL	110 x 220 mm			-	-	Y	-	Y	-
	#C6	114 x 162 mm			-	-	Y	-	Y	-

Note *1: "Y" in the "P" column stands for "the paper type/size is Supported".

*2: "Y" in the "B" column stands for "Borderless printing is available".



- Make sure the paper is not wrinkled, fluffed, torn, or folded.
- The curve of paper must be 5 mm or below.
- When printing on an envelope, be sure the flap is folded neatly.
- Do not use the adhesive envelopes.
- Do not use double envelopes and cellophane window envelopes.

1.2.5 Printing Area

The printing area for this printer is shown below.

Table 1-7. Printing Area (Margins)

Print Mode	Paper Size	Margin			
		Left	Right	Top	Bottom
Standard print	Any size	3 mm	3 mm	3 mm	3 mm
	Envelope	5 mm	5 mm	3 mm	20 mm
Borderless print	A4/Letter to 5" x 7" / Hi-Vision	2.54 mm*	2.54 mm*	2.96 mm*	3.39 mm*
	4" x 6"			2.82 mm*	3.39 mm*

Note *: The margins for Borderless print are margins that bleed off the edges of paper.

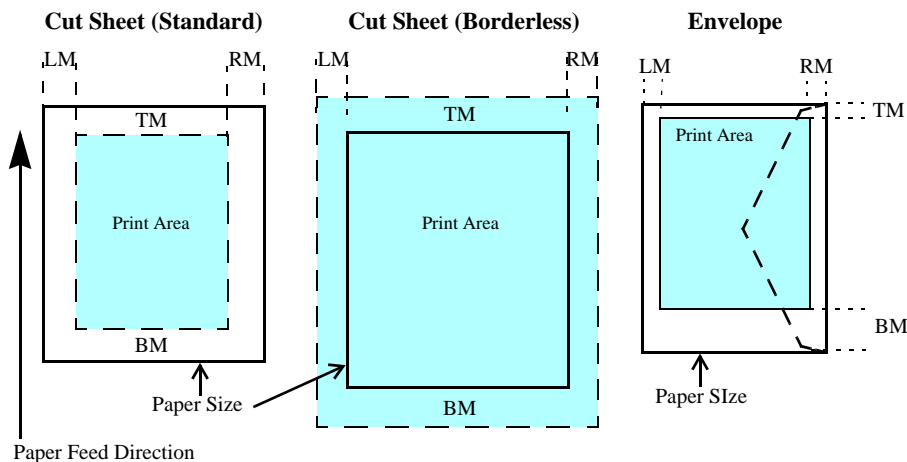


Figure 1-2. Printing Area

1.3 Scanner Specifications

Table 1-8. Basic Specifications

Item	Specification
Scanner type	Flatbed, color
Scanning method	Moving carriage, stationary document
Home position	The rear left corner
Photoelectric device	CIS
Light source	LED
Maximum document sizes	A4 or US letter
Scanning range	8.5" x 11.7" (216 mm x 297 mm)
Maximum resolution	Main scan: 1200 dpi Sub scan: 2400 dpi
Maximum effective pixels	10,200 x 14,040 pixels (CIS optical resolution x Microstep drive)
Pixel depth	16 bit per pixel (input) and 8 bit per pixel (output).

Table 1-9. ADF Specifications

Item	Specification
Document loading	Face-up
Maximum document sizes	A4 or US letter or Legal
Supported paper type	Plain paper only
Paper thickness	60 to 95 g/m ²
Maximum number of documents which can be set	30 sheets (Xerox-P 64 g/m ²) or 3mm (A4,US Letter) / 10 sheet (Legal)
Document path	Feeds from upper tray and ejects to lower tray
Document set position	Center of document tray

1.3.1 Scanning Range

Table 1-10. Scanning Range

RL (read length)	RW (read width)	OLM (left margin)	OTM (top margin)
297 mm	216 mm	1.5 mm	1.5 mm

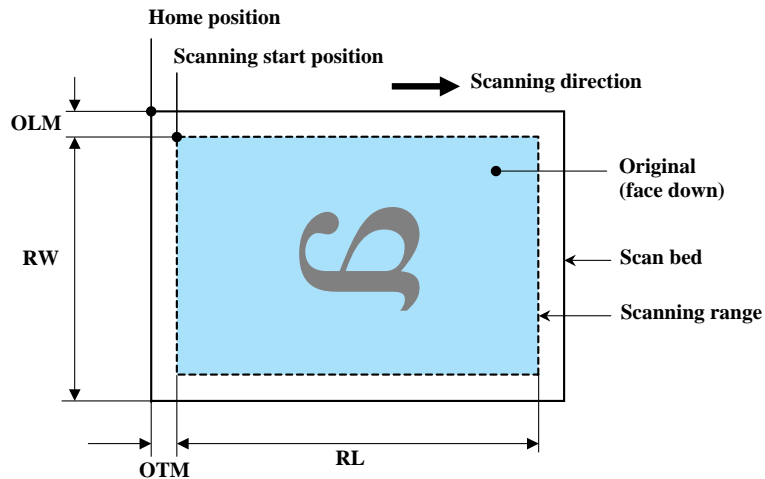


Figure 1-3. Scanning Range

1.4 General Specifications

1.4.1 Electrical Specifications

Table 1-11. Primary Power Specifications

Item		100-120 V model	220-240 V model
Rated power supply voltage		100 to 120 VAC	220 to 240 VAC
Input voltage range		90 to 132 VAC	198 to 264 VAC
Rated current (Max. rated current)		T.B.D. A (T.B.D. A)	T.B.D. A (T.B.D. A)
Rated frequency		50 to 60 Hz	
Input frequency range		49.5 to 60.5 Hz	
Insulation resistance		3000 V (for one minute)	
Energy conservation		International Energy Star Program compliant	
Power consumption	Printing (ISO10561 Letter Pattern)	T.B.D. W	T.B.D. W
	Low-power mode	T.B.D. W	T.B.D. W
	Sleep mode	T.B.D. W	T.B.D. W
	Standby mode (power-off)	T.B.D. W	T.B.D. W

- Note 1: If the printer or scanner is not operated for more than three minutes, the printer goes into the power save mode within five minutes.
- Note 2: When no operation is made with the control panel for more than 13 minutes, the panel goes to the power save mode within 15 minutes.

1.4.2 Environmental Conditions

Table 1-12. Environmental Conditions

Condition	Temperature* ¹	Humidity* ^{1,2}	Shock	Vibration
Operating	10 to 35°C (50 to 95°F)	20 to 80%	1G (1 msec or less)	0.15G, 10 to 55Hz
Storage (unpacked)	-20 to 40°C* ³ (-4°F to 104°F)	5 to 85%	2G (2 msec or less)	0.50G, 10 to 55Hz

Note *1: The combined Temperature and Humidity conditions must be within the blue-shaded range in Fig.1-4.

*2: No condensation

*3: Must be less than 1 month at 40°C.

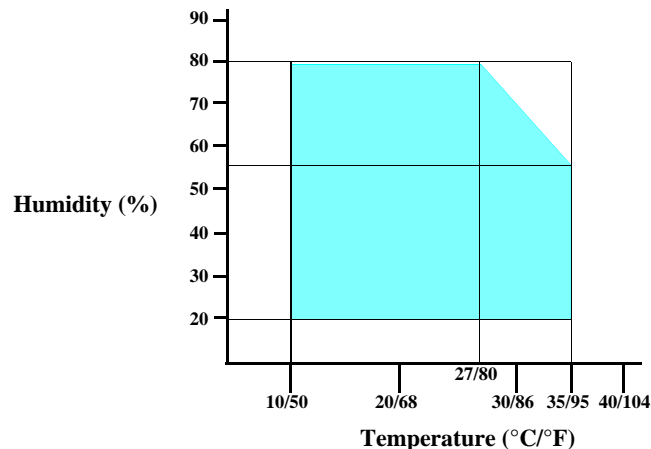


Figure 1-4. Temperature/Humidity Range

CAUTION



- When returning the repaired printer to the customer, make sure the Printhead is covered with the cap and the ink cartridge is installed.
- If the Printhead is not covered with the cap when the printer is off, turn on the printer with the ink cartridge installed, make sure the Printhead is covered with the cap, and then turn the printer off.

1.4.3 Durability

- Total print life: Black 20,000 pages (A4, 3.5% duty), Color 10,000 pages (A4, ISO FDC24712), or five years whichever comes first
- Printhead: Five billions shots (per nozzle) or five years whichever comes first
- Scanner carriage: 30,000 cycles of carriage movement
- Total ADF feeding: 10,000 pages

1.4.4 Acoustic Noise

- T.B.D. dB
(when printing from PC, on Premium Glossy Photo Paper, in highest quality)
- T.B.D. dB (when scanning, default setting)

1.4.5 Safety Approvals (Safety standards/EMI)

USA	UL60950-1 FCC Part15 Subpart B Class B
Canada	CSA No.60950-1 CAN/CSA-CEI/IEC CISPR 22 Class B
Mexico	NOM-019-SCFI-1998
Taiwan	CNS13438 Class B CNS14336
EU	EN60950-1 EN55022 Class B EN61000-3-2, EN61000-3-3 EN55024
Germany	EN60950-1
Russia	GOST-R (IEC60950-1, CISPR 22)
Singapore	IEC60950-1
Korea	K60950-1 KN22 Class B KN61000-4-2/-3/-4/-5/-6/-11
China	GB4943 GB9254 Class B, GB17625.1
Hong Kong	IEC60950-1
Argentina	IEC60950-1
Australia	AS/NZS CISPR22 Class B



1.5 Interface

This printer has USB interface and memory card slots of the following specifications.

1.5.1 USB Interface

The table below describes the specifications of the two USB ports; USB device port for connecting with a host such as a computer, and the USB host port for connecting with an external devices such as a DSC (digital still camera).

Table 1-13. USB Interface Specifications

Item	USB Device port	USB Host port*
Compatible standards	<ul style="list-style-type: none"> Universal Serial Bus Specifications Revision 2.0 Universal Serial Bus Device Class Definition for Printing Devices Version 1.1 	<ul style="list-style-type: none"> Universal Serial Bus Specifications Revision 2.0 Universal Serial Bus Mass Storage Class Bulk-Only Transport Revision 1.0
Transfer rate	480 Mbps (High Speed)	12 Mbps (Full Speed)
Data format	NRZI	
Compatible connector	USB Series B	USB Series A
Max. cable length	2 [m] or less	

Note* : External devices that can be connected to the USB device port are:

- DSC compliant with the USB Direct Print Protocol specification Rev 1.0
- DSC compliant with the CIPA DC-001-2003 (PictBridge) specifications

Table 1-14. Device ID

When IEEE 1284.4 is Enabled	When IEEE 1284.4 is Disabled
MFG:EPSON; CMD:ESCPL2,BDC,D4,D4PX,ESCPRI; MDL: <i>Model Name</i> ; CLS:PRINTER; DES:EPSON[SP] <i>Model Name</i> ;	MFG:EPSON; CMD:ESCPL2,BDC,ESCPRI; MDL: <i>Model Name</i> ; CLS:PRINTER; DES:EPSON[SP] <i>Model Name</i> ;

The “*Model Name*” is replaced as shown in the following table.

Table 1-15. Model Names Indicated in the Device ID

Destination	Model Name
North America	Stylus CX9400Fax
Euro	Stylus DX9400F
Asia/Pacific	Stylus CX9300F

1.5.2 FAX Interface

Port Name	Connector	Description
Line port	RJ11	Connects to phone cable from modular wall jack.
EXT port	RJ11	Connects to TAM or Telephone.

1.5.3 Memory Card Slots

Table 1-16. List of Supported Memory Card

Priority	Slot	Compatible memory card	Standard	Max. capacity	Remarks
1	Memory Stick/ Memory Stick PRO	Memory Stick	"MemoryStick Standard" Format Specification Ver.1.42-00 compatible	128MB	Includes versions with memory select function
		MagicGate Memory Stick		128MB	Copy protection function is not supported
		MagicGate Memory Stick Duo			An adapter should be used
		Memory Stick PRO	Memory Stick PRO Format Specifications-without security specifications Ver.1.02-00 compatible	4GB	Copy protection function is not supported
		Memory Stick Duo	MemoryStick Duo Format Specification Ver.1.11-00 compatible		The Memory Stick Duo adapter should be used
		Memory Stick Pro Duo	MemoryStick PRO Duo Format Specification Ver.1.02-00 compatible		The Memory Stick Duo adapter should be used.
		Memory Stick micro	Memory Stick Micro Format Specification Ver.1.02-00 compatible		The Memory Stick adapter for standard size should be used.
	SD/MMC	SD (Security Digital)	SD Memory Card Specifications / PART1. Physical Layer Specification Ver. 2.0 compatible	2GB	
		miniSD/microSD			The SD adapter should be used
		SDHC		4GB	Speed Class is not supported
		miniSDHC/microSDHC			The SD adapter should be used Speed Class is not supported
		MultiMediaCard	MultiMediaCard Standard Ver. 4.1 compatible	64MB	
	xD-Picture card	xD-Picture card	xD-Picture Card Specification Ver.1.20 compatible	2GB	Type M/H supported
2	CF Type II	Compact Flash	CF+ and CompactFlash Specification Revision 3.0 compatible	4GB	True-IDE compatible memory card only
		Microdrive			

- Note:
- Memory Stick/PRO, SD/MMC and xD-Picture Card shares the same slot.
 - When cards are inserted in the two slots at once, the slot which will be accessed first is determined according to the priority shown in the table.
 - To select a card that has been inserted in a non-active slot, first remove the card in the active slot.
 - In memory card direct printing mode, the image files in the active slot are valid and have assigned frame numbers. The number of images will not change if a card is inserted in another nonselected slot.
 - When the card inserted in the slot is accessed from the PC, only one drive is displayed at a time as a removable disk* and only the card that is in the active slot can be accessed via the removable disk. A card that has been inserted into a non-selected slot cannot be accessed.
(This is for Windows. For Macintosh, the card in the active slot will be mounted on the desktop.)
 - Does not support 5V type of memory cards.
 - When a memory card is being accessed, do not touch the memory card.
 - For detailed information on the supported file system and formatting the memory card, refer to ["1.7.2 Memory Card Direct Print Function \(p.27\)"](#).

1.6 Control Panel

1.6.1 Operation Buttons & LEDs

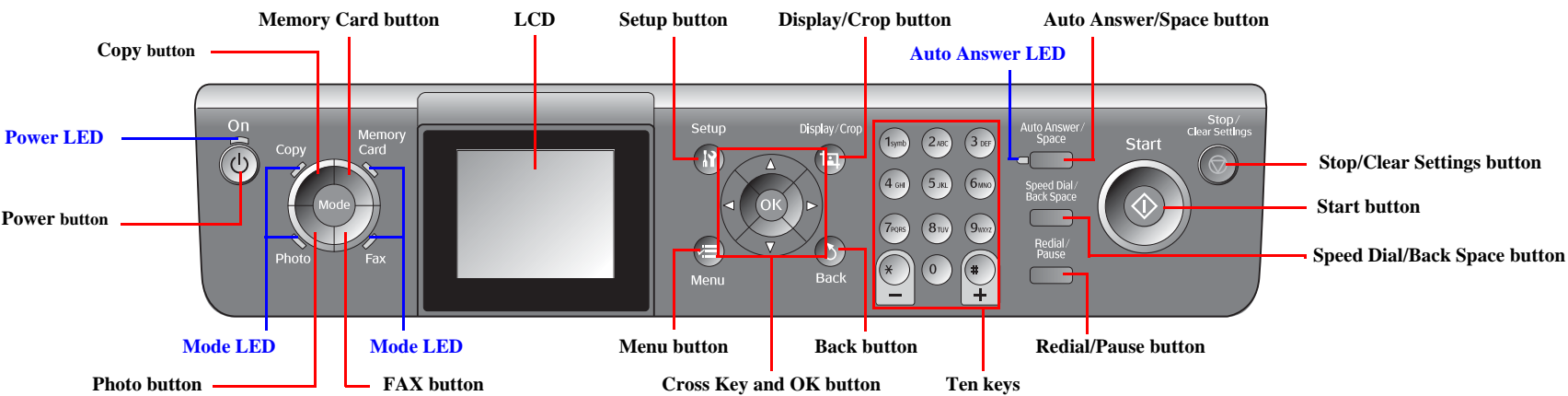


Figure 1-5. Control Panel

Table 1-17. Button Functions

Button	Function
Power	Turns the power ON/OFF.
Copy	Goes to the stand alone Copy mode.
Memory Card	Goes to the memory card direct print mode.
Photo	Goes to the special mode that provides Reprint/Restore Photos function.
Fax	Goes to the mode that provides fax transmission.
Setup	Goes to the Setup mode that provides maintenance menu (head cleaning, head alignment, etc.) and various setting menu.
Display/Crop	<ul style="list-style-type: none">• Goes to the zoom setting screen for the selected image.• Changes the image preview layout on the LCD.
Menu	Goes to the print setting menu screen.
Cross Key (Up/Down/Left/Right)	Selects a menu item or a setting value.
OK	Accepts the changed settings
Back	Cancels the previous operation.
Start	Starts printing.

Table 1-17. Button Functions

Button	Function
Stop/Clear Settings	<ul style="list-style-type: none"> • Stops operation and displays the menu screen. • Stops printing and ejects paper. • Returns the print settings in the current mode to their defaults and displays the Top screen. (Returns to the previous screen during printing maintaining the current settings)
Ten keys	Enters alphameric characters.
Auto Answer/Space	Turns ON/OFF the auto answer settings.
Speed Dial/Back Space	Goes to the call-up screen for speed dials.
Redial/Pause	Calls at the last dialed number.

Table 1-18. LED Functions

LED	Function
Power (Green)	<ul style="list-style-type: none"> • Flashes while powering ON/OFF. • Flashes during some sequence is in progress. • Flashes when a fatal error occurs. • Lights when the status is other than above.
Mode LED	<ul style="list-style-type: none"> • All the mode LEDs are off while powering ON. • The current mode LED lights while powering OFF. • All the mode LEDs flash when a fatal error occurs. • The current mode LED lights when in stand-by or in setting operation using the control panel. • The current mode LED lights during some sequence is in progress.*1 • The memory card mode LED lights during slide show is being displayed. • The current mode LED lights during screen saver is being displayed.*1 • All the mode LEDs light sequentially at one minute intervals when in power saver mode.
Auto Answer	<ul style="list-style-type: none"> • Lights when Auto answer is on.
Card Access*2 (Green)	<ul style="list-style-type: none"> • Lights when a memory card is inserted. • Flashes when a memory card is being identified or accessed.

Note *1: In the Setup mode, the mode LED corresponding to the previous mode lights.

*2: The Card Access LED is provided near the memory card slot.

1.6.2 Control Panel Functions in Each Mode

1.6.2.1 Control Panel Functions

The table below shows the print setting menu items for each mode and their defaults, and when the settings are saved or returned to their defaults. Explanations on detailed control panel functions of the CX9300F/CX9400Fax/DX9400F are omitted here, because the LCD displays the detailed instruction.

Table 1-19. Timing of Saving or Initializing Control Panel Settings

Mode	Print Setting	Default Value	Saving Timing	Initializing Timing*
Copy	Copy Type	Color	When the Start button is pressed	When the Stop/Clear button is pressed
	Layout	With Border		
	Number of copies	1		
	Zoom	Actual		
	Paper Type	Plain Paper		
	Paper Size	A4, Letter (for EAI)		
	Quality	Standard		
	Density	±0		
	Expansion	Standard		
Memory Card	Paper Type	Prem. Glossy	When the Start button is pressed	When the Stop/Clear button is pressed
	Paper Size	4x6 inch		
	Layout	Borderless		
	Quality	Standard		
	Expansion	Standard		
	Date	None		
	Bidirectional	On		
	Select (Print Index Sheet setting)	All Photos		
	Information (Print Index Sheet setting) (EAI only)	File Name		
Photo	Paper Type	Prem. Glossy	When the Start button is pressed	When the Stop/Clear button is pressed
	Paper Size	4x6 inch		
	Layout	Borderless		
	Expansion	Standard		
FAX	Resolution	Standard	When the Start button is pressed	When the Stop/Clear button is pressed
	Contrast	±0		
	Fax Delay	Off		
	Fax Mode	Sending		



Table 1-19. Timing of Saving or Initializing Control Panel Settings

Mode	Print Setting	Default Value	Saving Timing	Initializing Timing*
Camera Direct	Paper type	Prem. Glossy	When the settings are made in the PictBridge Setup of the Setup menu.	When the Stop/Clear button is pressed while making the settings.
	Paper size	4x6 inch		
	Layout	Borderless		
	Quality	Standard		
	Expansion	Standard		
	Date	None		
	Bidirectional	On		

Note *: All the settings except “LCD Brightness” of Setup menu return to their defaults when the “Restore Default Settings” of the Setup menu is executed with the OK button.

1.6.2.2 Control Panel Power Saver Mode

If no operation is made on the control panel for approximately 13 minutes, both the CX9300F/CX9400Fax/DX9400F automatically enter control panel power saver mode. The details of control panel power save mode are shown below.

☐ Conditions for not entering the control panel power save mode

- The printer or scanner is in operation
- During printing or scanning from PC
- Camera direct is in operation
- Slide show is being displayed
- An error is being displayed
- Mechanical adjustment is being made in setup mode
- Firmware is being updated

☐ Conditions recovering from the control panel power save mode

- Any button other than the power button is pressed (when the power button is pressed, the power is turned OFF)
- A memory card or a camera direct device is connected
- Operation from PC (printing / scanning / maintenance)

NOTE: See “1.7.3.4 Operating Specifications during Connecting DSC (p.32)” for information on the panel operation during connecting a camera to the EXT.IF.

1.7 Specification for Each Function

1.7.1 Stand-alone Copy Function

1.7.1.1 Supported Paper and Copy Mode

Table 1-20. Supported Paper and Copy Mode

Paper Type	Size*1	Print Quality	Resolution	Dot Size	Bi-d	Micro Weave	Border-less
Plain paper	A4*1, Letter*1	Draft	360x120	Eco	ON	OFF	NA
		Standard	360x360	VSD1	ON	OFF	NA
		Best	720x720	VSD3	ON	ON	NA
Matte paper	A4*1, Letter*1	Standard	1440x720	VSD3	ON	ON	OK
Photo Paper	4x6, 5x7, A4*1, Letter*1	Standard	1440x720	VSD3	ON	ON	OK*2
Prem. Glossy	4x6, 5x7, A4*1, Letter*1	Standard	1440x720	VSD3	ON	ON	OK
Ultra Glossy	4x6, 5x7, A4*1, Letter*1	Standard	1440x720	VSD3	ON	ON	OK

Note *1: The model for Latin supports both the letter and A4 sizes. The model for North America supports letter size only, and the other destination models support A4 size only.

*2: Borderless printing of 5x7 size is not supported for EAI.

Note : In the case of copy using ADF, only the plain paper is available.

1.7.1.2 Stand-alone Copy Menu

The stand-alone copy mode menu for the CX9300F/CX9400Fax/DX9400F (settable items) are shown in the following tables.

Table 1-21. Copy Menus

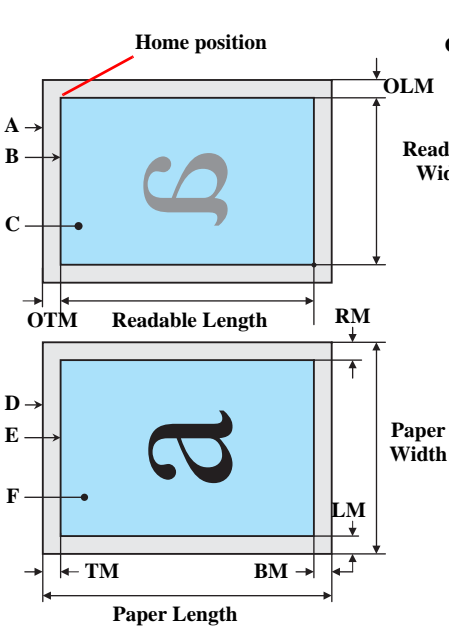
Menu		Function
Number of copies		Sets the number of copies within the range of 1 to 99.
Copy type		Selects either color or monochrome.
Layout		Selects from the following two layouts: <ul style="list-style-type: none"> • With Border (normal layout with 3mm margins) • Borderless (no margins)
Print setting	Paper type	Selects paper type from the options shown in Table 1-20.
	Paper size	Selects paper size from the options shown in Table 1-20.
	Quality	Selects print quality from the options shown in Table 1-20.
	Zoom	Selects Actual or Auto Fit Page. Or reduction/enlargement ratio can be specified within the range of 25% to 400%.
Density		Selects from the nine density levels of -4 to +/-0 to +4.
Expansion (for borderless print)		Selects the margins level (margins bleed off the edges of paper) from the Standard (100%), Mid. (50%) or Min. (0%).*



1.7.1.3 Relation Between Original and Copy

The scanning start position is located on the front right of the scan bed. The relations between the original placed face down and its copy are as follows.

■ Standard copy



■ Borderless copy

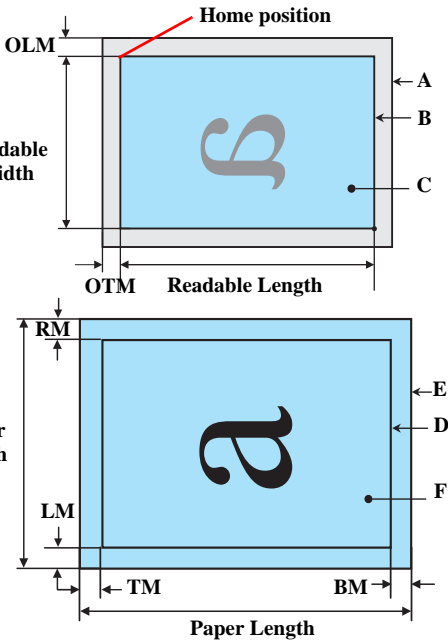


Figure 1-6. Relation Between Original and Copy (Borderless/With Borders)

1.7.1.4 Copy Speed

Table 1-22. Copy Speed

Copy Conditions (eMemo2, A4 size)		Copy Speed
Draft 360 x 120	Monochrome copy	T.B.D. cpm
	Color copy	
Default 360 x 360	Monochrome copy	T.B.D. cpm
	Color copy	

Original Document		
A	Scan bed	---
B	Scan area	"1-10 Scanning Range" (p.17)
C	Original (face down)	---
OTM	Top margin (out of scan range)	"1-10 Scanning Range" (p.17)
OLM	Left margin (out of scan range)	"1-10 Scanning Range" (p.17)
Copied Document		
D	Copied paper	---
E	Print area	"1-7 Printing Area (Margins)" (p.16)
F	Copy	---
LM, RM	Left margin, Right margin*	"1-7 Printing Area (Margins)" (p.16)
TM, BM	Top margin, Bottom margin*	



1.7.2 Memory Card Direct Print Function

1.7.2.1 Supported Paper and Print Mode

Table 1-23. Supported Paper Type & Print Mode

Paper Type	Size	Print Quality	Resolution	Dot Size	Bi-d	Micro Weave	Border-less
Plain Paper	A4, Letter ^{*1}	Standard	360x360	VSD1	ON	OFF	NA
		Best	720x720	VSD3	ON	ON	NA
Matte Paper	A4, Letter ^{*1}	Standard	1440x720	VSD3	ON	ON	OK
Photo Paper	4x6, 5x7 ^{*2} , A4, Letter ^{*1}	Standard	1440x720	VSD3	ON	ON	OK
Prem. Glossy	4x6, 5x7, 16:9 wide ^{*2} , A4, Letter ^{*1}	Standard	1440x720	VSD3	ON	ON	OK
Ultra Glossy	4x6, 5x7, A4, Letter ^{*1}	Standard	1440x720	VSD3	ON	ON	OK

Note *1: Letter size is supported for EAI only.

*2: The Photo Paper 5x7 size and Prem. Glossy 16:9 wide are not supported for EAI.

1.7.2.2 Supported File Type and Media Type

The followings describe the file system, media format, and file type supported by the memory card direct function.

Table 1-24. Supported File System, Types and Media Format

Item		Specification
File system		DCF Version 1.0 or 2.0 ^{*1} compliant. Other than those does not ensure proper operation. File systems available with the card reader function are restricted by the host's specification.
Media format	Memory card	<ul style="list-style-type: none"> • DCF Version 1.0 or 2.0 compliant • DOS FAT format (FAT12/FAT16/FAT32 ^{*2}) with single partition (basic partitioned)
File type	JPEG (*.JPG)	Image files conform to Exif Version 2.21. (Exif version 1.0/2.0/2.1/2.2/2.21 are supported)
	TIFF (*.TIF)	
	Camera definition file (*.MRK)	Camera definition files used for DPOF mode. "MISC\AUTOPRINT.MRK" file is valid.

Note *1: Refer to the Camera File System Standard; "DCF Version 2.0, JEIDA-CP-3461" for more details.

*2: Available only when the memory card supports FAT32.



The printer does not detect any files stored under the following directories or their sub-directories.

- Directories containing system properties or hidden properties.
- "RECYCLED" (Windows directory for deleted files)
- "PREVIEW" (directories of CASIO DSC for thumbnail images)
- "SCENE" (directories of CASIO DSC for its Best Shot function)
- "MSSONY" (directories of SONY DSC for e-mail images, voice memos, movies, or non-compressed images)
- "DCIM\ALBUM\IMAGE" (directories of CASIO DSC for its album function)

1.7.2.3 Automatic Detection of Images in Memory Card

When a memory card is inserted in the card slot on the printer, or when a memory card is detected at power-on, the printer automatically searches for all images stored in the card. When the card is removed, the printer erases the information on the all detected files.



1.7.2.4 Specifications for Handling Image Data

Table 1-25. Specifications for Handling Image Data

Item	Specification	Remarks
Image size (pixel)	<ul style="list-style-type: none"> Horizontal: $80 \leq X \leq 9200$ Vertical: $80 \leq Y \leq 9200$ 	---
Maximum number of images	Up to 999 images	When a memory card stores 1,000 or more images, the first 999 images are detected and become valid in the printer. The detecting order varies depending on the folder configuration in the card, so which images are included in the first 999 cannot be defined. However, images specified by camera definition files can be selected to be printed even when the total number of images has exceeded 999. Up to 999 camera defined image files can be specified.
Maximum number of copies	99 copies for each image. Up to 999 sheets in total.	---
Valid date and time	01/01/1980 00:00:00 to 12/31/2099 23:59:59	---
Thumbnail image data	Supports DCF Ver.1.0 or 2.0-compatible data (Exif format, 160x120 pixels)	Thumbnail images are used for the Print Index Sheet function.
File sorting	The printer sorts image files in ascending ASCII order based on their full-pathnames such as “\DCIM\100EPSON\EPSN0000.JPG”, and assigns a number to each of them.	<ul style="list-style-type: none"> The image number assigned by the printer may be different from that assigned by the camera. If two or more files have the same full pathname, the sorting function may not operate properly. (existence of the same full-pathname is not allowed under DOS)

Table 1-25. Specifications for Handling Image Data

Item	Specification	Remarks
Acquisition of date and time information	<p>The printer acquires date and time information included in image files in the order of precedence shown below.</p> <ol style="list-style-type: none"> 1. Shooting date and time information in digital camera standard format (Exif) 2. Digitized date and time information in digital camera standard format (Exif) 3. Date and time information in digital camera standard format (Exif) 4. Date and time information applied on DOS-compliant file system. 5. Fixed date and time information (01/01/1980, 00:00:00) 	Date and time information included in an image file is not always the shooting date and time. It changes each time the image is edited and restored. The printer acquires the latest date and time information.

1.7.2.5 Memory Card Direct Print Menu

The LCD-equipped CX9300F/CX9400Fax/DX9400F provide the following menus in the memory card mode.

Table 1-26. Memory Card Mode Menu

Menu Item	Function
View and Print Photos*1,2	Prints the selected images.
Print All Photos*1,2	Prints all images in a memory card. Specified number of copies is applied to the all images (the default is 1 copy). Specifying it for each of the images independently also can be made in the preview screen.
Print by Date*1	The date of the images are listed in the descending order with the number of images by date. Selecting date from the list selects the images that has the selected date information. Specified number of copies is applied to the selected images (the default is 1 copy). Specifying it for each of the images independently also can be made in the preview screen.
Print Index Sheet	Print Index Sheet Prints an index sheet that prints images in a memory card in thumbnail form. The number of images to be included in the sheet can be selected from the following four options. “All image” (default), “Latest 30”, “Latest 60”, “Latest 90”*2
	Make Prints from Index Sheet Scans the index sheet, and prints images according to markings written on the sheet.
Slide Show*3	Starts a slide show on the LCD. Images in a memory card is displayed one by one in the order sorted by the printer. Printing one of the images can be made from the paused screen.

Note *1: 0 to 99 copies can be specified for each of the images. Up to 999 copies in total.

*2: The images are listed in ASCII descending order.

*3: While performing the slide show, displaying number of copies, printing from an external device or from a computer cannot be made.

1.7.2.6 Makes Prints from Index Sheet Function

☐ Print settings

Table 1-27. Print Settings

Item	Print Index Sheet	Makes Prints from Index Sheet
Number of copies	---	According to the marking on the index sheet.
Paper Type	Plain paper	
Paper Size	A4	
Layout	---	
Quality	Standard	Standard
Expansion	---	According to the setting made by the control panel.
Date	YYYY.MM.DD (2007.09.21)*1	According to the setting made by the control panel. YYYY.MM.DD (2007.09.21)*1
Bi-directional	On	On
Print Index Sheet Setting-Select	According to the setting made by the control panel.	---

Note *1: EAI model: MMM.DD.YYYY (Sep. 21.2007)


☐ Rules on reading Index Sheet markings

The user can specify images to be printed and their print settings shown in [Table 1-27](#) by putting marking on the Index Sheet. The printer reads the markings according to the following rules.

Table 1-28. Rules on Reading Markings

Item	Mark	Description	Remarks
Left edge (one each)		Reference position for reading markings.	An error occurs if these markings cannot be read due to ink stain or any other cause.
Right edge (one each)		Reference position for reading markings.	
Block code (36 pcs.)		Sheet information (memory card, page)	
Image selection (30 pcs. x 3)		Selects the image to be printed.	An error occurs if no image selection marking is read.
Paper type/size (4 pcs.)		Selects the paper type/size.	An error occurs if two or more markings are read for one image.
Layout (2 pcs.)		Selects the layout.	An error occurs if two or more markings are read for one image. If no marking is read, borderless layout is applied.

Table 1-28. Rules on Reading Markings

Item	Mark	Description	Remarks
Date		Prints the date information.	When this marking is read, the date is printed on the image.

- Note:
- About 50% or more range of the mark area must be marked out to be read by the printer.
 - For running out and excessive marking out, the two white/black search patterns shown above are superimposed on the mark, and judgement is made according to this matching ratio.
 - The judgement criteria is as follows;
black matching: 80% or more, white matching: 50% or more.
 - The figure below shows the judgement example according to the rules described above.

<OK example>



<NG example>



(not enough)



(too much)

□ Index Sheet errors

Table 1-29. Index Sheet Error List

Error Name	Description
Index sheet scan error (incorrect sheet setting)	The Index Sheet is not properly placed on the document glass.
Index sheet scan error (incorrect image selection marking)*	Image selection markings are not correct.
Index sheet scan error (incorrect paper selection marking)	Paper selection markings are not correct.
Index sheet scan error (unmatch between memory card and sheet)	The memory card may have been changed or some images may have been added or deleted after the Index Sheet is printed.

1.7.2.7 Print Layout

The memory card direct print function supports two print layouts for printing images; Borderless, and With Border. The Borderless layout is not allowed for some type of paper (refer to [Table 1-23](#)). And see “1.2.5 Printing Area” (p.16) for information on the print area and margins of “Borderless” and “With Border” layouts.

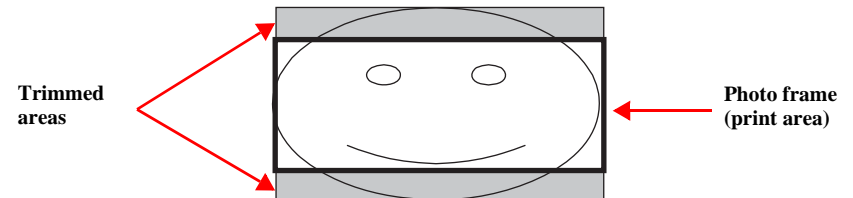
□ Trimming Function

A trimming function is provided as a means of coordinating an image with the types of photo frames handled by the printer. This function is always activated so that the image fits within the photo frames.

This function is described briefly below.

The printed photo frame and an image to be printed are matched in length along one side and the image is resized along the perpendicular side to fit the frame on that side. Any part of the image that does not fit within the photo frame is trimmed away (not printed).

- When an image is aligned vertically with the photo frame.



- When an image is aligned horizontally with the photo frame.

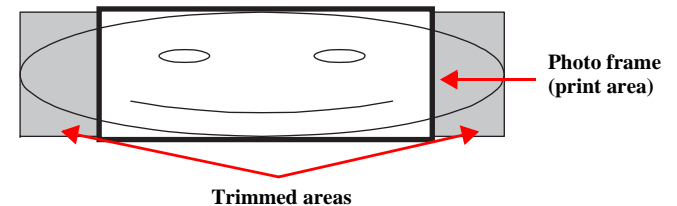


Figure 1-7. Trimming Function



□ Rules on Numbering and Rotating Images

The numbers shown in the figure below indicate the photo frame numbers used for the print layout. Horizontally oriented images are printed as shown by the numbers. Vertically oriented images, which has more pixels vertically than horizontally, the vertical photo data is allocated instead, and the number shown in the figure below is then rotated 90 degrees before being printed. In Index printing mode, the numbers are printed as they are shown below, regardless of the shape of the photo data.

However, when the photo data has an equal number of pixels vertically and horizontally the photos are printed without rotation, regardless of the layout.

NOTE: The vertical photo data refers to when the photo data file itself is set for a vertical (portrait) orientation. Photo data is defined as the vertical photo data if it is taken by a digital camera with a portrait position detecting function.)

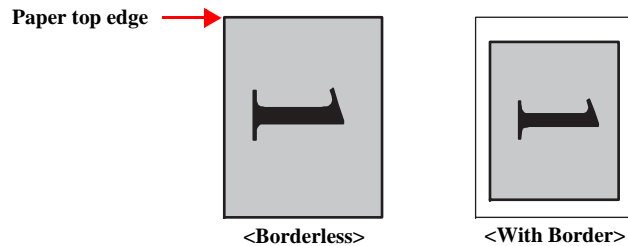


Figure 1-8. Rules on Numbering and Rotating Images

1.7.3 Camera Direct Print Function (USB Direct Print/PictBridge)

Printing operations (selecting images to be printed, making print settings, starting/canceling printing, and monitoring print process) can be carried out from a directly connected DSC (Digital Still Camera) that conforms to the standard described below.

1.7.3.1 Available DSC

Table 1-30. Available DSC

USB Direct Print	PictBridge
DSCs conform to USB Direct Print Protocol Revision 1.0.	DSCs conform to CIPA DC-001-2003 Digital Photo Solutions for Imaging Devices (DPS version 1.0) or the Rev. 2.0.

1.7.3.2 Print Settings Available from DSC

The following print settings can be made from the DSC. However, depending on the DSC, some of the settings may not be available.

Table 1-31. Print Settings Available from DSC

Item	USB Direct Print	PictBridge
How to specify images	Single Sheet / DPOF specified	Single Sheet / Multiple Sheet / DPOF specified
Paper type	Plain Paper/ Glossy Photo / Prem. Glossy / Matte	Plain Paper/ Prem. Glossy
Paper size	4x6, 5x7, Letter (EAI model only), A4	
Layout	Borderless With Borders (2-up, 4-up, 8-up are available when specified by DPOF)	Borderless With Borders
Date	On / Off	
Quality	Not available	
Auto Correct	Not available	
Fit to Frame	Available only for a single sheet	Available
Print Image Framer	Yes / No	Not available
Control of printer	The following operations are available; Getting the printer status, starting a print job or canceling it immediately or after printing the current page is finished. (In the case of the USB Direct Print, resetting the printer is also available.)	

1.7.3.3 General Operation Procedure



Before connecting the DSC, check that the printer is in the following status.

- No print job from a computer is processed or performed.
- Direct print from a memory card is not processed or performed.
- Stand alone copy using the scanner function is not operating.
- No paper out error or ink out error is occurring.

The DSC direct print procedure differs depending on the DSC specifications. The following explains common procedure.

1. Setting on the printer
Before connecting a DSC with a USB cable, make the print settings such as paper type/size, layout setting on the printer. This may not be required for some DSCs.
2. Setting on the DSC
Make the following settings on the DSC before connecting it to the printer. Some DSCs may require to first connect to the printer for making the settings.
 - When printing multiple images, specify images and number of copies using the DPOF and Multiple Sheet* menus. The menus may not be available on some DSCs.
Note*: The Multiple Sheet setting is available when using PictBridge.
 - When printing a single image
<USB Direct Print>
Use the Single Sheet menu to specify an image and the number of copies. The menu may not be available on some DSCs.
<PictBridge>
Specify an image and the number of copies. Specifying the number of copies may not be available on some DSCs.
 - Select the paper type/size, layout, and make the Fit to Frame setting if necessary. These settings may not be available on some DSCs.
3. Starting to print
When the print settings on both the printer and the DSC is completed, follow the procedure below to start printing.
 1. Connect the printer and the DSC with a USB cable. Using a USB cable included in the DSC package is recommended.
 2. Operate the DSC to start printing.
 3. Printing is carried out according to the settings made on the DSC. When some print settings have not been made on the DSC, the corresponding settings made on the printer are applied.

1.7.3.4 Operating Specifications during Connecting DSC

Table 1-32. Operations during Connecting DSC

Operation	Specifications
Connecting DSC (print start)	When a DSC is connected as described in “1.7.3.3 General Operation Procedure (p.32)” Step 3-1, CX9300F/CX9400Fax/DX9400F displays USB Direct Print or PictBridge logo on the LCD.
Canceling printing	A print job can be canceled from the DSC. The [Stop/Clear setting] button also cancels the print job.
After printing is completed	When performing memory card direct print after printing from a DSC, the USB cable connecting the DSC must be disconnected from the printer in advance.
Exclusion control	Print settings made on both the DSC and the printer can become impossible settings for the printer due to unsupported combination of paper type, paper size and layout. In such case, the print settings are automatically changed as follows.
	<input type="checkbox"/> USB Direct Print The selected paper type is maintained, and the paper size and layout settings are changed to the default for the selected paper type.
	<input type="checkbox"/> PictBridge The settings made on the DSC are maintained. Any print setting items that are not specified by the DSC are changed in accordance with the DSC settings. When the paper type is changed, changed to Prem. Glossy, when the paper size is changed, changed to 4x6 size. And when the layout is changed, changed to Borderless layout.



1.7.3.5 EXT.I/F (USB Host) Specifications for Connecting DSC

Table 1-33. Operations when USB Cable is Connected/Disconnected

Printer status	Connecting	Disconnecting
Standby	When the printer detects a DSC connected, it goes into the camera direct mode. If the printer failed to recognize the DSC normally, the printer displays a camera direct error.	When the DSC is disconnected after it is normally recognized by the printer, the printer returns to the standby mode.
An error is occurring	The printer does not go into the camera direct mode except when the error is memory card-related error, Index Sheet error, or Ink low error.	When a camera direct error has occurred, the printer recovers from the error and returns to the previous state (the state before the camera is connected). If the error occurs for the camera connected before the printer is turned on, the printer returns to the initial state after the power-on.
Panel power save mode	Same as when the printer is in standby mode.	The printer does not recover from the power save mode. When any button except the Power button is pressed, the printer returns to the camera direct mode. If the printer detect no camera at this time, it returns to the previous state (the state before the camera is connected)

Table 1-34. Handling Print Job Requirement from PC when Connecting DSC

Requirement from PC	EXT.IF (USB Host) DSC Connecting Status	
	Normally Connected	Camera Direct Error is Occurring
Print job	Returns "Busy" to the PC.	Cancels the error state and performs the job.
Scan job	Returns "Busy" to the PC.	Cancels the error state and performs the job.
Read memory card	Allows the access.	Allows the access.
Write memory card	Not allows the access. Notifies the PC that the operation is not available.	Allows the access.
Maintenance	Returns "Busy" to the PC.	Cancels the error and carries out the required task.

1.7.4 Reprint/Restore Photos Function

CX9300F/CX9400Fax/DX9400F offers the photo copy function. This function allows the user to copy their silver halide film-based pictures. The printer scans the pictures automatically detecting them as silver halide film-based picture, and makes a copy of them.

1.7.4.1 Supported Paper Type and Print Mode

Table 1-35. Paper Type and Print Mode

Paper Type	Size	Quality	Resolution	Dot size	Bi-d	Micro Weave	Borderless
Matte paper	A4, Letter* ¹	Standard	1440x720	VSD3	ON	ON	OK
Photo Paper	4x6, 5x7* ² , A4, Letter* ¹	Standard	1440x720	VSD3	ON	ON	OK
Prem. Glossy	4x6, 5x7, A4, Letter* ¹	Standard	1440x720	VSD3	ON	ON	OK
Ultra Glossy	4x6, 5x7, A4, Letter* ¹	Standard	1440x720	VSD3	ON	ON	OK

Note *1: Letter size is supported for EAI only.

*2: The Photo Paper 5x7 size is not supported for EAI.

1.7.4.2 Reprint/Restore Photos Menu

Table 1-36. Reprint/Restore Photos Menu

Items	Function
Number of copies	Sets the number of copies within the range of 1 to 99.
Paper type	Selects paper type from the options shown in Table 1-35 .
Paper size	Selects paper size from the options shown in Table 1-35 .
Layout	Selects print layout from the following three options: <ul style="list-style-type: none"> • Standard (normal layout with 3mm margins) • Borderless (no margins)
Quality	Fixed to "Standard".
Expansion	Selects the margins level (margins bleed off the edges of paper) from the Standard (100%), Mid. (50%) or Min. (0%).

1.7.4.3 How to Place Silver Halide Pictures

The following explains how to place silver halide film-based pictures on the document glass of the printer.

- ☐ **Available picture size: 30x40 mm to 127x178mm (5"x7")**
- ☐ **Lay the pictures on the glass face down.**
 - The number of pictures available at one time is as follows:**
 - 4x6 or smaller: up to 2 pictures
 - 5x7: up to 1 picture
- ☐ **The following spaces are needed:**
 - 5 mm or more space from the right and front edges of the document glass.
 - 5 mm or more space between pictures.
- ☐ **The pictures must not be tilted.**

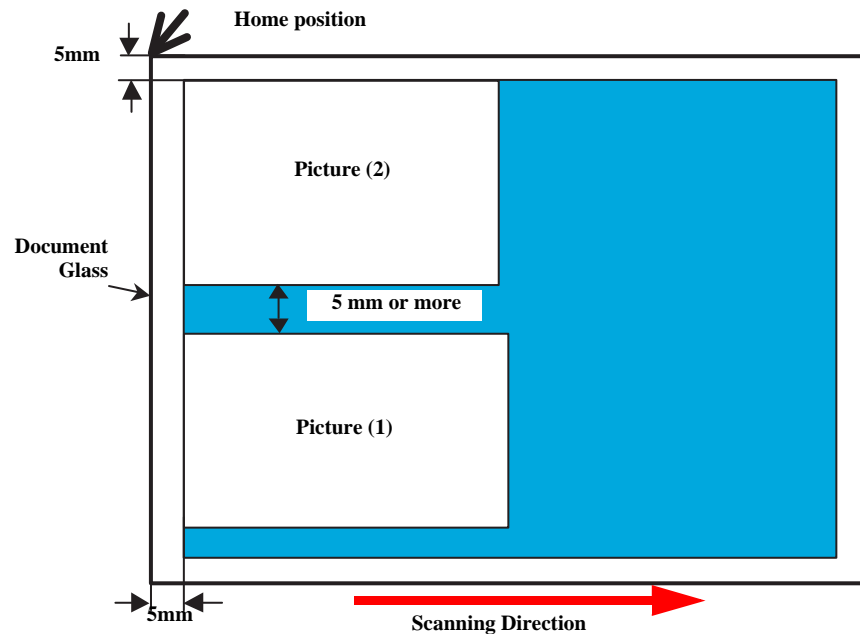


Figure 1-9. Laying Silver Halide Pictures

1.7.5 Setup Mode

CX9300F/CX9400Fax/DX9400F go into the setup mode when the Setup button is pressed. Various maintenance functions and configuration settings can be made in this mode.

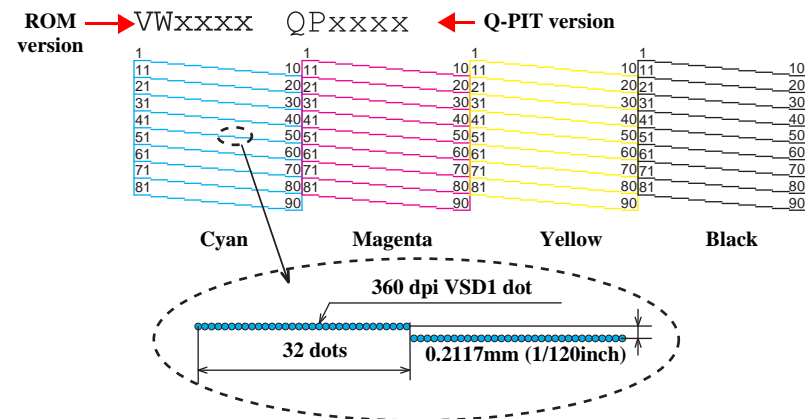
1.7.5.1 Ink Levels

The current ink levels of each of the cartridges are displayed in bar chart by the rules described below. After displaying the ink levels, the next operation can be selected from the following two options; "End the ink levels display" or "Change Ink Cartridge".

- The bar chart is displayed in the order of cyan, magenta, yellow, and black from the left.
- When initial filling is completed, or after replacing the cartridge, the ink level becomes 100% (full).
- The ink level is indicated in increment of 1%. Lower than 1% is rounded down.
- When the ink level becomes lower than 10%, "!" icon appears to notify the user of the ink low status.

1.7.5.2 Nozzle Check

A nozzle check pattern to check the Printhead nozzles status is printed. A head cleaning can be run if necessary.



Note : The numbers shown in the figure are nozzle numbers. The numbers and the color names are not printed on an actual nozzle check pattern.

Figure 1-10. Nozzle Check Pattern

1.7.5.3 Head Cleaning

Runs a printhead cleaning. The cleaning cannot be made when low ink level is detected. In such case, an ink low error is displayed instead of running the cleaning.

1.7.5.4 Change Ink Cartridge

CX9300F/CX9400Fax/DX9400F run the ink cartridge replacement sequence when “Change Ink Cartridge” option is selected in the Ink Levels display menu. And when an ink low or out error occurs, the user can run the replacement sequence by following the instructions displayed on the LCD.

1.7.5.5 LCD Brightness

This allows the user to adjust the brightness of the LCD. The settable range is -10 (minimum) to +10 (maximum).

1.7.5.6 Display Format

The layout to preview images on the LCD can be selected from the following options; 1-up with Info, 1-up without Info, 16-up. This setting is applied to preview images using the following functions of the memory card mode.

- Print All Photos
- View and Print Photos
- Print by Date
- Slide Show

1.7.5.7 PictBridge Setup

The print settings to be used for the camera direct print (USB Direct Print/PictBridge) can be specified. When print settings (paper type, paper size, layout, quality, auto correct) are specified from the DSC, the DSC settings are applied and the settings made here are ignored.

For more details, see “1.7.3 Camera Direct Print Function (USB Direct Print/PictBridge) (p.31)”.

1.7.5.8 Head Alignment

The Head Alignment adjustment is provided to ensure the bi-directional print quality.

□ Adjustment procedure

Follow the instructions displayed on the LCD to carry out the Head Alignment adjustment. The default value for each of the four modes is “5”, and can be changed within the range of 1 to 9.



- If the printer power is turned Off during printing the adjustment pattern or entering the adjustment value, the pattern print is canceled, and the values return to the default.
- While the adjustment is carried out, the printer does not go into the panel power save mode.



- If a paper out error occurs, load a paper and press the Start button to cancel the error state.
If a paper jam error occurs, press the Start button to eject the paper. If the paper is ejected normally, the printer recovers from the error and prints the adjustment pattern.

1.7.5.9 FAX Settings

Various settings for fax, such as speed dial, fax communication, and scan/print settings can be made. For more details, see “1.7.6 FAX Function (p.36)”.



1.7.6 FAX Function

The following shows the fax functions and specifications of this printer.

Note : The default settings are underlined in the following tables.

1.7.6.1 Basic Specifications

Table 1-37. Basic Specifications

Function	Specification
FAX type	Desktop facsimile with sending/receiving capabilities (Super G3, B&W and color scan)
Supported line	Telephone subscriber line
Modem speed	Up to 33.6kbps
Error Correction Mode	CCITU/ITU Group 3 fax with Error Correction Mode
Speed dials (Max.)	60 names & numbers
Document memory (Max.)	180 pages (ITU-T Chart No.1)
Transmit speed	Approx. 3 seconds per page

1.7.6.2 Supported Functions

□ Scan

Function	Specification
Resolution*	Standard: 200 x 100 dpi
	Fine: 200 x 200 dpi
	Photo: 200 x 200 dpi (with error diffusion)
Contrast	9 levels
Scan size	Flatbed: Fixed to 216 mm x 297 mm
	ADF: 210 to 216 mm x 279 to 335.6 mm

Note* : When in color mode, Standard cannot be selected.

□ Print

Function	Specification
Paper size	Letter/A4/legal*1
Paper type	Fixed to plain paper
Resolution	Standard: 360 x 360 dpi
Dot size	VSD1
Bi-directional	Available
Microweave	N/A
Borderless printing	N/A
Automatic reduction	<u>On</u> /Off
Backup fax reception and reprint	Available
List	Type: Last transaction (<u>off</u> /send error/every send) Fax log (last 30 transactions) Speed dial list Power-fail report Protocol trace
	Font size: 12pt
	Language: Depends on destination
Size mismatch	Print*2
Footer	N/A

Note *1: The default setting is letter for US/Canada/Mexico and A4 for other destinations.

*2: The printer stops printing after printing the first page on the current paper. The received fax images (data) can be reprinted.



□ User Setting

Function	Specification
Volume	Buzzer: <u>On</u> /Off
Date and time	Display*: dd.mm.yyyy/mm.dd.yyyy/yyyy.mm.dd hh:mm (12h/24h)
	Backup: N/A
	Daylight time: Available
Pending job viewer	N/A (cannot reserve)
Elapsed time	Available (displays time to redial)
External memory	N/A
Language	Depends on destination
Audio monitor	Available (buzzer)

Note* : The display format can be changed from the FAX settings menu.

□ Dialing

Function	Specification	
Speed dial	Total registration	60 (Max.)
	Characters available for registering number	1-9, 0, space, *, #, - (pause), space
	Total digits for registering number	64 (Max.)
	Characters available for registering name	a-z, A-Z, 1-9, 0, @, _- & / ; , ? * () ' = + # ! % ~ , space
	Total characters for registering name	40 (Max.)
	Options	N/A
	Selection method	Press the Speed dial button to display the menu
	Function	Recalls fax numbers*1
One-touch dial	N/A	
Group dial	N/A	
Direct dial	Total digits	64 (Max.)
Redial	Busy	Fixed to two times
	No answer	
	Buffer	Last one number
Redial interval	Fixed to one minute	
Redial attempts	Fixed to two times	
Dial mode	Pulse	
PBX	N/A	
Dial prefix	N/A	
On-hook dialing	N/A	

Note *1: The fax numbers can be edited from the Fax settings menu.



☐ Answering

Function	Specification
Auto answer	<u>On</u> /Off (with answer mode button)
	Ring to answer: 1-9 times*
DRD	All/single/double/triple/double&triple
TAM/IF	Available
Easy receive	N/A
Answer prefix	N/A
Caller ID	N/A
FAX/TEL mode	N/A
Remote receive/remote telephone	N/A

Note* : The default depends on destination.

☐ Transmission

Function	Specification	
Sequential broadcast	N/A	
Direct transmission	Color only	
Memory transmission	Monochrome only	
Delayed memory transmission	Available	
Multi-page transmission	Total pages	100 (Max.)
	Data compression	Monochrome: MH/MR/MMR*1 Color: JPEG
Transmission reservation	N/A	
Fax header (Owner information)	Characters available	a-z, A-Z, 1-9, 0, @, ._-&/ :;, ?*()' = + # ! % ~, space
	Total characters	40 (Max.)
Fax header (Own number)	Characters available	1-9, 0, +, space
	Total characters	40 (Max.)
Overseas mode	N/A	
Poll to send	N/A	

Note *1: The compression method is automatically selected depending on the receiver.

☐ Reception

Function	Specification
FAX forwarding	N/A
Block junk faxes	N/A
Block no-ID calls	N/A
Poll to receive	Available

☐ Communication

Function	Specification
ECM	<u>On</u> /Off
V.34	<u>On</u> /Off
Region	Depends on destination
JBIG	N/A

☐ Telephone

Function	Specification
External telephone	Jack: Available
	Handset: N/A
	Hook detect: Available
	Manual send: Available
	Manual receive: Available

☐ Others

Function	Specification
Power save mode	Available
Receive and print during power off	N/A
Copy during faxing	N/A
Scan during faxing	N/A
Save received data during power off	N/A

CHAPTER

2

OPERATING PRINCIPLES

2.1 Overview

In addition to the functions provided for the previous model, Stylus CX9300F/CX9400Fax/DX9400F are equipped with an ADF (Auto Document Feeder) on their scanner mechanism, and fax function.

This section describes the operating principles of the Printer Mechanism and Electrical Circuit Boards of Stylus CX9300F/CX9400Fax/DX9400F.

2.1.1 Printer Mechanism

Stylus CX9300F/CX9400Fax/DX9400F employ a newly developed printer mechanism that is different from the previous model.

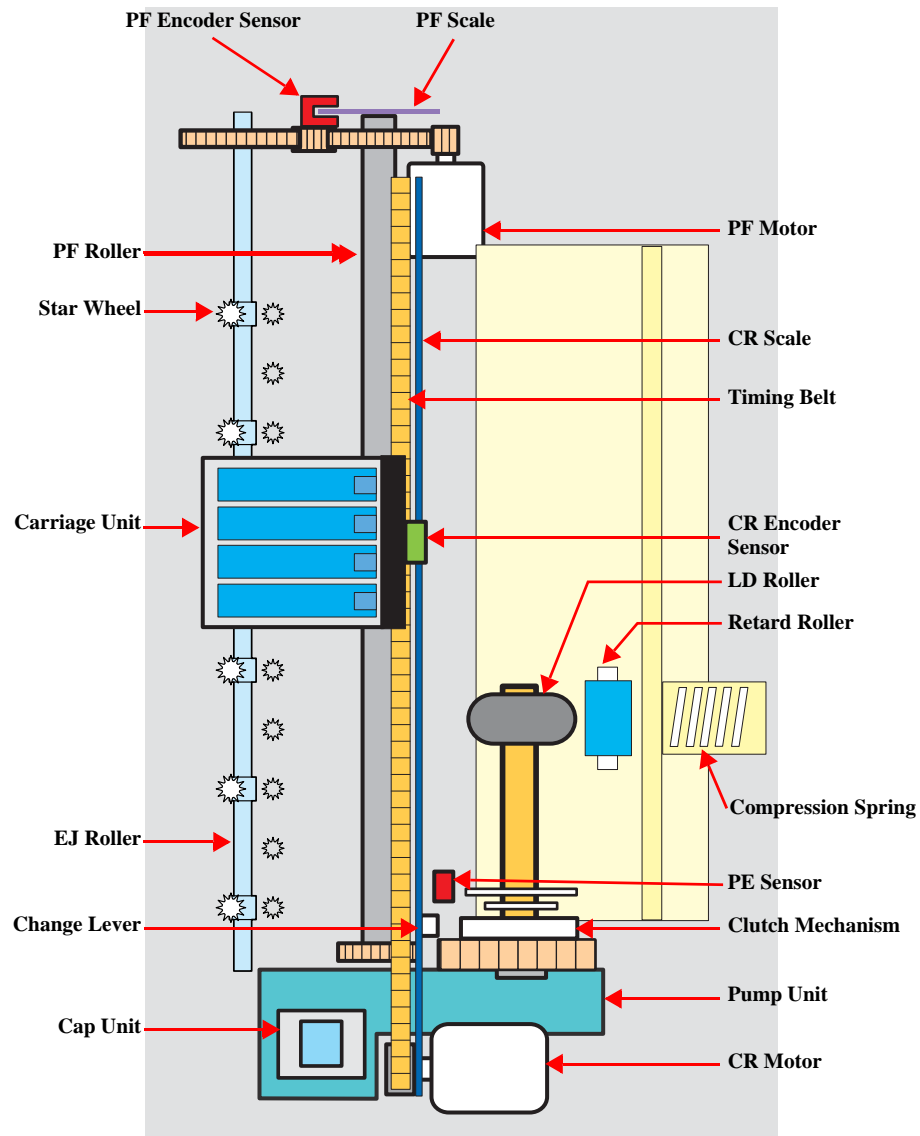


Figure 2-1. Printer Mechanism Block Diagram

2.1.2 Motors & Sensors

Stylus CX9300F/CX9400Fax/DX9400F are equipped with the following printhead, motors and sensors.

Table 2-1. Printer Mechanism Motors & Sensors

No.	Name	Specification
1	Printhead	D4 Turbo2 head (4 colors x 90 nozzles)
2	CR Motor	Type: DC motor Drive voltage: 42VDC +/- 5% (DRV IC voltage) Coil resistance: 28.8Ω +/- 10% Inductance: 20.1mH (1KHz) Drive method: PWM, constant-current chopping
3	PF Motor	Type: DC motor Drive voltage: 42VDC +/- 5% (DRV IC voltage) Coil resistance: 21.2Ω +/- 10% Inductance: 17.2 mH (1kHz) Drive method: PWM, constant-current chopping
4	PE Sensor	Purpose: Detection of paper top and bottom edges, for control to set paper at the print start position Type: Photo interrupter
5	CR Contact Module	CSIC board
6	CR Encoder Sensor	Type: Photo interrupter Resolution: 180 pulse/inch
7	PF Encoder Sensor	Type: Photo interrupter Resolution: 180 pulse/inch

Table 2-2. Scanner Mechanism CIS & Motor

No.	Name	Specification
1	CIS Unit	Resolution: 10200 pixel 16 bit per pixel (input), 8bit per pixel (output)
2	CR Motor	Type: 2-phase 96-pole PM type stepping motor Voltage: 42VDC +/- 5% (DRV IC voltage) Coil resistance: 43Ω +/- 10% (at 25°C) Inductance: 24.5mH +/- 20% (at 1KHz, 1Vrms) Drive method: PWM

Note : For details on the ADF, see “2.4 ADF Mechanism Operating Principle” (p.56).

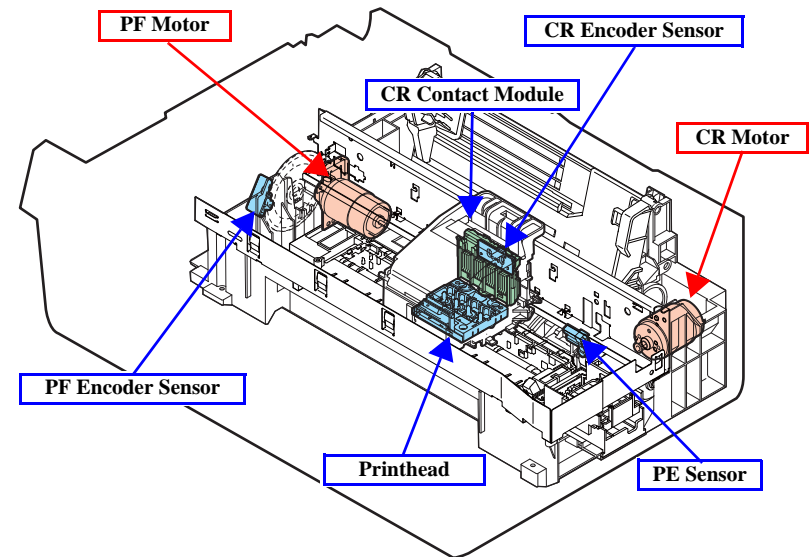


Figure 2-2. Motors & Sensors in Printer Mechanism

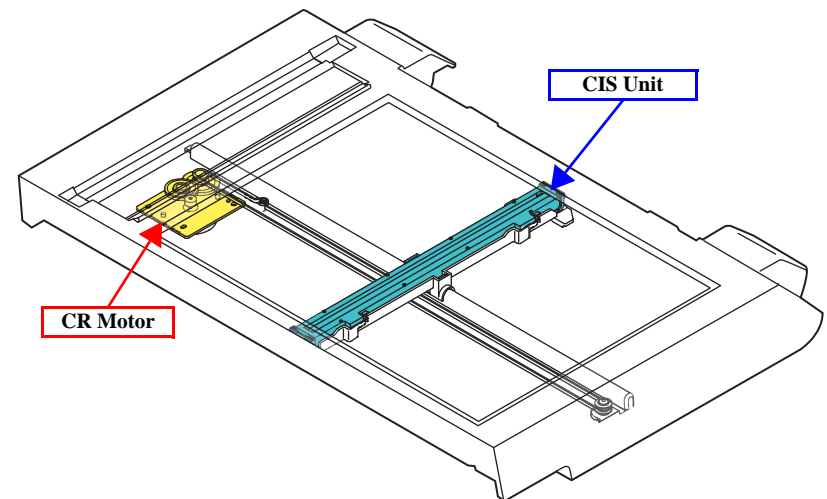


Figure 2-3. CIS Unit and CR Motor in Scanner Mechanism

2.2 Printer Mechanism Operating Principle

2.2.1 Printhead

D4-CHIPS Turbo2 type printhead is employed, which produces variable sized dot and economy dot. The printhead configuration is as follows.

□ Nozzle configuration

- Black: 90 nozzles x 1
- Color: 90 nozzles x 3 (cyan, magenta, yellow)

The nozzle layout as seen from behind the printhead is shown below.

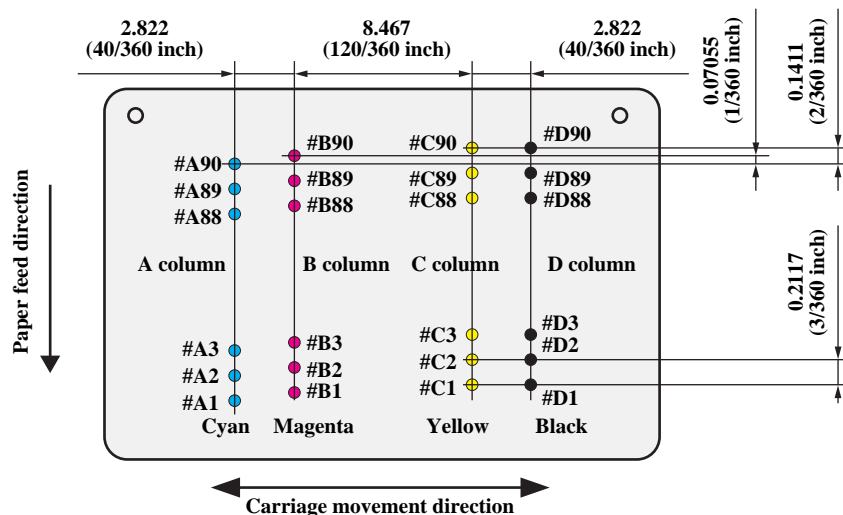


Figure 2-4. Nozzle Layout

The basic operating principles of the printhead, which plays a major role in printing, are the same as the previous printer; on-demand method which uses PZT (Piezo Electric Element). In order to reduce unit-to-unit variation in ink droplet size, the printhead has its own Head ID (16-digits code for Stylus CX9300F/CX9400Fax/DX9400F) which corrects PZT drive voltage for the printhead.

Therefore, whenever the printhead, main board, or the printer mechanism must be replaced with a new one, the Head ID of the new printhead needs to be written into the EEPROM using the Adjustment Program. The printer generates appropriate PZT drive voltage based on the Head ID information.

Following explains the basic components of the Print Head.

□ PZT

PZT is an abbreviation of Piezo Electric Element. Based on the drive waveform generated on the main board, the PZT selected by the nozzle selector IC on the printhead pushes the top of the ink cavity, which has ink stored, to eject the ink from each nozzle on the nozzle plate.

□ Nozzle Plate

The plate with nozzle holes on the printhead surface is called Nozzle Plate.

□ Filter

This filter is located beneath the ink supply needle which supply ink to the printhead from the ink cartridge. The filter is preventing dirt or dust from getting into the printhead. Any dirt or dust may interrupt normal ink flow or can cause nozzle clog adversely affecting the print quality.

□ Ink Cavity

The ink absorbed from the ink cartridge goes through the filter and then is stored temporarily in this tank called "ink cavity" until PZT is driven.

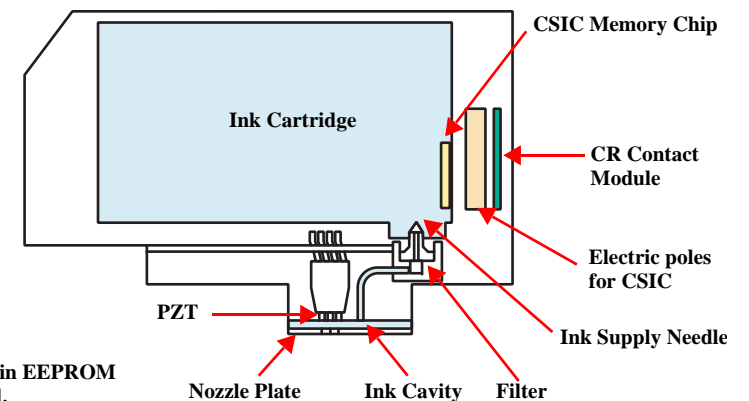


Figure 2-5. Printhead Mechanism

2.2.1.1 Printing Process

This section explains how the printhead of the on-demand inkjet printer fires ink drop from each of the nozzles.

1. When not firing ink drop
When the printing signal is not output from the C696 main board, or the PZT drive voltage is not applied, the PZT does not change its shape. Therefore, the PZT does not push the ink cavity. The ink pressure inside the ink cavity is kept normal. (refer to [Figure 2-6 \(p.43\)](#) “When not firing ink drop”)
2. When firing ink drop
When the print signal is output from C696 main board, the nozzle selector IC provided on the printhead transmits the data in 1-byte unit. Based on the drive voltage generated on the main board, the PZT selected by the nozzle selector IC pushes the top of the ink cavity. By this operation, the ink stored in the ink cavity is ejected from nozzles. (refer to [Figure 2-6 \(p.43\)](#) “When firing ink drop”)

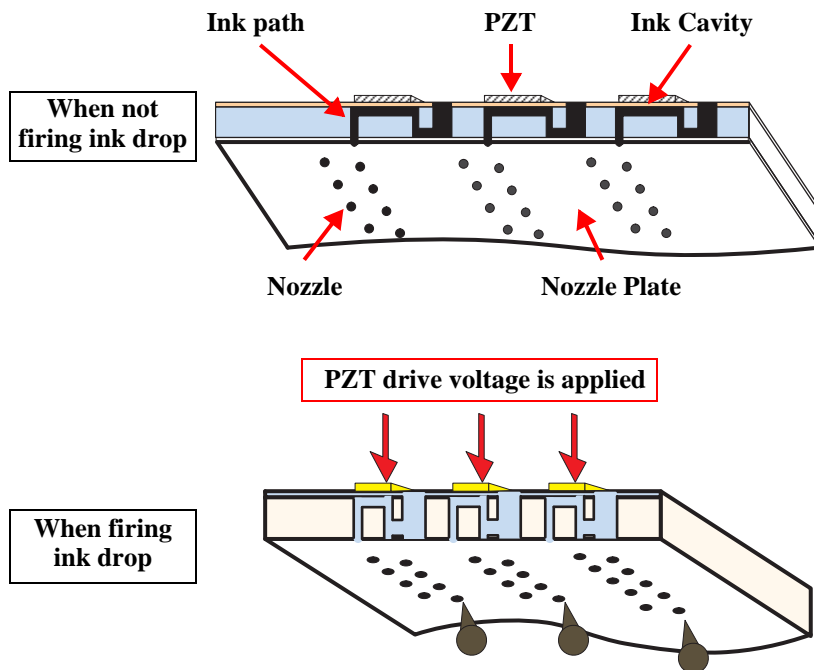


Figure 2-6. How to Fire Ink Drop

2.2.1.2 Printing Method

Stylus CX9300F/CX9400Fax/DX9400F offer printing with variable sized dot or printing with economy sized dot.

- ☐ Variable dot mode
This mode is developed to improve the print quality on Epson designated paper. Three sizes of dot; micro, middle, and large are automatically selected and used for printing according to the print data, basically the same as conventional models. Superior quality can be achieved on the Epson paper.
- ☐ Economy dot mode
Fixed larger sized dot is used for printing in economy mode, which enables fast printing with lower resolutions.

2.2.2 Carriage Mechanism

The carriage mechanism components include the carriage unit (including printhead, CR encoder sensor), CR motor, timing belt, and CR scale.

The operating principles of the carriage mechanism are described below.

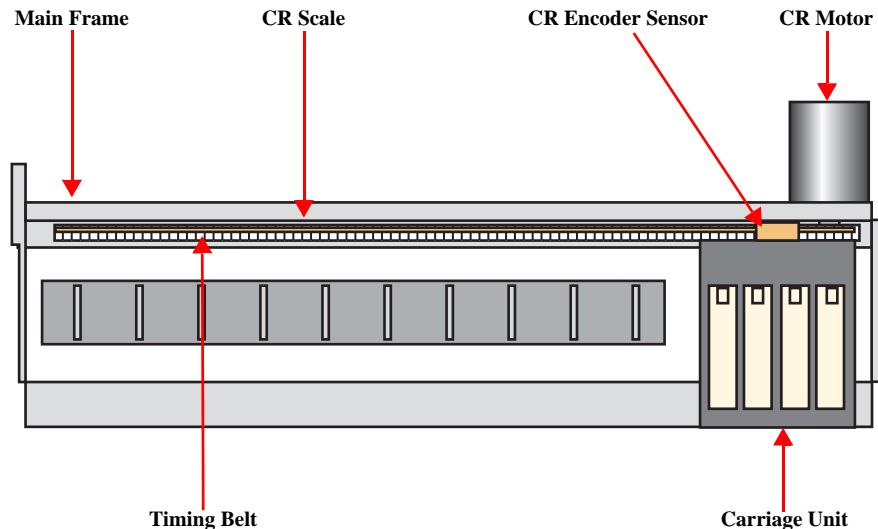


Figure 2-7. Carriage Mechanism

2.2.2.1 CR Motor Control

This printer employs closed-loop control, via the CR motor and an encoder, to control the carriage speed and position. Since the CR motor is DC motor, the printer controls the motor in the following methods in order to ensure stable print quality.

- Heat control
The heat control over the CR motor is carried out based on the electrical characteristic of the motor such as torque constants, coil resistance and power supply voltages.
- CR motor drive dispersion measurement sequence
Variations in torque constant, coil resistance and power supply voltage of the motor are measured in a CR motor drive dispersion measurement sequence when

the CR mechanical load is in the initial state and saved into the EEPROM. According to the variations measured in the sequence, the voltage is corrected to make the drive current value constant reducing an individual difference.

□ CR measurement sequence

To set the appropriate drive voltage for the CR motor in accordance with variation of the CR motor mechanical load, the printer runs a CR measurement sequence and stores the measured data into the EEPROM at power-on or in an ink cartridge replacement sequence. A fatal error occurs if the printer detects that too much load is applied to the CR motor.

The above control and sequences enable to correct the drive voltage for the CR motor based on the mechanical load and the electrical characteristic of the motor. According to the corrected drive voltage, heating value of the motor is calculated. The printer automatically provides wait time per CR path during printing when the predetermined heating value is reached.

2.2.2.2 Carriage Home Position Detection

As the previous model, the carriage home position is detected by the CR motor drive electric current and carriage speed/position signals sent from the CR encoder. The detection sequence performed at power-on is described below.

1. Drives the CR motor to move the carriage until it contacts with the right frame, and then stops the CR motor. The carriage position is set as a position specified number of counts rightward from the home position.
2. Moves the carriage again to the carriage lock position to check the lock for proper operation.
3. The printer starts to monitor the carriage position through the CR encoder.

The printer causes a fatal error if too much load on the CR motor is detected due to obstruction on the carriage path or if no carriage position information is obtained due to CR encoder or CR scale failure.

2.2.3 Paper Loading/Paper Feed Mechanism

The paper loading/feed mechanism are driven and controlled by the PF motor (DC motor) and the PF encoder.

The PF motor drive force is transmitted to the LD roller and the PF roller via the gears in the mechanism. In the loading mechanism, paper is fed to the PF roller from the ASF unit, and the feed mechanism transports the paper during printing and ejects it.

The rotational direction of the PF motor switches between the loading and feed operations as shown in the table below.

Table 2-3. Rotational Direction of PF Motor & ASF Operations

Rotational Direction*	Operations
Clockwise	<ul style="list-style-type: none"> Releases the change lever from the clutch mechanism.
Counterclockwise	<ul style="list-style-type: none"> Feeds a paper into the printer and transports it. Locks the clutch mechanism with the change lever.

Note " * ": Rotational direction of the PF motor pinion gear as seen from the left side of the printer.

Figure 2-8 (p.45) shows how the PF motor drive is transmitted to the LD roller and the PF roller. (The numbers in the figure indicate the sequence of the drive transmission.)

The PE sensor detects the paper top and bottom edges during the loading and feeding operations. When the sensor could not detect the top edge of paper during the loading operation, the printer causes a paper out error. And when the sensor could not detect the bottom edge of paper during feeding operation, the printer causes a paper jam error. For more details on the errors, see [Chapter 3 "TROUBLESHOOTING" \(p68\)](#).

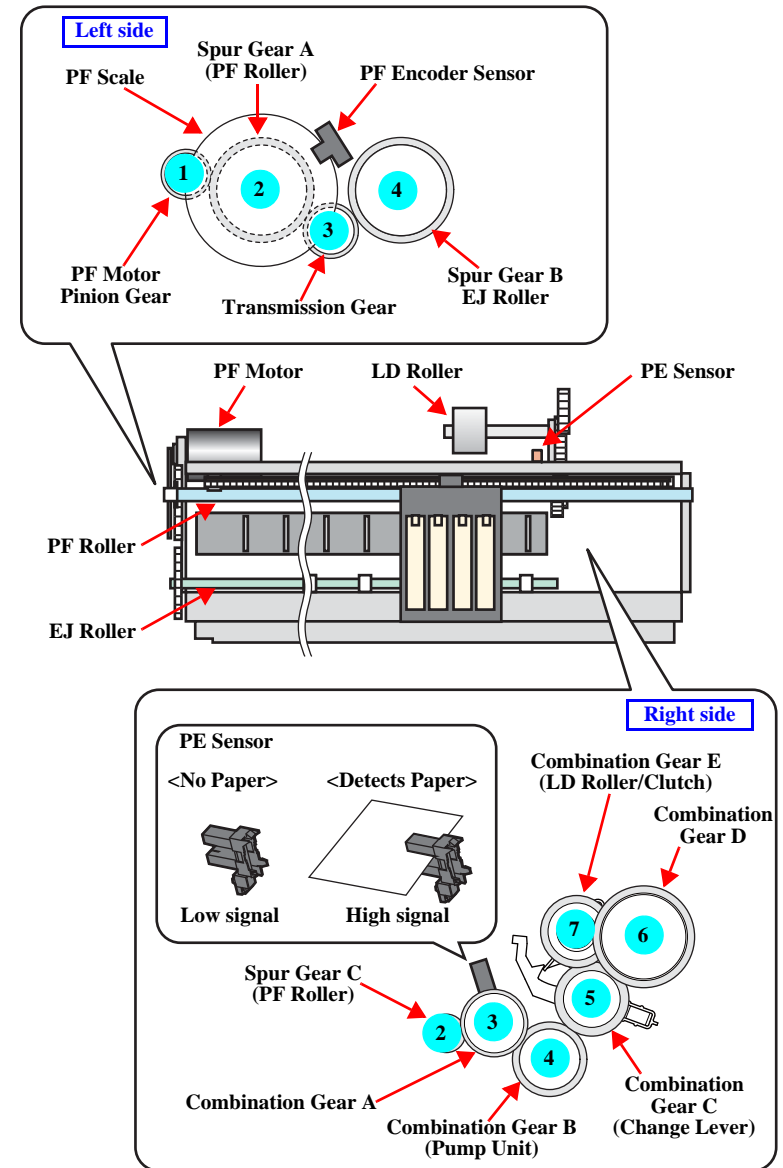


Figure 2-8. Paper Loading/Feed Mechanism

2.2.3.1 Paper Loading Mechanism (ASF Unit)

The paper loading mechanism loads paper from the ASF unit and feeds paper to the PF roller. The ASF unit includes the hopper, change lever, LD roller shaft, and clutch mechanism.

The change lever and the clutch mechanism play an important role in the paper loading operation as described below.

1. ASF home position detection function

The change lever and the clutch mechanism are used to detect the ASF home position.

The counterclockwise rotation of the PF motor brings the change lever to engage with the clutch mechanism. The ASF home position is detected by the engagement of the change lever at the beginning of the paper loading operation. At this time, paper is not fed to the PF roller because the PF motor drive force is not yet transmitted to the LD roller shaft.

2. Paper loading function

When the change lever is disengaged from the clutch mechanism by the counterclockwise rotation of the PF motor pinion gear, the printer changes to the paper loading state from the ASF home position detection state. The PF motor drive force is transmitted to the LD roller, and paper is fed from the ASF unit.

The rotation of the two cams on the LD roller feeds paper into the printer.

- Larger cam: moves the hopper
- Smaller cam: moves the paper back lever

When the first sheet of paper has been fed, the second sheet is returned to the standby position by the hopper and the paper back lever, which are moved by the cams.

The following sections explain the paper loading sequence and operations of each component.

STEP1: ASF HOME POSITION

The counterclockwise rotation of the PF motor pinion gear (as seen from the left of the printer) causes the change lever to push down on the clutch lever, and the clutch lock tab is disengaged from the clutch gear as shown in [Figure 2-9](#). This cuts the PF motor drive transmission to the LD roller shaft, and the shaft does not move at all. At the same time, the hopper is pushed down by the two cams on the LD roller shaft, and the paper back lever is set at the position to prevent paper from being fed. The “ASF home position” indicates all of the above statuses.

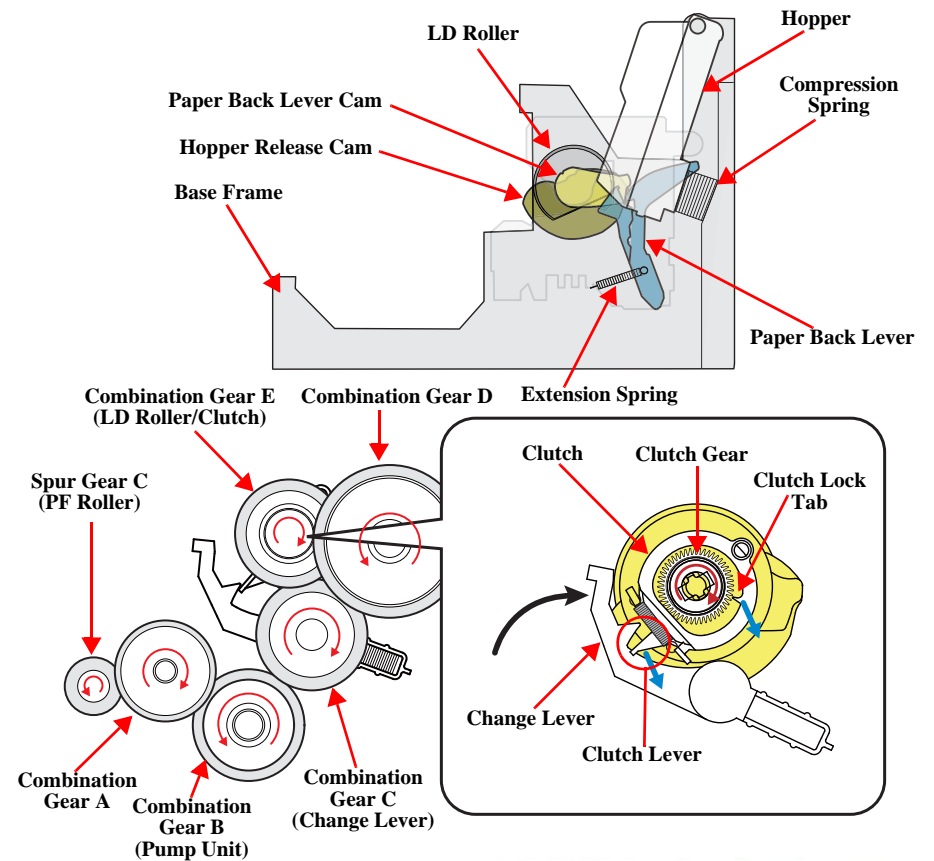


Figure 2-9. ASF Home Position

STEP2: RELEASING CLUTCH LEVER TO DRIVE LD ROLLER

When the PF motor pinion gear starts clockwise rotation (as seen from the left side), the change lever is moved toward the front of the printer to release the clutch lever. This causes the clutch to engage with the gear by being pulled by the extension spring. The clutch gear engages with the clutch lock tab and the PF motor drive force is now transmitted to the LD roller shaft.

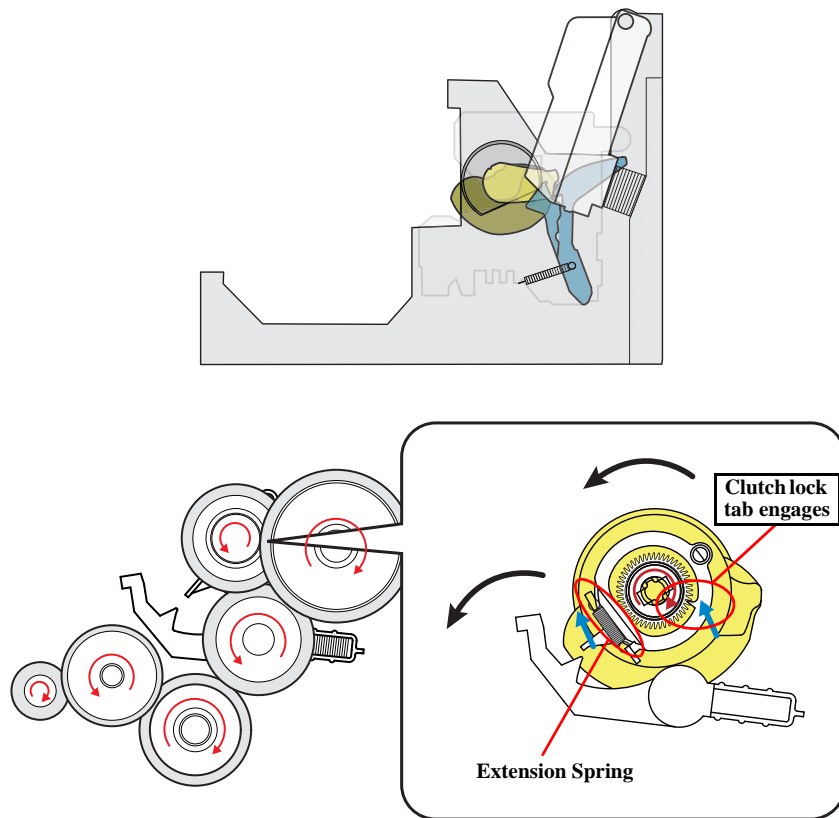


Figure 2-10. Releasing Clutch Lever

STEP3: FEEDING PAPER FROM ASF

After the engagement of the clutch, the PF motor pinion gear starts counterclockwise rotation (as seen from the left side) and the drive force is transmitted to the LD roller shaft via the clutch lock tab and the clutch gear. When the LD roller starts to rotate, the paper back lever is returned to its standby position, and the hopper is released from the cams by being pushed by the spring. This causes paper to be caught between the hopper and the LD roller, and the further rotation of the LD roller feeds the paper into the printer.

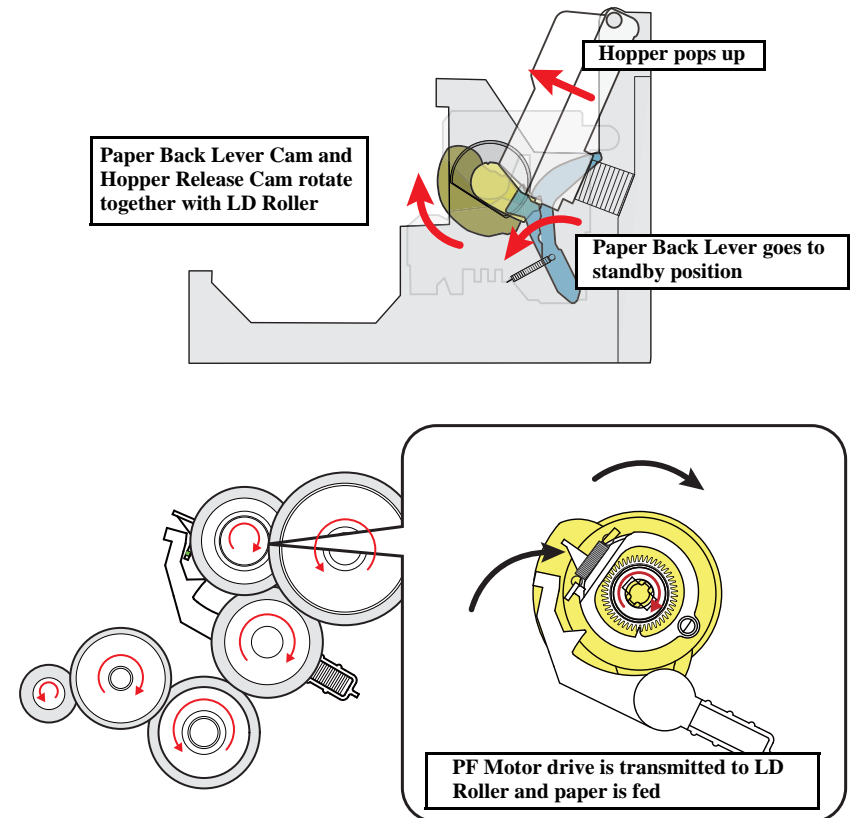


Figure 2-11. Feeding Paper from ASF

STEP4: ENDING PAPER LOADING OPERATION

Continuous counterclockwise rotation of the LD roller (as seen from the left side) feeds paper to the PF roller. The LD roller rotation causes the hopper release cam and the paper back lever cam to push down the hopper and the paper back lever respectively. The paper back lever returns paper to the standby position to prevent multiple sheets of paper from being fed at once.

When the LD roller and the clutch reach the ASF home position shown in “Step1” on the previous page, the clutch lever is locked again by the change lever. This causes the PF motor drive force not to be transmitted to the paper loading mechanism and to be transmitted only to the paper feeding mechanism.

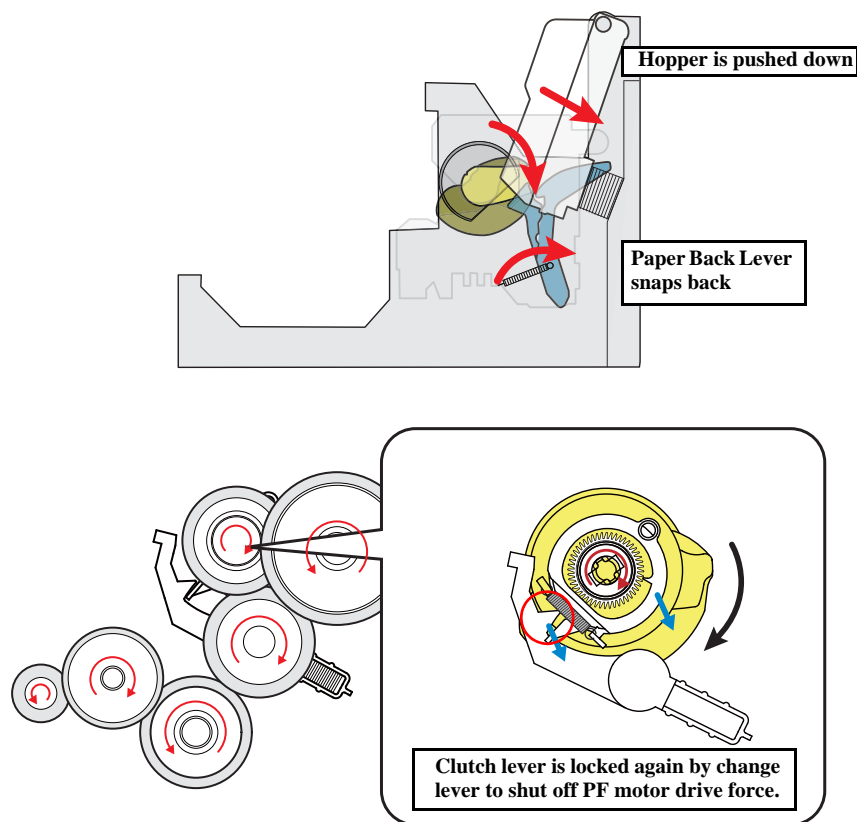


Figure 2-12. Ending Paper Loading Operation

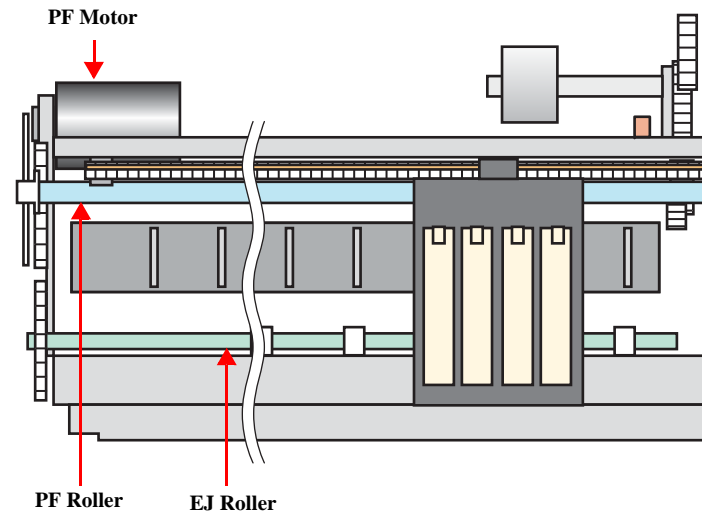
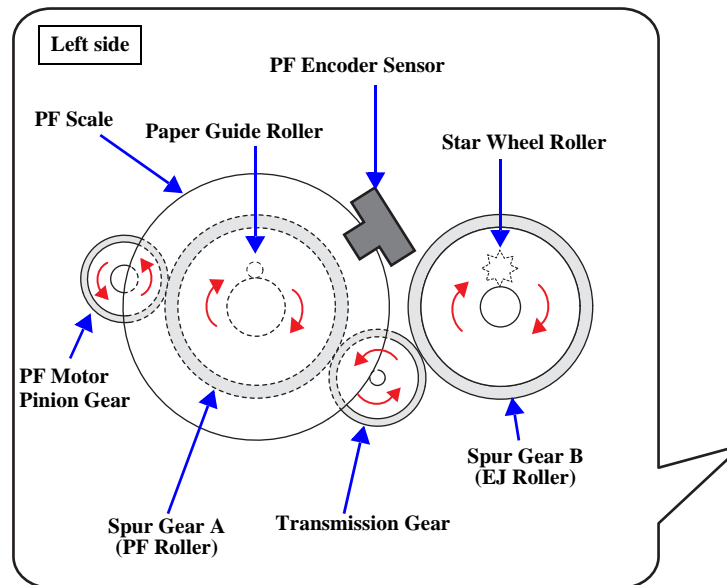
2.2.3.2 Paper Feed Mechanism

The major components of the paper feed mechanism are the PF motor, PF roller, EJ (paper eject) roller, PE sensor, PF encoder sensor, and PF scale. The sheet of paper fed from the ASF unit is nipped between two rollers to be transported during printing and to be ejected.

1. The first two rollers used for feeding the paper are the PF roller and the paper guide roller mounted on the upper paper guide unit. The PF motor drive force is transmitted to the paper guide roller via the PF roller.
2. The next two rollers are the EJ roller and the star wheel roller mounted on the Star Wheel Holder Assy. The PF motor drive force is transmitted to the star wheel roller via the EJ roller.

The figure below shows how the PF motor pinion gear drive force is transmitted to the PF roller, EJ roller, paper guide roller and the star wheel roller.

When the PF motor pinion gear starts counterclockwise rotation (as seen from the left side), the sheet of paper fed from the ASF unit to the PF roller is transported and ejected from the printer by the PF roller/paper guide roller combination and the EJ roller/star wheel roller combination.



PF Motor Drive Transmission Path (as seen from the left side of the printer)

- PF motor pinion gear (CCW) → Spur gear A (PF roller) (CW) → Transmission gear (CCW) → Spur gear B (EJ roller) (CW)

Figure 2-13. Paper Feed Mechanism

2.2.4 Ink System Mechanism

The ink system mechanism includes the capping mechanism and the pump mechanism. And the capping mechanism includes the carriage lock mechanism and the wiping mechanism. The table below describes the function of each mechanism.

Table 2-4. Function of Each Mechanism in Ink System

Mechanism	Function
Capping mechanism	Covers the printhead with the cap to prevent ink evaporation when the printer is in standby mode or when the printer is off.
Wiping mechanism	Wipes dust or ink stain off the printhead nozzle surface.
Pump mechanism	Drains ink from the ink cartridges, ink cavity, and the cap and sends it to the waste ink pad.
Carriage lock mechanism	Locks the carriage unit with the carriage lock lever while the unit is in the home position.

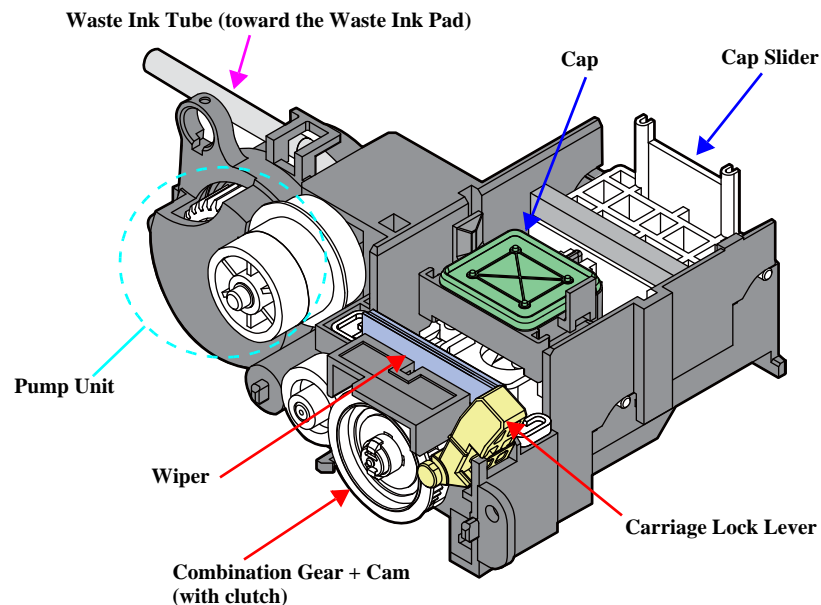


Figure 2-14. Ink System Mechanism

2.2.4.1 Capping Mechanism

The capping mechanism incorporates the wiping mechanism, however, the two mechanisms operate independently. Capping the printhead is performed by the carriage movement as the previous model does.

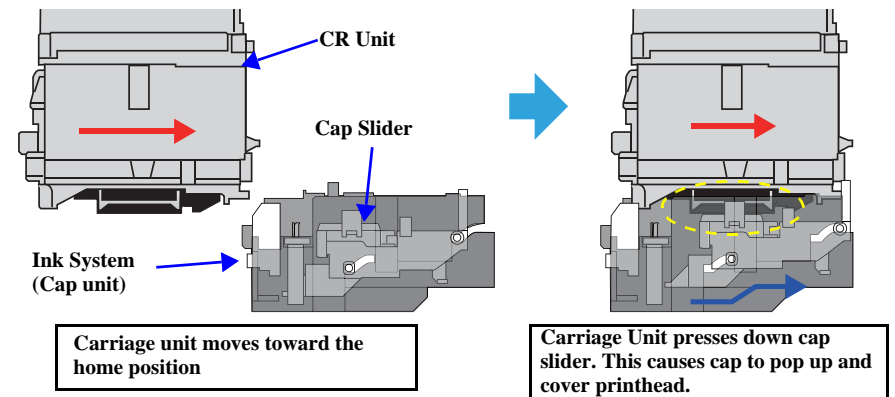


Figure 2-15. Capping Mechanism

2.2.4.2 Carriage Lock Mechanism

The carriage lock mechanism is activated by the capping operation. Locking or unlocking the carriage is performed by the PF motor drive force that is transmitted via the cam of the clutch-equipped combination gear. (See *"Wiping Mechanism (p51)"* for more explanation about the cap slider and the cam operations)

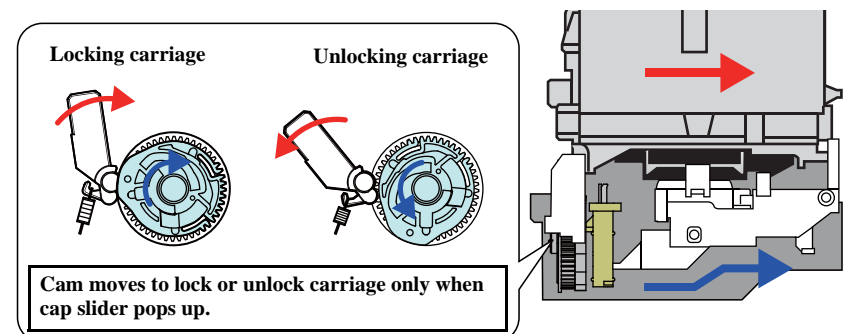
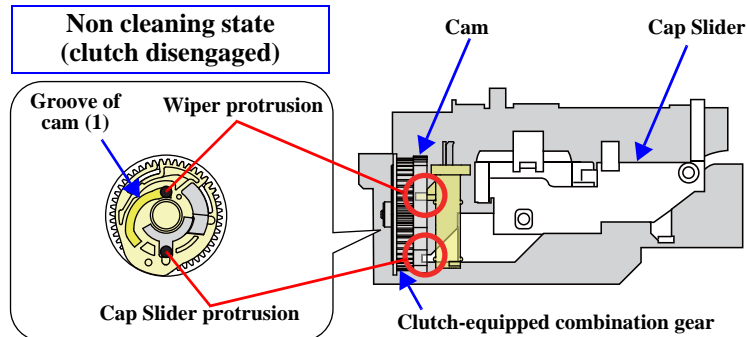


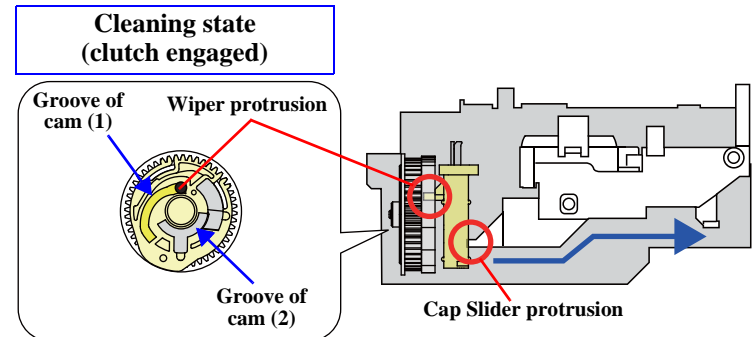
Figure 2-16. Carriage Lock Mechanism

2.2.4.3 Wiping Mechanism

The wiping mechanism is activated by the capping operation. The mechanism moves the wiper into- and out-of position for cleaning the head using the PF motor drive force that is transmitted via the cam of the clutch-equipped combination gear.

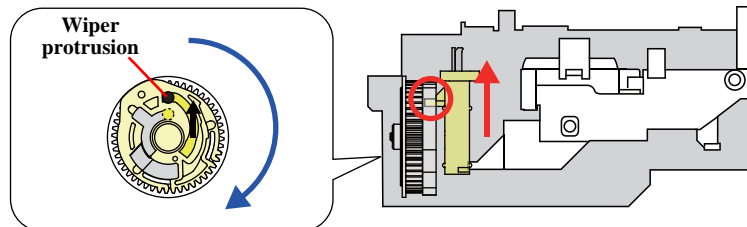


In the non-cleaning state, the cap slider protrusion secures the cam and the clutch of the combination gear is disengaged. Therefore, the PF motor drive force is not transmitted to the cam.



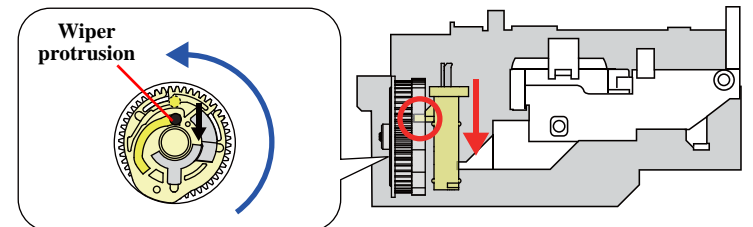
When the cap slider pops up, its protrusion is disengaged from the groove of cam (2). Therefore, the clutch is engaged causing the cam to rotate together with the combination gear.

PF motor CW rotation: Moves the Wiper Upward

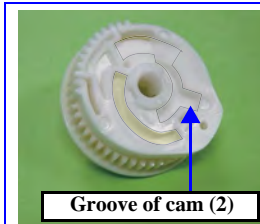


The clockwise rotation of the PF motor rotates the cam in clockwise direction to move the wiper upward to clean the head.

PF motor CCW rotation: Moves the Wiper Downward



The counterclockwise rotation of the PF motor rotates the cam in counterclockwise direction to move the wiper downward, which is out-of position for cleaning.



Groove (2) of the cam is designed so that the cap slider protrusion cannot be set into the groove unless the wiper is moved downward. This prevents the slider protrusion from being engaged with the groove when the slider is moved downward without the wiper moved downward.

Figure 2-17. Wiping Mechanism

2.2.4.4 Pump Unit Mechanism

The PF motor drives the pump unit mechanism as well as the paper loading/feed mechanisms. The motor drive force is always transmitted to the pump unit. (It is also transmitted to the LD roller via the clutch mechanism and the change lever.)

The rotational direction of the PF motor changes the pump unit operations as shown in the following table.

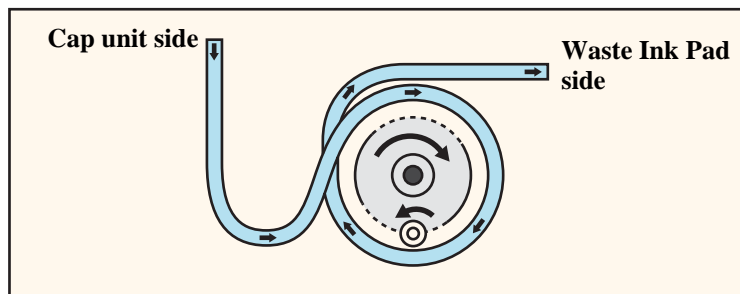
Table 2-5. PF Motor Rotational Direction & Pump Unit Operation

Rotational Direction*	Function
Clockwise	• Releases the pump
Counterclockwise	• Draws (suctions) ink

Note "*": The rotational direction as seen from the right side of the printer.

- ☐ Ink drawing operation
The pump unit draws ink out of the ink cartridges and ink cavity, and sends it to the waste ink pad by means of a pressure to the ink tube applied by the pump unit roller.

The following figure illustrates an overview of the pump unit mechanism operation.



Note : The PF motor rotational direction is as seen from the right side of the printer.

Figure 2-18. Pump Mechanism

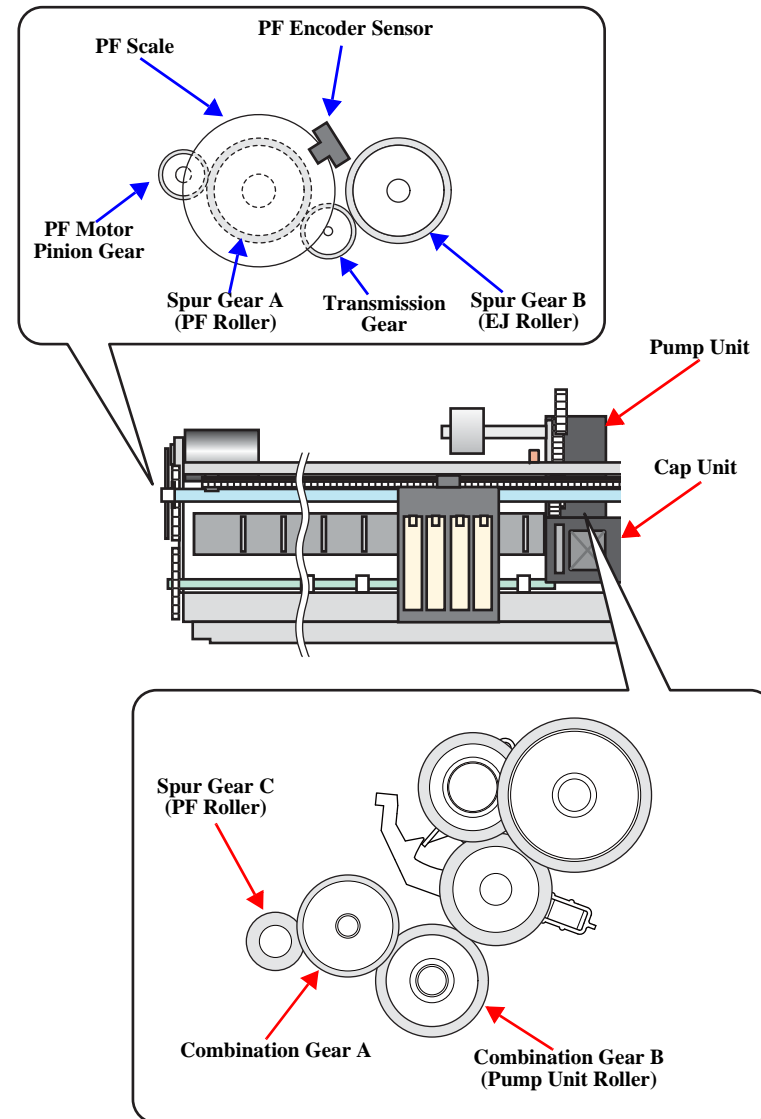


Figure 2-19. PF Motor Drive Transmission to Pump Unit

2.2.5 Ink Sequence

□ Initial ink charge

When the printer power is turned On first time after purchase, the initial ink charge is automatically carried out to fill the ink cavity in the printhead with ink. The initial ink charge flag in the EEPROM is cleared when the initial charge is completed successfully. Stylus CX9300F/CX9400Fax/DX9400F require about 120 seconds at maximum for the initial ink charge. If the power is turned Off during the process, the printer automatically runs a CL3 at the next power-on.

□ Manual Cleaning

Stylus CX9300F/CX9400Fax/DX9400F offer three types of manual head cleaning (CL1, CL2, and CL3) that can be run from the control panel. They delete air bubbles in ink, clear nozzle clogging, or to eject foreign materials.

CL1, CL2, and CL3 are performed in that order when the cumulative print time has not reached 9 minutes regardless of the number of print paths counted since the last CL. When 9 minutes has reached or exceeded, only CL1 is executed.

In the case that any of the ink cartridges has almost run out or completely run out of ink, the LED flashes or light and the manual cleaning is disabled.

□ Timer Cleaning

Like the previous printers, this printer does not have lithium battery which is used for the backup power source for Timer IC. So, this printer manages the printer off period or cleaning cycle by using the following method.

The printer driver sends the timer command (time data) to the printer before printing. The command is generated based on the PC's timer and it consists of year, month, date, hour, minute and second. As soon as the printer receives the timer command, the printer stores the command in the EEPROM and compares it with the latest CL time which has been stored in the EEPROM. When the time difference exceeds the predetermined time period, the printer automatically runs the timer cleaning and stores the date and time of the cleaning in the EEPROM.

□ Flushing

The following two types of flushing is carried out automatically.

- Pre-printing flushing
Reduces viscosity of ink inside the nozzles before starting printing.
- Periodic flushing
Reduces viscosity of ink inside the nozzles during printing.



2.3 Scanner Mechanism

The major components of the scanner mechanism of Stylus CX9300F/CX9400Fax/DX9400F are the scanner carriage unit and the scanner motor. However, the scan bed is divided into two parts including ADF reading section.

2.3.1 Scanner Carriage Mechanism

2.3.1.1 Scanner Carriage Unit Overview

The Scanner Carriage Unit is constructed of a CIS Board (including linear CCD), Rod Lens Array, LED (light source), etc.

□ CIS Board

CIS Board contains the sensing elements that are placed across the entire width of an original. The sensing elements, which does not install a color filter, read an original through the Rod Lens Array by turning on red, green, and blue light-emitting diodes (LEDs) alternately. It is not the CIS Board but the Main Board that converts the analog light signal read by the Rod Lens Array into digital signal.

□ Rod Lens Array

A number of rod-shaped lenses, which are arranged on the sensing elements, are also placed across the entire width of an original. These lenses read the light reflected from the original that is produced by the light source (LEDs) and pass the information to the sensing elements. Compared to conventional CCD method, this optical system allows the focal length (distance between sensor and image scanned) to be shallow. Therefore, an original to be scanned should be brought close to the document glass. The optical system, in addition, is 1:1, (there is no optical reduction or enlargement) and this results in a scanner offering the solid performance in terms of accuracy.

□ LED

Three color LEDs (the three colors being red, green, and blue) illuminate the line to be scanned in the document. Unlike cold cathode fluorescent lamp used in CCD method, using LEDs requires no warm-up time and allows the CIS to be highly power efficient.

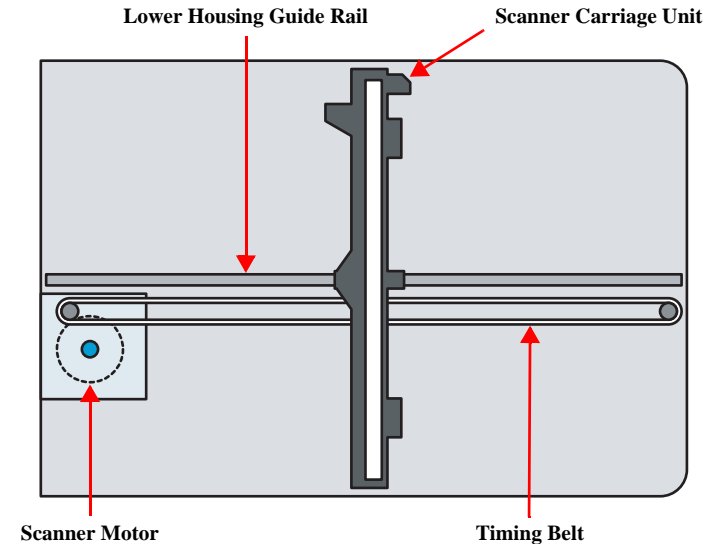


Figure 2-20. Scanner Mechanism

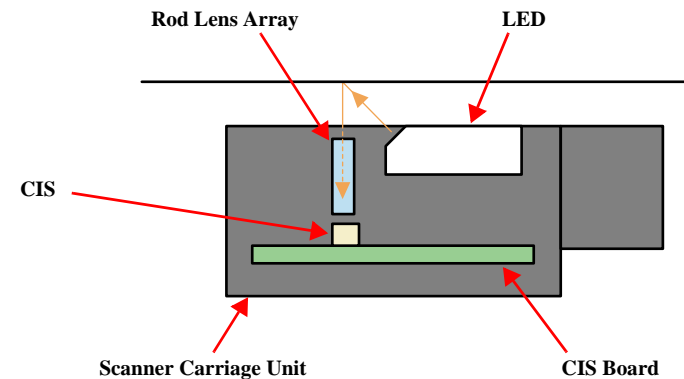


Figure 2-21. Scanning Image

2.3.1.2 Scanner Carriage Unit Movement Overview

Scanning image is performed in the main scan direction (=1 line) by the CIS board and in the sub-scan direction (=several lines) combined with Scanner Carriage Unit movement. (refer to the figure below) The CIS board can scan 1 line in main scan direction (parallel to the Scanner Carriage Unit) by one time. When scanning next lines after the second line in sub-scan direction, CR driving moves the Scanner Carriage Unit, and scan the other lines. The scanned data is sent to the control board. The scanned data for “n” lines and “n-1” line are processed consecutively.

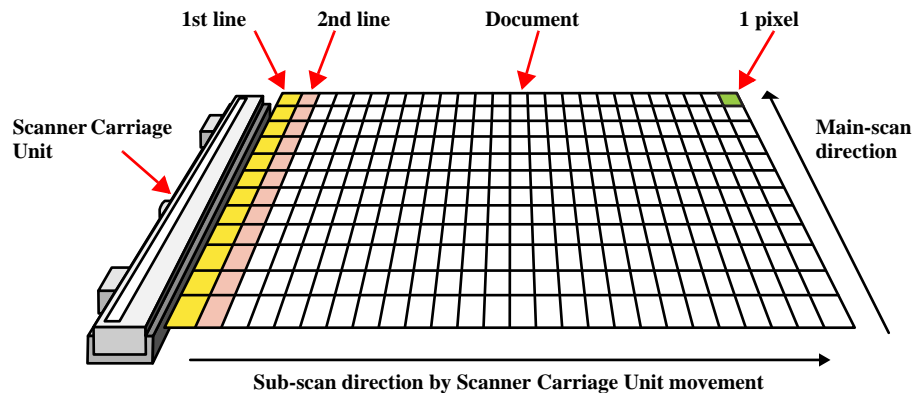


Figure 2-22. Scanner Carriage Unit Movement

Drive of the Scanner Motor is transferred to the Scanner Carriage Unit by the Scanner Timing Belt. The Scanner Carriage Unit slides in the secondary scanning direction. The Scanner Motor uses a stepping motor and drives using open loop control.

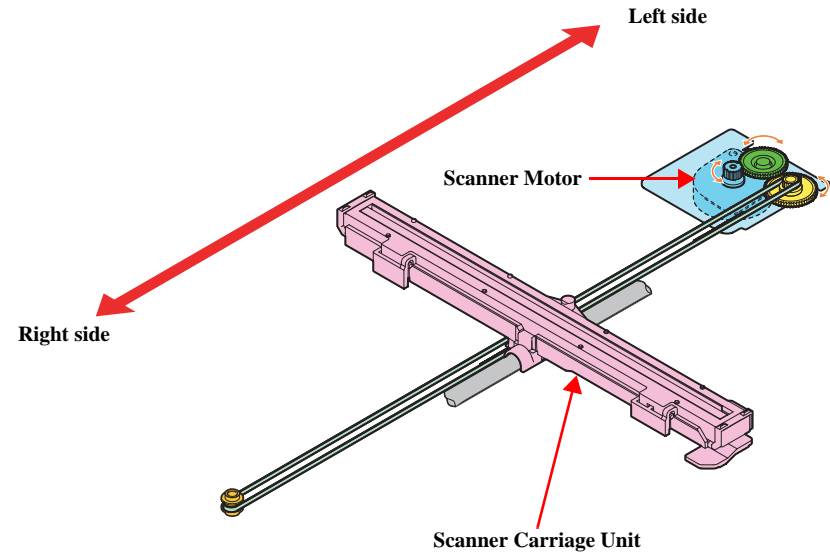


Figure 2-23. Scanner Carriage Unit Mechanism

When scanning document fed by the ADF, the scanner carriage moves to the ADF scan position and remains stationary to scan the moving document.

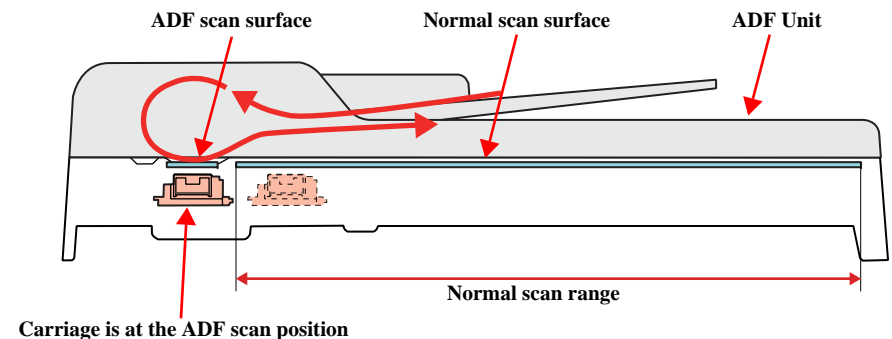


Figure 2-24. Carriage Position in ADF Scanning

2.4 ADF Mechanism Operating Principle

Stylus CX9300F/CX9400Fax/DX9400F have an ADF (Auto Document Feeder) which enables continuous scanning of the A4, Letter, and Legal size documents (plain paper).

This section explains the ADF mechanism and the document feed operating principles.

2.4.1 ADF Mechanism

The ADF mounted on Stylus CX9300F/CX9400Fax/DX9400F consists of the motors/rollers and the sensors shown in [Table 2-6](#).

After document is loaded inside the ADF, the document is scanned by the stationary CIS at the ADF scan position and then ejected to the paper eject tray located under the document tray.

Table 2-6. ADF Mechanism

No.	Name	Function									
1	ADF Motor	Drives the rollers. Clockwise rotation: Scans documents or ejects paper Counterclockwise rotation: Loads paper									
2	ADF Retard Roller	Picks up a document on the document tray and feeds the document to the ADF LD roller.									
3	ADF LD Roller	Feeds document into the ADF and forwards it to the ADF PF roller while passing the document through the ADF PE sensor.									
4	ADF PF Roller	Feeds the document during scanning.									
5	ADF EJ Roller	Ejects the document after scanning.									
6	ADF PE (paper edge) Sensor	<p>This sensor consists of the ADF PE sensor lever and a photocoupler and locates near the ADF PF roller. When a document contacts with the ADF PE sensor lever, the sensor lever shields the receiver of the photocoupler and the sensor detects the document.</p> <table> <tr> <th>Status</th><th>ADF PE Sensor Lever Position</th><th>Output Signal Status</th></tr> <tr> <td>Document passing</td><td>Shielding</td><td>High</td></tr> <tr> <td>Document not passing</td><td>Not shielding</td><td>Low</td></tr> </table>	Status	ADF PE Sensor Lever Position	Output Signal Status	Document passing	Shielding	High	Document not passing	Not shielding	Low
Status	ADF PE Sensor Lever Position	Output Signal Status									
Document passing	Shielding	High									
Document not passing	Not shielding	Low									

Table 2-6. ADF Mechanism

No.	Name	Function									
7	ADF DOC (document) Sensor	<p>This sensor consists of the ADF DOC sensor lever and a photocoupler.</p> <p>When a document is not on the document tray, the ADF DOC sensor lever shields the receiver of the photocoupler.</p> <p>When a document is placed onto the document tray properly, the ADF DOC sensor lever moves to make the receiver open and detects the document.</p> <table> <tr> <th>Status</th><th>ADF DOC Sensor Lever Position</th><th>Output Signal State</th></tr> <tr> <td>No document</td><td>Shielding</td><td>High</td></tr> <tr> <td>Document loaded</td><td>Not shielding</td><td>Low</td></tr> </table>	Status	ADF DOC Sensor Lever Position	Output Signal State	No document	Shielding	High	Document loaded	Not shielding	Low
Status	ADF DOC Sensor Lever Position	Output Signal State									
No document	Shielding	High									
Document loaded	Not shielding	Low									

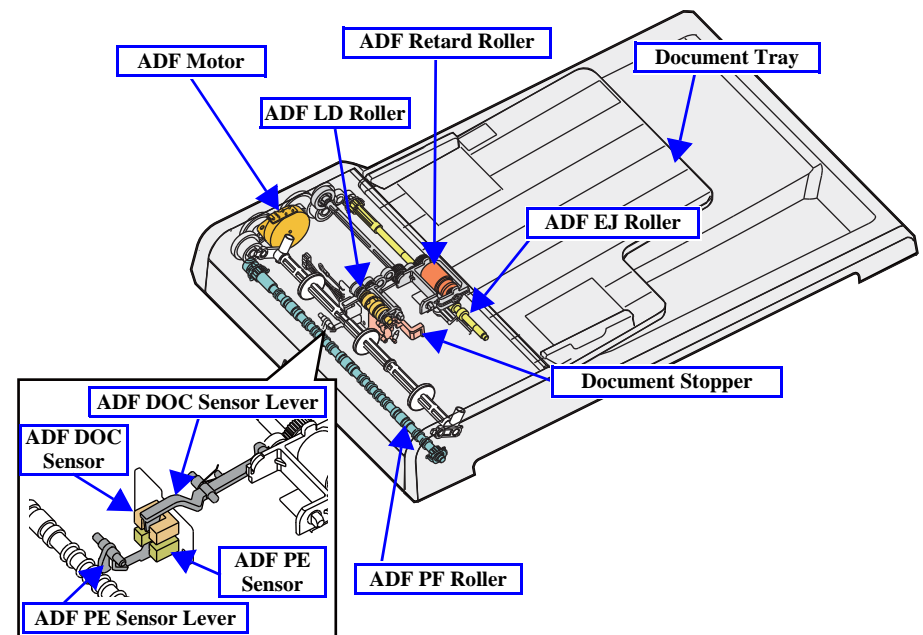


Figure 2-25. ADF Mechanism

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2.4.2 ADF Document Feed Mechanism

The following explains how the ADF feeds a document to be scanned.

FEED OPERATION (1)

1. When a scan job using the ADF is received with document loaded on the ADF detected by the ADF DOC sensor, the ADF motor starts to rotate in counterclockwise direction.
2. The counterclockwise rotation of the ADF motor lowers the document stopper and the ADF LD roller, and lowers the rotating ADF retard roller to make it contact with the document.
3. The ADF retard roller starts to feed document on the ADF, and feeds the top sheet of the document to the ADF LD roller. If multiple sheets of document are fed at once, the top sheet can be separated from the others by the elevated surface on the ADF frame near the document stopper.

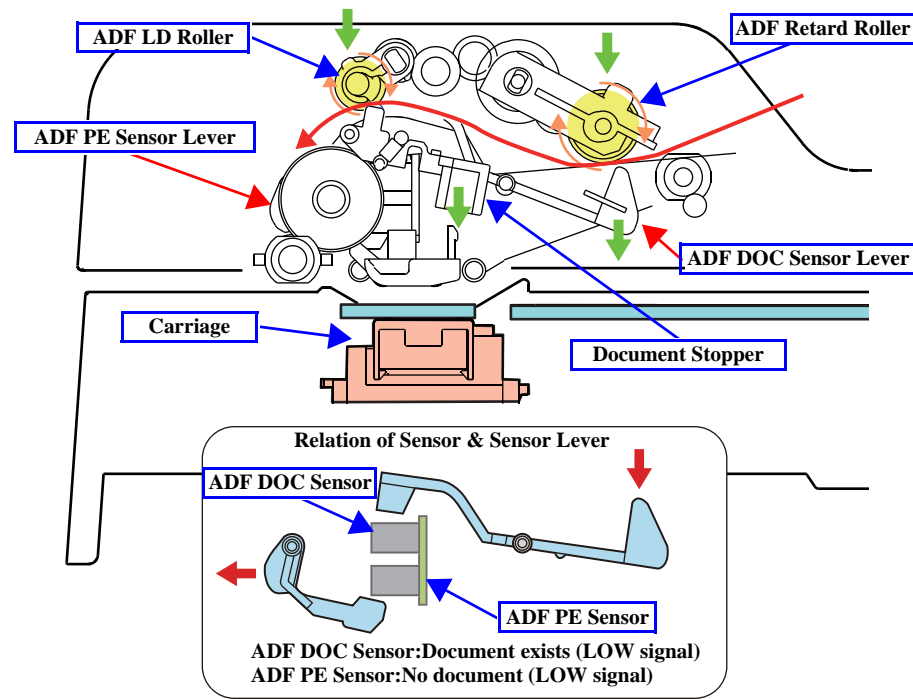


Figure 2-26. Feed Operation (1)

FEED OPERATION (2)

4. After the top edge of the document reaches the lowered ADF LD roller, the document is transported by the ADF LD roller to the ADF PE sensor.
5. When the ADF PE sensor detects the top edge of the document, the ADF motor stops after forwarding the document by a predetermined number of steps. At this time, the top edge of the stationary document contacts with the ADF PF roller that is rotating in the reverse direction.

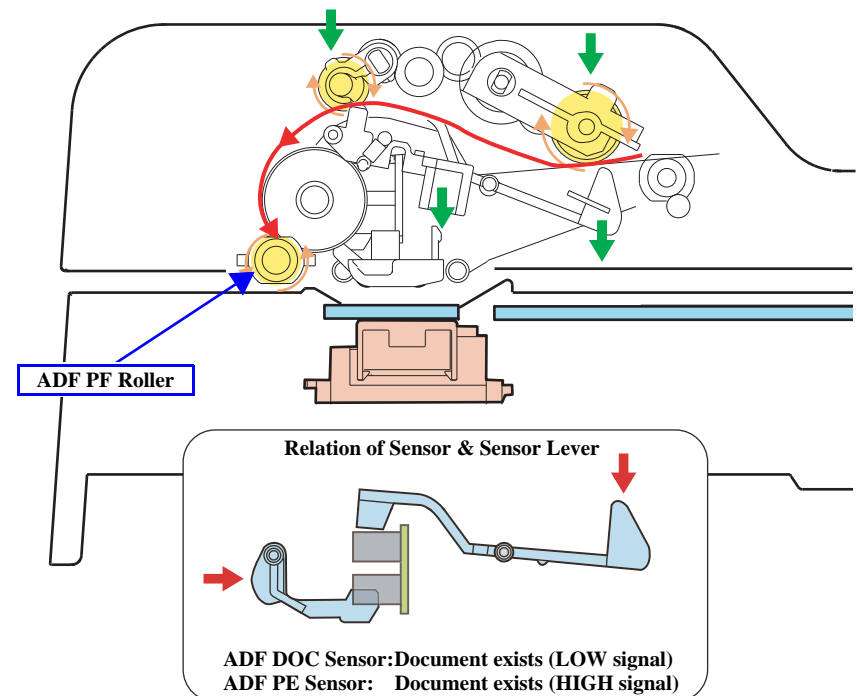


Figure 2-27. Feed Operation (2)

SCAN OPERATION

- The ADF motor starts to rotate in clockwise direction and turns the ADF PF roller a predetermined number of steps to transport the document to the scanning start position. Then the document is scanned while being transported by the roller.

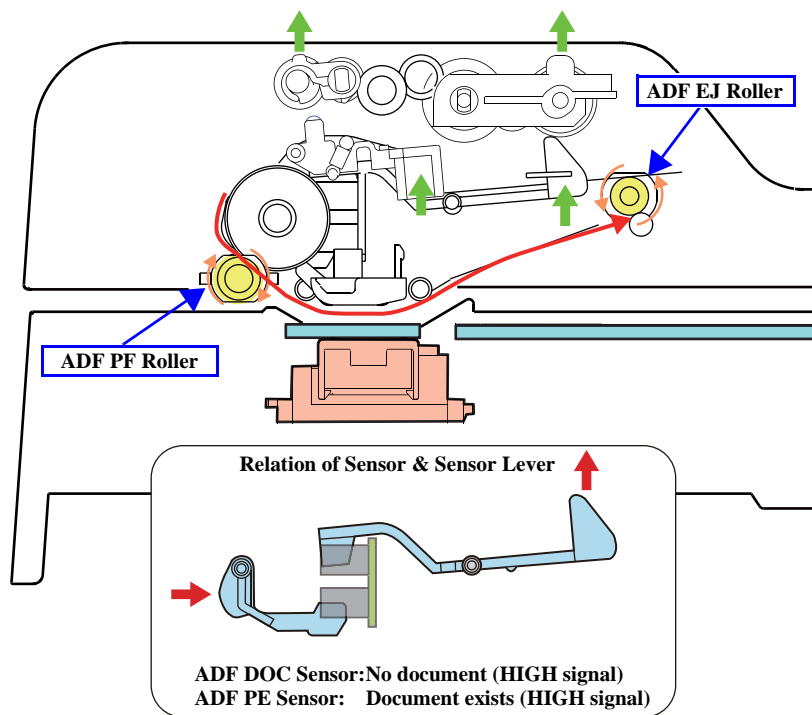


Figure 2-28. Scan Operation

PAPER EJECT OPERATION

- When the top edge of the document being scanned reaches the ADF EJ roller, the document transportation is made by both of the ADF PF roller and the ADF EJ roller. When the ADF PE sensor detects the rear edge of the document, the document is forwarded a predetermined number of steps to finish the scanning operation.
- After the scanning is finished, the ADF EJ roller ejects the document to the paper eject tray.

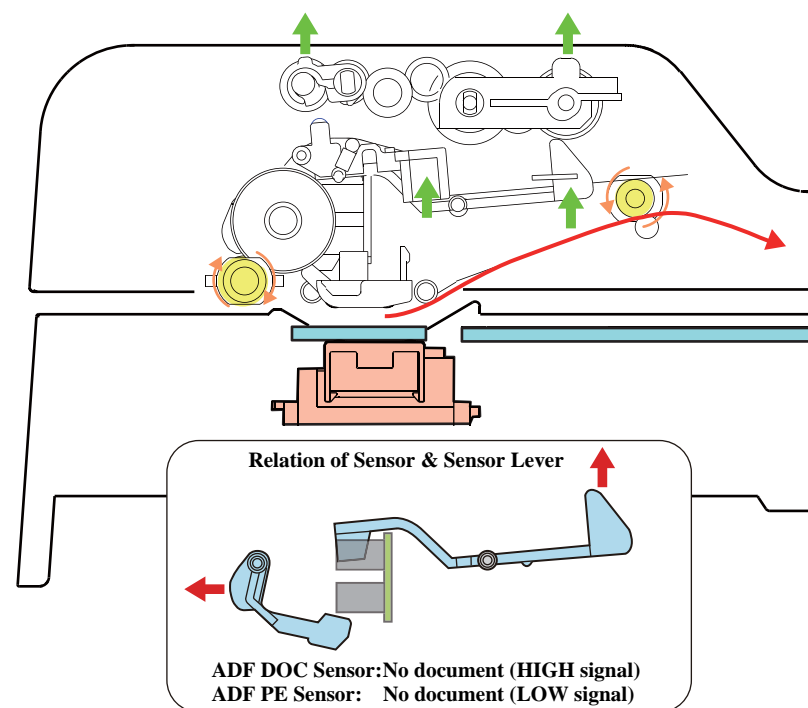


Figure 2-29. Paper Eject Operation

2.5 Electrical Circuit Operating Principles

This section describes the operating principles of C696 main board and C696 PSB board.

The electric circuit of Stylus CX9300F/CX9400Fax/DX9400F consists of the following boards.

- ☐ Main Board
 - C696 main board
- ☐ Power Supply Board
 - C696 PSB board
- ☐ Panel Board
 - C696 PNL/PNL-B board

NOTE: CPU and ASIC is integrated as one chip (IC8) on the Main Board.

2.5.1 Power Supply Board

The power supply board of Stylus CX9300F/CX9400Fax/DX9400F employs the simulated oscillating stimulation flyback converter circuit method, and it supplies +42VDC to the drive line. The application of the output voltage is described below.

Table 2-7. Application of The DC Voltages

Voltage	Application
+42VDC	<ul style="list-style-type: none"> • CR Motor, PF Motor, Scanner Motor, ADF motor • Printhead drive voltage • Printhead nozzle selector 42V drive voltage

AC voltage input from AC inlet first goes through filter circuit that removes high frequency components and is then converted to DC voltage via the rectifier circuit and the smoothing circuit. DC voltage is then lead to the switching circuit and FET QF1 preforms the switching operation. By the switching operation of the primary circuit, +42VDC is generated and stabilized at the secondary circuit.

2.5.2 C696 Main Board

The logic circuit of the C696 main board consists of the following components.

- Logic line
(CPU-ASIC 2 in 1, SDRAM, FlashROM, etc.)
- Motor control/drive circuit (CR motor/PF motor/Scanner motor/ADF motor)
- Head control/drive circuit
- USB Interface control circuit
- Sensor circuit
- Complex circuit (RTC circuit, Reset circuit, EEPROM circuit)
- FAX circuit

Following describes the major characteristics of the main board.

- ☐ Fax function (V.34, V.17, V.29, V.27ter)
Compatible line standards: TIA-968-A for USA, IC CS-03 for Canada, TBR21 for Europe, PSTN01 for Taiwan, AS/ACIF (S002) for Australia, and standards for other countries
- ☐ Instant auto recovery function in case of power failure
In case of power failure, the printer automatically turns on when the power is resupplied, and enters a standby state which is ready for receiving fax.
- ☐ The main board reduces power consumption by carrying out the following operations in power saver mode
 - Interrupts photocurrent flowing in the optical sensor
 - Stops the motor drive circuit
 - Partially stops the ASIC clock
 - Brings the CPU core into the power save mode
 - High-efficiency power supply circuit
 - Stops energizing the printer motor
 - Stops the head drive circuit

2.5.2.1 Major Components on Main Board

The table below lists the major components on the C696 main board.

Table 2-8. Major Components on Main Board

IC	Location	Function
CPU-ASIC-SDRAM (SiP: System in Package)	IC8	Controls the printer/scanner/ADF/FAX • Clock frequency: 240MHz (CPU core and its periphery) 96MHz (local SDRAM) • Includes USB device/host control and card I/F control
Flash ROM	IC9	64Mbit • Stores the firmware
RTC	IC10	• EEPROM (4kbit) • Reset function • Timer function
Serial Flash ROM	IC3	512kbit • For fax-related settings/log save
Motor driver	IC12	Drive IC for the CR, PF, and scanner motors • Reduces 42V line to 5V • Reduces 5V line to 3.3V
Motor driver	IC2	Drive IC for the ADF motor
Head driver	IC13	Control IC for printhead
AD converter (AFE)	IC14	Converts an analog data sent from the scanner unit into digital data
FAX DSP	IC101	FAX modem IC
Regulator	IC4	Reduces 3.3V line to 1.8V
Regulator	IC510	Reduces 5V line to 1.05V

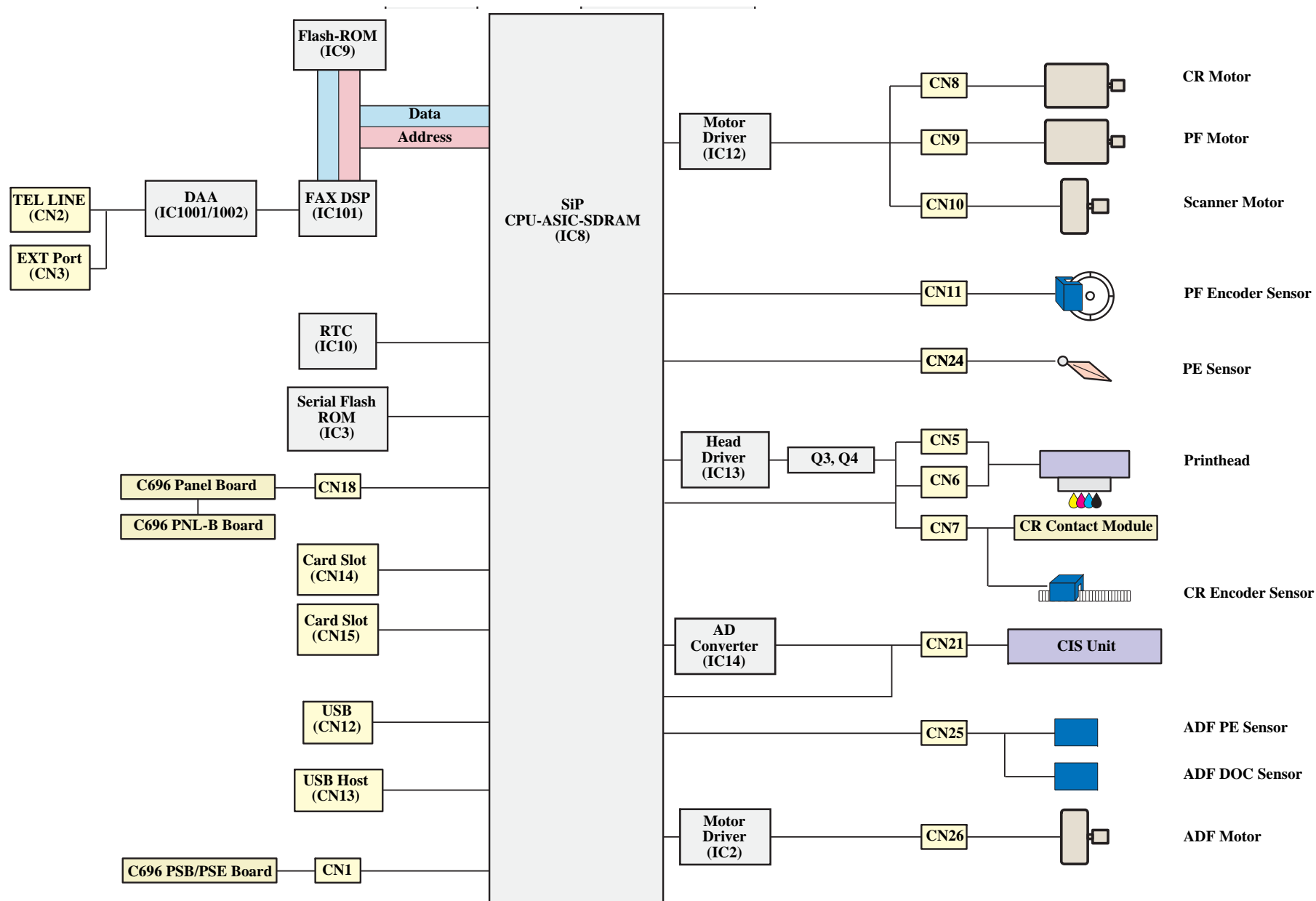


Figure 2-30. C696 Main Board Block Diagram

2.5.2.2 Printhead Driver Circuit

The printhead driver circuit consists of the following two components:

- Head driver circuit
(Head driver IC13 & Wave amplifier transistor Q3, Q4)
- Nozzle selector IC on the printhead driver

The head driver (IC13) generates a basic drive waveform according to the output signals from CPU (IC8). The basic drive waveform is amplified by the transistors Q3 and Q4 (the amplified one is called drive waveform.) and then transferred to the nozzle selector IC on the Print Head driver board. Print data is converted to serial data by the CPU and then sent to the nozzle selector IC on the printhead driver board. Based on the serial data, the nozzle selector IC determines the nozzles to be actuated. The selected nozzles are driven by the drive waveforms amplified by the transistor Q3 and Q4. Refer to [Figure 2-31 \(p.62\)](#) for the printhead driver circuit block diagram.

□ Head driver circuit

The basic drive waveform is generated in the head driver (IC7) based on the following 13 signal lines output from the CPU (IC8); DATA0-DATA9, LAT, RESET and PSCNT. By the DATA signal output from the CPU, the original data for generating the head drive waveform is written in the memory in the head driver (IC7). The addresses for the written data are determined by DATA0-DATA9 signals. Then, the necessary data is selected from the address and appropriate basic drive waveform is generated. The generated head drive waveform is transmitted to the nozzle selector IC on the printhead driver board through the transistor Q3 and Q4 and applied to the nozzle PZT specified by nozzle selector IC.

□ Nozzle selector circuit

A print data is converted into serial data by the CPU (IC8). The serial data is divided into three for allocating data to each of the four head columns, and transmitted to the nozzle selector via four signals (HS01 to HS04). The data transmission from the CPU (IC8) to the nozzle selector synchronizes with the LAT signal and SCK clock signal. Nozzles to be used are determined depending on the transmitted data and PZT for the selected nozzles are controlled by the waveform output from the head driver.

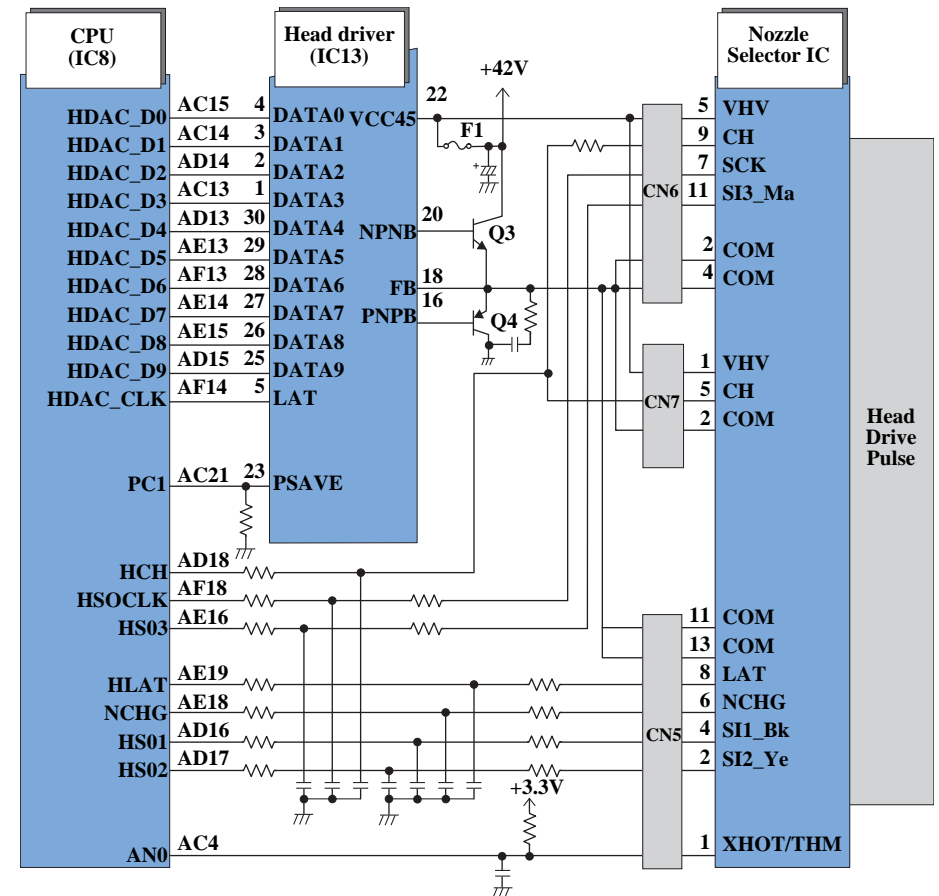


Figure 2-31. Printhead Driver Circuit Block Diagram

2.5.2.3 Motor Driver Circuit

CR/PF MOTOR DRIVE CIRCUIT

The motor driver (IC12) on the main board drives CR/PF motors. The both motors are DC motor and are controlled by constant current PWM drive method.

Based on the output pulse (signal) from the CR encoder or PF encoder, the CPU (IC8) sets the appropriate drive voltage for the current operation and outputs the value as a special control signal to the motor driver (IC12). Then, based on the signal output from the CPU, the motor driver applies the corresponding motor drive voltage to the CR/PF motor.

When no data has been received for 5 minutes, the CPU sets the motor driver voltage to 0, and turn the motor driver Off to save power.

SCANNER MOTOR DRIVE CIRCUIT

The motor driver (IC12) on the main board drives the scanner motor. Using a PM type stepping motor as the scanner motor, constant current bi-polar drive is achieved. The motor driver IC (IC12) generates a motor drive waveform to control the motor based on signals sent from the CPU (IC8).

When no data has been received for 5 minutes, the CPU sets the motor driver voltage to 0, and turn the motor driver Off to save power.

ADF MOTOR DRIVE CIRCUIT

The motor driver (IC2) on the main board drives the ADF motor. Using a PM type stepping motor as the ADF motor, constant current bi-polar drive is achieved. The motor driver (IC2) generates a motor drive waveform to control the motor based on signals sent from the CPU (IC8).

When no data has been received for 3 minutes, the CPU sets the motor driver voltage to 0, and turn the motor driver Off to save power.

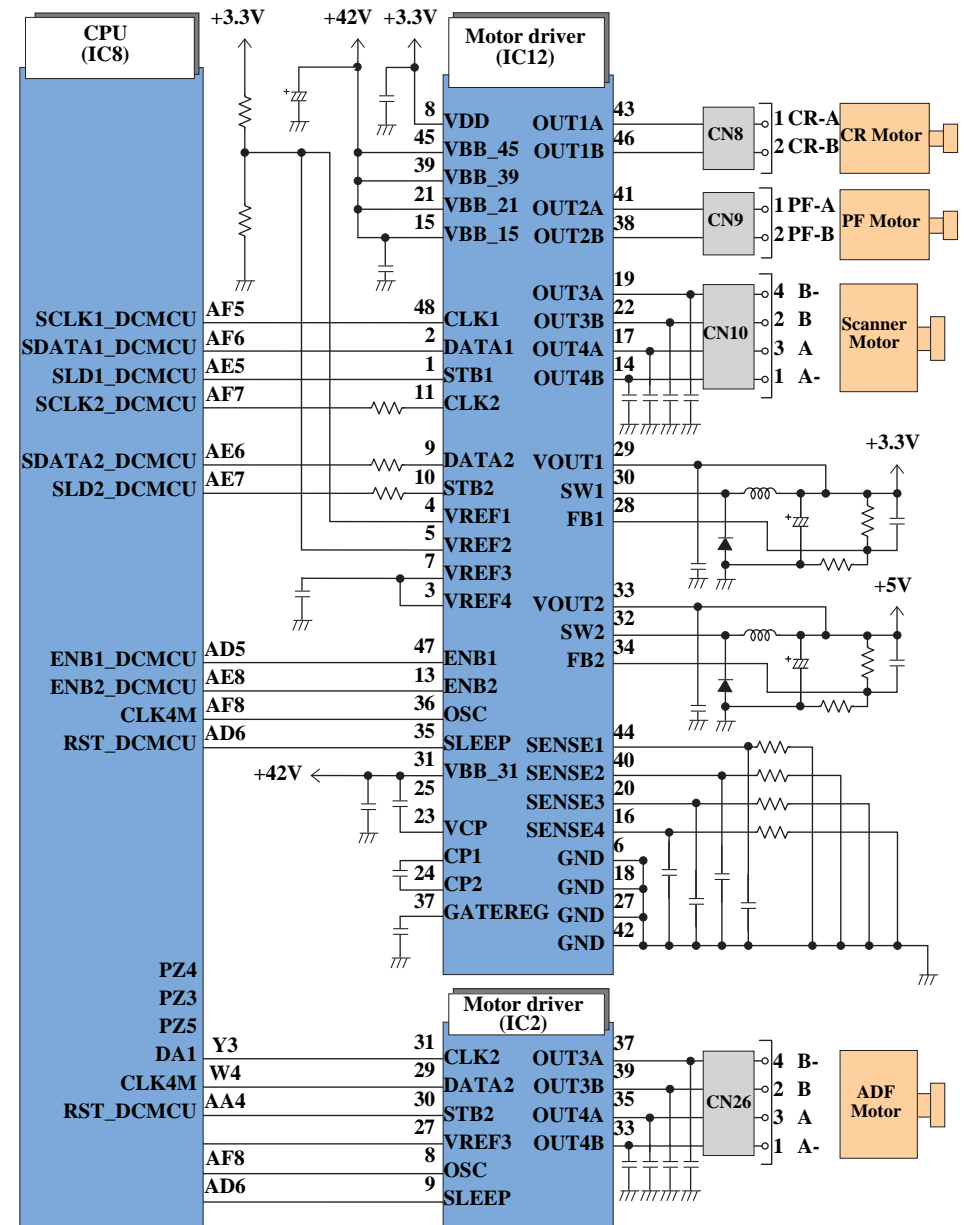


Figure 2-32. Motor Driver Circuit Block Diagram

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2.5.2.4 Complex Circuit

A complex circuit that incorporates the reset circuit, EEPROM, and RTC is employed.

RESET CIRCUIT

The RTC IC (IC10) monitors +3.3V and +5V on the logic line and +42V on the drive line. It outputs a reset signal to the CPU (IC8) in the cases described below.

- ❑ +3.3V line reset circuit
IC10 monitors 3.3V line through VDD port, and transmits a reset signal to the CPU through FRST port if it detects an abnormal voltage.
- ❑ 5V line reset circuit
IC10 monitors 5V line through VDD2 port, and transmits a reset signal to the CPU through RST port if it detects an abnormal voltage.
- ❑ +42V line reset circuit
IC10 monitors 42V line through VEX port, and transmits a reset signal to the CPU through EXO port if it detects an abnormal voltage.

EEPROM CONTROL CIRCUIT

EEPROM (RTC IC: IC10) is a nonvolatile memory that keeps data written to it even after the power-off. The CPU (IC8) reads data from the EEPROM (IC10) in the power-on sequence, and stores data into the EEPROM in the power-off sequence.

EEPROM stores the following information.

- Ink counter
(Ink consumption in ink cartridges, Waste ink pad counter, etc.)
- Mechanical settings
(Head ID, Bi-D adjusted settings, USB ID, etc.)

EEPROM is connected to the CPU with the four lines. Each of the lines are used for data transmission as shown below.

- CE : Chip selection signal
- CLK: Data synchronization clock pulse
- DI: Data to be written at power-off (serial data)
- DO : Data to be read at power-on (serial data)

RTC CIRCUIT

By adoption of the large-capacity capacitor, the power-off timer can be backed up for about one week after power-off.

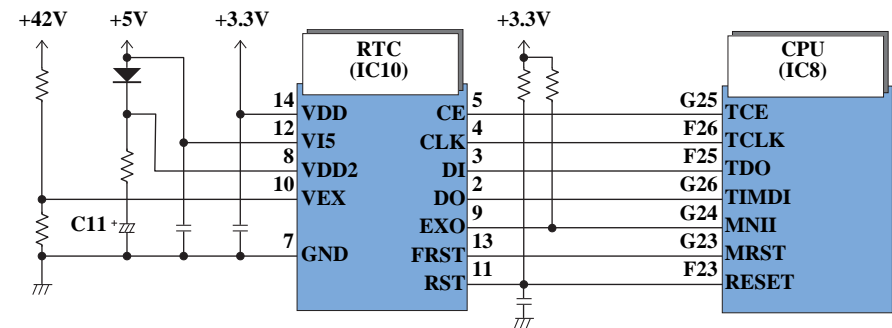


Figure 2-33. RTC Circuit Block Diagram

2.5.2.5 Sensor Circuit

CPU (IC8) on the main board monitors the status of the printer by several sensors. However, unlike the previous product, ASF unit on this printer does not have ASF Sensor. Instead of ASF Sensor, Change Lever and the Clutch mechanism is used to detect ASF home position. (As for the ASF home position detection, refer to “2.2.3 Paper Loading/Paper Feed Mechanism” (p.45).

□ PE Sensor

This sensor is mounted at the right side center of the printer mechanism in order to detect the presence/absence of paper when the paper passes through the Upper Paper Guide.

- Paper Absent: Light emitted from the light-emitting device of the sensor is received by the light-receiving side of the sensor without interrupted by paper. A LOW signal is output to the CPU.
- Paper Present: Light emitted from the light-emitting device of the sensor is interrupted by paper. A HIGH signal is output to the CPU.

□ CR Encoder Sensor

The sensor consists of the two devices; a transmissive photosensor mounted on the back of the carriage and a linear scale attached along the carriage movement range. Fine black lines are printed on the linear scale in 1/180 inch of the minimum resolution. The photosensor outputs HIGH signal to the CPU each time it reads the black line, and outputs LOW signal each time it reads the non-printed area. The CPU controls the CR motor based on the signals. The carriage unit home position is also detected by the sensor.

□ PF Encoder Sensor

The sensor consists of the two devices; a transmissive photosensor mounted on the main board and a rotary scale attached at the left of the PF Roller Unit. Fine black lines are printed on the rotary scale in 1/180 inch of the minimum resolution. The photosensor outputs HIGH signal to the CPU each time it reads the black line, and outputs LOW signal each time it reads the non-printed area. The CPU controls the PF motor based on the signals.

□ Thermistor (THM)

The thermistor is directly mounted on the printhead drive board. It monitors the temperature around the printhead and determines a proper head drive voltage according to the detected temperature. This information is fed back to the CPU analog port. When the temperature rises, the head drive circuit lowers the drive voltage, and when the temperature lowers, the head drive circuit rises the drive voltage.

□ ADF PE Sensor/ADF DOC Sensor

These sensors are mounted on the ADF Unit in order to detect document loaded on the ADF and position of the document while it is being scanned/transported.

See “2.4 ADF Mechanism Operating Principle” (p.56) for details.

The block diagram for the sensor circuit is shown below.

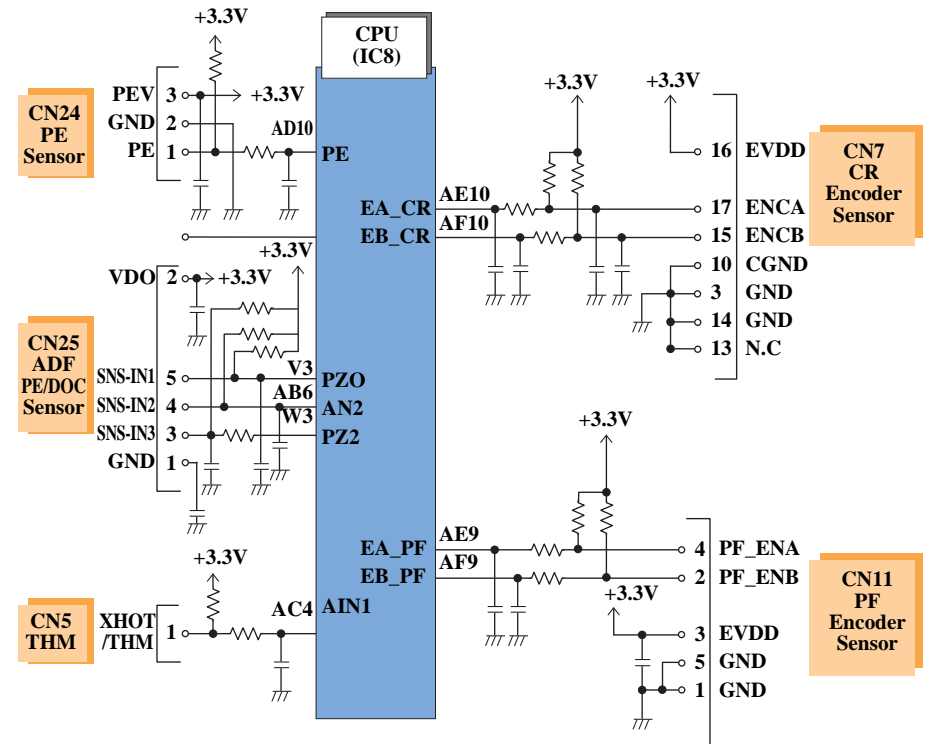


Figure 2-34. Sensor Circuit Block Diagram

2.6 FAX Function Operating Principle

This section explains the operating principles of the FAX function of Stylus CX9300F/CX9400Fax/DX9400F.

2.6.1 Line Connection Function

Stylus CX9300F/CX9400Fax/DX9400F establish connection for faxing by automatic dial-up or responding to call signals.

When sending	Dials the specified number automatically and performs sending/polling receiving operation when the fax signals are detected. If a fax signal cannot be detected, the fax opens the line and performs redialing.
When receiving	When call signals are detected, the fax responds automatically and performs receiving operation.

Note : If a device such as an answering machine connected to an external telephone terminal connects to the line prior to this product, the fax function monitors the signals on the line and performs receiving operation if the other party is a fax machine. At this time, the device connected to the external telephone terminal is automatically disconnected.

TONE DETECTION

The table below shows the tones detected during dialing and operations when the tones are detected.

Table 2-9. Detected Tones

Tone Type	Operation when detected	Setting
Dial tone	Performs dialing operation.	Selectable whether to detect or not
Busy tone	Interrupts detecting fax signals	---

FAX SIGNAL DETECTION

When the fax signals are detected after the dialing operation, this product performs sending or polling receiving. The fax signals to be detected are shown below.

Table 2-10. Detected Tones

Tone Type	Operations when detected
CED	Performs sending or polling receiving at V.17 or V.34
ANSam	
V.21flag pattern	

2.6.2 FAX Image Storing Function

FAX IMAGE STORAGE

FAX images are coded (monochrome: MMR, color: JPEG) and stored in the image memory as much as possible. The stored FAX images are deleted when the power is turned off or a power failure occurs because the memory is a volatile memory.

When sending	When sending a monochrome image, the whole image is stored in the memory before establishing the connection. The image is deleted immediately after the sending operation is finished.
When receiving	Basically, a received image is printed after the whole image is stored in the memory. The received image is not deleted after being printed for the purpose of reprinting, and stored as long as the memory space is available.

Table 2-11. Specifications of Image Memory for FAX Images

Item	Value
Memory capacity (shared with management area)	2MB (used in 1KB/block)
Maximum page numbers	100 pages per file (Max 3,000 pages)
Maximum file numbers	Sent image: 1 file Received image: 30 files

When receiving, the received data may be printed without being stored depending on the remaining space of the image memory.

Table 2-12. Saving/Printing Operation Depending on the Remaining Memory Space

Remaining Memory Space	Print Start Timing	Saving method for received image
All of the received file could be stored and the remaining memory space has not become less than threshold.	After all pages of the file are stored	All pages of the file are stored.
The remaining memory space fell below threshold while the second or later page was being stored.	When the remaining memory space fell below threshold	Printed pages may be deleted. (Some pages can be reprinted.)
The remaining memory space fell below threshold while the first page was being stored.		All pages are not stored. (All pages cannot be reprinted.)

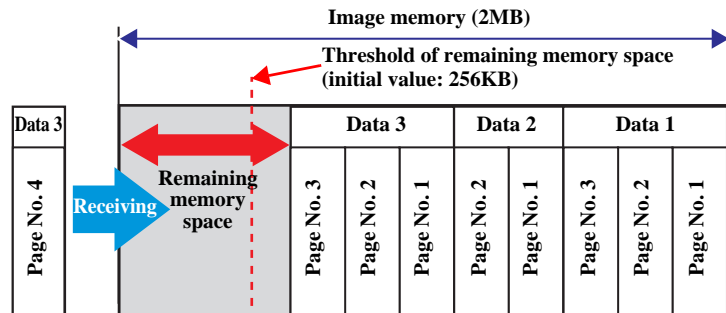
Note : If the image memory runs out during storing received images, the receiving is terminated with an error.

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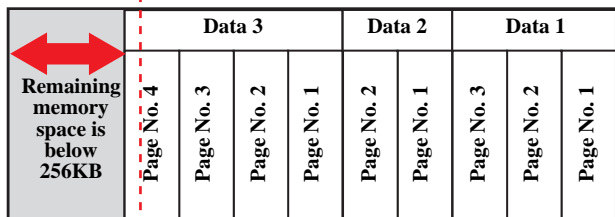
DELETING STORED FAX IMAGES

The received FAX images (data) stored in the memory are deleted when the remaining memory space becomes less than preset threshold. If multiple data exist, they are deleted from the oldest by a unit of page.

1. The received FAX images (data) are stored in the memory.



2. The remaining memory space fell below threshold (initial value: 256 KB).



3. The received FAX images (data) are deleted from the oldest to make memory space.

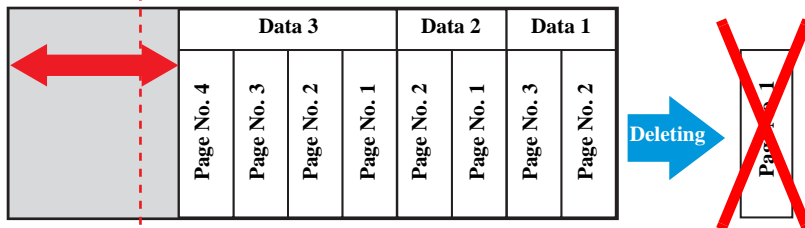


Figure 2-35. Deleting Stored FAX Images (Sample)

2.6.3 Communication Function

The fax supports only G3 FAX communication provided by ITU-T.

When sending	<ul style="list-style-type: none"> When sending monochrome images Performs a line connecting operation after accumulating images. When sending color images Performs a line connecting operation without storing images and sends color or monochrome images depending on the capacity of the destination fax machine.
When receiving	<ul style="list-style-type: none"> When performing normal receiving Prints after storing received images in the image memory. If the image memory is insufficient, the storing operation is canceled and printing is started. When performing polling receiving Connects to the line and receives color or monochrome images in accordance with the instructions of the destination fax machine.

2.6.4 Print Function

The received images, speed dialing lists, and various reports can be printed. They are stored in the memory within the limits of its capacity and can be reprinted from the newest one.

2.6.5 Save Setting Function

The speed dialing numbers, user's fax number, and various settings are saved in a nonvolatile memory and maintained their values even when the power is turned off or in case of power failure.

2.6.6 Data Recording Function

This function records the data of such as communication logs or traces of the protocols to use the printing of reports or the like. For the details of communication logs etc., see [Chapter 3 "TROUBLESHOOTING" \(p68\)](#).

2.6.7 External Telephone Function

This function enables the user to use the device like a TAM (telephone answering machine) connected to the external telephone terminal. While the Stylus CX9300F/CX9400Fax/DX9400F is connected to the telephone line, the external telephone terminal is cut off from the telephone line. Therefore, the device connected to the external telephone terminal has no effects on the quality of the sending/receiving images or the speed of communication.

CHAPTER

3

TROUBLESHOOTING

3.1 Overview

This chapter describes how to solve problems.



- Be careful to avoid electric shocks when checking the electrical circuit boards (C696 MAIN and C696 PSE/PSB boards) while the power is turned on.
- Touching an FET, transistor or heat sink with one hand while touching a metal part of the mechanism with the other hand could result in an electric shock, so carefully avoid this.
- After initial filling of ink has been repeated several times, immediate moving or tilting of the printer could result in leaking of ink that has not been completely absorbed by the Waste Ink Pad. When initial filling of ink has been repeated several times, check the ink remaining in the tip of the Waste Ink Tube and the waste ink not absorbed by the Waste Ink Pad before moving the printer.



- Disassembly and reassembly of parts is often required when identifying the causes of problems. The parts should be disassembled and re-assembled correctly while referring to **“DISASSEMBLY/ASSEMBLY” (p.110)** so that the operation and status of each check item can be correctly verified.
- Some individual part and units may require adjustment once they are removed or replaced. If removing or replacing parts which have specific instructions for adjustment included in **“DISASSEMBLY/ASSEMBLY” (p.110)**, be sure to make these adjustments after repairing the problem location.

3.1.1 Specified Tools

This printer does not require any specified tools for troubleshooting.

3.1.2 Preliminary Checks

Before starting troubleshooting, be sure to verify that the following conditions are all met:

- ☐ The power supply voltage must be within the specification limits. (Measure the voltage at the wall socket.)
- ☐ The power code must be free from damage, short circuit or breakage, or miswiring in the power code.
- ☐ The printer must be grounded properly.
- ☐ The printer should not be located in a place where it can be exposed to too high or low temperature, too high or low humidity, or abrupt temperature change.
- ☐ The printer should not be located near waterworks, near humidifiers, near heaters or near flames, in a dusty atmosphere or in a place where the printer can be exposed to blast from an air conditioner.
- ☐ The printer should not be located in a place where volatile or inflammable gases are produced.
- ☐ The printer should not be located in a place where it can be exposed to direct rays of the sun.
- ☐ The printer must be placed on a strong and steady level table (without an inclination larger than five degrees).
- ☐ Any vibrating equipment must not be placed on or under the printer.
- ☐ The paper used must conform to the specification.
- ☐ There is no error in handling of the printer.
- ☐ Check the inside of the printer, and remove foreign matters if any, such as paper clips, staples, bits of paper, paper dust or toner.
- ☐ Clean the inside of the printer and the rubber rolls.



3.2 Troubleshooting

3.2.1 Motor and Sensor Troubleshooting

□ Motors

The resistance values for the CR motor and the PF motor are given below, however, the values cannot be used to check the motors status since they are DC motor and the resistance between the electric poles varies. Visually check the motors for abnormal operation and if it is hard to judge, replace the motor.

Table 3-1. Motor resistance and check point

Motor	Motor Type	Drive Voltage	Resistance
CR motor	DC motor with brush	DC 42V \pm 5%	28.8 Ω \pm 10%
PF motor			21.2 Ω \pm 10%
Scanner motor	2-phase, 96-pole PM stepping motor		43.0 Ω \pm 10%
ADF motor	PM stepping motor		20.0 Ω \pm 7%

□ Sensors

Table 3-2. Sensor check point

Sensor name	Check point	Signal level	Switch mode
PE Sensor	CN24/Pin 1 and 2	Less than 0.4V	Off: No paper
		More than 2.4V	On: Detect the paper
ADF PE Sensor	CN25/Pin 1 and 5	0V	Off: Document not passing
		3.3V	On: Document passing
ADF DOC Sensor	CN25/Pin 1 and 3	0V	Off: Detect the document
		3.3V	On: No document

3.3 Error Indications and Fault Occurrence Causes

3.3.1 Error Message List

You can handle most of the troubles with messages/instructions shown on the LCD panel.

Table 3-3. Error Indications and Fault Occurrence Causes

Error Name	LCD Message	Error Cause	Reference
Fatal error (System)	A printer error has occurred. Turn off the printer, then press On button to turn on. See your documentation.	RAM trouble occurs. System trouble occurs.	Table 3-4. (p73)
Fatal error (printer mechanism)		Mechanical trouble occurs.	
Fatal error (Scanner)	A scanner error has occurred. See your documentation.	Scanner error occurs.	
Maintenance request (waste ink over flow)	Waste ink pad in the printer is saturated. Contact your dealer to replace it.	The waste ink counter exceeds to capacity.	Table 3-5. (p79)
Paper jam error	Paper jam. Open the scanner unit and remove the paper. Press the Start button to eject the paper inside. See your documentation.	Paper stays in the paper path after paper ejection.	Table 3-6. (p79)
Ink end error	Press the OK button to replace ink cartridges.	Ink is out in some I/C.	Table 3-7. (p82)
No ink cartridge error	Ink cartridges cannot be recognized.	No I/C is set.	
Incorrect ink cartridge	Cannot recognize ink cartridges.	Incorrect I/C is set.	
Ink cartridge cover open error	Ink cartridge cover is open. Open the scanner unit and close the ink cartridge cover.	Ink replacement was attempted with the Ink Cartridge Cover open.	Table 3-8. (p83)
Paper out error	Paper out. Load paper and press the Start button.	Failure to load paper to print.	Table 3-9. (p83)
Head cleaning (Ink low error)	Replace ink cartridge before cleaning print head.	Head cleaning was attempted in the Ink low status.	Table 3-10. (p85)
DSC Direct error	Cannot recognize the device.	A device not supported is connected to the port for the connection of external memory devices. The DSC demands the current larger than mechanical limit.	Table 3-11. (p85)

Table 3-3. Error Indications and Fault Occurrence Causes

Error Name	LCD Message	Error Cause	Reference
Memory card error	Cannot recognize the memory card or disk.	That memory card is not available with this unit. Or no image can be found in that card when memory card print is started.	Table 3-12. (p85)
Index sheet error 1 (No index sheet)	There is no index sheet or it is not positioned correctly. Check it and try again.	The direction of order sheet is opposite. No index sheet is recognized correctly.	Table 3-13. (p86)
Index sheet error 2 (Incorrect marking)	Photos are not selected or the ovals are marked incorrectly. Please correct and try again.	When there is a mismatch in the content of the order sheet (When it is not marked though the selection is necessary.)	Table 3-14. (p86)
Index sheet error 3 (Incorrect card)	The contents of the memory card have changed. Print a new index sheet and try again.	The different card or updated card is found for that sheet.	Table 3-15. (p86)
Pre-scanning error (photo)	No photos could be recognized. Make sure the photos are positioned correctly. For details, see your manual.	Photos cannot be recognized.	Table 3-16. (p87)
Double feed error	Multi-page feed error. Remove and reload the paper, then press the Start button.	Double feed during double sided printing.	Table 3-17. (p87)
Communication error	--	The printer cannot communicate with the PC properly.	Table 3-18. (p88)
ADF paper jam error	Remove the paper from the automatic document feeder.	The power was turned on with the document cover opened. Or paper jammed in the document feeder.	Table 3-19. (p89)
FAX error	--	FAX error occurs.	"3.4 FAX Troubleshooting" (p.98)

3.3.2 Troubleshooting by Error Message

The following tables provide troubleshooting procedures. Confirm the error message indicated on the LCD, and verify it in the following list for the corresponding troubleshooting remedy. If some parts need to be replaced or repaired, make sure to follow the procedure given in Chapter 4 “DISASSEMBLY/ASSEMBLY”.

Table 3-4. Check point for Fatal error according to each phenomenon

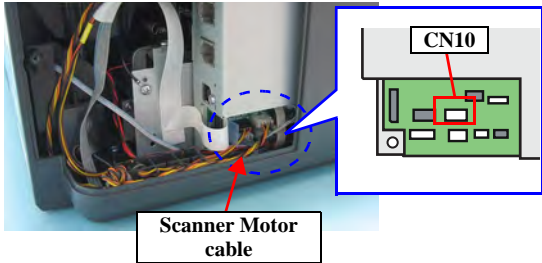
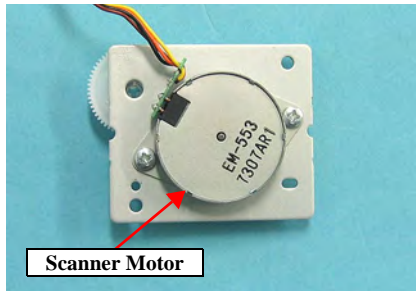
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	The Scanner Unit does not initialize when the power is turned on.	Scanner Motor	1. Check if the Scanner Motor cable is connected to CN10 on the Main Board. 	1. Connect the Scanner Motor cable to CN10 on the Main Board.
			2. Check if the coil resistance of the Scanner Motor is about 43Ω by using the tester (<i>refer to Table 3-1</i>). 	2. Replace the Scanner Motor with a new one.
			3. Check if the Scanner Motor Connector Cable is damaged.	3. Replace the Scanner Motor with a new one.

Table 3-4. Check point for Fatal error according to each phenomenon

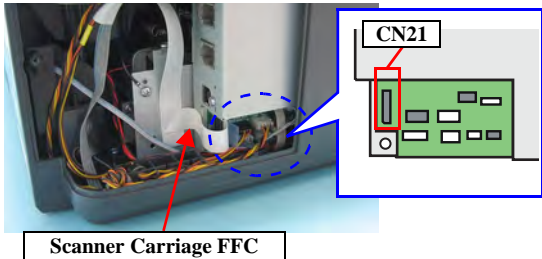

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	The Scanner Unit does not initialize when the power is turned on.	Scanner Carriage FFC	1. Check if the Scanner Carriage FFC is connected to CN21 on the Main Board.	1. Connect the Scanner Carriage FFC to CN21 on the Main Board.
				
			2. Check if the Scanner Carriage FFC is damaged.	2. Replace the Scanner Carriage FFC with a new one.
		Scanner Carriage Unit	1. Check if the Scanner Carriage Unit is damaged.	1. Replace the Scanner Carriage Unit with a new one.
				

Table 3-4. Check point for Fatal error according to each phenomenon

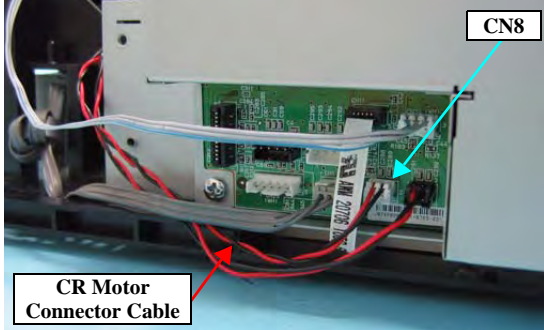
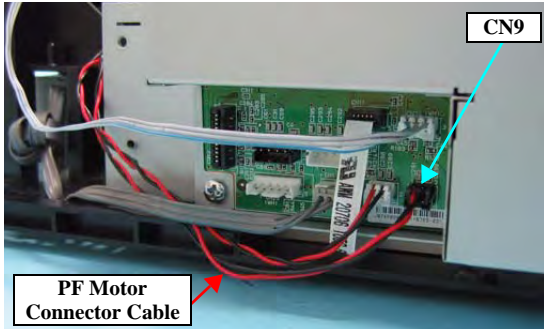
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	When turning on the power, the CR Motor does not operate at all.	CR Motor	1. Check if the CR Motor Connector Cable is connected to CN8 on the Main Board.	1. Connect the CR Motor Connector Cable to CN8 on the Main Board.
				
			2. Check if the CR Motor Connector Cable is not damaged.	2. Replace the CR Motor with a new one.
	When turning on the power, the PF Motor does not operate at all	PF Motor	3. Check if the CR Motor operates.	3. Replace the CR Motor with a new one.
			1. Check if the PF Motor Connector Cable is connected to CN9 on the Main Board.	1. Connect the PF Motor Connector Cable to CN9 on the Main Board.
				
			2. Check if the PF Motor Connector Cable is not damaged.	2. Replace the PF Motor with a new one.
			3. Check if the PF Motor operates.	3. Replace the PF Motor with a new one.

Table 3-4. Check point for Fatal error according to each phenomenon

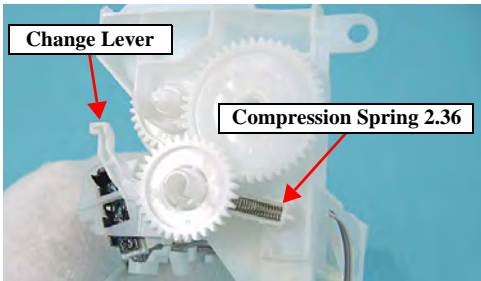
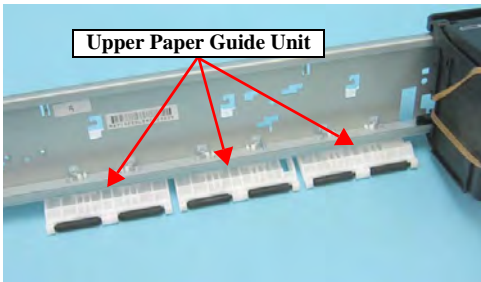
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Power on • Anywhere 	When turning on the power, the Carriage Unit collides to the Change Lever located to the front side of the printer.	PF Motor	1. Check if the PF Motor Connector Cable is connected to CN9 on the Main Board.	1. Connect the PF Motor Connector Cable to CN9 on the Main Board.
			2. Check if the PF Motor Connector Cable is not damaged.	2. Replace the PF Motor with a new one.
			3. Check if the PF Motor operates.	3. Replace the PF Motor with a new one.
		ASF Unit	1. Check if the Compression Spring 2.36 does not come off in the Change Lever.	1. Replace the ASF Unit with a new one.
				
	The Carriage Unit collides with the Upper Paper Guide Unit when power is turned on.	Upper Paper Guide Unit	1. Check if the Paper Guide Upper Unit is correctly assembled. 	1. Reassemble the Upper Paper Guide Unit to the Main Frame correctly.

Table 3-4. Check point for Fatal error according to each phenomenon

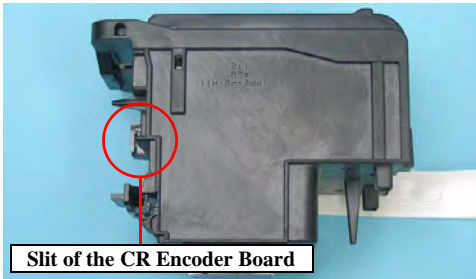
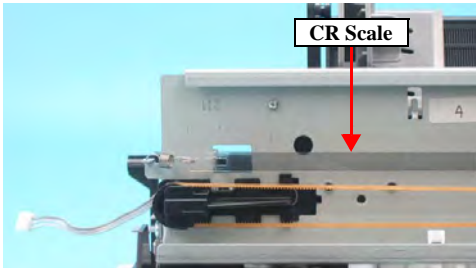
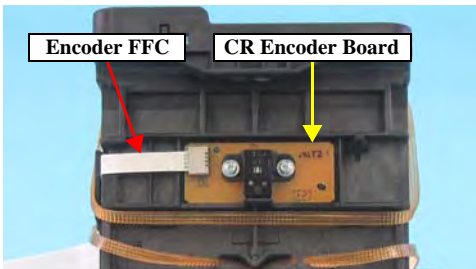
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	When turning on the power, the Carriage Unit collides to the right side of the Main Frame.	CR Scale	1. Check if the CR Scale does not come off or it properly passes through the slit of the CR Encoder Board.	1. Reassemble the CR Scale correctly. * If the problem is not solved, replace the Main Board with a new one.
			 Slit of the CR Encoder Board	
			2. Check if the CR Scale is not damaged or contaminated.	2. Replace the CR Scale with a new one or clean it completely.
			 CR Scale	
		CR Encoder Board	1. Check if the Encoder FFC is connected to the CR Encoder Board.	1. Connect the Encoder FFC to the CR Encoder Board.
			 Encoder FFC CR Encoder Board	
			2. Check if the Encoder FFC is not damaged.	2. Replace the Encoder FFC with a new one.
			3. Check if the CR Encoder Board is not damaged.	3. Replace the CR Encoder Board with a new one.

Table 3-4. Check point for Fatal error according to each phenomenon

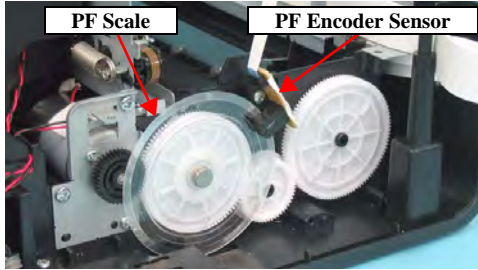
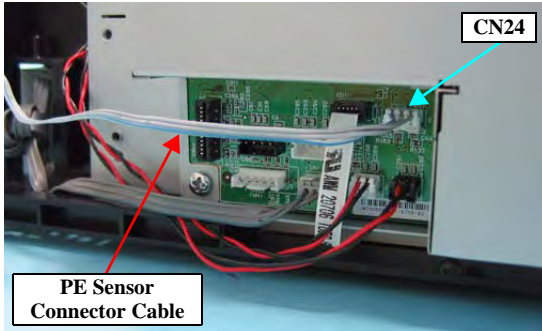
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	The eject rollers are rotating at high speed when power is turned on. (For about 1 cycle.)	PF Scale/PF Encoder Sensor	1. Check if the PF Scale is not damaged or contaminated.	1. Replace the PF Scale with a new one.
				
<ul style="list-style-type: none"> Operation Anywhere 	The Scanner Carriage Unit does not operate.	Lower Scanner Housing	2. Check if the PF Encoder Sensor is not damaged.	2. Replace the PF Encoder Sensor with a new one.
			1. Check if the grease is applied enough on the surface of the Guide Rail of the Lower Scanner Housing.	1. Apply the grease on the surface of the Guide Rail of the Lower Scanner Housing after wiping the old grease with a dry, soft cloth. (Refer to Chapter 6 "MAINTENANCE" (p.177))
	A paper feeding sequence failed to feed the paper, but a paper ejection sequence is performed.	ASF Unit	2. Check if the Scanner Carriage Unit is set correctly.	2. Reassemble the Scanner Carriage Unit.
			1. Check if the PE Sensor Connector Cable is connected to CN24 on the Main Board.	1. Connect the PE Sensor Connector Cable to CN24 on the Main Board.
				
			2. Check if the PE Sensor Connector Cable is not damaged.	2. Replace the ASF Unit with a new one.
			3. Check if the PE Sensor is not damaged.	3. Replace the ASF Unit with a new one.

Table 3-5. Check point for the Maintenance request according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	An error is indicated on the STM or LCD.	Waste Ink Pads	---	1. Change the Waste Ink Pads and initialize the Waste Ink Pad Counter. (Refer to Chapter 5 “ADJUSTMENT” (p.167))

Table 3-6. Check point for Paper jam error according to each phenomenon

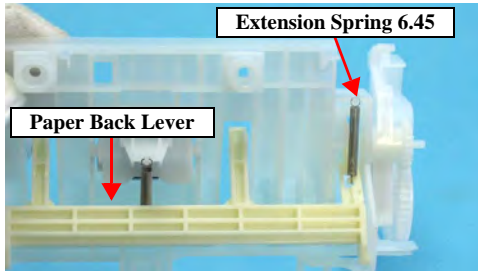
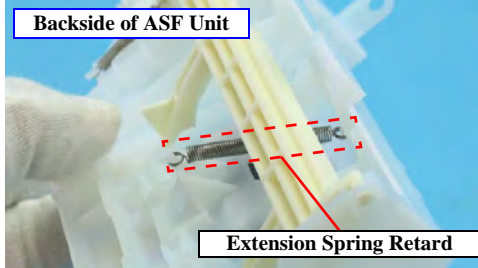

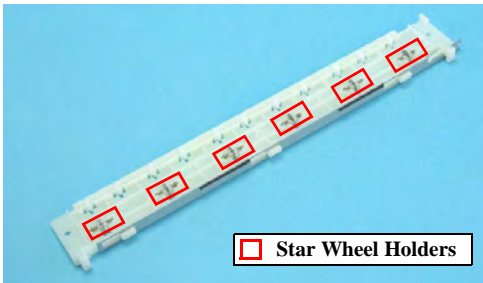
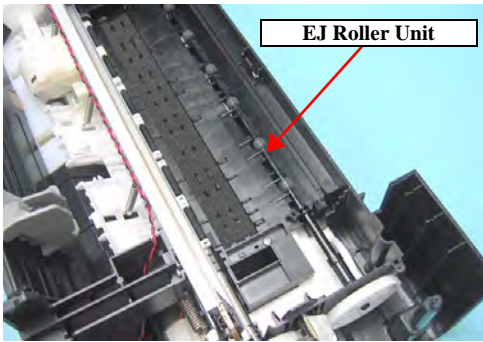
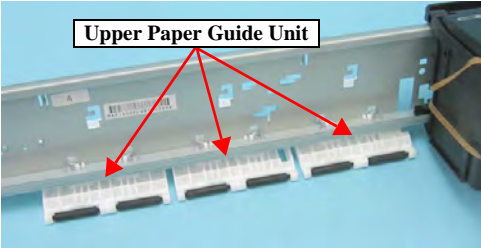
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • Outside HP 	A paper feeding sequence failed to feed the paper, but a paper ejection sequence is performed.	ASF Unit	1. Check if the ASF Unit is properly installed. 2. Check if the Paper Back Lever operates correctly in the paper loading sequence. 	1. Install the ASF Unit properly. 2. Set the Extension Spring 6.45 between the ASF Frame and the Paper Back Lever.
	Paper is being resent during paper feeding operation.	ASF Unit	1. Check if the Extension Spring Retard operates correctly in the paper loading sequence. 	1. Set the Extension Spring Retard between the Retard Roller Unit and the ASF Frame.

Table 3-6. Check point for Paper jam error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • — 	The top edge of paper does not go through between the EJ Roller Unit and the Star Wheel.	Star Wheel Holder Assy*	1. Check if the Star Wheel Holder Assy is correctly assembled.	1. Reassemble the Star Wheel Holder Assy correctly.
				
		EJ Roller Unit*	2. Check if the Star Wheel Holders does not come off.	2. Reassemble the Star Wheel Holders correctly.
				
			1. Check if the EJ Roller Unit is correctly assembled.	1. Reassemble the EJ Roller Unit correctly.
				
			2. Check if the Spur Gear 51.5 is not damaged.	2. Replace the EJ Roller Unit with a new one.

Note * : In case that the paper jam error occurs in each operation, the jammed paper contacts the nozzle surface of the Print Head and the Print Head may be damaged.

Table 3-6. Check point for Paper jam error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<div><div>• Operation</div><div>• —</div></div>	The top edge of paper is not loaded to the PF Roller Unit.	Upper Paper Guide Unit*	<div>1. Check if the Upper Paper Guide Unit is correctly assembled.</div> <div></div>	<div>1. Reassemble the Upper Paper Guide Unit to the Main Frame correctly.</div>

Note * : In case that the paper jam error occurs in each operation, the jammed paper contacts the nozzle surface of the Print Head and the Print Head may be damaged.



Table 3-7. Check point for Ink end / No ink cartridge / Incorrect ink cartridge error according to each phenomenon

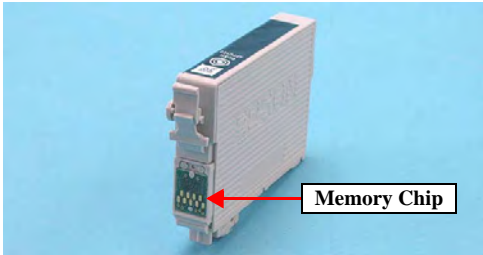
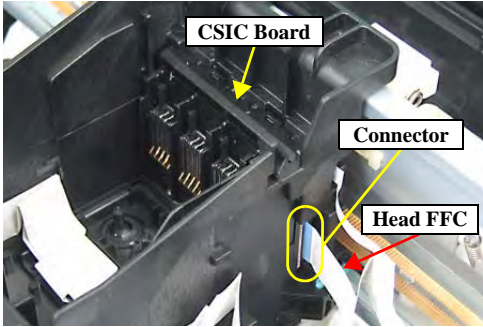
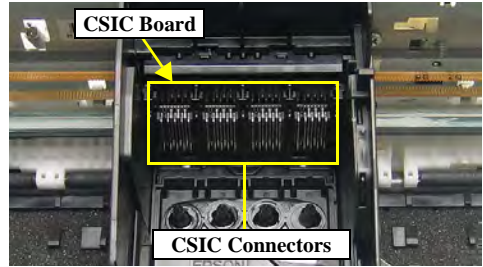
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Inside HP 	After the printer detects that the carriage is at the home position, an error is displayed.	Ink Cartridge	1. Check if Ink Cartridge is properly installed.	1. Install the Ink Cartridge properly.
			2. Check if the Memory Chip is not disconnected or not chipped.	2. Replace the Ink Cartridge with a new one.
		CSIC Board		1. Connect the Head FFC to connector on the CSIC Board.
				
		CSIC Connector		2. Replace the CSIC Board with a new one.
			3. Check if the CSIC Connector is not damaged.	1. Replace the CSIC Board with a new one.

Table 3-8. Check point for Ink cartridge cover open error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Operation — 	An error is indicated on the LCD.	Ink Cartridge Cover	---	1. Close the Ink Cartridge Cover.

Table 3-9. Check point for Paper out error according to each phenomenon

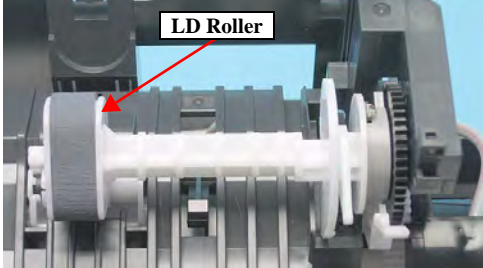
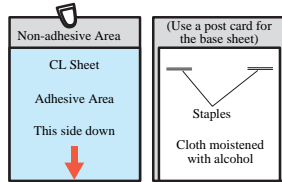
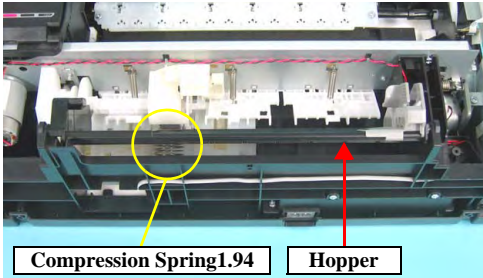
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Operation — 	The LD Roller cannot pick up paper although the LD Roller attempt to rotate correctly.	ASF Unit	1. Check if any paper dust is not adhered to the surface of the LD Roller. 	1. Set a cleaning sheet in the ASF Unit up side down. Then holding the top edge, try to load the paper from the Printer driver. The micro pearl on the LD Roller surface is removed. To remove severe smear, staple a cloth moistened with alcohol to a post card and clean the roller in the same manner.  *If the problem is not solved, replace the ASF unit with new one.
	The Hopper does not operate during the paper loading sequence although the LD Roller rotates to load paper from the ASF Unit.	ASF Unit	1. Check if the Hopper operates correctly in the paper loading sequence. 	1. Reassemble the Compression Spring 1.94 between the Base Frame and the Hopper.

Table 3-9. Check point for Paper out error according to each phenomenon

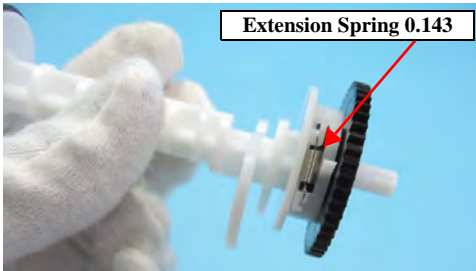
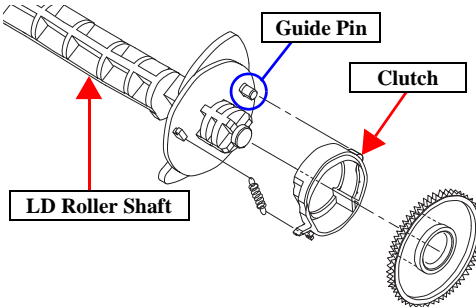
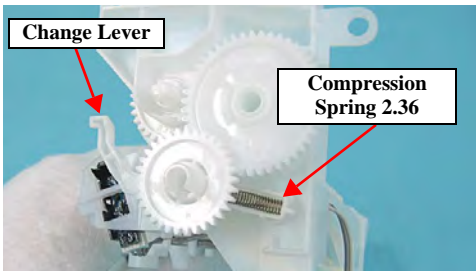
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • — 	The drive of the PF Motor is not transmitted to the LD Roller Shaft.	ASF Unit	1. Check if the Extension Spring 0.143 does not come off in the Clutch mechanism. 	1. Reassemble the Extension Spring 0.143 in the Clutch mechanism.
			2. Check if the positioning hole of the Clutch does not come off from the guide pin of the LD Roller Shaft. 	2. Reassemble the positioning hole of the Clutch on the guide pin of the LD Roller Shaft.
			3. Check if the Clutch tooth is not damaged.	3. Replace the ASF Unit with a new one.
			4. Check if the Clutch is not damaged.	4. Replace the ASF Unit with a new one.
			5. Check if the Compression Spring 2.36 does not come off in the Change Lever. 	5. Replace the ASF Unit with a new one.

Table 3-9. Check point for Paper out error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	The LD Roller is not set to the ASF home position and paper is always loaded from the ASF Unit during the paper loading sequence.	ASF Unit	1. Check if the tip of the Change Lever is not damaged.	1. Replace the ASF Unit with a new one.

Table 3-10. Check point for Head Cleaning error (Ink low error) according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	Head Cleaning is not carried out.	Ink Cartridge	1. Check if the ink remains in the Ink Cartridge. 2. Check if the Ink Cartridge can be used by installing it to other printer.	1. Replace the Ink Cartridge with a new one. 2. Replace the Ink Cartridge with a new one.

Table 3-11. Check point for DSC Direct error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	The Digital Camera (as a USB device) cannot be recognized and an error is indicated.	USB Cable Digital Camera	1. Check if the USB Cable is damaged. 2. Confirm whether the digital camera is compatible with the printer.	1. Replace the USB Cable with a new one. 2. Replace the digital camera with a compatible one.

Table 3-12. Check point for Memory Card error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	The Memory Card cannot be recognized and an error is indicated.	Memory Card Main Board Unit	1. Check if the Memory Card is compatible with the printer. 2. Check if the Memory Card is damaged. 1. Check if the Memory Card slot pins on the Main Board is bent or broken.	1. Replace the Memory Card with a compatible one. 2. Replace the Memory Card with a new one. 1. Replace the Main Board Unit with a new one.



Table 3-13. Check point for Index Sheet 1 error (No index Sheet) according to each phenomenon

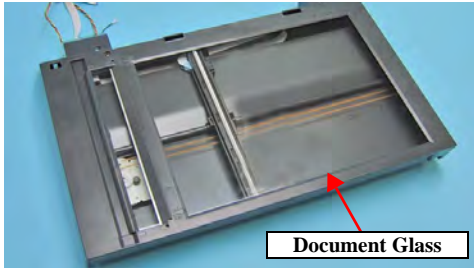
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	This error occurs when attempting to print using the Index Sheet.	Document Cover	1. Check if the Document Cover is open.	1. Close the Document Cover.
		Index Sheet	1. Check if the Index Sheet is set in the wrong way.	1. Set the Index Sheet correctly.
			2. Check if the Index Sheet's standard position is clean.	2. Reprint the Index Sheet.
		Scanner Housing Upper	1. Check if the Document Glass is clean. 	1. Clean the Document Glass.

Table 3-14. Check point for Index Sheet error 2 (Incorrect marking) according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	This error occurs when attempting to print using the Index Sheet.	Index Sheet	1. Check if the mark of the Index Sheet has been properly marked out.	1. Mark it out properly.

Table 3-15. Check point for Index Sheet error 3 (Incorrect card) according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	This error occurs when attempting to print using the Index Sheet.	Index Sheet	1. Check if the Index Sheet was printed from the inserted Memory Card.	1. Change the Index Sheet to the one printed from the inserted Memory Card.
		Memory Card	1. Check if the Memory Card storing the Index Sheet data is inserted.	1. Insert Memory Card storing the Index Sheet data.
			2. Check if the Memory Card is damaged.	2. Replace the Memory Card with a new one.

Table 3-16. Check point for Pre-scanning error (photo) according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	No photos cannot be recognized and an error is indicated.	Photo	1. Check if the photo is set correctly.	1. Set the photo correctly.

Table 3-17. Check point for Double feed error according to each phenomenon

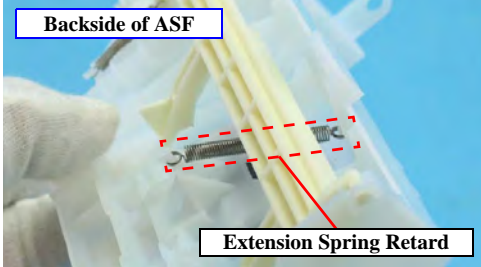
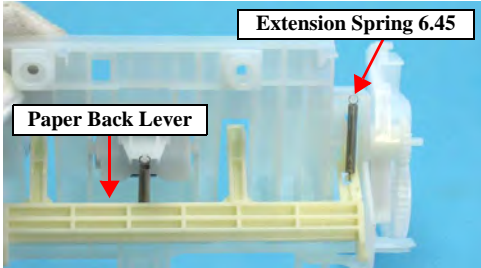
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	After both surfaces were printed, the paper was ejected but an error is displayed.	ASF Unit	1. Check if the Extension Spring Retard operates correctly in the paper loading sequence.	1. Set the Extension Spring Retard between the Retard Roller Unit and the ASF Frame.
			 <p>Backside of ASF</p> <p>Extension Spring Retard</p>	
			2. Check if the Paper Back Lever operates correctly in the paper loading sequence.	2. Set the Extension Spring 6.45 between the ASF Frame and the Paper Back Lever.
			 <p>Paper Back Lever</p> <p>Extension Spring 6.45</p>	

Table 3-18. Check point for Communication error according to each phenomenon

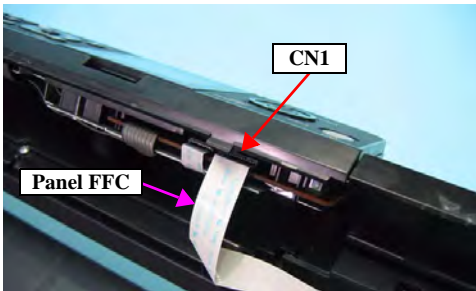
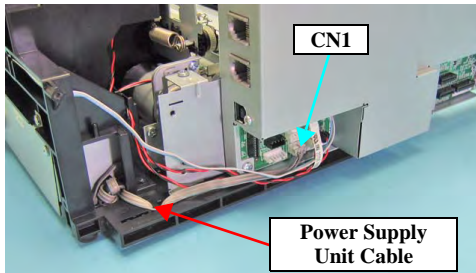
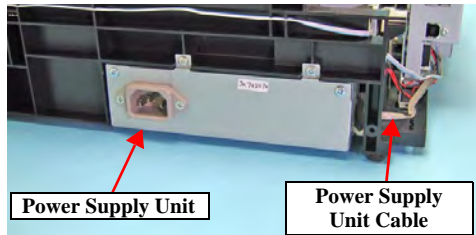
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on Anywhere 	When turning on the power, the printer does not operate at all.	Panel Unit	1. Check if the Panel FFC is connected to CN1 on the Panel Board.	1. Connect the Panel FFC to CN1 on the Panel Board.
			 <p>The image shows a close-up of the internal components of the printer. A red arrow points to a connector labeled 'CN1' on a circuit board. A purple arrow points to a flat, white ribbon cable labeled 'Panel FFC' that is plugged into the connector.</p>	
			2. Check if the Panel FFC is not damaged. 3. Check if the Panel Board is not damaged.	2. Replace the Panel FFC with new one. 3. Replace the Panel Board with new one.
<ul style="list-style-type: none"> Power on Anywhere 	When turning on the power, the printer does not operate at all.	Power Supply Unit	1. Check if the Power Supply Unit Cable is connected to CN1 on the Main Board.	1. Connect the Power Supply Unit Cable to CN1 on the Main Board.
			 <p>The image shows the internal wiring of the printer. A red arrow points to a cable labeled 'Power Supply Unit Cable' that is connected to a connector labeled 'CN1' on a circuit board.</p>	
			2. Check if the Power Supply Unit Cable/Power Supply Unit is not damaged.	2. Replace the Power Supply Unit with a new one. * If the problem is not solved, replace the Main Board with new one.
			 <p>The image shows the Power Supply Unit (PSU) and its cable. A red arrow points to the PSU, which is a rectangular metal component. Another red arrow points to the 'Power Supply Unit Cable' connected to it.</p>	

Table 3-18. Check point for Communication error according to each phenomenon

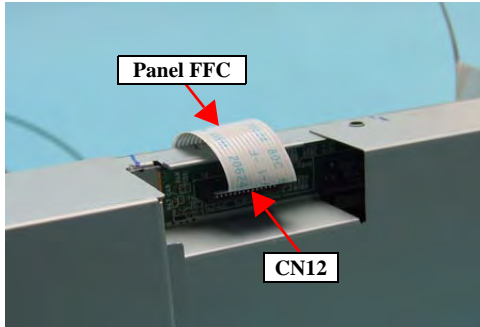
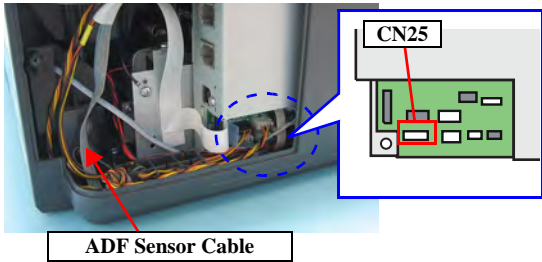
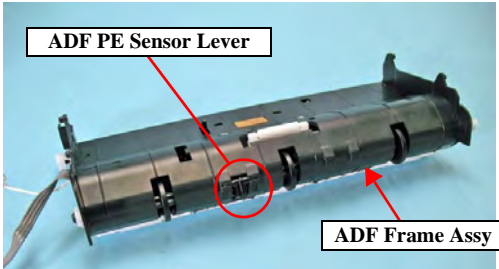
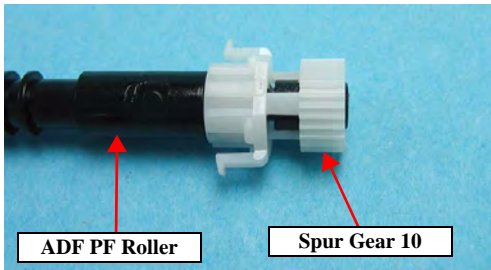
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none">• Power on• —	When turning on the power, the power on sequence is performed correctly. But, when any printer job is sent to the printer, a communication error is indicated with STM3.	USB Cable	1. Check if the USB Cable is connected between the printer and the PC.	1. Connect the USB Cable to the printer and the PC.
		Main Board Unit	1. Check if an correct model name is stored into the address of the EEPROM on the Main Board.	1. Use the Adjustment Program to write the correct value to the EEPROM address.
			2. Check if the Panel FFC is connected to CN12 on the Main Board.	2. Connect the Panel FFC to CN12 on the Main Board.
				

Table 3-19. Check point for ADF Paper Jam error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Power on — 	After turning on the power and the initialization process completes, an error is indicated on the LCD panel.	ADF Cover Assy	1. Check if the ADF Cover Assy is opened.	1. Close the ADF Cover Assy.

Table 3-19. Check point for ADF Paper Jam error according to each phenomenon

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • Before ADF PF Roller 	The document is fed, but the reading process does not start, and an error is indicated.	ADF PE Sensor	1. Check if the ADF Sensor Cable is connected to CN25 on the Main Board.	1. Connect the ADF Sensor Cable to CN25 on the Main Board.
				
			2. Check if the ADF Sensor Cable is damaged.	2. Replace the ADF Frame Assy with a new one.
		ADF PE Sensor Lever	1. Check if the ADF PE Sensor Lever is deformed or damaged.	1. Replace the ADF Frame Assy with a new one.
				
		ADF PF Roller	1. Check if the Spur Gear 10 is correctly attached to the ADF PF Roller.	1. Attach the Spur Gear 10 correctly.
				

3.3.3 Superficial Phenomenon-Based Troubleshooting

This section explains the fault locations of the error states (print quality and abnormal noise, ADF/Scanner's malfunctions) other than the error states in the previous section.

- Table 3-20. Check point for the error that multiple sheets of paper are always loaded without error messages (p.91)
- Table 3-21. Check point for the abnormal noise (p.92)
- Table 3-22. Check point for the defective scanned image quality (p.92)
- Table 3-23. Check point for the ADF's malfunctions (p.93)
- Table 3-24. Check point for the defective printing quality (p.93)

Table 3-20. Check point for the error that multiple sheets of paper are always loaded without error messages

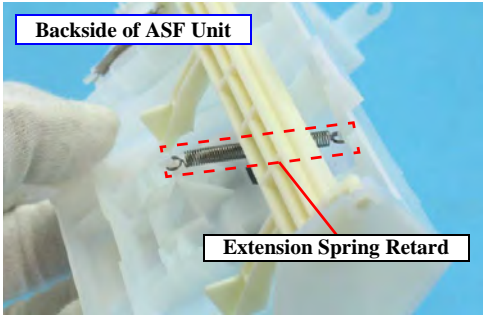
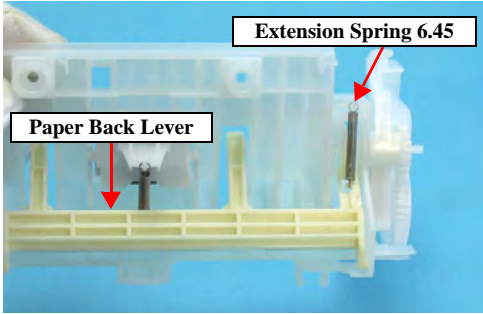
Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> • Operation • – 	The LCD and STM3 are not indicating error conditions. But, multiple sheets of paper are always loaded from the ASF Unit.	ASF Unit	1. Check if the Extension Spring Retard operates correctly in the paper loading sequence. 	1. Set the Extension Spring Retard between the Retard Roller Unit and the ASF Frame.
			2. Check if the Paper Back Lever operates correctly in the paper loading sequence. 	2. Set the Extension Spring 6.45 between the ASF Frame and the Paper Back Lever.

Table 3-21. Check point for the abnormal noise

Occurrence timing CR position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Anytime Anywhere 	The abnormal noise occurs at the first power on timing and during each operation although the printing operation is performed.	Carriage Unit	1. Check if the grease on the Carriage Path is sufficient.	1. Wipe off the remaining grease on the Carriage path and lubricate it on its frame.
		ASF Unit	1. Check if the Change Lever moves smoothly.	1. Replace the ASF Unit with a new one.
	The Carriage Unit collides to the Upper Paper Guide Unit during each operation.	Upper Paper Guide Unit	1. Check if the Upper Paper Guide Unit is attached securely. (check if it interferes with the Carriage Unit)	1. Reassemble the Upper Paper Guide to the Main Frame.

Table 3-22. Check point for the defective scanned image quality

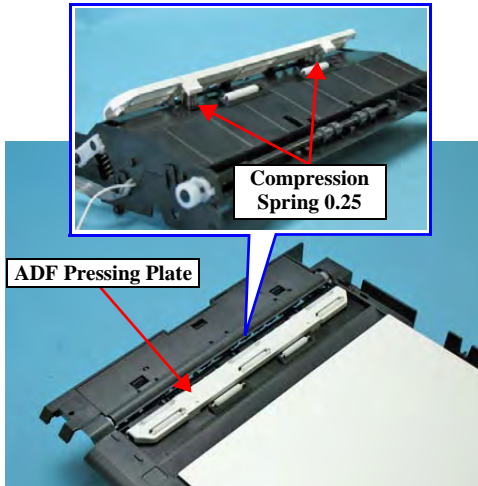
Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Scanned image is not clear. 	There are dusts or the like on the Document Glass. (white dots appear on the scanned image)	Upper Scanner Housing	1. Check if there is any foreign material on the Document Glass.	1. Remove the foreign material from the Document Glass. (Refer to Chapter 6 "MAINTENANCE" (p.177).)
	There are dusts or the like on the LED inside the Rod Lens Array. (vertical stripes appear on the scanned image)	Scanner Carriage Unit	1. Check if there is not foreign material on the LED.	1. Remove the foreign material from the Document Glass (blow away the dusts).
	The LED of Scanner Carriage Unit does not light up.	Scanner Carriage Unit	1. Check if the LED lights up.	1. Replace the Scanner Carriage Unit with a new one.
	The quality of the scanned image using ADF is poor.	ADF Pressing Plate	1. Check if the Compression Spring 0.25 does not come off. 	1. Install the Compression Spring 0.25 properly.

Table 3-23. Check point for the ADF's malfunctions

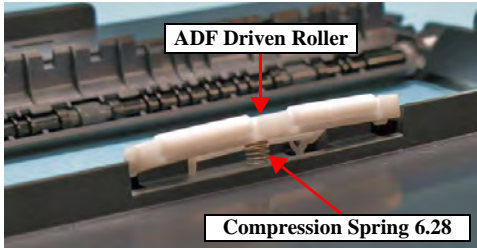
Occurrence timing document position	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> At the start of scanning Document support 	The document is set on the ADF, but the scanning operation does not start.	ADF DOC Sensor	1. Check if the ADF DOC Sensor Lever is damaged.	1. Replace the ADF Frame Assy with a new one.
<ul style="list-style-type: none"> At the end of scanning Near the Paper eject tray 	The paper eject operation does not complete after the scanning, and the document is not ejected completely.	ADF Driven Roller	1. Check if the Compression Spring 6.28 does not come off. 	1. Install the Compression Spring 6.28 properly.

Table 3-24. Check point for the defective printing quality

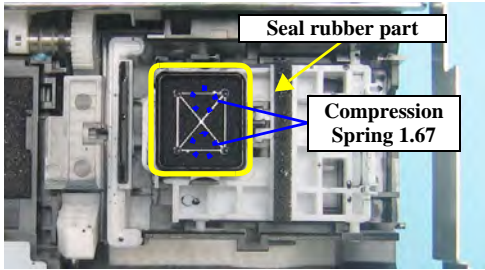
Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> Dot missing and mixed colors 	Ink is scarcely ejected to the Cap from the Printhead.	Ink System Unit (Cap Unit)	1. Check if there is not any foreign material/damage around the seal rubber part on the Cap Unit.	1. Remove the foreign material around the seal rubber parts carefully.
				
			2. Check if the Compression Spring 1.67 is correctly mounted on the Cap Unit.	2. Replace the Ink System Unit with a new one.
	Ink is ejected to the Cap from the Print Head, but the printer does not recover from the error after cleaning or ink change.	Print Head	1. Check if it returns to normal by performing CL operation or replacing the Ink Cartridge.	1. Perform CL operation and the Ink Cartridge replacement specified times. If it doesn't work, change the Print Head with a new one.
			2. Check if the Print Head is not damaged.	2. Replace the Print Head with a new one.
		Cleaner Blade	1. Check if the Cleaner Blade does not have paper dust or bending.	1. Replace the Ink System Unit with a new one.
		Main Board	1. Check if the Main Board is not damaged.	1. Replace the Main Board with a new one.

Table 3-24. Check point for the defective printing quality

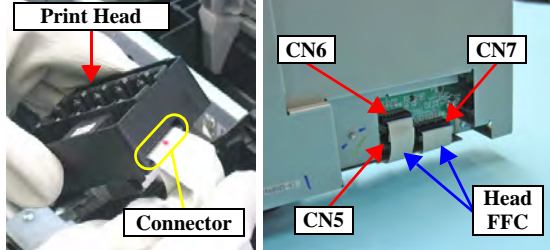
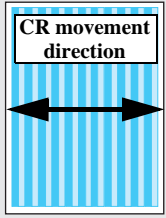
Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> White streak / abnormal discharge 	Ink is ejected to the Cap from the Print Head, but printing is not done at all after cleaning or ink change, or abnormal discharge occurs.	Head FFC	1. Check if the Head FFC is securely connected to the Print Head Connectors and the Main Board Connectors (CN5, CN6, and CN7). 	1. Connect the Head FFC to the Print Head and the Main Board Connectors.
			2. Check if the Head FFC is not damaged.	2. Replace the Head FFC with a new one.
		Print Head	1. Check if it returns to normal by performing CL operation or replacing the Ink Cartridge.	1. Perform CL operation and the Ink Cartridge replacement specified times. If it doesn't work, change the Print Head with a new one.
		Main Board Unit	1. Check if the Main Board is not damaged.	1. Replace the Main Board Unit with a new one.
<ul style="list-style-type: none"> White streak / color unevenness occurrence 	Vertical banding appears against the CR movement direction. And, it looks like uneven printing. 	Adjustment	1. For printing in the Bi-D mode, check if Bi-D Adjustment has been performed properly.	1. Perform Bi-D Adjustment to correct print start timing in bi-directional printing. (Refer to Chapter 5 "ADJUSTMENT" (p.167).)
		Print Head	1. Check if the Nozzle Check Pattern is printed properly.	2. Perform Head Cleaning and check the Nozzle Check Pattern. (Refer to Chapter 5 "ADJUSTMENT" (p.167).) If the problem is not solved, replace the Print Head with a new one.
		Main Frame	1. Check if there is any foreign material on the Carriage path.	1. Remove foreign material from surface of the Carriage path.
			2. Check if the Main Frame is deformed.	2. Replace the Main Frame with a new one.
			3. Check if the grease is enough on the Carriage path of the Main Frame.	3. After wiping the grease G-71 on the Carriage path with a dry, soft cloth, coat it with grease. (Refer to Chapter 6 "MAINTENANCE" (p.177).)
	[Note] If the problem is not solved, replace the CR Motor with a new one.			

Table 3-24. Check point for the defective printing quality

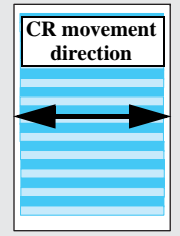
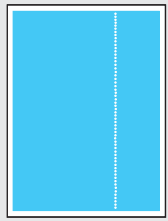
Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
<ul style="list-style-type: none"> White streak / color unevenness occurrence 	<p>Micro banding appears horizontally against the CR movement direction and it appears with the same width.</p>  <p>[Note] If the problem is not solved, replace the PF Motor with a new one.</p>	Printer driver & exclusive paper	1. Check if the suitable paper is used according to the printer driver setting.	1. Use the suitable paper according to the printer driver setting.
		Print Head	1. Check if the Nozzle Check Pattern is printed correctly.	1. Perform the Head Cleaning and check the Nozzle Check Pattern. (Refer to Chapter 5 "ADJUSTMENT" (p.167) .) If the problem is not solved, replace the Print Head with a new one.
		PF Roller Unit	1. Check if there is not any foreign material on the surface of the PF Roller Unit.	1. Clean the surface of the PF Roller Unit carefully with the soft cloth.
	<p>The Star wheel mark against the CR movement direction.</p> 	Star Wheel Holder Assy	2. Check if the PF Roller Unit is not damaged.	2. Replace the PF Roller Unit with a new one.
			1. Check if the Star Wheel Holder does not come off. 2. Check if the surface of the Star Wheel Holder Assy is flat.	1. Reassemble the Star Wheel Holder correctly. 2. Replace the Star Wheel Holder Assy with a new one.
	Printing is blurred.	Printer driver & exclusive paper	1. Check if the suitable paper is used according to the printer driver setting.	1. Use the suitable paper according to the printer driver setting.
		Print Head	1. Check if the correct Head ID is stored into the EEPROM by using the Adjustment Program.	1. Input 16-digit code of the Head ID into the EEPROM by using the Adjustment Program.

Table 3-24. Check point for the defective printing quality

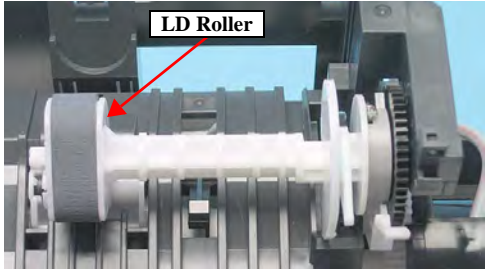
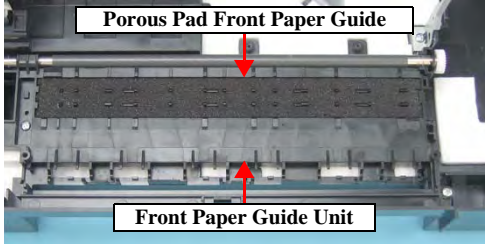
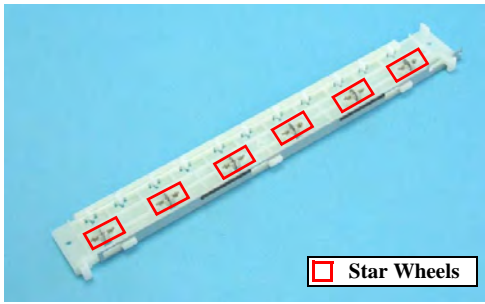
Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
• Print start position slip	The printing operation is correctly performed. But, the top margin is insufficient than usual one.	ASF Unit	1. Check if any paper dust is not adhered to the surface of the LD Roller. 	1. Set a cleaning sheet in the ASF up side down. Then holding the top edge, try to load the paper from the Printer driver. The micro pearl on the LD Roller surface is removed. To remove severe smear, staple a cloth moistened with alcohol to a post card and clean the roller in the same manner. As for the cleaning sheet, refer to “Check point for Paper out error according to each phenomenon” (p.83). * If the problem is not solved, replace the ASF Unit with a new one.
• Ink stain of paper	Ink stain occurs at the back, top edge or bottom edge of the print paper.	Front Paper Guide	1. Check if the Front Paper Guide Unit is free from ink stain. 	1. Clean the Front Paper Guide Unit with a soft cloth.
			2. Check if heaps of ink are not formed on Porous Pad Front Paper Guide.	2. Replace the Front Paper Guide Assy with a new one.
		EJ Roller Unit	1. Check if the EJ Roller Unit is free from ink stain.	1. Clean the EJ Roller Unit with a soft cloth.
		PF Roller Unit	1. Check if the PF Roller Unit is free from ink stain.	1. Clean the PF Roller Unit with a soft cloth.

Table 3-24. Check point for the defective printing quality

Print Quality State	Detailed phenomenon	Defective unit/part name	Check point	Remedy
• Ink stain of paper	Ink sticks to other than the print area of the paper, resulting in contamination.	Print Head	1. Check if the Print Head Cover does not have the ink drop.	1. Clean the Print Head Cover carefully with a soft cloth.
		Upper Paper Guide Unit	1. Check if the Upper Paper Guide Unit is free from ink stain.	1. Clean the Upper Paper Guide Unit with a soft cloth.
		Star Wheel Holder Assy	1. Check if the Star Wheels is free from ink stain. 	1. Clean the Star Wheels with a soft cloth.

3.4 FAX Troubleshooting

3.4.1 FAX Log

When an error related to fax occurs, it is not only indicated on the LCD but also saved as a log file. The error code is recorded in it, and according to this log the contents of the error can be confirmed

Table 3-25. FAX Log (1)

Log Name	Description	Save Destination														
Latest log (Last Transaction)	The latest communication log of sending / polling reception	Nonvolatile memory														
Communication log (Fax Log)	The following information is stored.	Nonvolatile memory														
	<table><tr><th>Item</th><th>Information</th></tr><tr><td>Communication start date / time</td><td>Year/month/day/hour/minute</td></tr><tr><td>Communication type</td><td>Sending/receiving/polling reception</td></tr><tr><td>Communication ID</td><td>Sending/polling reception:<ul style="list-style-type: none">• Destination name of speed dial (first 20 characters)• Telephone number (last 20 characters)• Destination fax ID (20 characters)Receiving:<ul style="list-style-type: none">• Destination fax ID (20 characters)</td></tr><tr><td>Airtime</td><td>Hour/minute/second</td></tr><tr><td>Communication pages</td><td>0 to 100</td></tr><tr><td>Communication result</td><td>Common: Normal/cancel/error code* Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected</td></tr></table>		Item	Information	Communication start date / time	Year/month/day/hour/minute	Communication type	Sending/receiving/polling reception	Communication ID	Sending/polling reception: <ul style="list-style-type: none">• Destination name of speed dial (first 20 characters)• Telephone number (last 20 characters)• Destination fax ID (20 characters) Receiving: <ul style="list-style-type: none">• Destination fax ID (20 characters)	Airtime	Hour/minute/second	Communication pages	0 to 100	Communication result	Common: Normal/cancel/error code* Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected
	Item		Information													
	Communication start date / time		Year/month/day/hour/minute													
	Communication type		Sending/receiving/polling reception													
	Communication ID		Sending/polling reception: <ul style="list-style-type: none">• Destination name of speed dial (first 20 characters)• Telephone number (last 20 characters)• Destination fax ID (20 characters) Receiving: <ul style="list-style-type: none">• Destination fax ID (20 characters)													
	Airtime		Hour/minute/second													
	Communication pages		0 to 100													
	Communication result		Common: Normal/cancel/error code* Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected													
	Note * : For error codes, see Table 3-27. Error Code List (p.99) .															
Power failure log (Fax Log)	The information stored in this log is the same as the communication log. However, since the airtime is “Unknown” in this case, the result of it is recorded as “power failure”.	Nonvolatile memory														



The communication log is not stored under the following conditions:

- When the sending operation is canceled while storing B&W image or waiting for redialing.
- In the case of a power failure during the operation of sending/polling reception including waiting status for redial, or during receive operation.
- When the receiving operation is canceled before the fax signal is detected.
- If the fax signal is not detected during receiving operation.

Table 3-26. FAX Log (2)

Log Name	Description	Save Destination																		
Protocol trace	The following information of the latest communication is stored.	Volatile memory																		
	<table><tr><th>Item</th><th>Information</th></tr><tr><td>Communication start date / time</td><td>Year/month/day/hour/minute</td></tr><tr><td>Communication type</td><td>Sending/receiving/polling reception</td></tr><tr><td>Communication ID</td><td>Sending/polling reception:<ul style="list-style-type: none">Destination name of speed dial (first 20 characters)Telephone number (last 20 characters)Destination fax ID (20 characters)Receiving:<ul style="list-style-type: none">Destination fax ID (20 characters)</td></tr><tr><td>Airtime</td><td>Hour/minute/second</td></tr><tr><td>Communication pages</td><td>0 to 100</td></tr><tr><td>Communication result</td><td>Common: Normal/cancel/error code Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected</td></tr><tr><td>Diagnosing code</td><td>10 bytes</td></tr><tr><td>Diagnosing code</td><td>The latest 43 commands/responses*<ul style="list-style-type: none">Time stampSending / receivingCommand /response code (See Table 3-28. Command/Response Code (p.100))FCF/FIF (first 33 octets).</td></tr></table>		Item	Information	Communication start date / time	Year/month/day/hour/minute	Communication type	Sending/receiving/polling reception	Communication ID	Sending/polling reception: <ul style="list-style-type: none">Destination name of speed dial (first 20 characters)Telephone number (last 20 characters)Destination fax ID (20 characters) Receiving: <ul style="list-style-type: none">Destination fax ID (20 characters)	Airtime	Hour/minute/second	Communication pages	0 to 100	Communication result	Common: Normal/cancel/error code Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected	Diagnosing code	10 bytes	Diagnosing code	The latest 43 commands/responses* <ul style="list-style-type: none">Time stampSending / receivingCommand /response code (See Table 3-28. Command/Response Code (p.100))FCF/FIF (first 33 octets).
	Item		Information																	
	Communication start date / time		Year/month/day/hour/minute																	
	Communication type		Sending/receiving/polling reception																	
	Communication ID		Sending/polling reception: <ul style="list-style-type: none">Destination name of speed dial (first 20 characters)Telephone number (last 20 characters)Destination fax ID (20 characters) Receiving: <ul style="list-style-type: none">Destination fax ID (20 characters)																	
	Airtime		Hour/minute/second																	
	Communication pages		0 to 100																	
	Communication result		Common: Normal/cancel/error code Sending/polling reception: No dial tone detected/No fax signal detected/Busy tone detected																	
	Diagnosing code		10 bytes																	
Diagnosing code	The latest 43 commands/responses* <ul style="list-style-type: none">Time stampSending / receivingCommand /response code (See Table 3-28. Command/Response Code (p.100))FCF/FIF (first 33 octets).																			
Note * : If a large amount of FIF is received, the recorded command/response may be less than 43.																				

□ Error codes

Table 3-27. Error Code List

Error Code (HEX)	Phenomenon	LCD Display	Print Example
000	Successful completion (Monochrome)	Complete	OK
C000	Successful completion (Color)	Complete	OK Color
400	Communication error	Communication error	Error code
401	Communication error	Communication error	Error code
402	Communication error	Communication error	Error code
403	Communication error	Communication error	Error code
404	Communication error	Communication error	Error code
405	Communication error	Communication error	Error code
407	Communication error	Communication error	Error code
408	Communication error	Communication error	Error code
409	Communication error	Communication error	Error code
410	Communication error	Communication error	Error code
412	Communication error	Communication error	Error code
416	Communication error	Communication error	Error code
417	Communication error	Communication error	Error code
418	Communication error	Communication error	Error code
420	Fax signal was not detected during receive operation. (The call was a telephone call)	Not displayed	---
421	Communication error	Communication error	Error code
422	Communication error	Communication error	Error code
427	Communication error	Communication error	Error code
433	Communication error	Communication error	Error code
434	Communication error	Communication error	Error code
436	Communication error	Communication error	Error code
459	Communication error	Communication error	Error code
490	Communication error	Communication error	Error code
494	Communication error	Communication error	Error code
495	Communication error	Communication error	Error code
496	Communication error	Communication error	Error code
501	Communication error	Communication error	Error code
502	Communication error	Communication error	Error code
503	Communication error	Communication error	Error code
504	Communication error	Communication error	Error code

Table 3-27. Error Code List

Error Code (HEX)	Phenomenon	LCD Display	Print Example
505	Communication error	Communication error	Error code
540	Communication error	Communication error	Error code
541	Communication error	Communication error	Error code
542	Communication error	Communication error	Error code
543	Communication error	Communication error	Error code
544	Communication error	Communication error	Error code
550	Communication error	Communication error	Error code
554	Communication error	Communication error	Error code
620	Communication error	Communication error	Error code
621	Communication error	Communication error	Error code
623	Communication error	Communication error	Error code
624	Communication error	Communication error	Error code
630	A busy tone was detected after dialing	Talking (Line Busy)	Talking (Line Busy)
631	Communication error	Communication error	Error code
632	Communication error	Communication error	Error code
633	Communication error	Communication error	Error code
634	A fax signal was not detected for a given length of time after dialing	No Answer	No Answer
637	A dial tone was not detected before dialing	No Dial Tone	No Dial Tone
638	A power failure occurred during communication	Not displayed	Power Fail
700	The communication was canceled by an operation	Canceled	Canceled
706	System error	System Error	Error code
709	Communication error	Communication error	Error code
815	Communication error	Communication error	Error code
870	The image memory is full	Memory Full	Memory Full
871	The maximum number of files was exceeded	Error code	Error code
873	Communication error	Communication error	Error code
874	Communication error	Communication error	Error code
875	Communication error	Communication error	Error code
880	System error	System Error	Error code
881	System error	System Error	Error code
882	System error	System Error	Error code

Table 3-27. Error Code List

Error Code (HEX)	Phenomenon	LCD Display	Print Example
883	System error	System Error	Error code
884	System error	System Error	Error code
928	Collision (A call signal was detected when shifting to dial operation)	Not displayed	---
F0B	Communication error	Communication error	Error code
F1E	Communication error	Communication error	Error code
F20	Communication error	Communication error	Error code
F21	System error	System Error	Error code
F23	Communication error	Communication error	Error code
F24	Communication error	Communication error	Error code
F25	Communication error	Communication error	Error code
F27	System error	System Error	Error code
F28	System error	System Error	Error code
F29	Communication error	Communication error	Error code
F2A	Communication error	Communication error	Error code
F2B	No image data for reprint exists	No Image	---
F2F	System error	System Error	Error code
F3A	Communication error	Communication error	Error code
F51	System error	System Error	Error code
F57	Communication error	Communication error	Error code
F58	Communication error	Communication error	Error code
F59	System error	System Error	Error code
F60	A scanner fatal error occurs	See Table 3-3. Error Indications and Fault Occurrence Causes (p.71)	Error code
F61	A printer fatal error occurs	See Table 3-3. Error Indications and Fault Occurrence Causes (p.71)	Error code
F62	Reserved	---	Error code
F63	Reserved (ADF misfeed or paper jam occurred)	---	Error code
F64	The memory for printing received image is full	Error code	Error code

□ Command/response code

Table 3-28. Command/Response Code

Command/ response code	FCF value (HEX) (LSB first: X=0)		Content
	First	Second	
DIS	80	-	Digital Identification Signal
CSI	40	-	Called Subscriber Identification
NSF	20	-	Non-Standard Facilities
DTC	81	-	Digital Transmit Command
CIG	41	-	CallInG subscriber identification
NSC	21	-	Non-Standard facilities Command
PWD	C1	-	PassWorD
SEP	A1	-	Selective Polling
Reserved (PSA)	61	-	Polled SubAddress
Reserved (CIA)	E1	-	Calling subscriber Internet Address
Reserved (ISP)	11	-	Internet Selective Polling address
DCS	82	-	Digital Command Signal
TSI	42	-	Transmitting Subscriber Identification
NSS	22	-	Non-Standard facilities Set-up
SUB	C2	-	SUBaddress
SID	A2	-	Sender IDentification
TRN	E6	-	Training
TCF	F0	-	Training Check
CTC	12	-	Continue To Correct
Reserved (TSA)	62	-	Transmitting Subscriber internet Address
Reserved (IRA)	E2	-	Internet Routing Address
CFR	84	-	ConFirmation to Receive
FTT	44	-	Failure To Train
CTR	C4	-	Response for Continue To correct
Reserved (CSA)	24	-	Called Subscriber internet Address
EOM	8E	-	End Of Message
MPS	4E	-	MultiPage Signal
EOP	2E	-	End Of Procedure
PRI-EOM	9E	-	Procedure Interrupt-End Of Message
PRI-MPS	5E	-	Procedure Interrupt-MultiPage Signal
PRI-EOP	3E	-	Procedure Interrupt-End Of Procedure
Reserved (EOS)	1E	-	End Of Selection
PPS-EOM	BE	8E	Partial Page Signal-End Of Message
PPS-MPS	BE	4E	Partial Page Signal-MultiPage Signal

Table 3-28. Command/Response Code

Command/ response code	FCF value (HEX) (LSB first: X=0)		Content
	First	Second	
PPS-EOP	BE	2E	Partial Page Signal-End Of Procedure
PPS-PRI-EOM	BE	9E	Partial Page Signal-Procedure Interrupt- End Of Message
PPS-PRI-MPS	BE	5E	Partial Page Signal-Procedure Interrupt- MultiPage Signal
PPS-PRI-EOP	BE	3E	Partial Page Signal-Procedure Interrupt- End Of Procedure
PPS-EOS	BE	1E	Partial Page Signal-End Of Selection
PPS-NULL	BE	00	Partial Page Signal-partial page boundary
EOR-EOM	CE	8E	End Of Retransmission-End Of Message
EOR-MPS	CE	4E	End Of Retransmission-MultiPage Signal
EOR-EOP	CE	2E	End Of Retransmission-End Of Procedure
EOR-PRI-EOM	CE	9E	End Of Retransmission-Procedure Interrupt-End Of Message
EOR-PRI-MPS	CE	5E	End Of Retransmission-Procedure Interrupt-MultiPage Signal
EOR-PRI-EOP	CE	3E	End Of Retransmission-Procedure Interrupt-End Of Procedure
EOR-EOS	CE	1E	End Of Retransmission-End Of Selection
EOR-NULL	CE	00	End Of Retransmission- partial page boundary
RR	6E	-	Receive Ready
MCF	8C	-	Message ConFirmation
RTP	CC	-	ReTrain Positive
RTN	4C	-	ReTrain Negative
PIP	AC	-	Procedure Interrupt Positive
PIN	2C	-	Procedure Interrupt Negative
PPR	BC	-	Partial Page Request
RNR	EC	-	Receive Not Ready
ERR	1C	-	Response for End of Retransmission
Reserved (FDM)	FC	-	File Diagnostic Message
DCN	FA	-	DisCoNnect
CRP	1A	-	Command RePeat
Reserved (FNV)	CA	-	Field Not Valid
PIX	FF	-	PIXel image
Space	Other combinations		Unknown command/response

3.4.2 Error Code/Superficial Phenomenon-Based Troubleshooting

This section explains the troubleshooting procedures based on the error codes and superficial phenomenon.



- When an error occurs, it may be displayed on the LCD panel with a message instead of an error code. To check the error code, print out a fax log.
- If the problem is not solved even after carrying out the remedy shown in the [Table 3-29](#), print out a protocol trace to analyze the cause of the error.

Table 3-29. Troubleshooting based on the error code/superficial phenomenon

Error code (LCD Message)/Phenomenon	Description	Remedy
Communication Error (The error is indicated with error code on the fax log.)	Communication error	Turn off v.34 and try again. Turn off ECM and try again. When using xDSL, check the connection from “Line” jack to the fax via the xDSL splitter. When using TAM, check the connection from “Line” jack to the TAM via the fax. Check if the telephone line makes any sounds.
Line Busy	The line is busy.	Try again later.
No answer	The other end of the line does not answer.	Check the number and dial again.
	The other end of the line answered but no answer tone is detected.	
Power fail	Power failure occurred during sending/receiving/printing/redialing.	Confirm the PS Board Connector Cable/PS Board is not damaged, and retry.
706,880-884,F21,F27-F28,F2F,F51,F59	A system error (fax circuit failure) occurs	Replace the Main board with a new one.
Memory full	Out of Memory	Ask the sender to resend the fax in several batches.
871	Maximum number of files is exceeded	
F60	A scanner fatal error occurred	See Table 3-4 “Check point for Fatal error according to each phenomenon” (p.73)
F61	A printer fatal error occurred	
F62-F63	Reserved	---
F64	The memory for printing received image is full	Ask the sender to resend the fax in several batches.
Cannot receive faxes	The telephone cable is not connected properly.	Connect the telephone cable properly.
	The telephone line is not working.	Verify if the phone line works by connecting to a phone to it.
	Auto answer is set to “N”.	Set to “Y”.
	DRD setting is incorrect.	Set the setting to “ALL” and try again. Should other ring patterns be selected, contact the telephone company.
	Calling signal cannot be detected.	Contact the telephone company or obtain the fax log for more analysis.

Table 3-29. Troubleshooting based on the error code/superficial phenomenon

Error code (LCD Message)/Phenomenon	Description	Remedy
Cannot dial	The telephone cable is not connected properly.	Connect the telephone cable properly.
	The telephone line is not working.	Verify if the phone line works by connecting to a phone to it.
	Pulse/Tone dial setting error	Turn the setting to the other one and try again.
Cannot receive/send faxes in color	ECM is set to off.	Set to on and try again.
	Fax mode is set to "B&W only".	Set to "B&W/Color".
Cannot print all the received data when printing data stored in memory	The size of the memory is 2.0 Mbyte. If the data becomes over the set threshold, oldest data are deleted to make room for new ones.	See Chapter 2 "2.6.2 FAX Image Storing Function" (p.66) .
Images run off the paper	Auto reduction is set to off.	Set auto reduction to on and reprint the data.
	Paper size setting does not match the size of the received data.	Choose the correct setting and reprint the data.
	Paper size setting does not match the size of papers in the tray.	Choose the correct setting or load correct sized papers in the tray and reprint the data.

3.5 Fax Function/External Connection (EXT port) Function Check

3.5.1 Outline

Fax function/External connection (EXT port) function must be checked in addition to usual printing/scanning function after repairing/refurbishing the defective units. The following table describes each check method. Select an applicable Fax Function check method in your repair center and implement this operation.

Table 3-30. Fax Function/EXT port Function check

Checked Function	Check Method	Necessary Tools	Check Point
Fax Function	Method A *1 (PC FAX) (p.104)	<ul style="list-style-type: none"> PC (OS: Win XP) Repaired/Refurbished unit (1unit) Telephone line simulator*1 (1pcs.) Fax cable (2pcs.) 	<p>[Sender's check point] Make sure that printer send fax data correctly.</p> <p>[Receiver's check point] Make sure that printer receive fax data correctly.</p>
	Method B *1 (Only simulator) (p.108)	<ul style="list-style-type: none"> Guaranteed unit (e.g. Stylus CX9300F/CX9400Fax/DX9400F) Repaired/Refurbished unit (1unit) Telephone line simulator*1 (1pcs.) Fax cable (2pcs.) 	
	Method C (PBX FAX) (p.109)	<ul style="list-style-type: none"> Guaranteed unit (e.g. Stylus CX9300F/CX9400Fax/DX9400F) Repaired/Refurbished unit (1unit) PBX in your office (internal phone) Fax cable (2pcs.) 	
External Connection (EXT port) Function	--- *2	<ul style="list-style-type: none"> Telephone (1pcs.) Fax cable (1pcs.) 	<ol style="list-style-type: none"> 1. Check if you can hear ringing tone from telephone before receiving fax. In this case, the telephone sounds ringing. 2. Check if you can't hear dial tone from the telephone during receiving fax data. In this case, the telephone doesn't sound dial tone.

Note *1: In case of these methods, you have to use telephone line simulator for checking fax function. For your reference, web site address of the simulator is outlined below.
(as of August 2007)

http://www.telephonetribute.com/telco_line_simulators.html

<http://www.skutchelectronics.com/sims.htm>

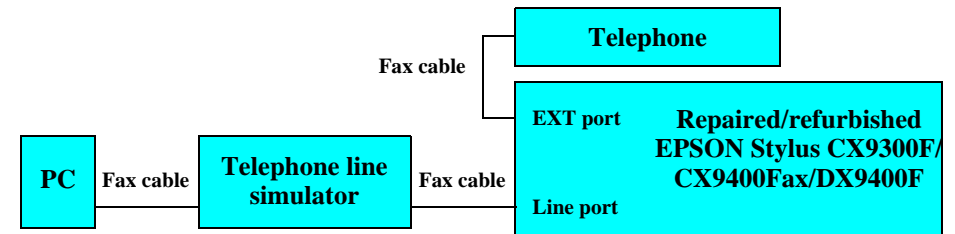
*2: You have to check this test whether you select any check method above.

3.5.2 Fax Function and External Connection Function Check

The following shows the detailed check condition/procedure of each method.

3.5.2.1 Fax Function Check by [Method A] and External Connection Function Check

SETTING METHOD



*Regarding FAX number, refer to the telephone line simulator's manual.

*Repaired/refurbished EPSON Stylus CX9300F/CX9400Fax/DX9400F is represented by "R" unit from this.

*Select default setting to "R" unit before this check referring to the following table.

Table 3-31. Default Settings of Repaired EPSON Stylus CX9300F/CX9400Fax/DX9400F ("R")

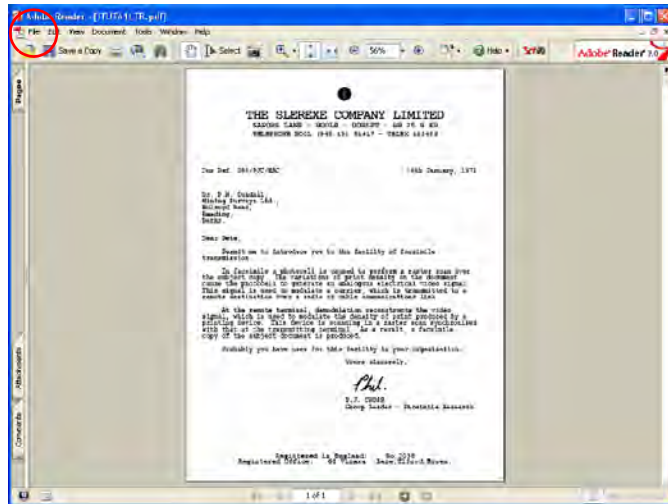
No	Function	Default Setting
1	Resolution	Standard
2	Contrast	Normal
3	Paper size	For US, Canada, Latin:"Letter" For other destinations:"A4"
4	Automatic reduction	On
5	Last transmission report	Off
6	Dial mode	Tone
7	DRD	All
8	ECM	On
9	V.34	On
10	Rings to answer	"5" *For Taiwan, Singapore: "2"

Note *: This default setting is applied for [Condition B] and [Condition C].

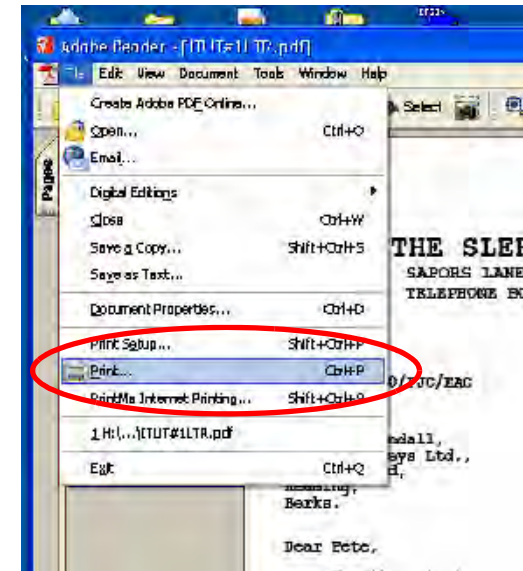
CHECK PROCEDURE

[Sender: PC =>Receiver: "R" unit]

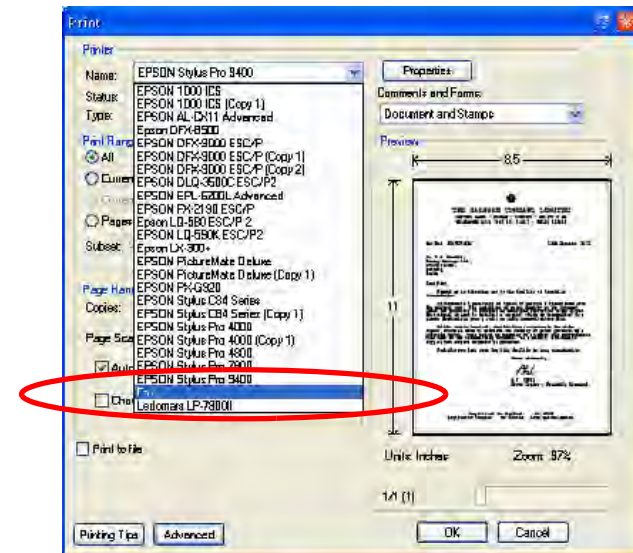
1. Install test chart (test chart name: "ITUT#1LTR.pdf") to PC.
2. Open test chart and select "File" menu.



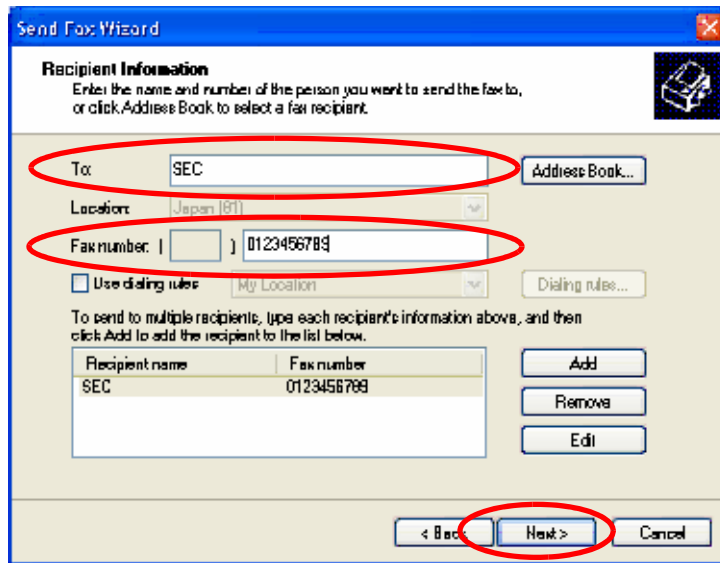
3. Select "Print....".



4. Select "Fax" from "Printer Name".



5. Input "Receiver Name" and "Fax Number", and click "Next" button.



Send Fax Wizard

Recipient Information
Enter the name and number of the person you want to send the fax to, or click Address Book to select a fax recipient.

To: Address Book...

Location:

Fax number:

☐ Use dialing rules Dialing rules...

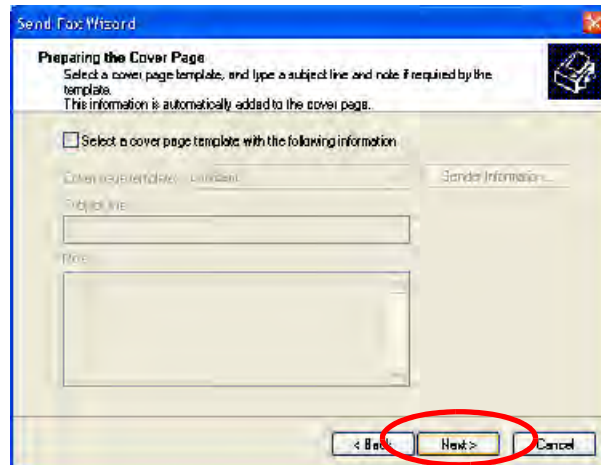
To send to multiple recipients, type each recipient's information above, and then click Add to add the recipient to the list below.

Recipient name	Fax number
SEC	0123456789

Add Remove Edit

< Back Next > Cancel

6. Click "Next" button.



Send Fax Wizard

Preparing the Cover Page
Select a cover page template, and type a subject line and note if required by the template. This information is automatically added to the cover page.

☐ Select a cover page template with the following information:

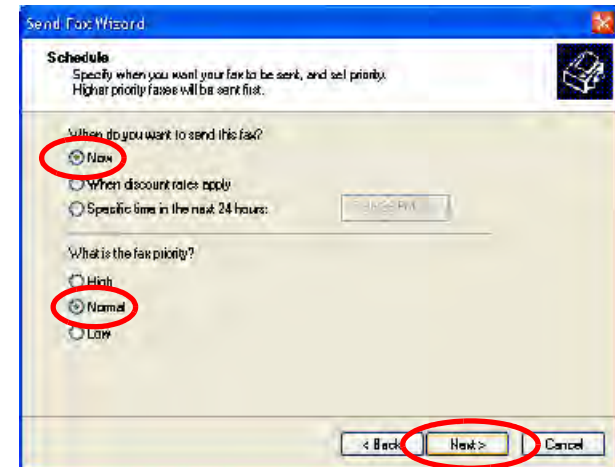
Cover recipient(s): Sender Information...

Subject line:

Note:

< Back Next > Cancel

7. Check as below screen, and click "Next" button.



Send Fax Wizard

Schedule
Specify when you want your fax to be sent, and set priority. Higher priority faxes will be sent first.

When do you want to send this fax?

☒ Now

☐ When discount rates apply

☐ Specific time in the next 24 hours:

What is the fax priority?

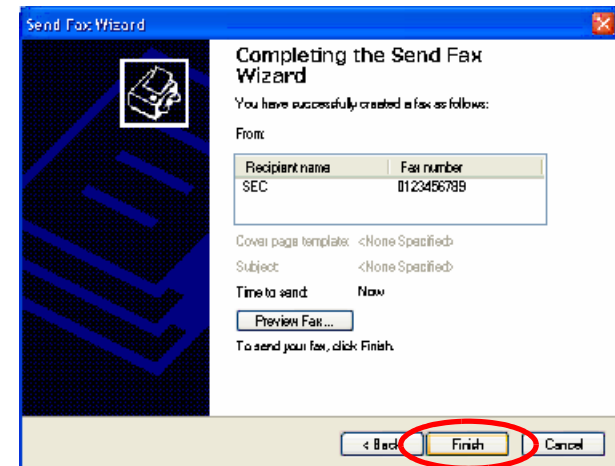
☐ Hint

☒ Normal

☐ Low

< Back Next > Cancel

8. Click "Finish" button to send fax data from PC to "R" unit.



Send Fax Wizard

Completing the Send Fax Wizard
You have successfully created a fax as follows:

From:

Recipient name	Fax number
SEC	0123456789

Cover page template: <None Specified>

Subject: <None Specified>

Time to send: Now

Preview Fax...

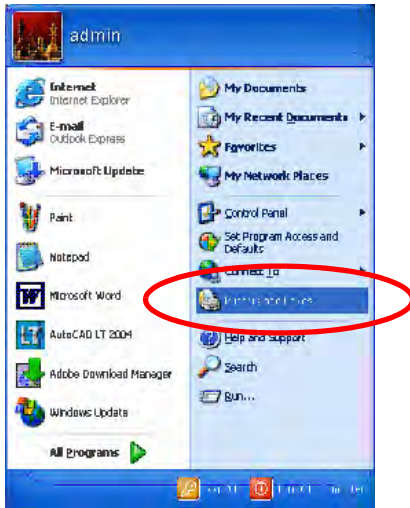
To send your fax, click Finish.

< Back Finish Cancel

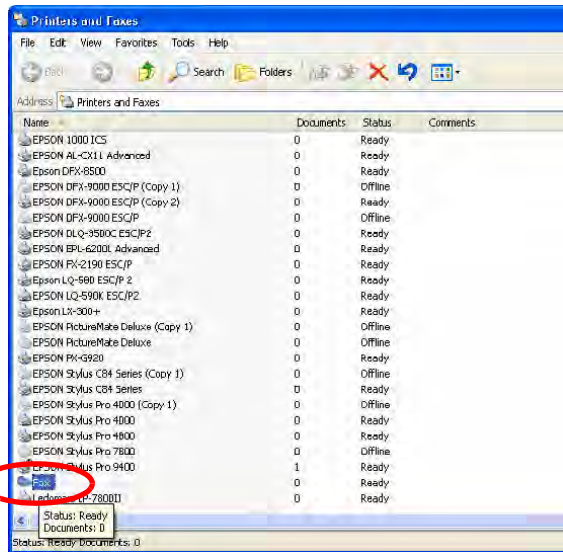
9. Confirm if telephone rings correctly during calling tone of "R" unit rings.
10. Confirm if dial tone of telephone is lost during "R" unit receives fax data without calling tone.

[Sender: "R" unit => Receiver: PC]

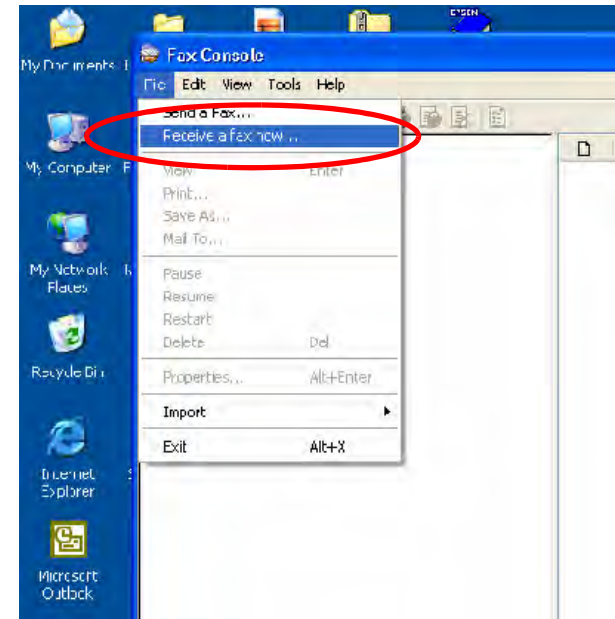
1. Select "Printer and Faxes" from Windows start menu.



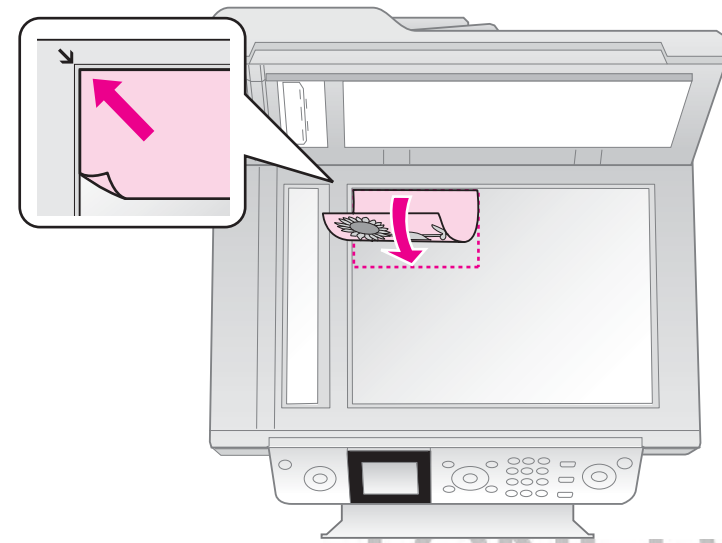
2. Select "Fax console" window.



3. Select "Receiver a fax now....." from file menu.



4. Set test chart on the document glass of "R" unit.



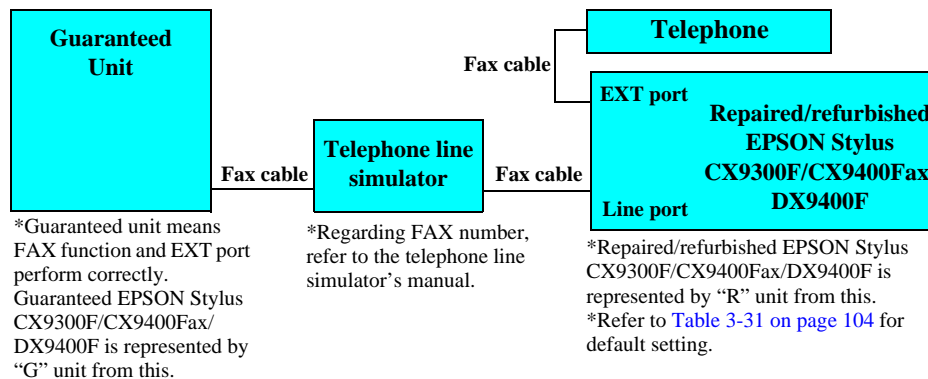
5. Enter fax mode by pushing fax button.
6. Input fax number of PC on "R" unit. (Regarding FAX number, refer to the telephone line simulator's manual.)
7. Push "Start" button in "B&W" mode.
8. Push "Back" button after being displayed as "Send another page?" on LCD panel to send fax data from "R" unit to PC.

CHECK POINT OF "R" UNIT

Checked Function	Check Timing	Check Point
Fax Function	After sending of fax data	Make sure that "R" unit sends fax data correctly.
	After receiving of fax data	Make sure that "R" unit receives fax data correctly.
External Connection (EXT port) Function	During calling of fax (Step 9)	Check if you can hear ringing tone from telephone before receiving fax. In this case, the telephone sounds ringing.
	During receiving fax data (Step 10)	Check if you can't hear dial tone from the telephone during receiving fax data. In this case, the telephone doesn't sound dial tone.

3.5.2.2 Fax Function Check by [Method B] and External Connection Function Check

SETTING METHOD



CHECK PROCEDURE

[Sender: "R" unit => Receiver: "G" unit]

1. Set test chart on the document glass of "R" unit.
2. Enter fax mode by pushing fax button.
3. Input fax number of "G" unit on "R" unit. (Regarding FAX number, refer to the telephone line simulator's manual.)
4. Push "Start" button in "B&W" mode.
5. Push "Back" button after being displayed as "Send another page?" on LCD panel to send fax data from "R" unit to "G" unit.

[Sender: "G" unit => Receiver: "R" unit]

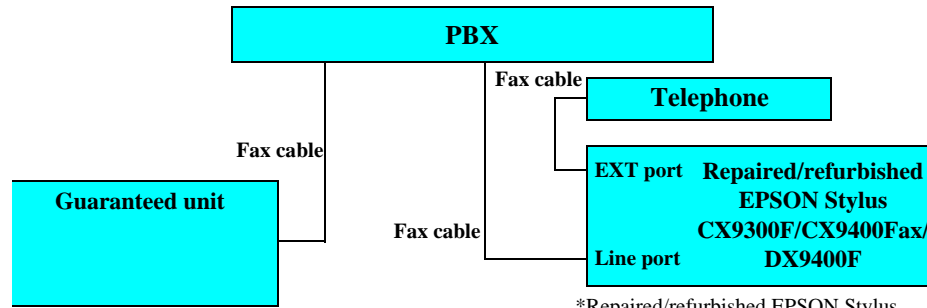
1. Set test chart on the document glass of "G" unit.
2. Enter fax mode by pushing fax button.
3. Input fax number of "R" unit on "G" unit. (Regarding FAX number, refer to the telephone line simulator's manual.)
4. Push "Start" button in "B&W" mode.
5. Push "Back" button after being displayed as "Send another page?" on LCD panel to send fax data from "G" unit to "R" unit.
6. Confirm if telephone rings correctly during calling tone of "R" unit rings.
7. Confirm if dial tone of telephone is lost during "R" unit receives fax data without calling tone.

CHECK POINT OF "R" UNIT

Checked Function	Check Timing	Check Point
Fax Function	After sending of fax data	Make sure that "R" unit sends fax data correctly.
	After receiving of fax data	Make sure that "R" unit receives fax data correctly.
External Connection (EXT port) Function	During calling of fax (Step 6)	Check if you can hear ringing tone from telephone before receiving fax. In this case, the telephone sounds ringing.
	During receiving fax data (Step 7)	Check if you can't hear dial tone from the telephone during receiving fax data. In this case, the telephone doesn't sound dial tone.

3.5.2.3 Fax Function Check by [Method C] and External Connection Function Check

SETTING METHOD



*Guaranteed unit means FAX function and EXT port perform correctly.
Guaranteed EPSON Stylus CX9300F/CX9400Fax/DX9400F is represented by "G" unit from this.

*Repaired/refurbished EPSON Stylus CX9300F/CX9400Fax/DX9400F is represented by "R" unit from this.
*Refer to [Table 3-31 on page 104](#) for default setting.

CHECK PROCEDURE

[Sender: "R" unit => Receiver: "G" unit]

1. Set test chart on the document glass of "R" unit.
2. Enter fax mode by pushing fax button.
3. Input fax number of "G" unit on "R" unit. (Regarding FAX number, refer to the telephone line simulator's manual.)
4. Push "Start" button in "B&W" mode.
5. Push "Back" button after being displayed as "Send another page?" on LCD panel to send fax data from "R" unit to "G" unit.

[Sender: "G" unit => Receiver: "R" unit]

1. Set test chart on the document glass of "G" unit.
2. Enter fax mode by pushing fax button.
3. Input fax number of "R" unit on "G" unit. (Regarding FAX number, refer to the telephone line simulator's manual.)
4. Push "Start" button in "B&W" mode.
5. Push "Back" button after being displayed as "Send another page?" on LCD panel to send fax data from "G" unit to "R" unit.
6. Confirm if telephone rings correctly during calling tone of "R" unit rings.
7. Confirm if dial tone of telephone is lost during "R" unit receives fax data without calling tone.

CHECK POINT OF "R" UNIT

Checked Function	Check Timing	Check Point
Fax Function	After sending of fax data	Make sure that "R" unit sends fax data correctly.
	After receiving of fax data	Make sure that "R" unit receives fax data correctly.
External Connection (EXT port) Function	During calling of fax (Step 6)	Check if you can hear ringing tone from telephone before receiving fax. In this case, the telephone sounds ringing.
	During receiving fax data (Step 7)	Check if you can't hear dial tone from the telephone during receiving fax data. In this case, the telephone doesn't sound dial tone.

CHAPTER

4

DISASSEMBLY/ASSEMBLY

4.1 Overview

This section describes procedures for disassembling the main components of EPSON Stylus CX9300F/CX9400Fax/DX9400F. Unless otherwise specified, disassembled units or components can be reassembled by reversing the disassembly procedure. Procedures which, if not strictly observed, could result in personal injury are described under the heading “WARNING”. “CAUTION” signals a precaution which, if ignored, could result in damage to equipment. Important tips for procedures are described under the heading “CHECK POINT”. If the assembly procedure is different from the reversed disassembly procedure, the correct procedure is described under the heading “REASSEMBLY”. Any adjustments required after reassembly of components or parts are described under the heading “ADJUSTMENT REQUIRED”. When you have to remove any components or parts that are not described in this chapter, refer to the exploded diagrams in the appendix.

Read the following precautions before disassembling and assembling.

4.1.1 Precautions

See the precautions given under the heading “WARNING” and “CAUTION” in the following columns when disassembling or assembling EPSON Stylus CX9300F/CX9400Fax/DX9400F.



- **Disconnect the power cable before disassembling or assembling the printer.**
- **If you need to work on the printer with power applied, strictly follow the instructions in this manual.**
- **Always wear gloves for disassembly and reassembly to protect your eyes from ink. If any ink gets in your eyes, wash your eyes with clean water and consult a doctor immediately.**
- **Always wear gloves for disassembly and reassembly to avoid injury from sharp metal edges.**
- **To protect sensitive microprocessors and circuitry, use static discharge equipment, such as anti-static wrist straps, when accessing internal components.**
- **Never touch the ink or wasted ink with bare hands. If ink comes into contact with your skin, wash it off with soap and water immediately. If you have a skin irritation, consult a doctor immediately.**



- **When transporting the printer after installing the ink cartridge, pack the printer for transportation without removing the ink cartridge and be sure to secure the Ink Cartridge to the printer cover with tape tightly to keep it from moving.**
- **Use only recommended tools for disassembling, assembling or adjusting the printer.**
- **Observe the specified torque when tightening screws.**
- **Apply lubricants as specified. (See Chapter 6 “MAINTENANCE” (p177) for details.)**
- **Make the specified adjustments when you disassemble the printer. (See Chapter 5 “ADJUSTMENT” (p167) for details.)**
- **When reassembling the Waste Ink Tube, make sure that the tip of waste ink tube is placed in the correct position, otherwise ink may leak.**
- **When using compressed air products; such as air duster, for cleaning during repair and maintenance, the use of such products containing flammable gas is prohibited.**

4.1.2 Tools

Use only specified tools to avoid damaging the printer.

Table 4-1. Tools

Name	EPSON Tool Code*
(+) Phillips screwdriver #1	1080530
(+) Phillips screwdriver #2	---
Flathead screwdriver	---
Flathead Precision screwdriver #1	---
Tweezers	---
Longnose pliers	---
Acetate tape	1003963
Nippers	---

Note *: All of the tools listed above are commercially available. EPSON provides the tools listed with EPSON tool code.



4.1.3 Work Completion Check

If any service is made to the printer, use the checklist shown below to confirm all works are completed properly and the printer is ready to be returned to the user.

Table 4-2. Work Completion Check

Classification	Item	Check Point	Status
Printer Unit	Self-test	Is the operation normal?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	ON-line Test	Is the printing successful?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	Printhead (Nozzle check pattern print)	Is ink discharged normally from all the nozzles?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	Carriage Mechanism	Does it move smoothly?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is there any abnormal noise during its operation?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is the CR Motor at the correct temperature? (Not too hot to touch?)	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	Paper Feeding Mechanism	Is paper advanced smoothly?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		No paper jamming?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		No paper skew?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		No multiple feeding?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		No abnormal noise?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is the paper path free of any obstructions?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is the PF Motor at correct temperature?	<input type="checkbox"/> OK / <input type="checkbox"/> NG

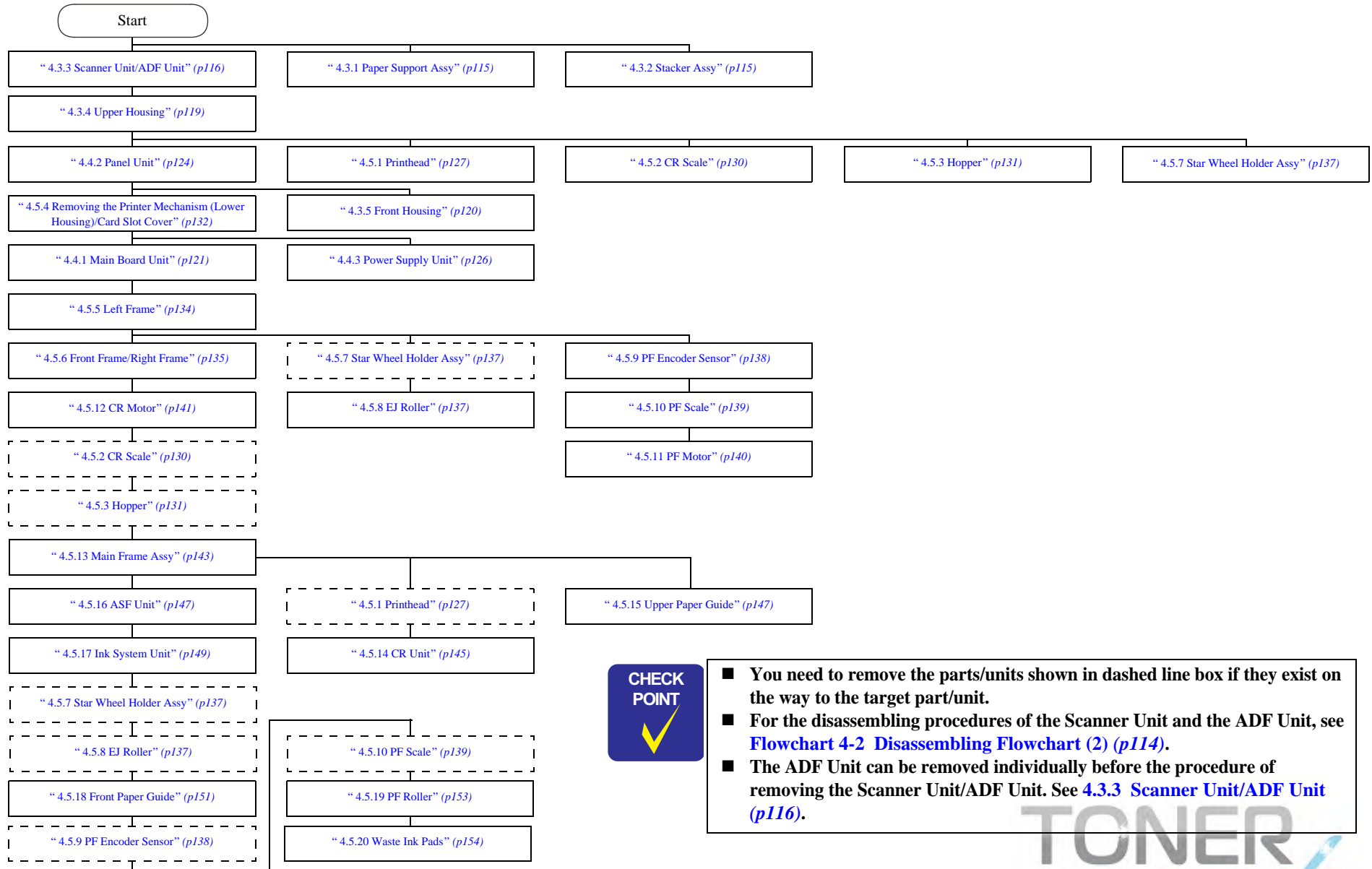
Table 4-2. Work Completion Check

Classification	Item	Check Point	Status
Scanner unit	Mechanism	Is glass surface dirty?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is any foreign substance mixed in the CR movement area?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	CR mechanism	Does CR operate smoothly?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Does CR operate together with scanner unit?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Does CR make abnormal noise during its operation?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	LED	Does LED turn on normally? And is white reflection test done near home position?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
ON-line Test	ON-line Test	Is the operation normal?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Copy	Copy	Is the local copy action normal?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Adjustment	Specified Adjustment	Are all the adjustment done correctly	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Lubrication	Specified Lubrication	Are all the lubrication made at the specified points?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
		Is the amount of lubrication correct?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Function	ROM Version	Version:	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Packing	Ink Cartridge	Are the ink cartridges installed correctly?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	Waste Ink pad	Are the waste ink pads adequate to absorb?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
	Protective materials	Is the printer carriage placed at the capping position?	<input type="checkbox"/> OK / <input type="checkbox"/> NG
Others	Attachments, Accessories	Have all the relevant items been included in the package?	<input type="checkbox"/> OK / <input type="checkbox"/> NG



4.2 Disassembly Procedures

For disassembling each unit, refer to the pages in the following flowchart.



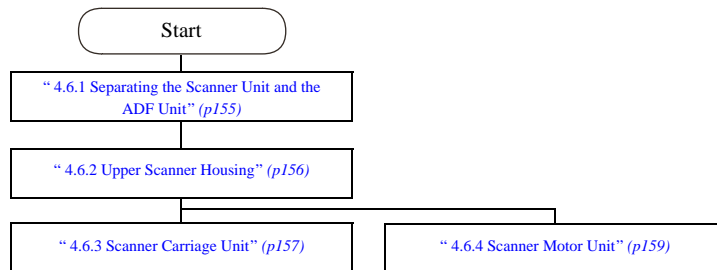
CHECK
POINT



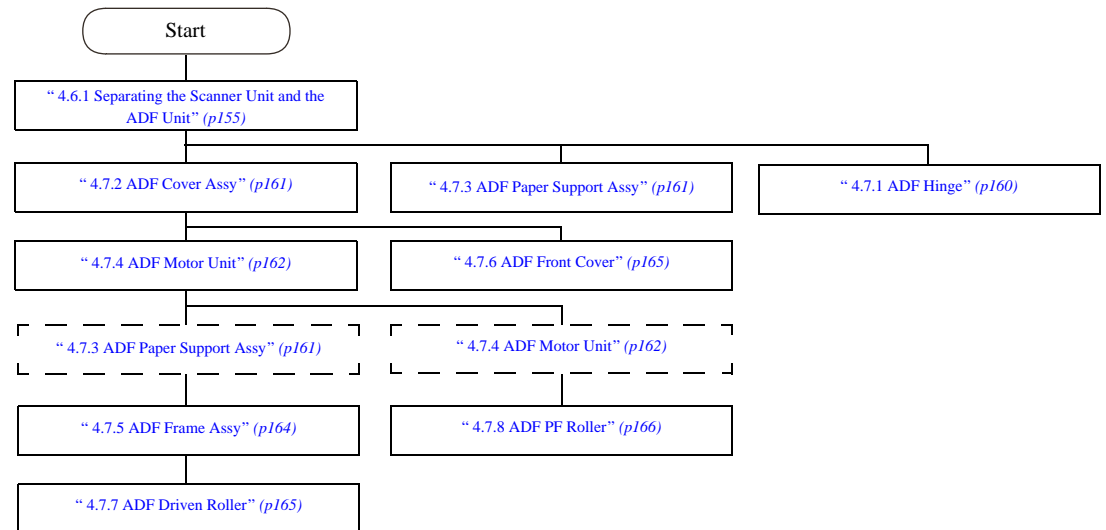
- You need to remove the parts/units shown in dashed line box if they exist on the way to the target part/unit.
- For the disassembling procedures of the Scanner Unit and the ADF Unit, see [Flowchart 4-2 Disassembling Flowchart \(2\) \(p114\)](#).
- The ADF Unit can be removed individually before the procedure of removing the Scanner Unit/ADF Unit. See [4.3.3 Scanner Unit/ADF Unit \(p116\)](#).

Flowchart 4-1. Disassembling Flowchart (1)

□ Disassembling the Scanner Unit



□ Disassembling the ADF Unit



CHECK POINT



- You need to remove the parts/units shown in dashed line box if they exist on the way to the target part/unit.
- For the disassembling procedures of the Scanner Unit and the ADF Unit, see [Flowchart 4-1 Disassembling Flowchart \(1\) \(p113\)](#).
- The ADF Unit can be removed individually before the procedure of removing the Scanner Unit/ADF Unit. See [4.3.3 Scanner Unit/ADF Unit \(p116\)](#).

Flowchart 4-2. Disassembling Flowchart (2)

4.3 Removing the Housing

4.3.1 Paper Support Assy

- ☐ Parts/Components need to be removed in advance: None
- ☐ Removal procedure
 1. Release the dowels (x2) that secure the Paper Support Assy and remove it from the Upper Housing.

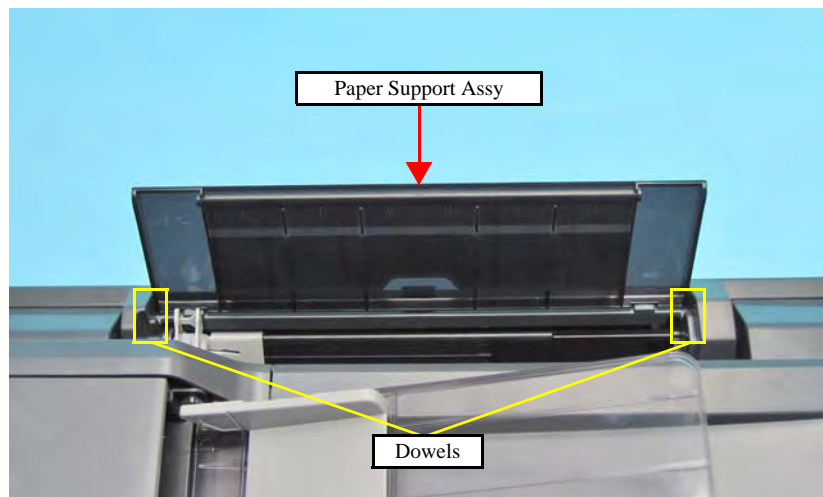


Figure 4-1. Removing the Paper Support Assy

4.3.2 Stacker Assy

- ☐ Parts/Components need to be removed in advance: None
- ☐ Removal procedure
 1. Pull out the Stacker Assy.
 2. Release the hooks (x2) and dowels (x2) from the grooves (x4) at the bottom of the Lower Housing, and remove the Stacker Assy.

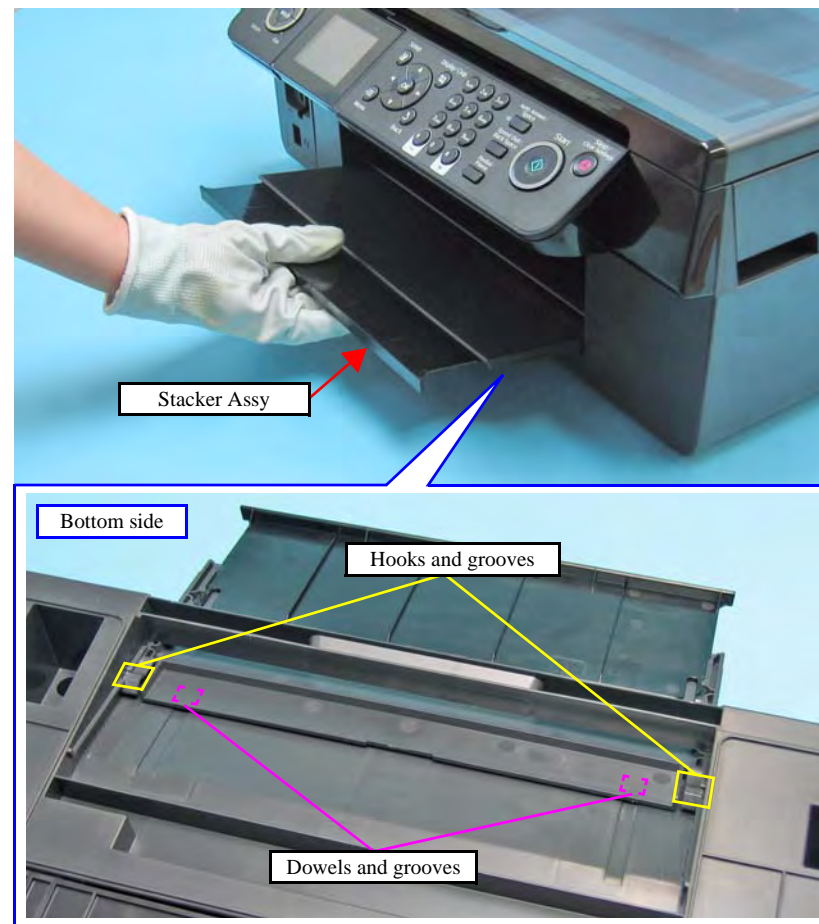


Figure 4-2. Removing the Stacker Assy

4.3.3 Scanner Unit/ADF Unit

CHECK POINT



When removing the ADF Unit individually, follow the procedure below.

1. Step 1 and 3 of 4.3.3 Scanner Unit/ADF Unit (p116)
2. All the steps of 4.6.1 Separating the Scanner Unit and the ADF Unit (p155)

☐ Parts/Components need to be removed in advance: None

☐ Removal procedure

1. Remove the screw that secures the Interface Cover and release the hook, and then remove the Interface Cover.

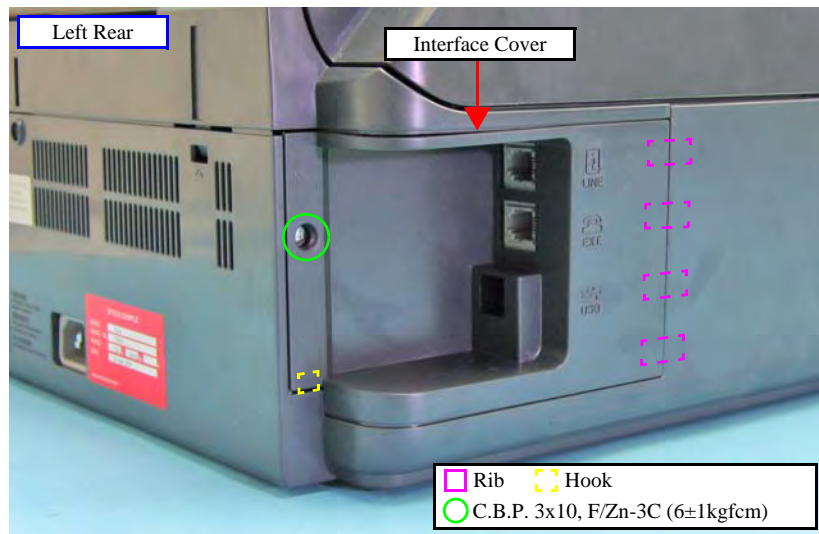


Figure 4-3. Removing the Interface Cover

2. Remove the screw that secures the grounding wire of the Scanner Unit.
3. Disconnect the Scanner Motor cable (CN10), Scanner Carriage FFC (CN21), ADF Sensor cable (CN25) and ADF Motor connector cable (CN26) from the connectors on the Main Board, and release them from the groove of the Lower Housing.
4. Peel off the Scanner Carriage FFC secured with the double-sided tapes (x3) from the Left Frame and the Upper Housing.

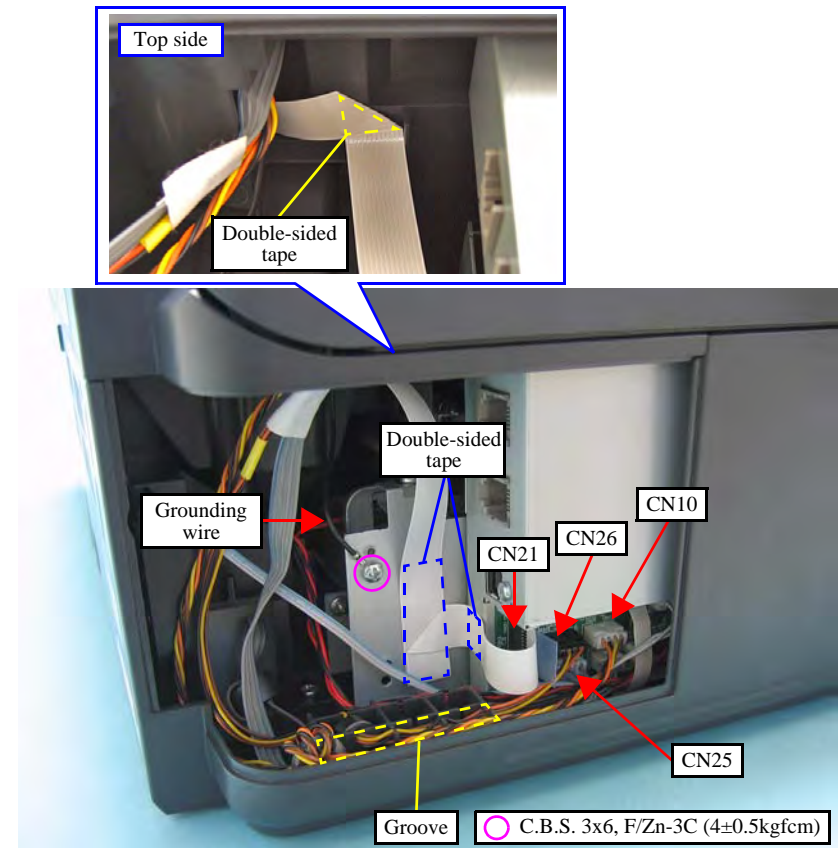


Figure 4-4. Removing the Scanner Unit/ADF Unit (1)

5. Remove the screws (x2) that secure the Scanner Unit.
6. Open the Scanner Unit.
7. Remove the Scanner Unit and the ADF Unit by pulling them out in the direction of the arrow while taking care not to hook the cables of the Scanner Unit and ADF Unit to the Upper Housing.

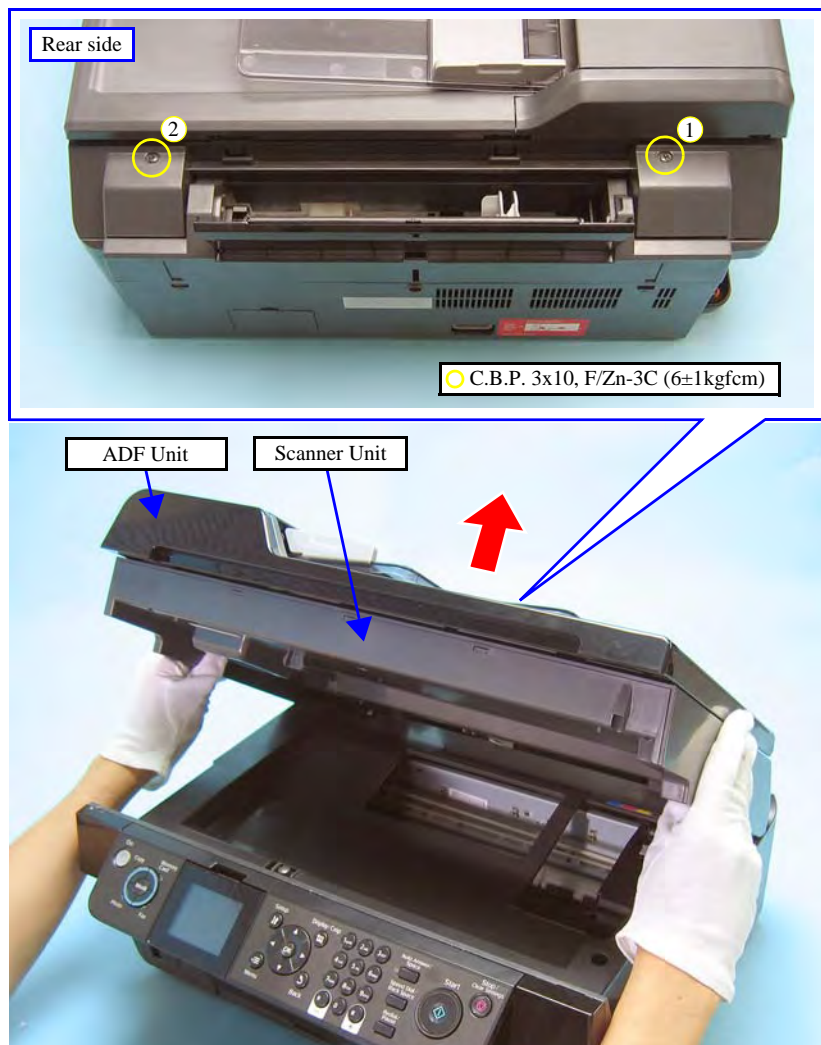


Figure 4-5. Removing the Scanner Unit/ADF Unit (2)

8. Remove the screws (x1 each) that secure the Hinge L and Hinge R, and remove the Hinge L and Hinge R.



Figure 4-6. Removing the Hinge L/Hinge R



- When installing the Scanner Unit and ADF Unit, tighten the screws in the order given in [Figure 4-5](#).
- When installing the Hinge L and Hinge R, tighten the screws in the order given in [Figure 4-6](#).

REASSEMBLY



■ Route the cables of the Scanner Unit and ADF Unit as follows.

1. Route the ADF Sensor cable through the groove shown in [Figure. 4-7](#) and connect it to connector CN25 on the Main Board.
2. Secure the ferrite core A of the Scanner Motor cable to the place shown in [Figure. 4-7](#), and route the cable over the ADF Sensor cable, then connect it to connector CN10 on the Main Board.
3. Secure the ferrite core B of the ADF Motor cable to the place shown in [Figure. 4-7](#) and route the cable through the ribs (x4).

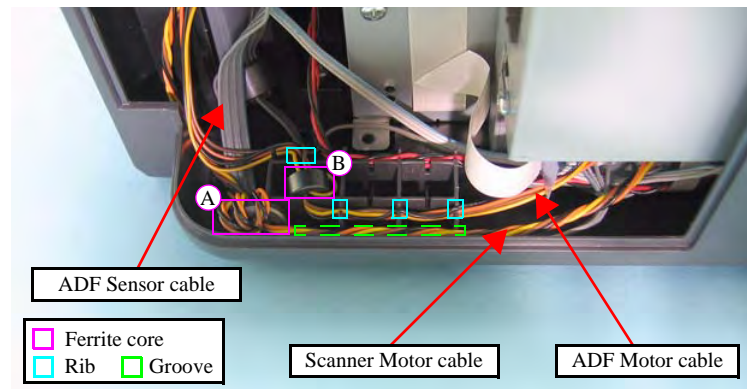


Figure 4-7. Routing the cables

- When installing the grounding wire, make sure to route it not to cover the hole of the Left Frame as shown in [Figure. 4-8](#).

REASSEMBLY



■ When routing the Scanner Carriage FFC, follow the steps below while referring to the [Figure. 4-8](#).

1. Secure the FFC on the back side of the Upper Housing with the double-sided tape (1).
2. Fold and secure the FFC with the double-sided tape (2) as shown in the figure, and route it vertically on the Left Frame, then secure it with the double-sided tape (3).
3. Align the fold of the FFC to the left edge of the MB Upper Shield Plate, and secure the FFC with the double-sided tape (4).
4. Connect the FFC to connector CN21 on the Main Board.

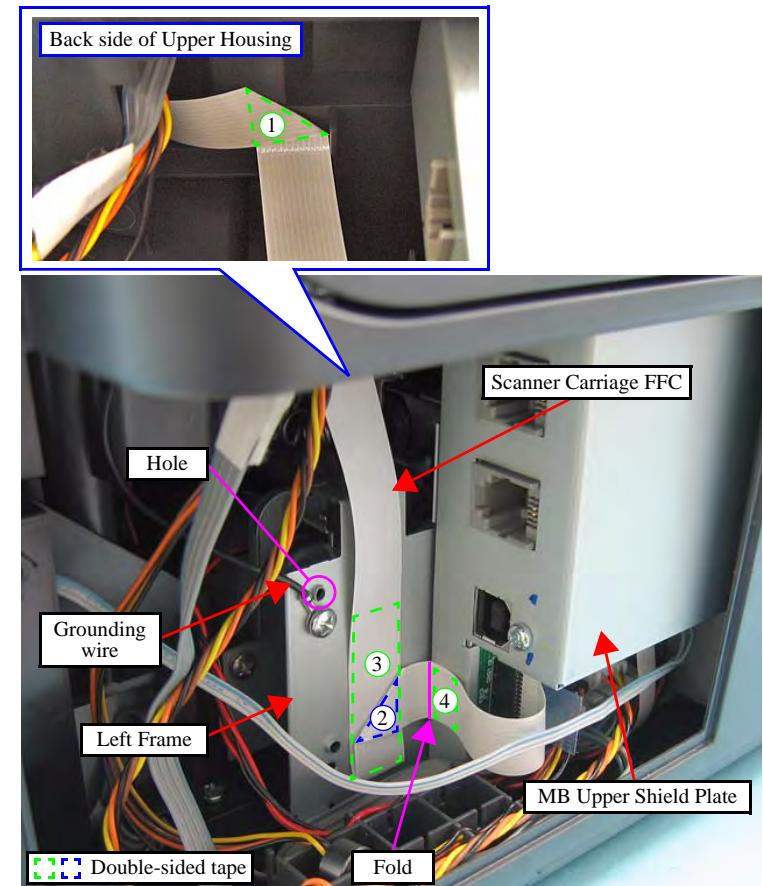


Figure 4-8. Routing the cables and FFC

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4.3.4 Upper Housing

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit

- Removal procedure

1. Remove the screws (x5) that secure the Upper Housing.
2. Release the hooks (x2) at the rear of the Upper Housing.

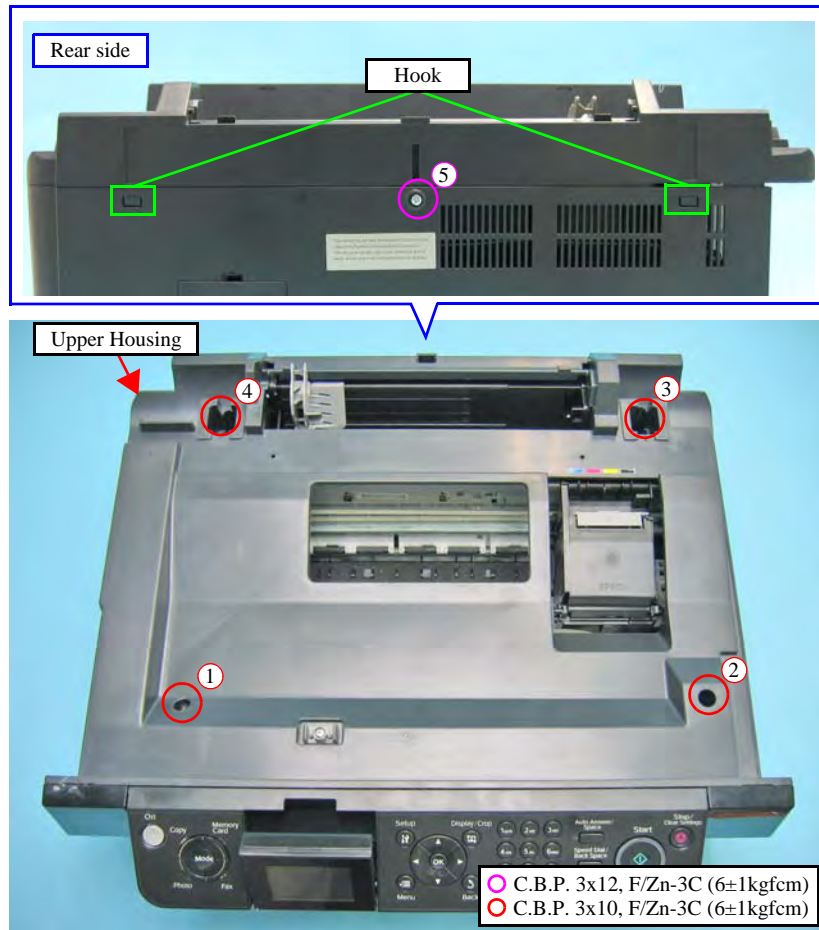


Figure 4-9. Removing the Upper Housing (1)

3. Lift the rear of the Upper Housing until its protrusion comes to the point shown in **Figure 4-10**.

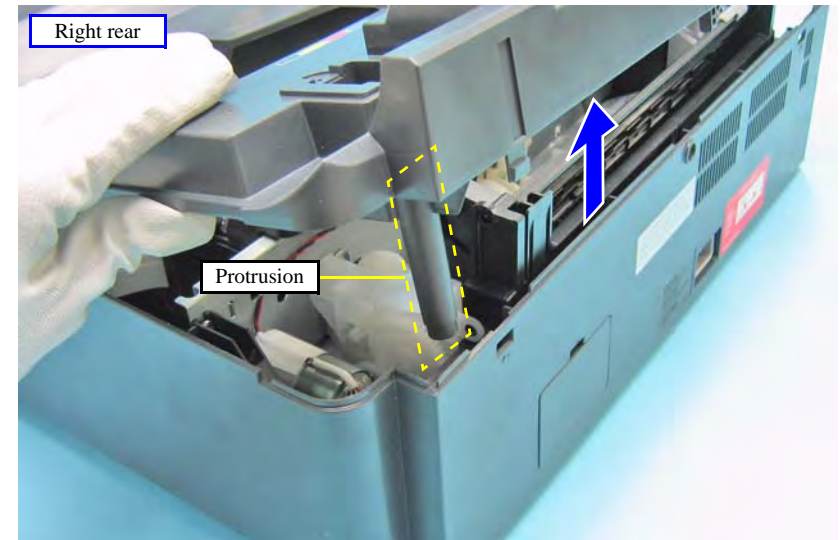


Figure 4-10. Removing the Upper Housing (2)

4. Insert a flathead screwdriver or a similar tool at the V marks into the gap between the Front Housing and the Upper Housing, and release the hooks (x2) of the Front Housing.
5. Pull the Upper Housing to the rear so as to release the hooks (x3) of the Panel Unit while taking care not to hit it to the Lower Housing, and remove the Upper Housing.

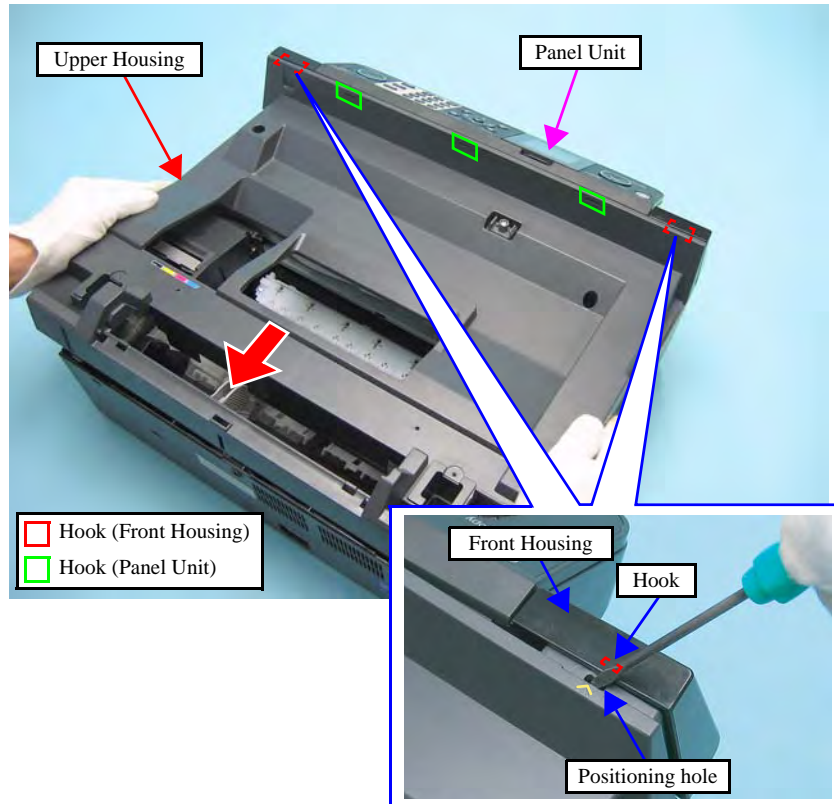


Figure 4-11. Removing the Upper Housing (3)

4.3.5 Front Housing

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit
- Removal procedure
 1. Remove the Panel Grounding Plate. (See [Figure 4-42](#).)
 2. Release the dowels (x2) on both left and right sides and remove the screws (x3), then remove the Front Housing by sliding it in the direction of the arrow.

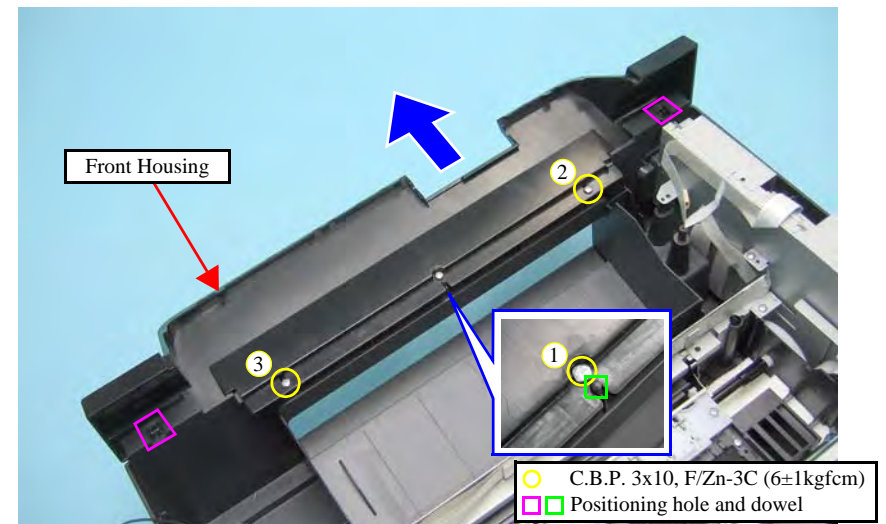


Figure 4-12. Removing the Front Housing



- When installing the Front Housing, tighten the screws in the order given in [Figure 4-12](#).
- Make sure to match the positioning holes and dowels (x3).

4.4 Removing the Circuit Boards

4.4.1 Main Board Unit

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism

- Removal procedure

1. Disconnect the following connectors (x4) and FFCs (x5) from the Main Board.

CN No.	Cable	CN No.	Cable
CN1	Power Supply Unit cable	CN9	PF Motor cable
CN5	Head FFC	CN11	PF Encoder FFC
CN6	Head FFC	CN12	Panel Unit FFC
CN7	Head FFC	CN24	PE Sensor cable
CN8	CR Motor cable		

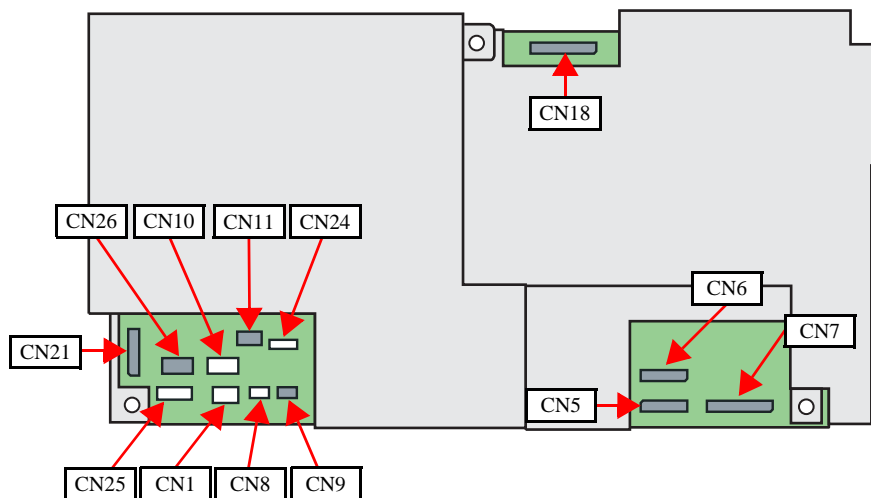


Figure 4-13. Connector Layout of the Main Board Unit

2. Peel off the acetate tape that secures the Head FFCs (x3) to the Main Board Unit.
3. Peel off the Panel FFC secured with a double-sided tape on the Main Board Unit.
4. Remove the screws (x2) that secure the Main Board Unit, and remove the Main Board Unit.

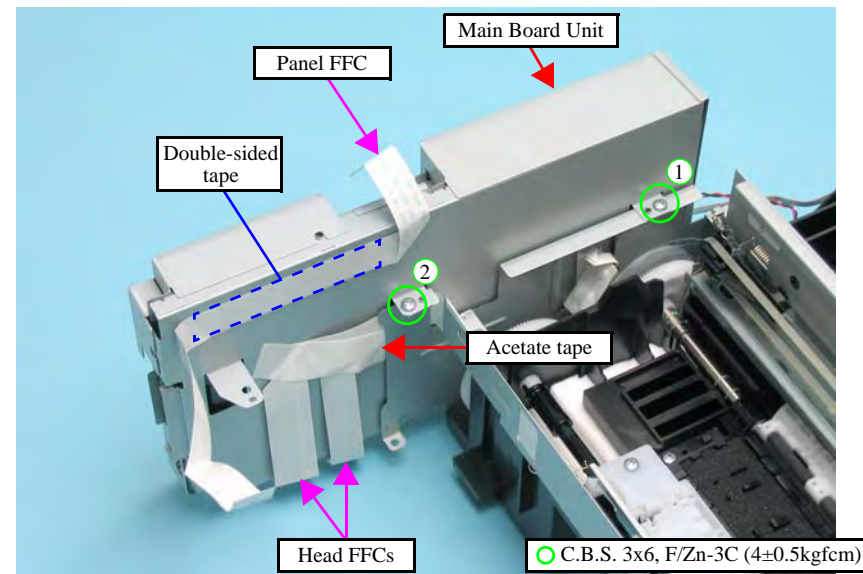


Figure 4-14. Removing the Main Board Unit

REASSEMBLY



- When installing the Main Board Unit, make sure to engage its cutout (x2) with the hooks (x2) of the Left Frame.

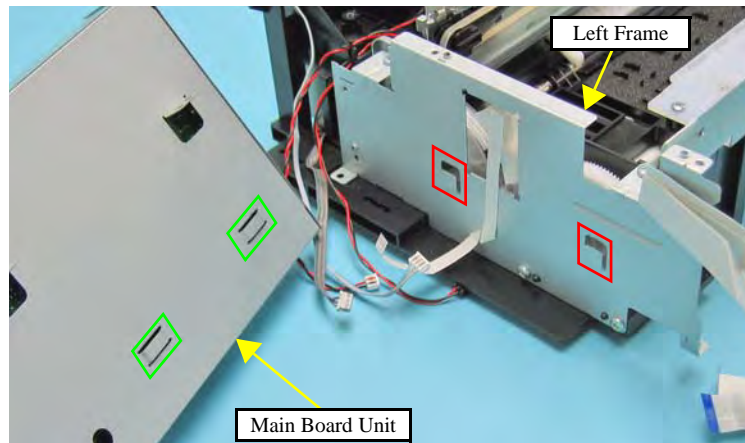


Figure 4-15. Installing the Main Board Unit

- When installing the Main Board Unit, tighten the screws in the order given in Figure 4-14.
- When routing the Panel FFC, make sure to align the fold of it to the front edge of the MB Lower Shield Plate and secure it with a double-sided tape as shown in Figure 4-16.

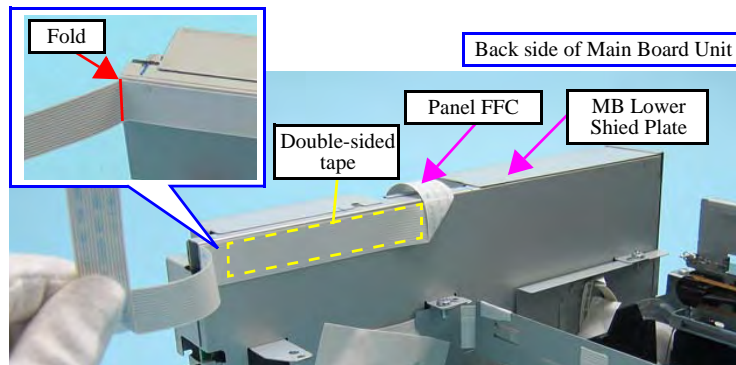


Figure 4-16. Routing the Panel FFC

REASSEMBLY



- When routing the Head FFCs, follow the steps below.
 1. Route the Head FFCs through the space between the Left Frame and the MB Lower Shield Plate.
 2. Connect the Head FFCs to connectors CN5, 6, 7 on the Main Board. (See Figure 4-13.)
 3. Route the Head FFCs while aligning their folds (x4) to the edges of the MB Lower Shield Plate at the bottom of the Main Board Unit.
 4. Route the Head FFCs vertically along the MB Lower Shield Plate at the back of the Main Board Unit, and secure them with an acetate tape (60mm x 18mm) on their folds.

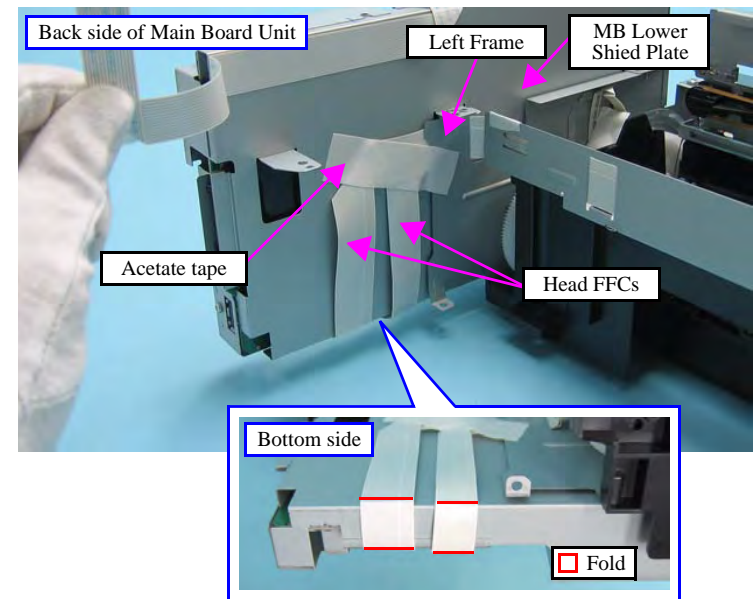


Figure 4-17. Routing the Head FFCs

□ Disassembling the Main Board Unit

1. Remove the screws (x4) and remove the MB Upper Shield Plate.

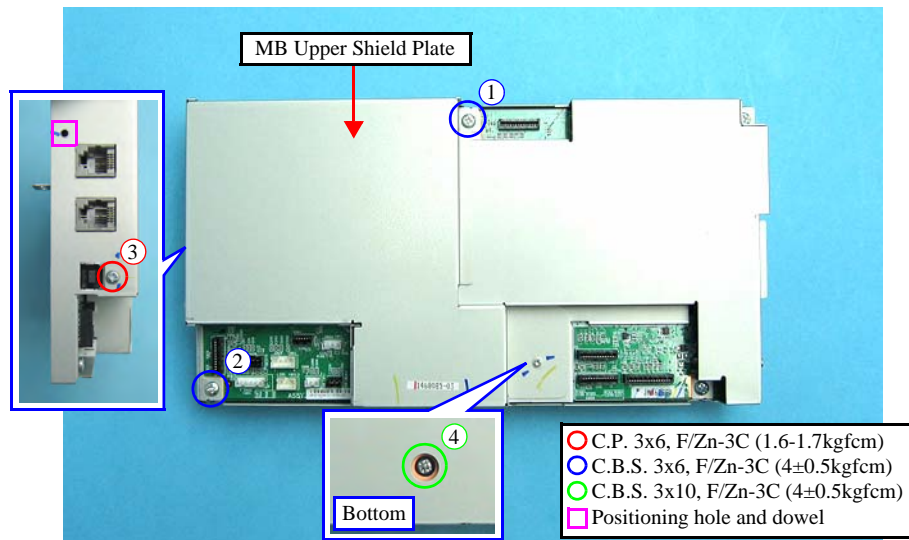


Figure 4-18. Removing the MB Upper Shield Plate

2. Remove the screws (x3) and remove the MB Front Shield Plate.
3. Remove the screw ①, and remove the Main Board from the MB Lower Shield Plate.

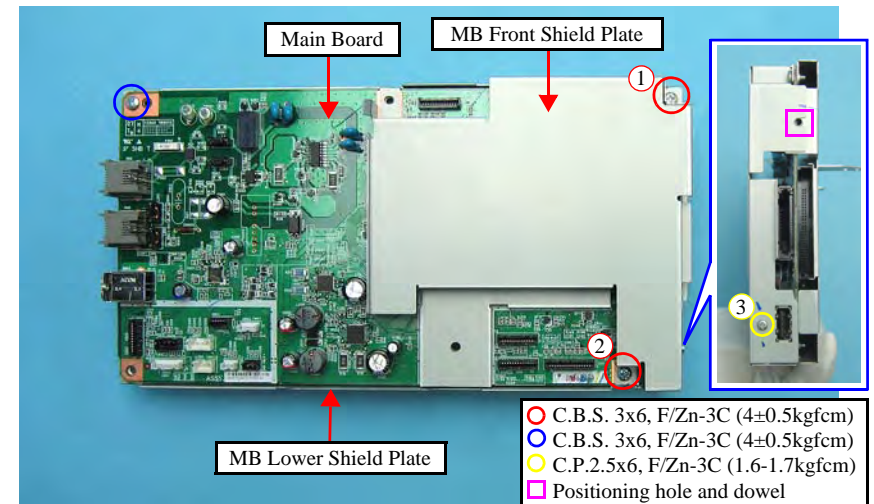


Figure 4-19. Removing the Main Board



- When installing the Main Board to the MB Lower Shield Plate, make sure to match the positioning holes to the dowels (x2) as shown in [Figure 4-20](#).
- When reassembling the Main Board Unit, make sure to match the positioning holes to the dowels (x2) as shown in [Figure 4-18](#) and [Figure 4-19](#).
- When installing the MB Upper Shield Plate and MB Front Shield Plate, tighten the screws in the order given in [Figure 4-18](#) and [Figure 4-19](#).

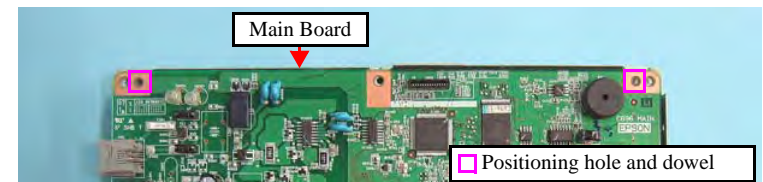


Figure 4-20. Installing the Main Board

4.4.2 Panel Unit

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing

- Removal procedure

1. Disconnect the Panel FFC from connector CN1 on the Panel Unit.

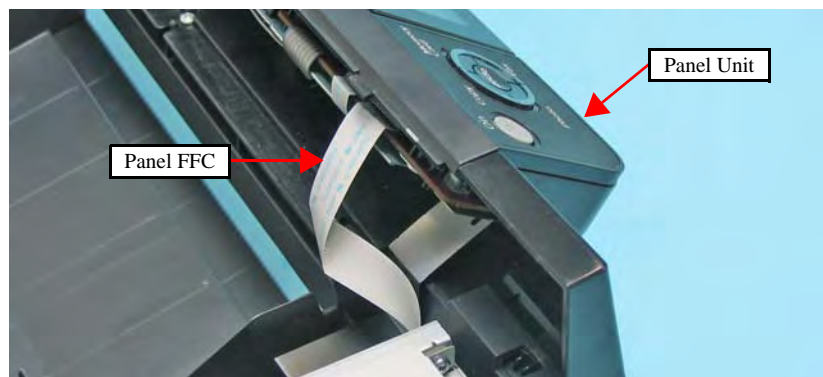


Figure 4-21. Disconnecting the Panel FFC

2. Lift the front of the Panel Unit, and release the tabs (x2) at the upper side, and detach the Panel Unit by sliding it in the direction of the arrow.

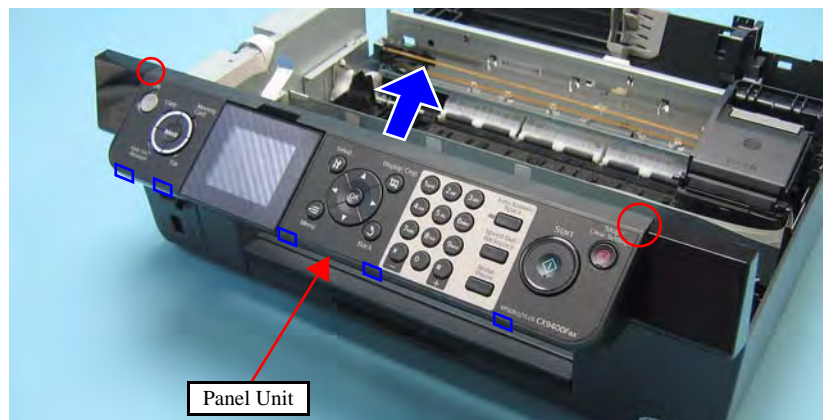


Figure 4-22. Removing the Panel Unit (1)

3. Remove the screw that secures the grounding wire to the Panel Unit.

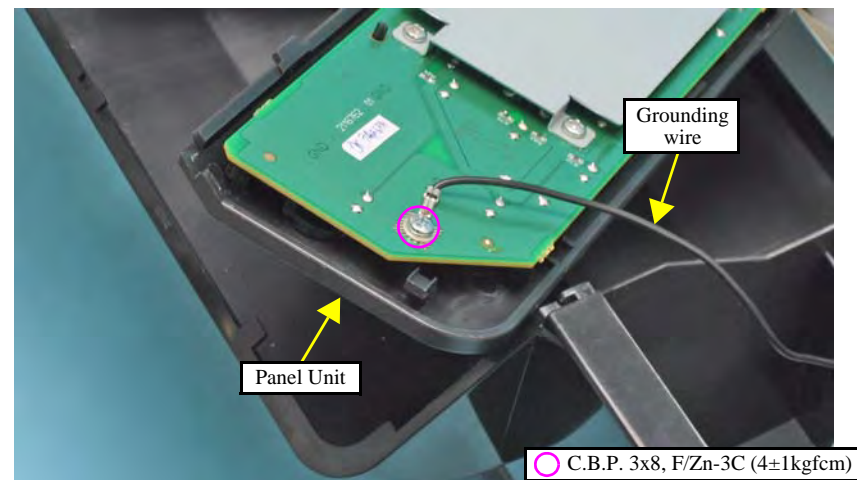


Figure 4-23. Removing the Panel Unit (2)

4. Disconnect the LCD FFC from connector CN2 on the Panel Board.
5. Peel off the LCD FFC secured with a double-sided tape from the Panel Board Frame.
6. Remove the screws (x7) that secure the Panel Board Frame, and remove the Panel Board Frame.

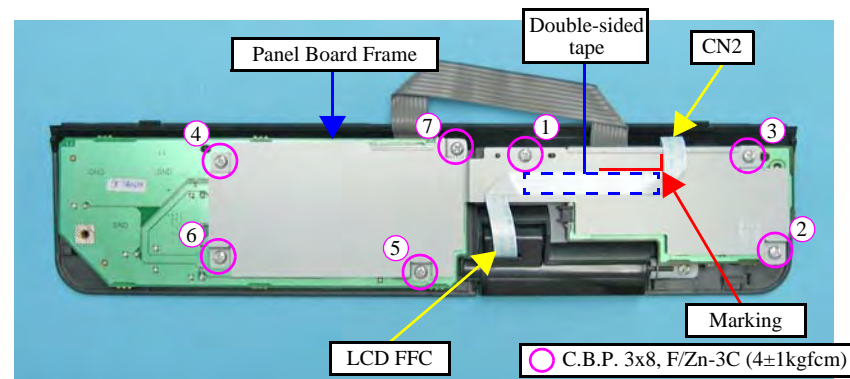


Figure 4-24. Removing the Panel Board Frame

7. Release the hook of the Panel Cover, and remove the Panel Board and the Panel Board B.
8. Remove the screw that secures the LCD Unit, and remove the LCD Unit.

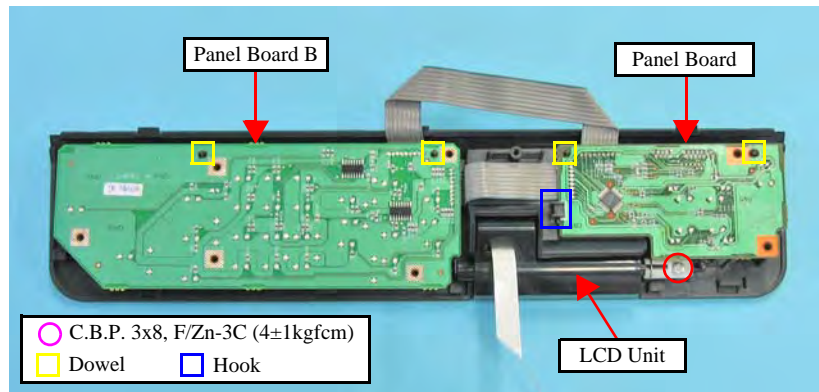


Figure 4-25. Removing the Panel Board/Panel Board B and LCD Unit

9. Remove the switch buttons (x6) and LED lenses (x2) from the Panel Cover.

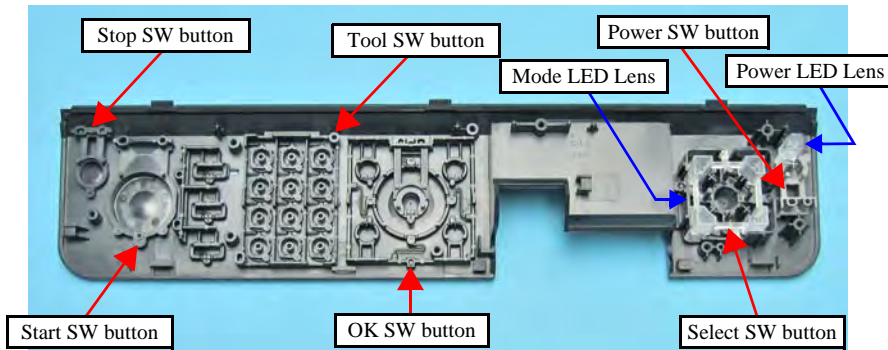


Figure 4-26. Removing the SW Buttons



- When installing the Panel Board and Panel Board B, make sure to match the positioning holes (x4) with their positioning pins of the Panel Cover as shown in [Figure. 4-25](#).
- When attaching the LCD FFC to the Panel Board Frame, make sure to align it to the marking as shown in [Figure. 4-24](#).
- When installing the Panel Unit to the Lower Housing, make sure to match the ribs ○ (x2) of the upper side and the ribs □ (x5) of the lower side of the Panel Unit with the dowels of the Lower Housing as shown in [Figure. 4-22](#).
- When installing the Panel Board Frame, tighten the screws in the order given in [Figure. 4-24](#).

4.4.3 Power Supply Unit

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism
- Removal procedure
 1. Disconnect the connector of the Power Supply Unit (CN1) on the Main Board.
 2. Release the Power Supply Unit Cable from the hook of the Base Frame.

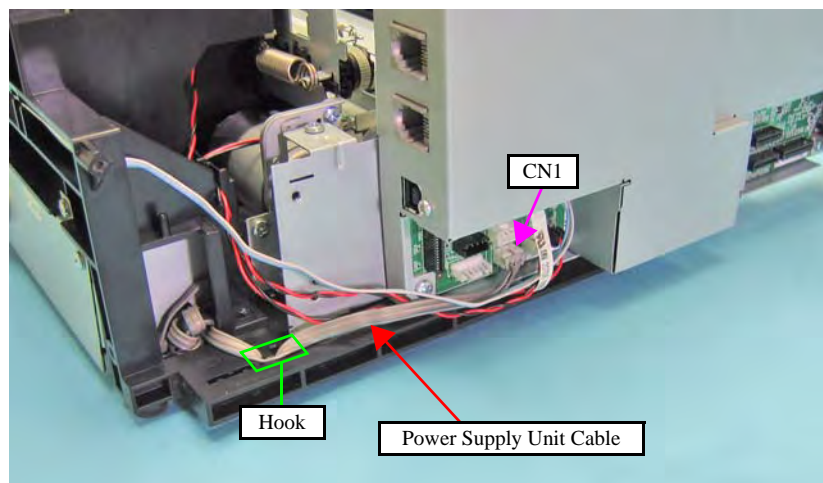


Figure 4-27. Removing the Power Supply Unit (1)

3. Remove the screws (x2) that secure the Power Supply Unit.
4. Lift the Base Frame a little, and remove the Power Supply Unit.

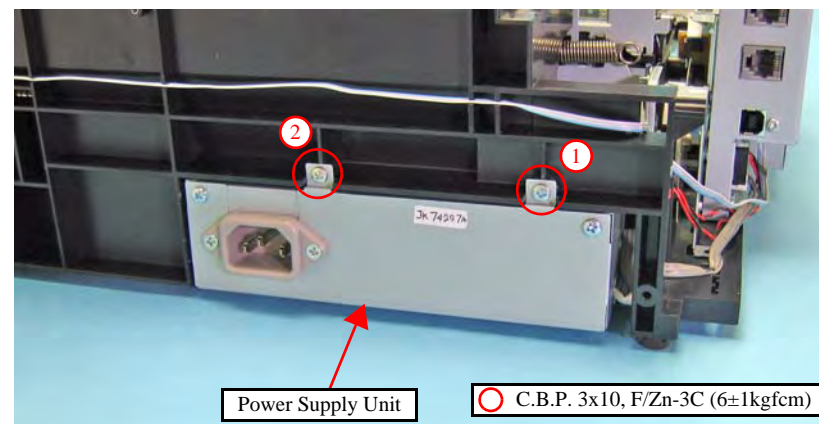


Figure 4-28. Removing the Power Supply Unit (2)



- Insert the tabs (x2) of the Power Supply Unit into the holes on the Base Frame.

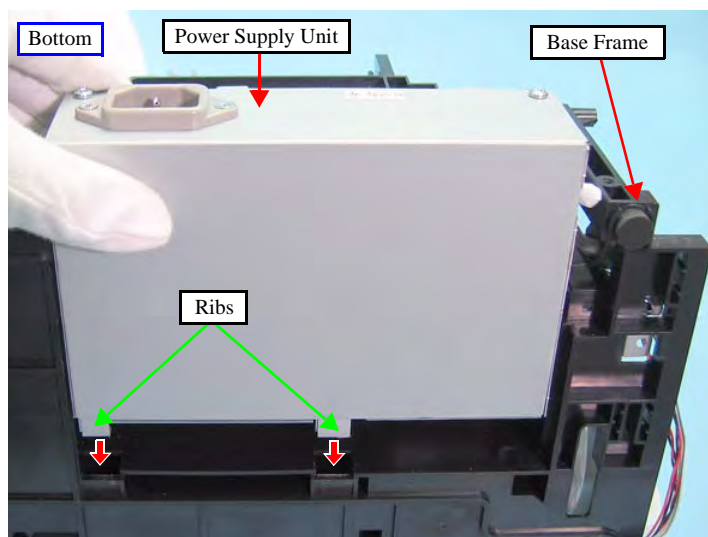


Figure 4-29. Installing the Power Supply Unit



- Tighten the screws in the order given in [Figure 4-28](#).
- Secure the Power Supply Unit Cable with the hook of the Base Frame as shown in the figure below.
- Put the ferrite core of the Power Supply Unit cable into the cutout of the Base Frame.

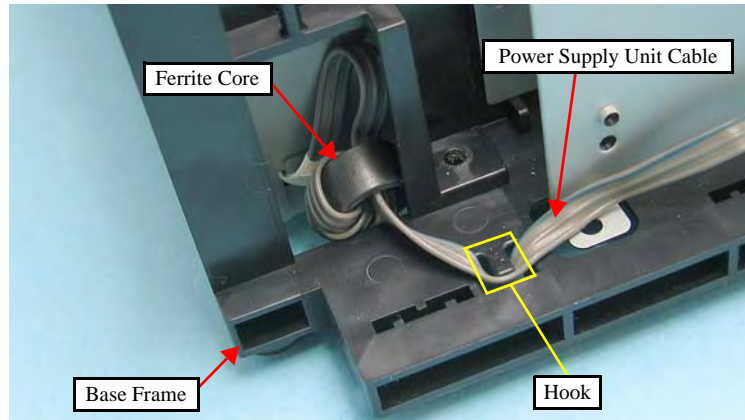


Figure 4-30. Routing the Power Supply Unit Cable

4.5 Disassembling the Printer Mechanism

4.5.1 Printhead

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing
- Removal procedure
 1. Rotate the Spur Gear 51.5 to unlock the carriage, and move the CR Unit to the center.

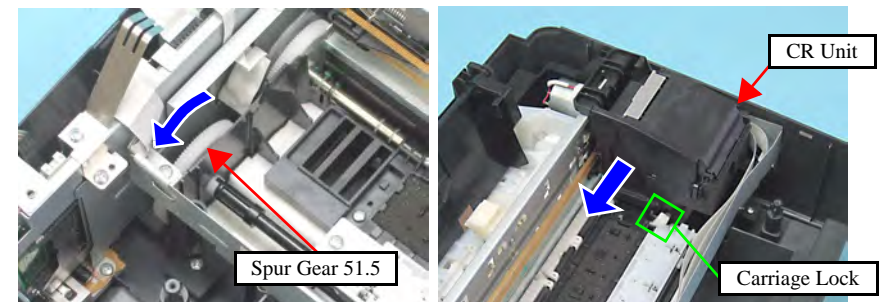


Figure 4-31. Unlocking the Carriage and Moving the CR Unit

2. Open the Cartridge Cover and remove all the ink cartridges from the CR Unit.
3. Release the hook (x1) of the Head Cable Cover with a flathead precision screwdriver, and remove the Head Cable Cover while sliding it downward (in the direction of the arrow).

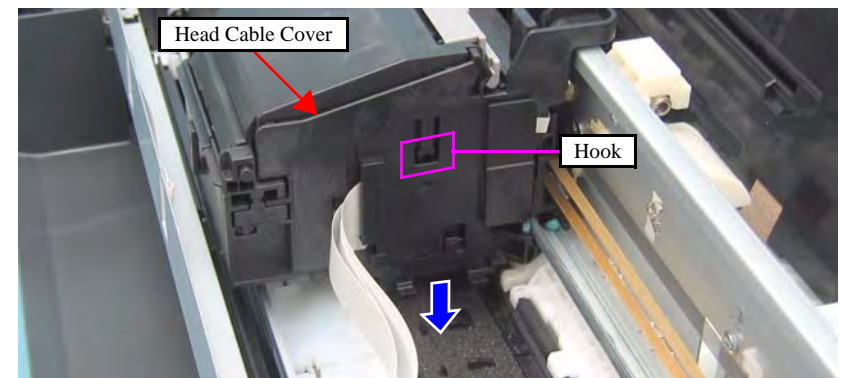


Figure 4-32. Removing the Head Cable Cover

4. Disconnect the Head FFC (x1) that is connected to the CSIC Board.
5. Release the tabs (x2) that secure the Holder Board Assy using a needle or a similar tool, and remove the Holder Board Assy upward (in the direction of the arrow).

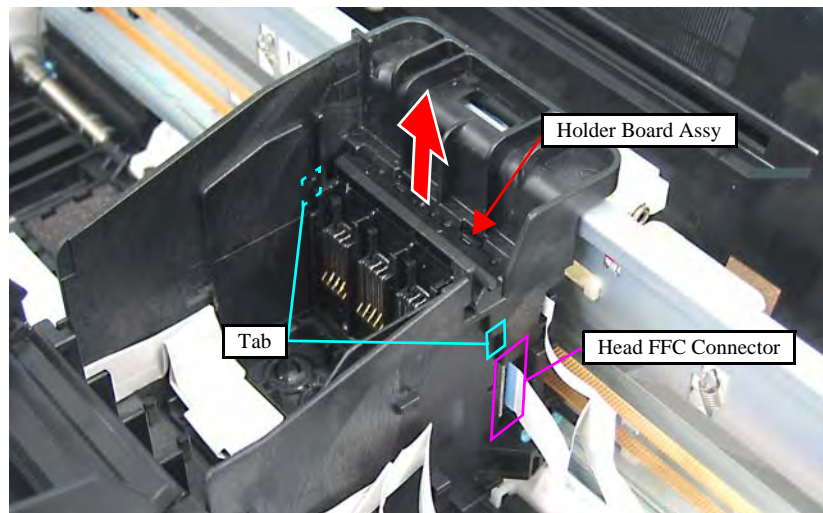


Figure 4-33. Removing the Holder Board Assy

6. Remove the Sub FFC Guide following the steps below.
 - 6-1. Release the hook (x1) of the Sub FFC Guide from the cutout (x1) of the CR Unit.
 - 6-2. Release the cutout (x1) of the Sub FFC Guide from the groove (x1) of the CR Unit.
 - 6-3. Release the rib of the Sub FFC Guide from the cutout of the CR Unit.

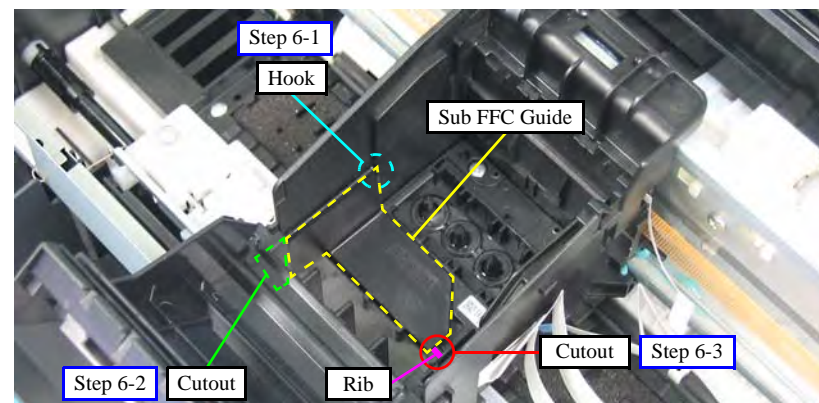


Figure 4-34. Removing the Sub FFC Guide

CAUTION



Do not touch or damage the nozzles or the ink supply needles of the Printhead.

7. Remove the screws (x3) that secure the Printhead, and lift the Printhead with longnose pliers.

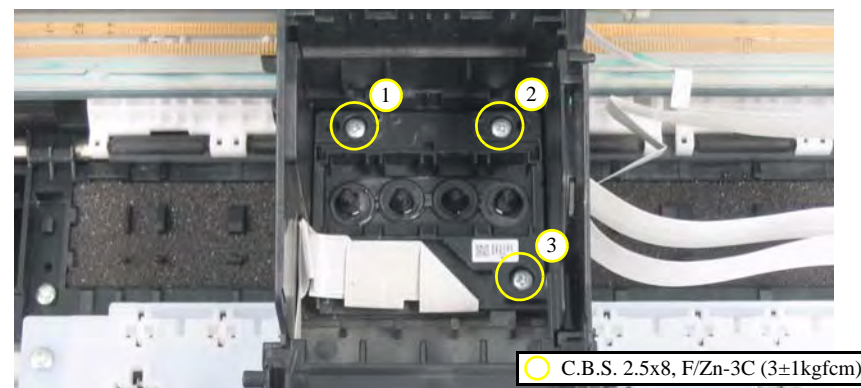


Figure 4-35. Removing the Printhead (1)

8. Disconnect the Head FFC from the connectors (x2) of the Printhead, and remove the Printhead.

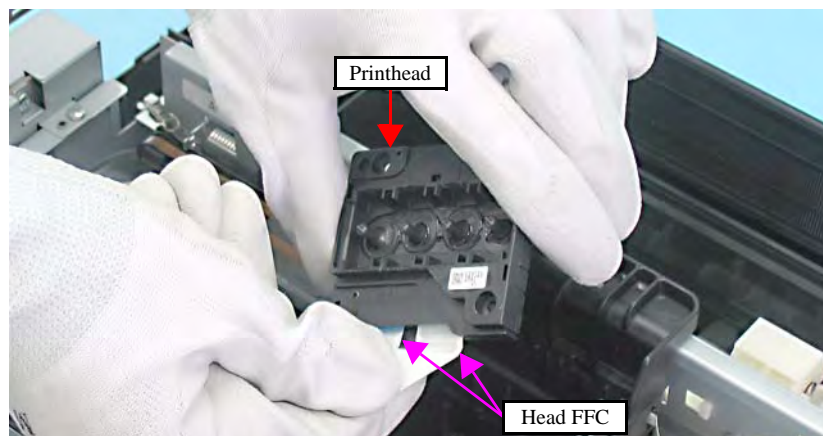


Figure 4-36. Removing the Printhead (2)



■ Install the Sub FFC Guide following the steps below.

1. Insert the blade (x1) of the Sub FFC Guide between the ribs (x2) of the CR Unit.
2. Insert the rib (x1) of the Sub FFC Guide into the cutout (x1) of the CR Unit.
3. Press down the Sub FFC Guide to secure it.

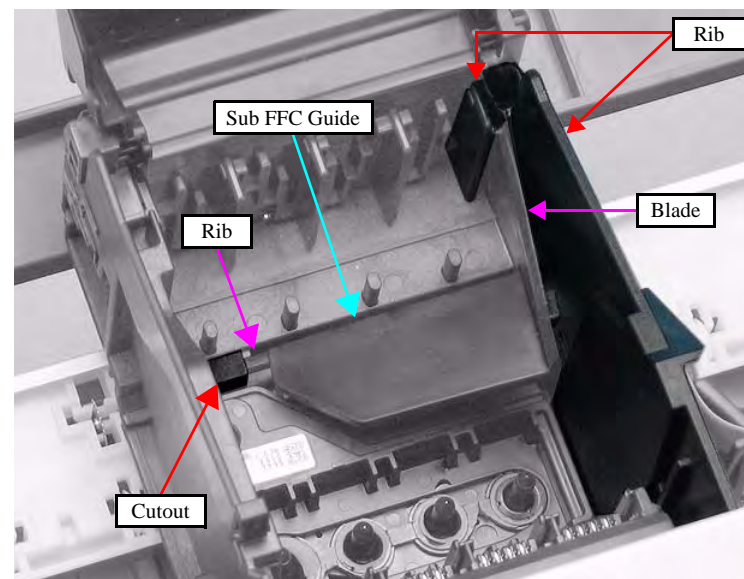


Figure 4-37. Installing the Sub FFC Guide

- Tighten the screws in the order given in [Figure 4-35](#).
- Insert the Holder Board Assy vertically into the CR Unit so as not to put the Holder Board Assy on the rib of the Printhead.



Whenever the Printhead is removed/replaced, the required adjustments must be carried out.

- [Chapter 5 “ADJUSTMENT” \(p.167\)](#)



4.5.2 CR Scale

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing

- Removal procedure

CAUTION



Pay attention to the following instructions:

- Do not touch the CR Scale with bare hands.
- Do not damage the CR Scale.
- Do not stretch Extension Spring 3.289 too much.

1. Release the right end of the CR Scale from the hook.
2. Pull out the CR Scale through the slit of the CR Encoder Sensor.

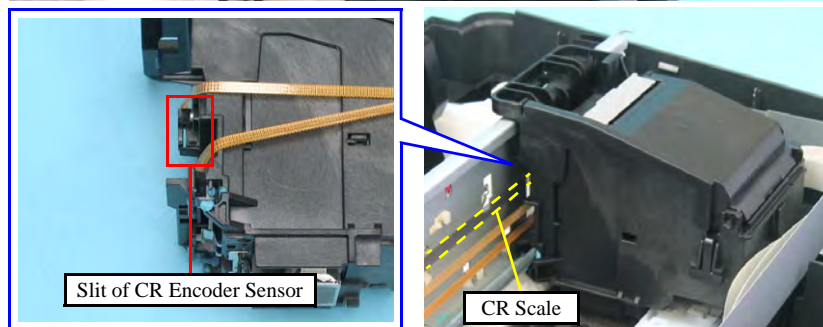
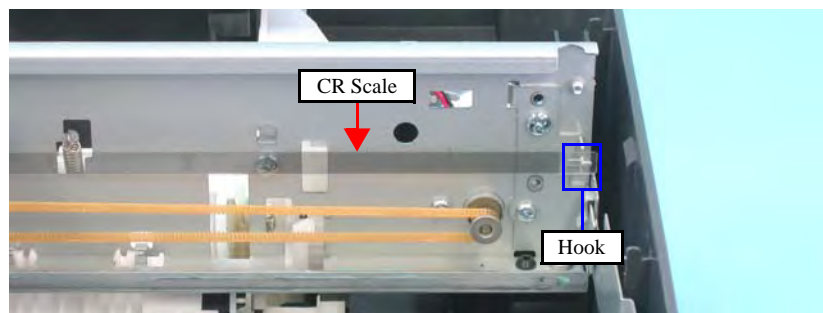


Figure 4-38. Removing the CR Scale (1)

3. Release the Extension Spring 3.289 from the hook of the Main Frame.
4. Rotate the CR Scale 90 degrees as shown in the figure and remove the scale from the Main Frame.

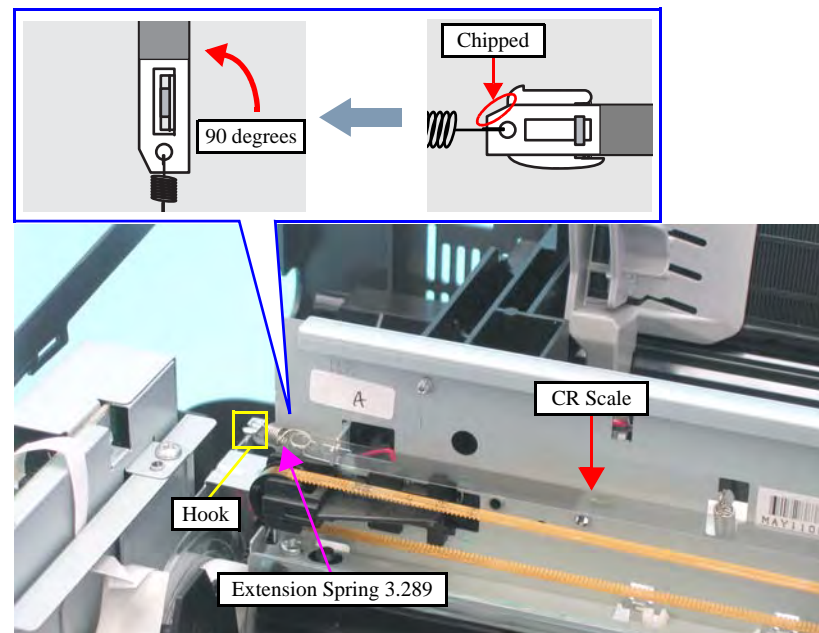


Figure 4-39. Removing the CR Scale (2)

REASSEMBLY



When installing the CR Scale, pay attention to the following instructions:

- Chipped part of the CR Scale must face upward.
- CR scale should be passed through the slit of the CR Encoder Sensor.
- Make sure that the Extension Spring 3.289 is not be twisted, and then attach its end to the hook of the Main Frame.

4.5.3 Hopper

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing

- Removal procedure

1. Release the dowel A of the Hopper.
2. Release the dowel B of the Hopper, and remove the Hopper together with the Compression Spring 1.94.

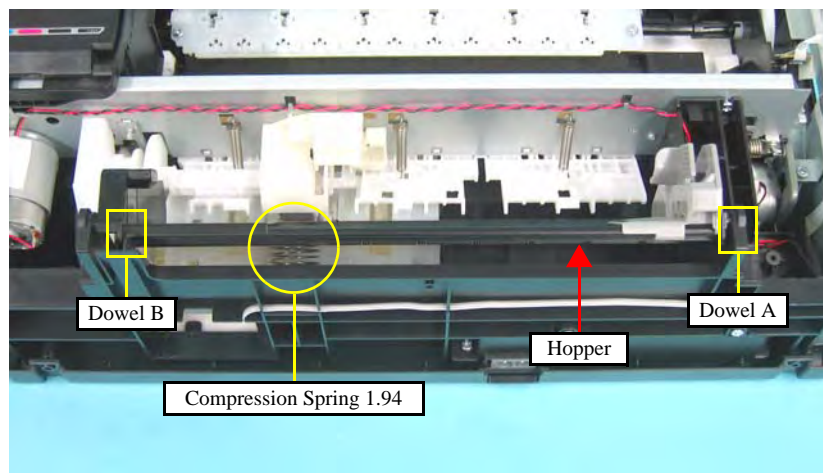


Figure 4-40. Removing the Hopper



When installing the Hopper, be sure to engage the rib of the Hopper with the guide groove of the Base Frame.

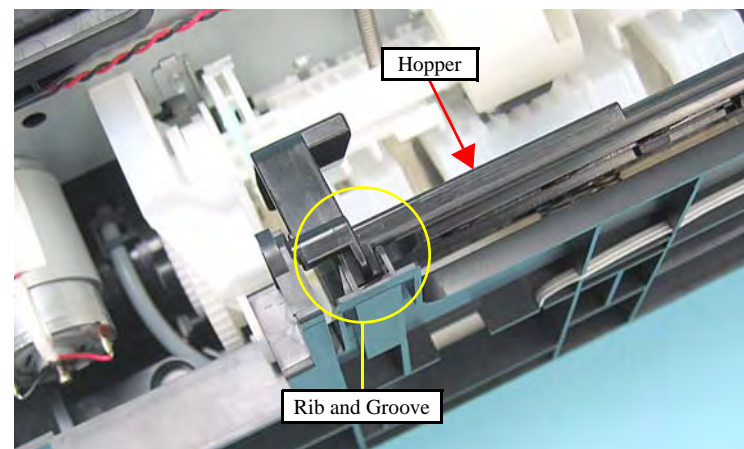


Figure 4-41. Installing the Hopper



Whenever the Hopper is removed/replaced, the required adjustments must be carried out.

- [Chapter 5 “ADJUSTMENT” \(p.167\)](#)

4.5.4 Removing the Printer Mechanism (Lower Housing)/ Card Slot Cover

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit

- Removal procedure

1. Remove the screw that secures the Card Slot Cover, and remove the Card Slot Cover by opening the lower side of it.
2. Remove the screw that secures the Panel Grounding Plate, and remove the Panel Grounding Plate.

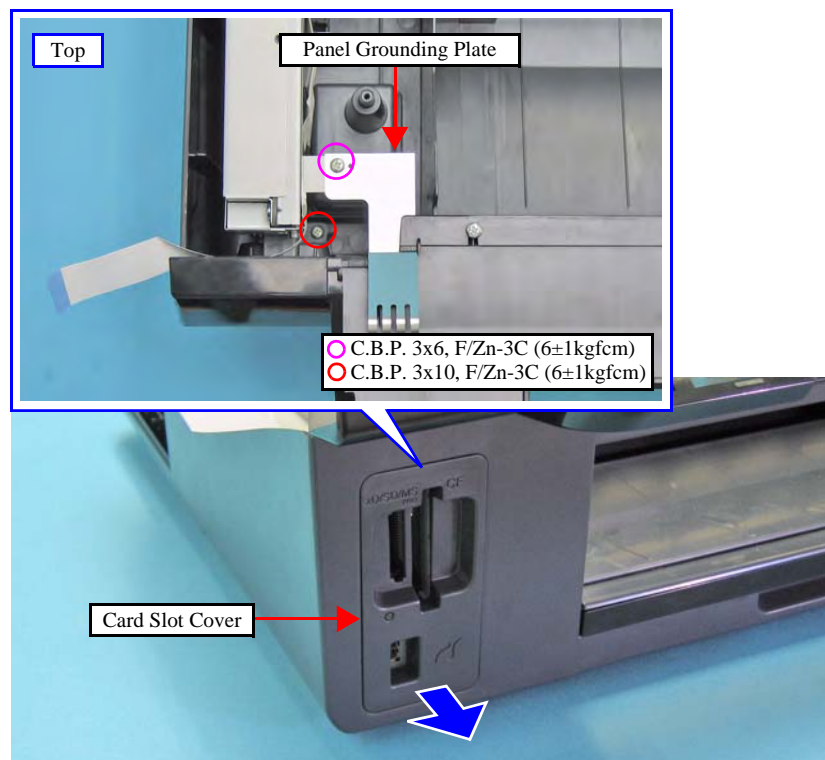


Figure 4-42. Removing the Card Slot Cover

3. Release the hook that secures the Rear Cover with tweezers, and remove the Rear Cover.

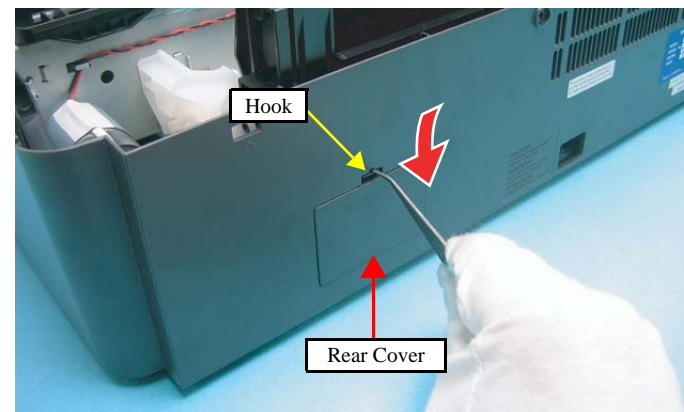


Figure 4-43. Removing the Rear Cover

CAUTION

When lifting the Printer Mechanism, be sure to hold the positions specified in the figure below to prevent the Main Frame from being deformed.

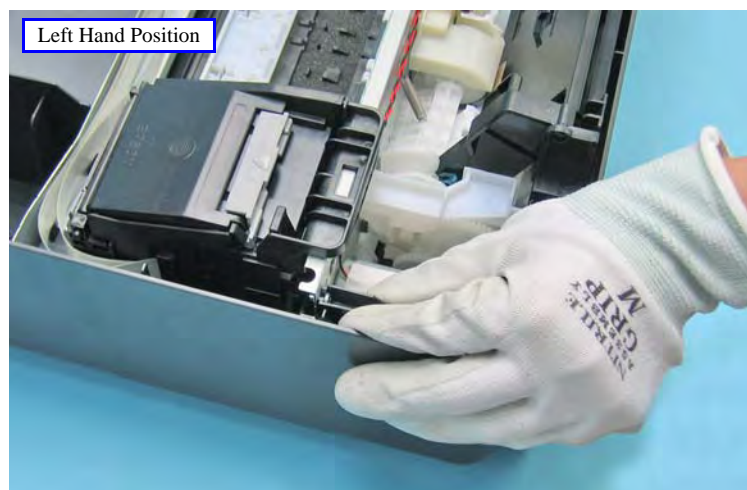
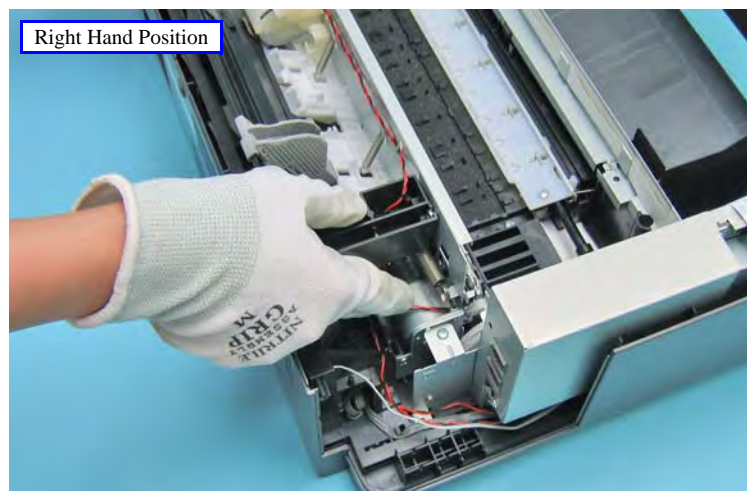


Figure 4-44. Printer Mechanism Handling Precaution

4. Release the CR Motor cable and PF Motor cable from the ribs (x3) of the Lower Housing.
5. Remove the screws (x5) that secure the Printer Mechanism, and remove the Printer Mechanism by lifting it.

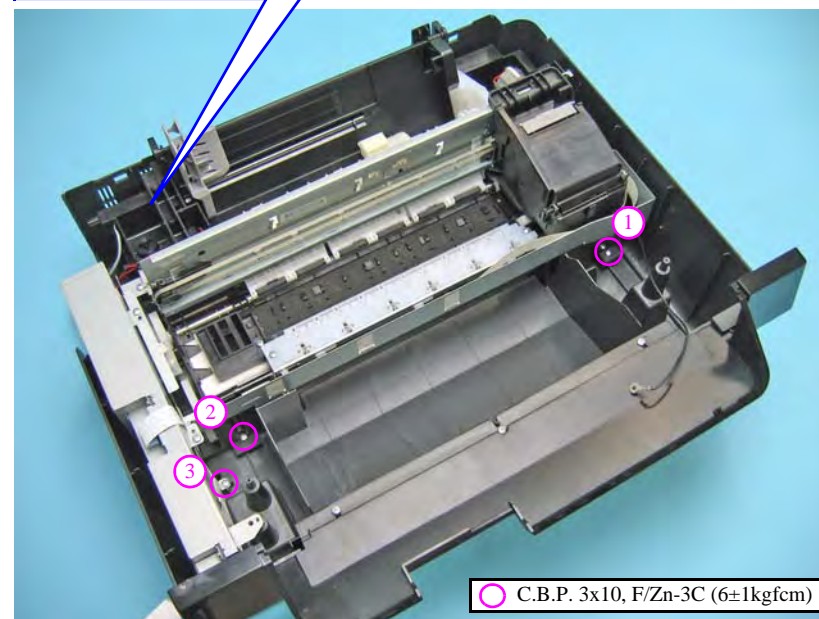
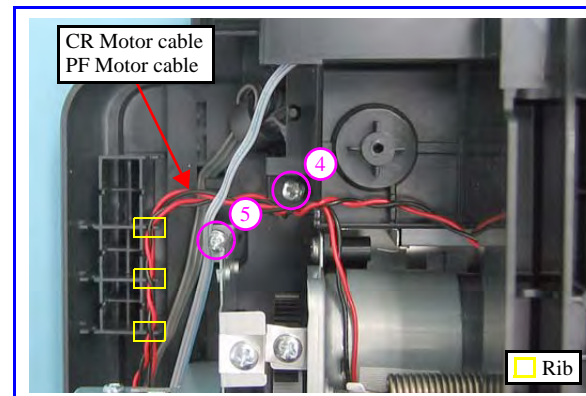


Figure 4-45. Removing the Printer Mechanism

REASSEMBLY

When installing the Card Slot Cover, make sure to attach the rib of the upper side to the Lower Housing first.

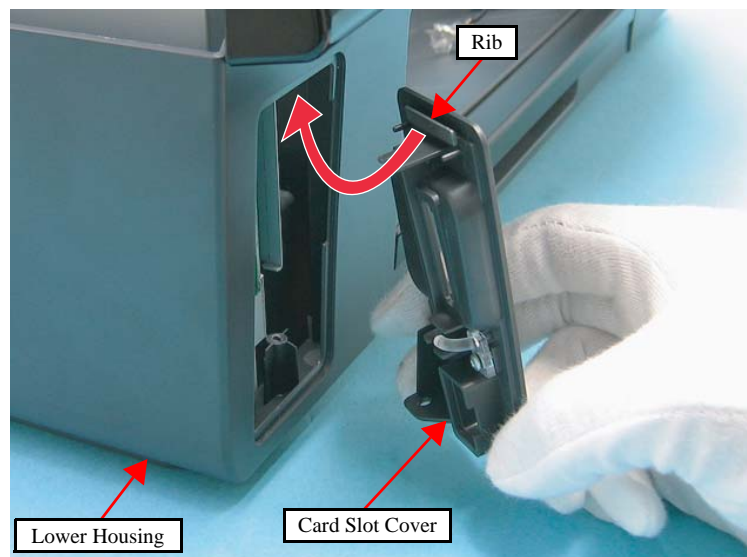


Figure 4-46. Installing the Card Slot Cover

4.5.5 Left Frame

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit

- Removal procedure

1. Peel off the double sided tape that secures the PF Encoder FFC to the Left Frame.
2. Remove the screws (x2), and remove the grounding plate.
3. Remove the screws (x3) that secure the Left Frame, and remove the Left Frame.

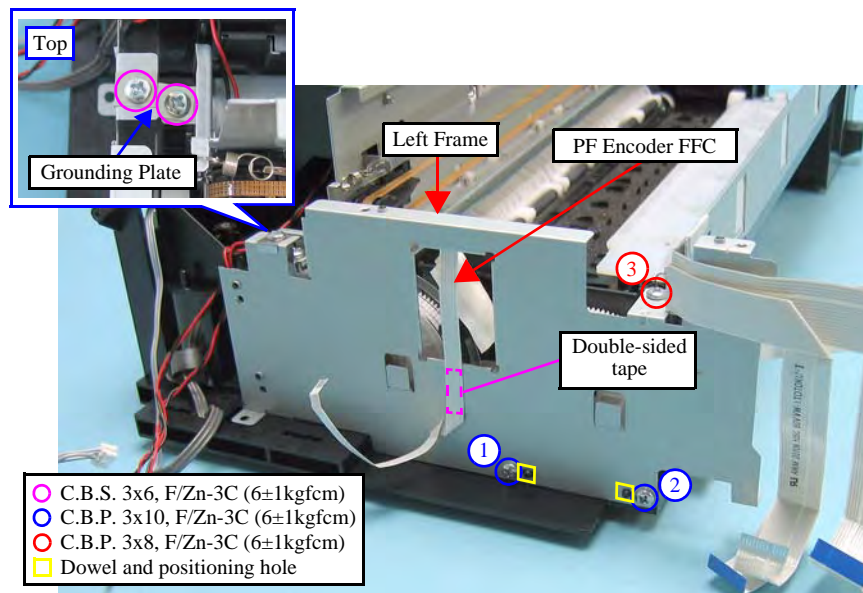


Figure 4-47. Removing the Left Frame

REASSEMBLY

- When installing the Left Frame, take care of the following.
 - Make sure to route the PF Encoder FFC through the hole of the Left Frame, and secure it with a double-sided tape as shown in [Figure 4-47](#).
 - Make sure to match the dowels of the Base Frame and the positioning holes of the Left Frame as shown in [Figure 4-47](#).
- When installing the Left Frame, tighten the screws in the order given in [Figure 4-47](#).

4.5.6 Front Frame/Right Frame

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame

- Removal procedure

1. Remove the acetate tape (x1) that secures the Head FFC to the Front Frame.
2. Release the Head FFC from the hooks (x3) of the Front Frame.
3. Remove the Grounding Spring from the Front Frame.

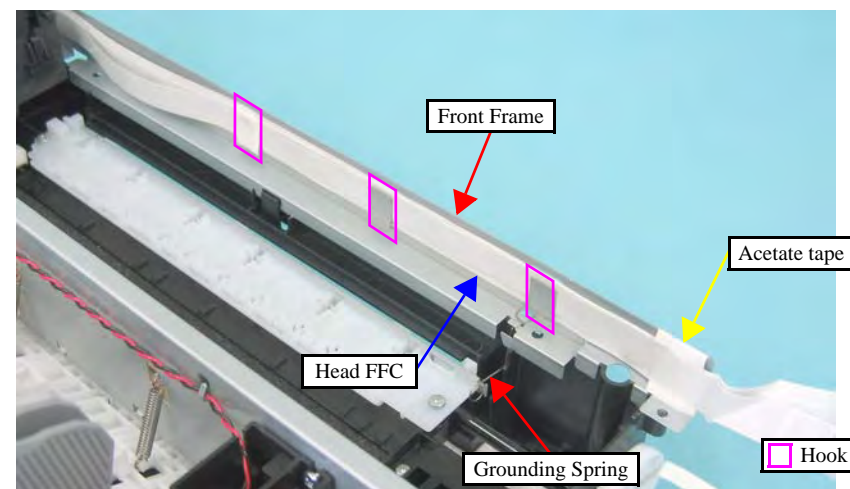


Figure 4-48. Removing the Front Frame/Right Frame (1)

4. Remove the screw (x1) that secures the grounding wire, the Front Frame and the Right Frame together.
5. Release the dowel (x1) and the hook (x1) that secure the Right Frame, and remove the Right Frame.

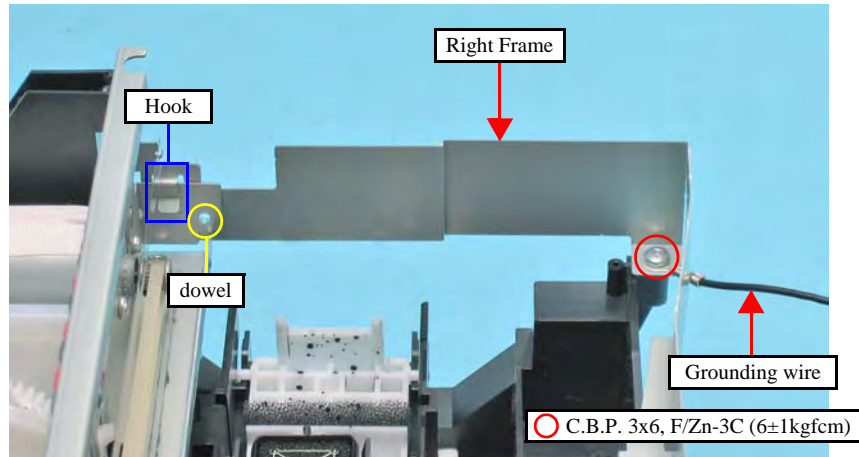


Figure 4-49. Removing the Front Frame/Right Frame (2)

6. Release the hook (x1), and remove the Front Frame.

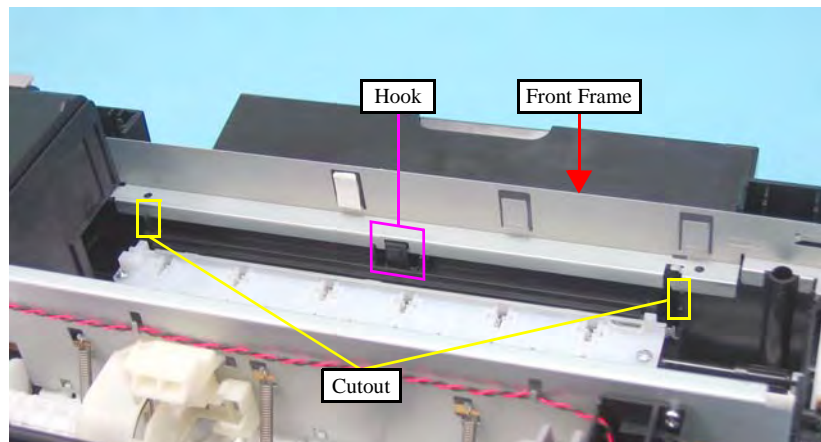


Figure 4-50. Removing the Front Frame/Right Frame (3)



- After replacing the Front Frame, be sure to attach an acetate tape referring to the figure below.

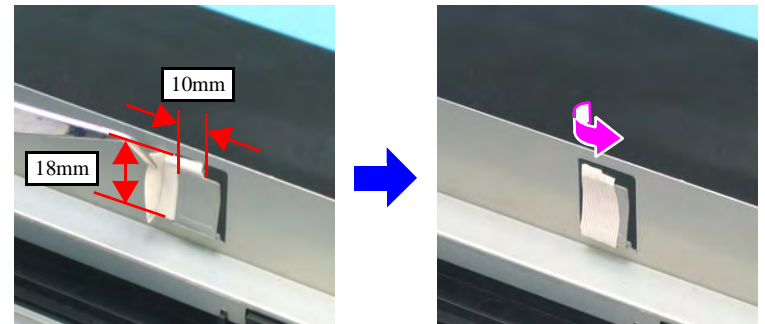


Figure 4-51. Acetate tape position

- When installing the Front Frame, pay attention to the following instructions.
 - As shown in Figure 4-50, be sure to secure the Front Frame with the hook (x1) and the cutouts (x2).
 - As shown in Figure 4-49 secure the Front Frame and Right Frame together with the screw. (Place the Right Frame on top of the Front Frame.)
- Secure the Head FFCs (x3) to the Front Frame with the acetate tape (x1) as shown in the figure below.

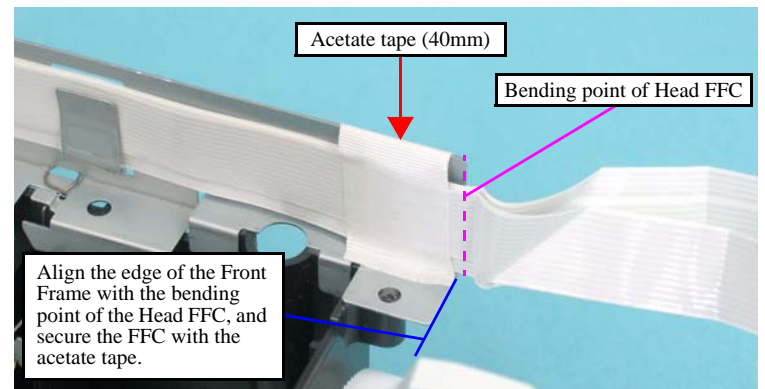


Figure 4-52. Acetate tape position

4.5.7 Star Wheel Holder Assy

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing
- Removal procedure
 1. Remove the Grounding Spring from the Star Wheel Holder Assy.
 2. Remove the screws (x2) that secure the Star Wheel Holder Assy, and remove the Star Wheel Holder Assy.

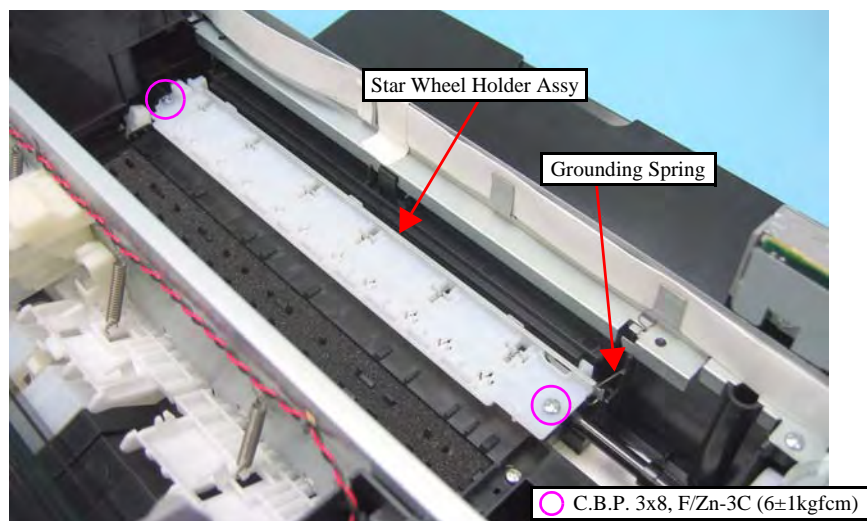


Figure 4-53. Removing the Star Wheel Holder Assy

4.5.8 EJ Roller

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Star Wheel Holder Assy
- Removal procedure

CHECK
POINT



**The Spur Gear 51.5 cannot be reused after it is removed.
Whenever the gear is removed, make sure to attach a new one.**

1. Insert a flathead precision screwdriver between the Spur Gear 51.5 and the EJ Roller, and remove the Spur Gear 51.5 by pushing it in the direction of the arrow.

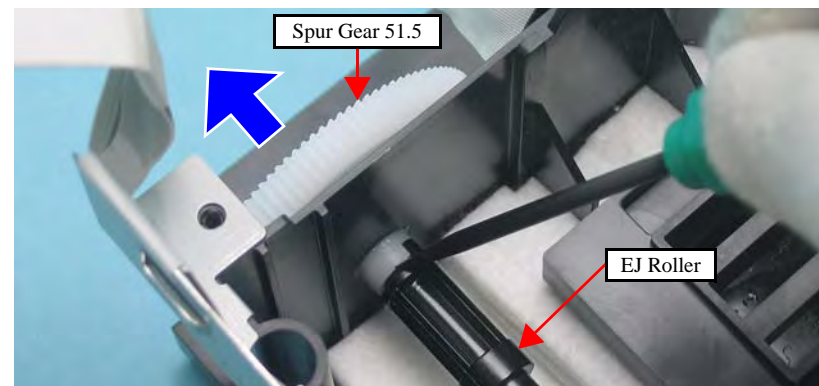


Figure 4-54. Removing the EJ Roller (1)

2. Remove the EJ Roller while pushing the tab on the right side of the Base Frame in the direction of the arrow.

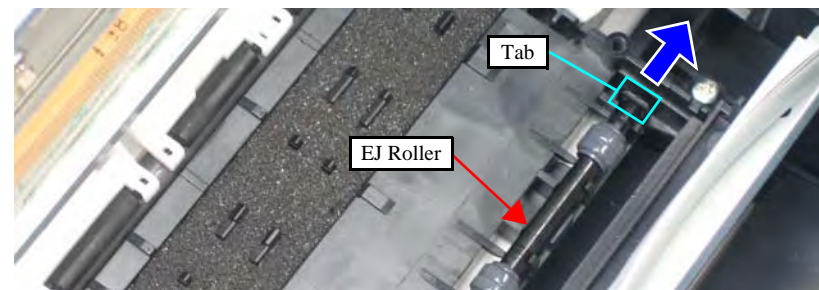


Figure 4-55. Removing the EJ Roller (2)

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REASSEMBLY



- When installing the EJ Roller, pay attention to the following instructions.
 - Make sure that the rubber part of the EJ Roller does not contact with the hook of the Front Paper Guide.
 - Be cautious not to touch the rubber part of the EJ Roller.
 - Be sure to align the rib (x1) of the Front Paper Guide with the slit on the EJ Roller.

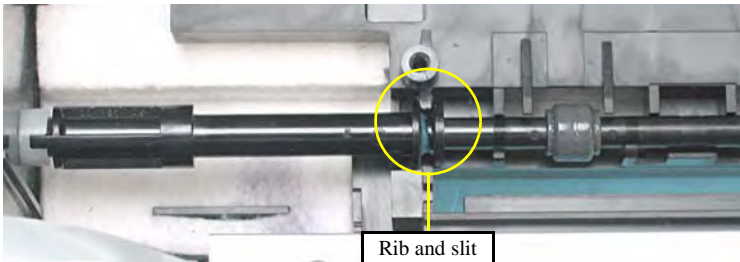


Figure 4-56. Installing the EJ Roller

- When installing the Spur Gear 51.5, be sure to align the concave section of it with the convex section of the EJ Roller.

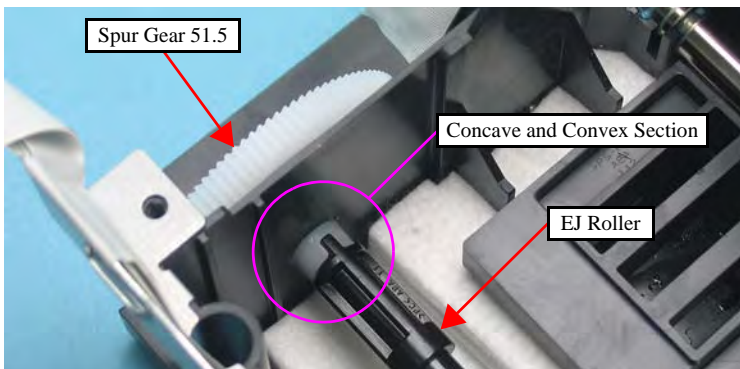


Figure 4-57. Installing the Spur Gear 51.5

ADJUSTMENT
REQUIRED

- Whenever the EJ Roller is removed/replaced, the required adjustments must be carried out.
 - Chapter 5 “ADJUSTMENT” (p.167)
- After replacing the EJ roller, be sure to perform the required lubrication.
 - Chapter 6 “MAINTENANCE” (p.177)

4.5.9 PF Encoder Sensor

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame
- Removal procedure
 1. Peel off the acetate tape (x1) from the PF Encoder Sensor.
 2. Release the PF Encoder FFC from the connector (x1) of the PF Encoder Sensor.
 3. Remove the screw (x1) that secures the PF Encoder Sensor, and remove the PF Encoder Sensor.

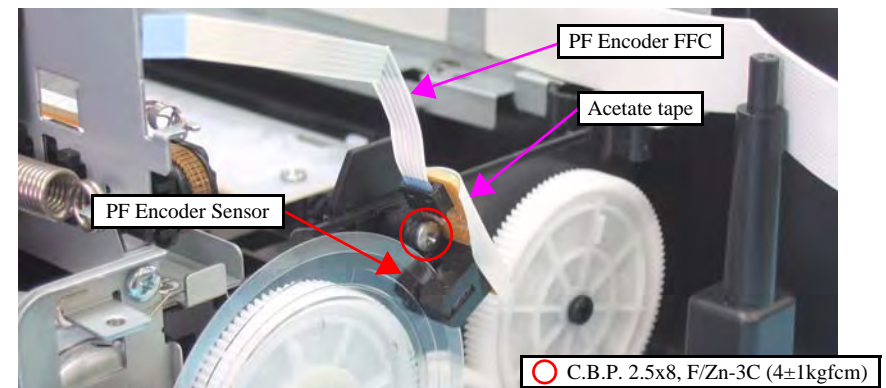


Figure 4-58. Removing the PF Encoder Sensor

REASSEMBLY

When installing the PF Encoder Sensor, be sure to attach the acetate tape (x1) referring to the figure below.

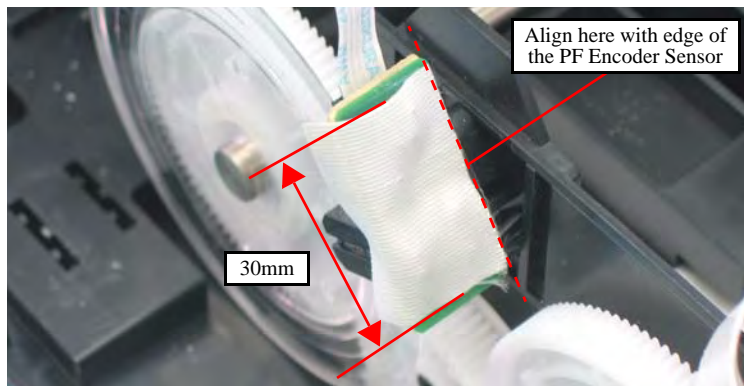


Figure 4-59. Acetate tape position

4.5.10 PF Scale

- ☐ Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/PF Encoder Sensor

- ☐ Removal procedure

CAUTION

Pay attention to the following instructions.

- Do not touch the PF Scale with bare hand.
- Do not damage the PF Scale.

1. Peel of the PF Scale that is secured with the double-sided tape (x1) from the Spur Gear 32.4.

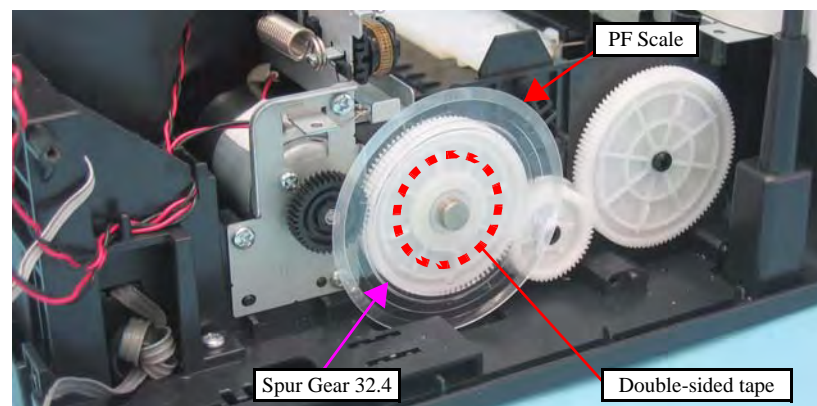


Figure 4-60. Removing the PF Scale

4.5.11 PF Motor

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Lower Housing/Main Board Unit/Left Frame/PF Encoder Sensor/PF Scale

- Removal procedure

1. Release the PF Motor connector cable from the notches (x2) of the Base Frame.

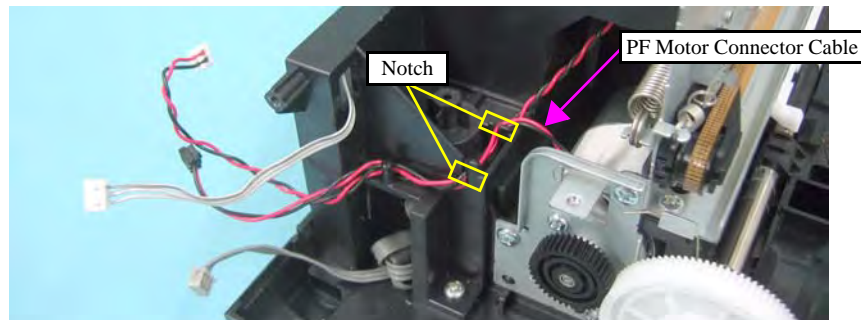


Figure 4-61. Removing the PF Motor (1)

2. Remove the Grounding Spring from the PF Motor.
3. Remove the screws (x3) that secure the PF Motor, and remove it.

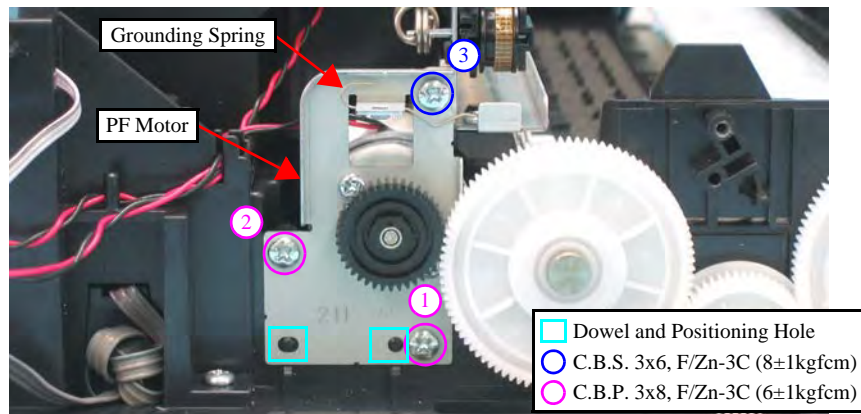


Figure 4-62. Removing the PF Motor (2)



- When installing the PF Motor, pay attention to the following instructions.
 - Do not damage the PF Scale.
 - Insert the dowels (x2) on the Base Frame into the positioning holes (x2) of the PF Motor as shown in Figure 4-62.
 - Route the PF Motor Connector Cable as shown in the figure below.

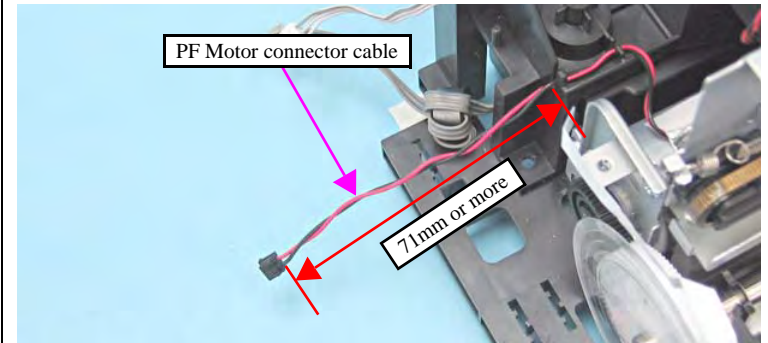


Figure 4-63. Routing the PF Motor Connector Cable

- Tighten the screws in the order given in Figure 4-62.



■ Follow the steps below to install the Grounding Spring.

1. Attach the larger U-shaped end of the Grounding Spring to the PF Roller.

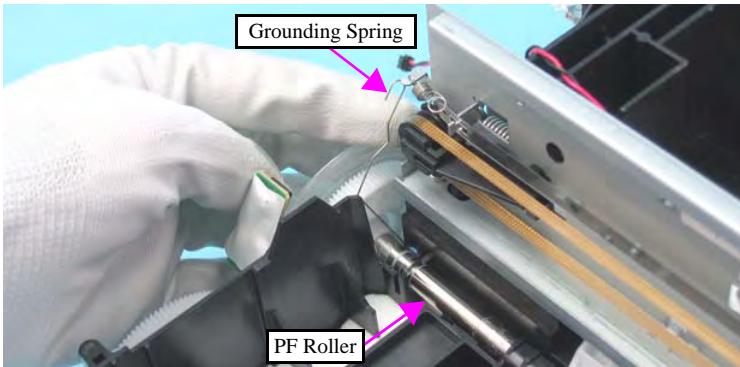


Figure 4-64. Installing the Grounding Spring (1)

2. Pass the Grounding Spring along the inner side of the hook of the Main Frame.
3. Ground the smaller U-shaped end of the Grounding Spring with the undersurface of the frame for PF Motor.

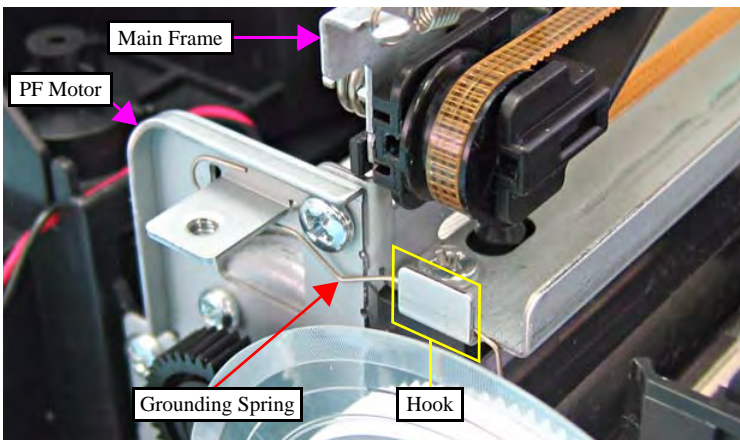


Figure 4-65. Installing the Grounding Spring (2)

4.5.12 CR Motor

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame

- Removal procedure

1. Turn the Spur Gear 51.5 to release the Carriage Lock, and move the CR Unit to the center.

(Refer to 4.5.1 Printhead Step1 (p127))



Be careful not to damage the CR Motor cable when releasing the cable from the hooks of the Main Frame.

2. Release the CR Motor cable from the notches (x3) of the Base Frame and the hooks (x3) of the Main Frame, and then pull out the cable through the hole of the Base Frame.

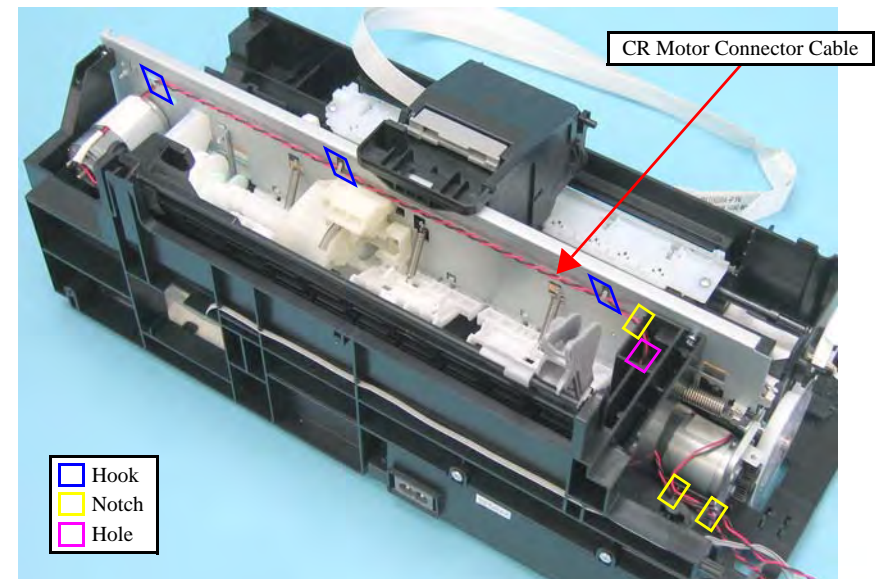


Figure 4-66. Removing the CR Motor (1)

CAUTION

After releasing the Timing Belt, temporarily secure the belt to the Cartridge Cover with a tape or the like so as not to allow the grease to come in contact with the Timing Belt. Contaminating the belt with grease can result in malfunction of the printer.

3. Loosen the tension of the Timing Belt by pressing the Driven Pulley Holder in the direction of the arrow as shown in the figure, and release the Timing Belt from the pinion gear of the CR Motor.

CAUTION

Do not damage the pinion gear of the CR Motor.

4. Remove the screws (x2) that secure the CR Motor, and remove the CR Motor.

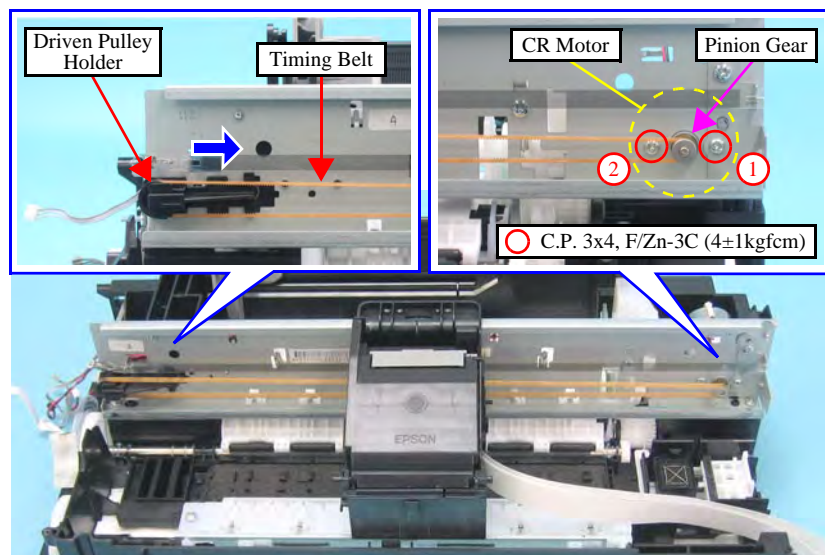


Figure 4-67. Removing the CR Motor (2)

REASSEMBLY

- Be sure to install the CR Motor so that the groove on it faces downward.

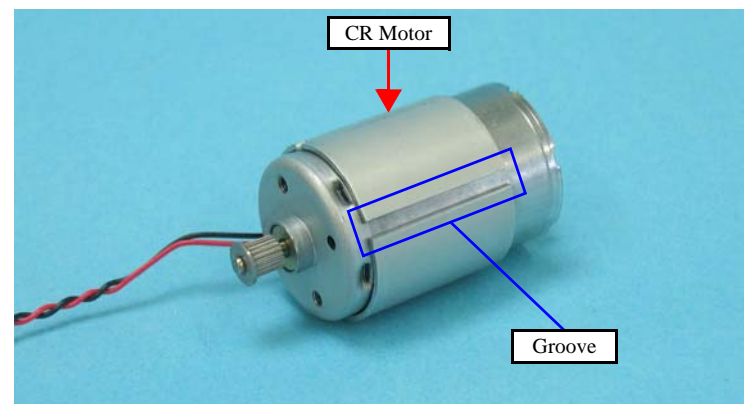


Figure 4-68. CR Motor

- Tighten the screws in the order given in [Figure 4-67](#).
 - Make sure that there is no gap between the CR Motor and the Main Frame.
- Whenever the CR Motor is removed/replaced, the required lubrication must be carried out.
 - [Chapter 6 “MAINTENANCE”](#) (p.177)

**ADJUSTMENT
REQUIRED**

4.5.13 Main Frame Assy

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper

CHECK
POINT



Main Frame Assy consists of the following parts.

- Main Frame
- CR Unit
- Printhead
- Upper Paper Guide

- Removal procedure

1. Remove the Grounding Spring from the PF Motor.
(Refer to 4.5.11 PF Motor Step2 (p140))
2. Release one end of the Extension Spring from the hook of the Main Frame with longnose pliers, and then remove the spring together with the Driven Pulley Holder.

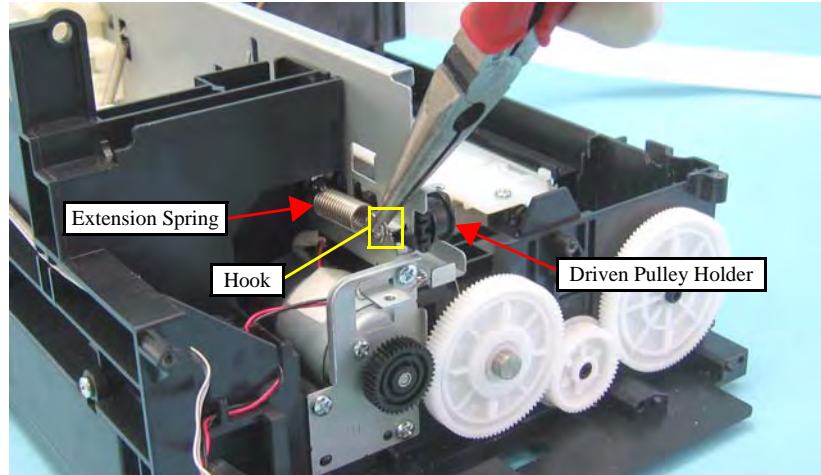


Figure 4-69. Removing the Extension Spring and Driven Pulley Holder

3. Move the CR Unit to the left side of the printer.
4. Remove the screw (x1) that secures the LD Shaft Holder.
5. Move the LD Shaft Holder in the direction of the arrow while holding down its tab with a flathead precision screwdriver, and remove the LD Shaft Holder.

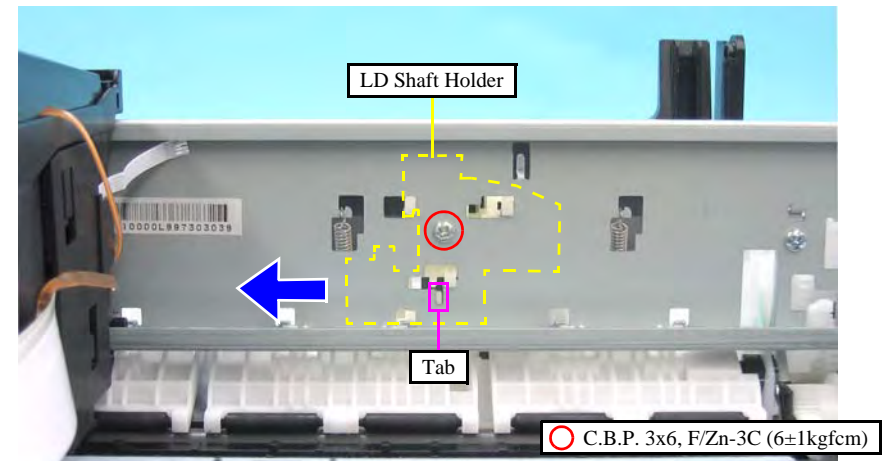


Figure 4-70. Removing the LD Shaft Holder

6. Remove the Extension Springs 10.99 (x3) from each hook of the Main Frame and the Upper Paper Guide.

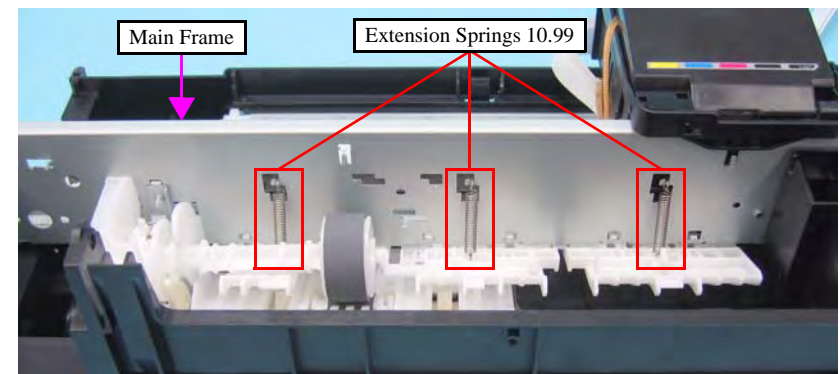


Figure 4-71. Removing the Upper Paper Guide (1)

CAUTION

When laying the Main Frame Assy, make sure to put it as shown in the figure below. Do not lay it with the rollers of the Upper Paper Guide facing downward, or the rollers or the nozzle surface may get damaged.

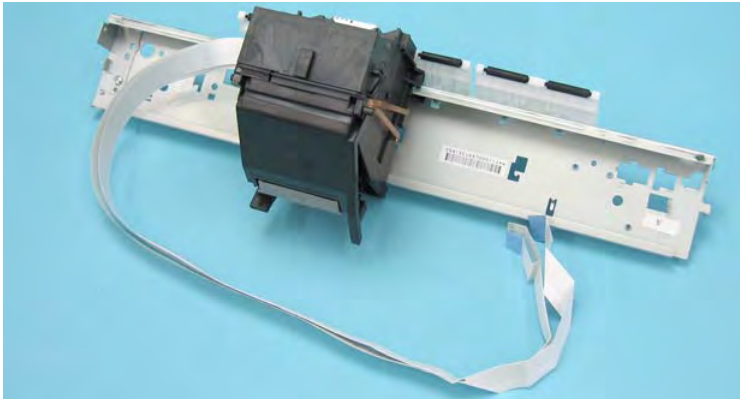


Figure 4-72. Precaution on Handling Main Frame Assy

7. Remove the screws (x6) that secure the Main Frame, and remove it while avoiding the LD Roller Shaft so as not to hit the Upper Paper Guide.

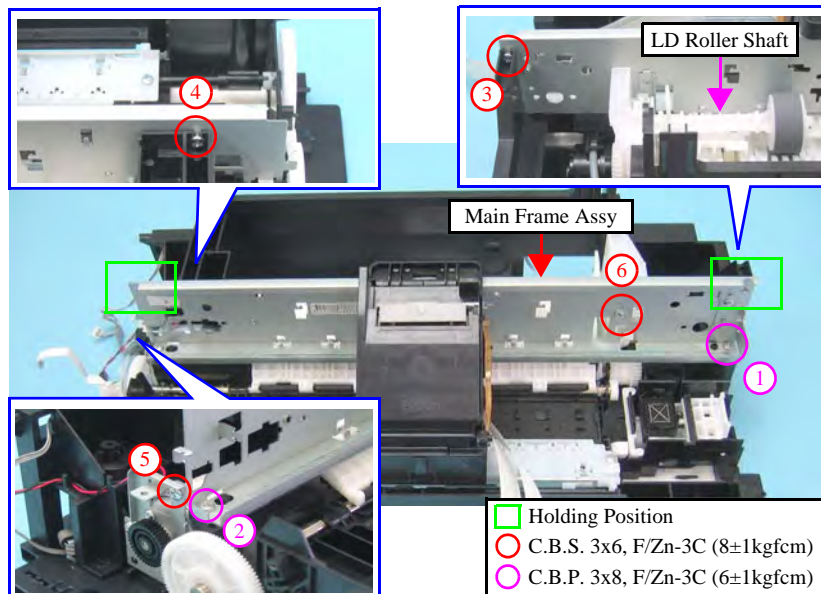


Figure 4-73. Removing the Main Frame Assy

REASSEMBLY

- When installing the Main Frame Assy, pay attention to the following instructions.
1. Put the right part of the Upper Paper Guide under the LD Roller Shaft as shown in the figure below.
 2. Align the hook (x1) of the Frame Support with the positioning hole (x1) of the Main Frame.
 3. Align the hook (x1) of the ASF Unit with the positioning hole (x1) of the Main Frame.
 4. Align the dowels (x2) of the Base Frame with the positioning holes (x2) of the Main Frame.

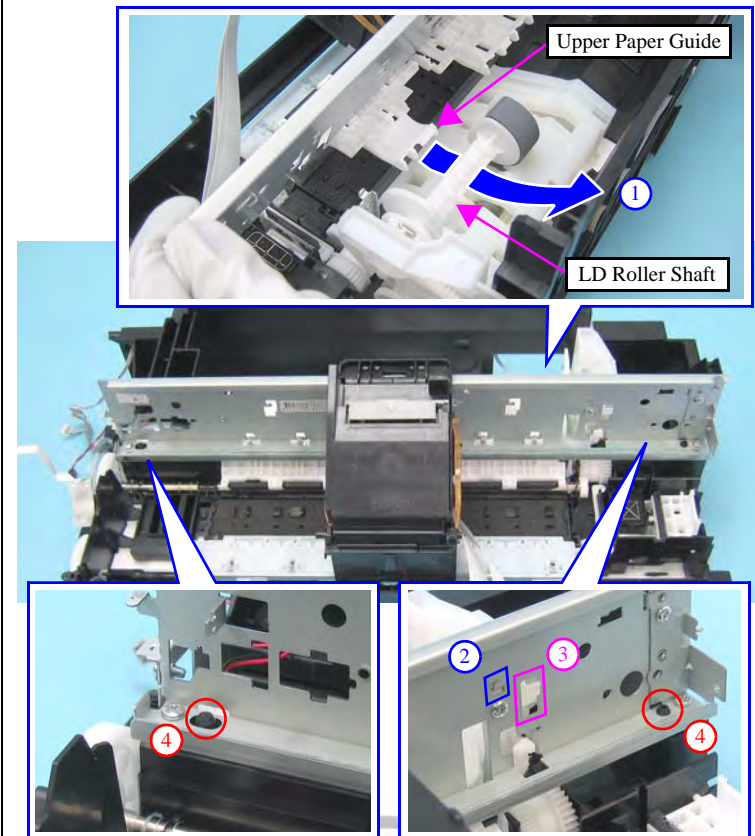


Figure 4-74. Main Frame Assy



- Tighten the screws in the order given in [Figure 4-73](#).
- Follow the steps below to install the Extension Spring 10.99 to the Upper Paper Guide.
 1. Attach the one end of the Extension Spring 10.99 to the hook of the Upper Paper Guide.
 2. Attach the other end of the Extension Spring 10.99 to the hook of the Main Frame with longnose pliers.

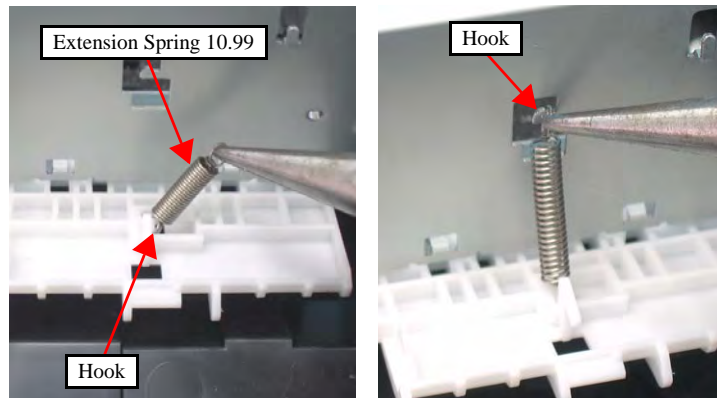


Figure 4-75. Installing the Extension Spring 10.99

- Be sure to install the Grounding Spring referring to [Figure 4-64](#) and [Figure 4-65](#).



- Whenever the Main Frame is removed/replaced, the required adjustments must be carried out.
 - [Chapter 5 “ADJUSTMENT” \(p.167\)](#)
- After replacing the Main Frame, be sure to perform the specified lubrication.
 - [Chapter 6 “MAINTENANCE” \(p.177\)](#)

4.5.14 CR Unit

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy/Printhead
- Removal procedure
 1. Remove the screw (x1) that secures the CR Scale Holder, and remove the CR Scale Holder.
 2. Move the CR Unit in the direction of the arrow to remove the CR Unit.

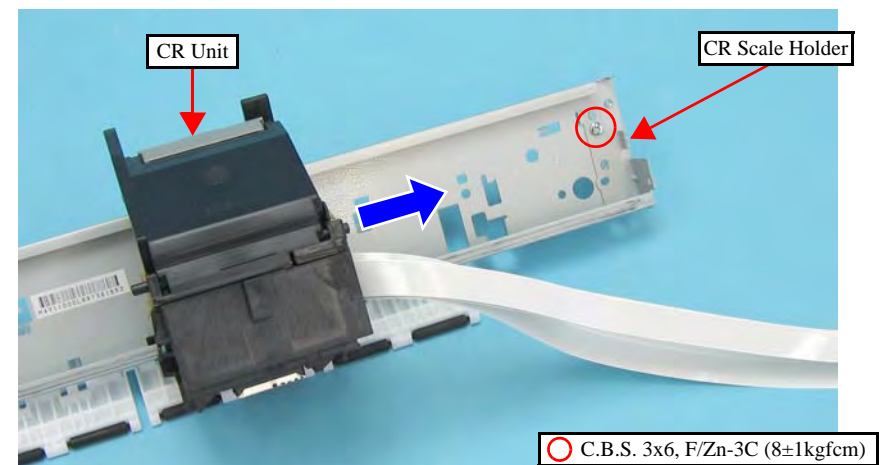


Figure 4-76. Removing the CR Unit (1)

3. Release the Timing Belt from the groove of the CR Unit.

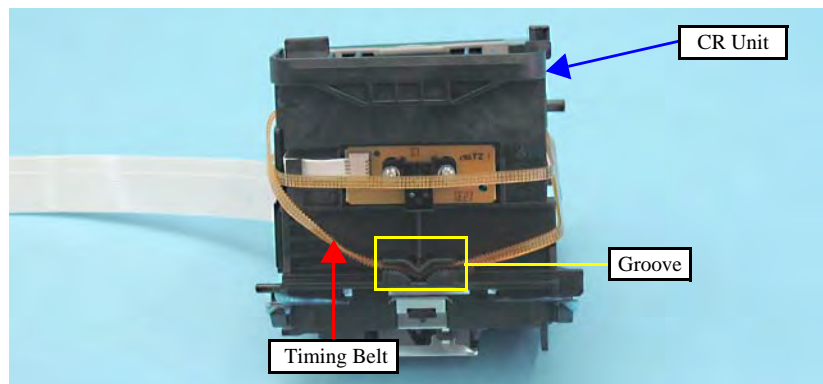


Figure 4-77. Removing the CR Unit (2)



- The Ink Position Label is not included in the ASP unit of the CR Unit. When replacing the CR Unit, order the Ink Position Label separately and attach the label on the specified place as shown in the figure below.

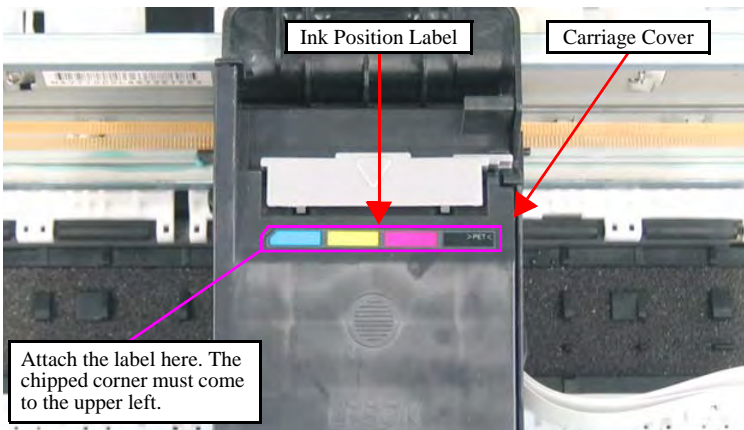


Figure 4-78. Attaching Ink Position Label



- Put the part of the Timing Belt toothed on its both sides into the groove of the CR Unit.

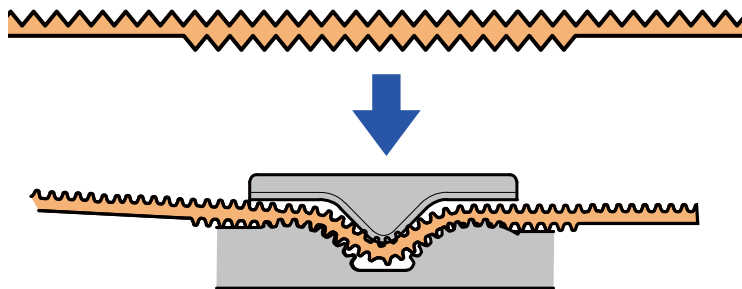


Figure 4-79. Installing the Timing Belt



- Whenever the CR Unit is removed/replaced, the required adjustments must be carried out.
 - Chapter 5 “ADJUSTMENT” (p.167)
- After replacing the CR Unit, be sure to perform the required lubrication.
 - Chapter 6 “MAINTENANCE” (p.177)

4.5.15 Upper Paper Guide

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy
- Removal procedure
 1. Release the hooks (x6), and remove the Upper Paper Guide.

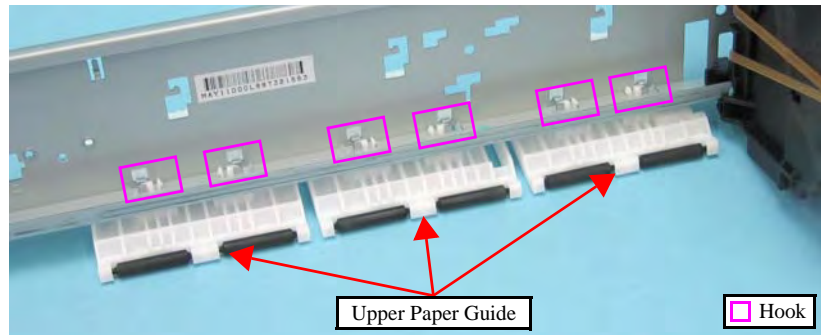


Figure 4-80. Removing the Upper Paper Guide (1)



When installing the Upper Paper Guide, insert the legs (x2) of the antistatic cloth into the holes (x2) of Upper Paper Guide as shown in the figure below.

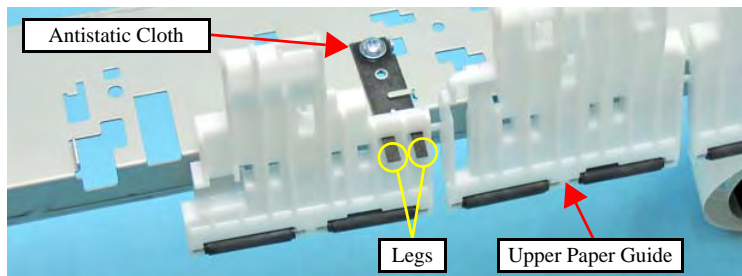


Figure 4-81. Installing the Upper Paper Guide



Whenever the Upper Paper Guide is removed/replaced, the required adjustments must be carried out.

- Chapter 5 “ADJUSTMENT” (p.167)

4.5.16 ASF Unit

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy
- Removal procedure
 1. Release the PE Sensor cable from the notches (x6) of the Base Frame and pull out the cable from the hole (x1).

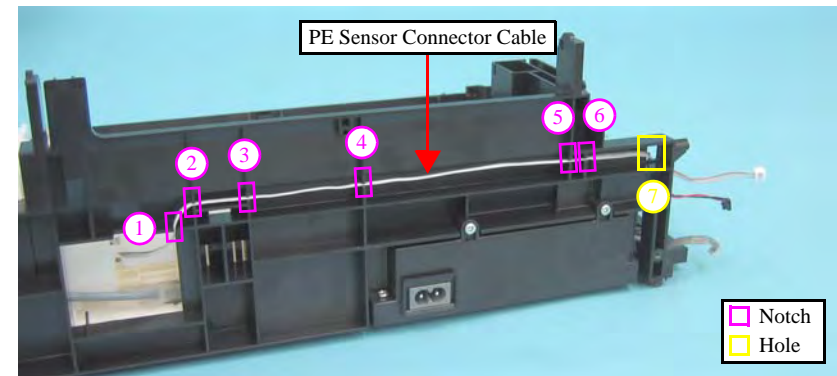


Figure 4-82. Releasing the PE Sensor Connector Cable



When performing the following steps, be cautious not to get injured with the sharp edges of the Frame Support.

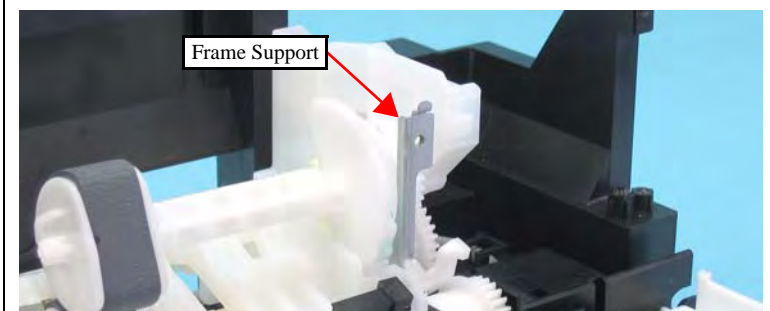


Figure 4-83. Sharp Edges of the Frame Support

2. Remove the screws (x2) that secure the ASF Unit.

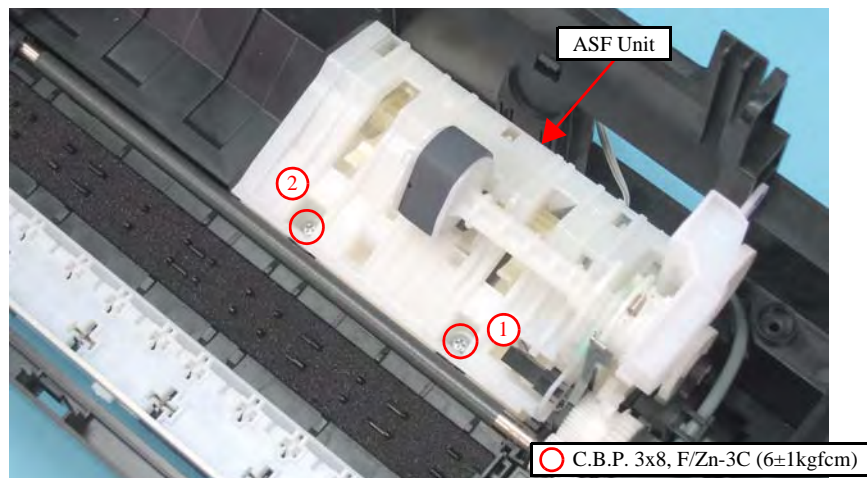


Figure 4-84. Removing the ASF Unit (1)

3. Release the dowel (x1) and dowels (x2) of the Base Frame and the shaft (x1) of the ASF Unit, then remove the ASF Unit.

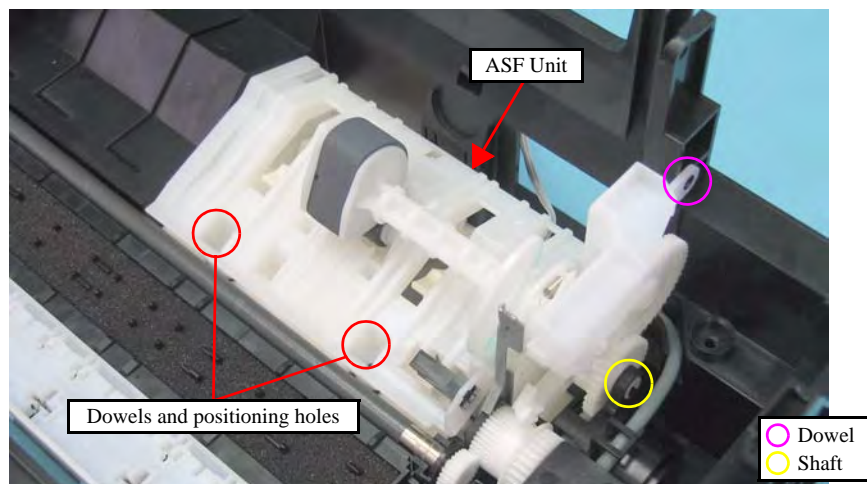


Figure 4-85. Removing the ASF Unit (2)



- When installing the ASF Unit, be sure to align the dowels (x2) of the Base Frame with the positioning holes (x2) of the ASF Unit as shown in [Figure 4-85](#).
- Tighten the screws in the order given in [Figure 4-84](#).
- When routing the PE Sensor cable, pay attention to the following instructions.
 - Route the cable in the order given in [Figure 4-82](#).
 - Make sure to attach the cable with the blue line facing toward the Base Frame.

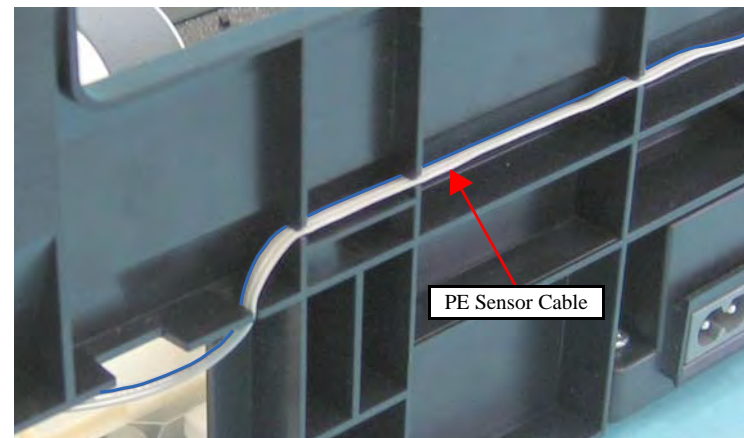


Figure 4-86. Routing PE Sensor Cable

- Check that the cable is tightly routed and there is no slack in it.



Whenever the ASF Unit is removed/replaced, the required adjustments must be carried out.

- [Chapter 5 “ADJUSTMENT” \(p.167\)](#)

4.5.17 Ink System Unit

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy/ASF Unit

- Removal procedure

CAUTION



When disassembling/assembling the Ink System Unit, pay attention to the following instructions.

- Be cautious not to get injured with the sharp edges of the Frame Support.

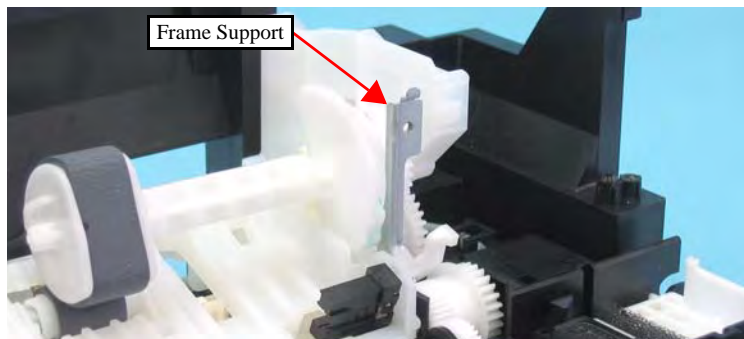


Figure 4-87. Sharp Edges of Frame Support

- Do not touch or damage the Sealing Rubber or the Head Cleaner.
- Mark the connecting point before removing the Ink Tube.

1. Detach the Waste Ink Tube together with the Tube Stopper from the Waste Ink Cover.
2. Detach the Waste Ink Tube from the groove of the Base Frame.

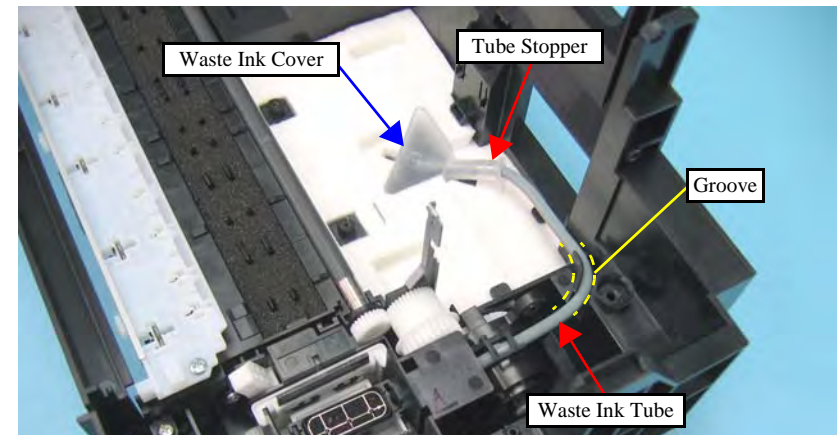


Figure 4-88. Detaching Waste Ink Tube

3. Remove the screw (x1) that secures the Ink System Unit.
4. Slide the Ink System Unit in the direction of the arrow while releasing the hook with a flathead precision screwdriver or a similar tool, and remove the Ink System Unit.

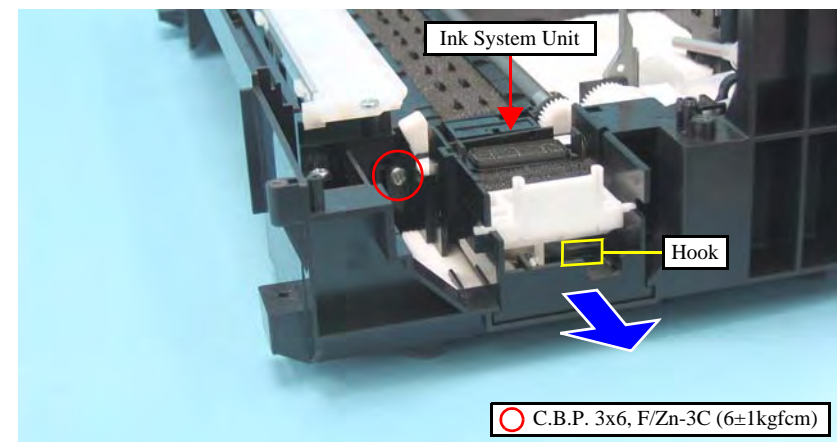


Figure 4-89. Removing the Ink System Unit

REASSEMBLY

- If the Carriage lock lever comes off, reassemble it following the steps below.
 1. Attach the one end of the Extension Spring 0.8 to the hook of the Carriage Lock Lever.
 2. Attach the other end of the Extension Spring 0.8 to the Ink System Unit.
 3. Insert the dowel (x1) of the Carriage Lock Lever into the hole (x1) of the Ink System Unit.

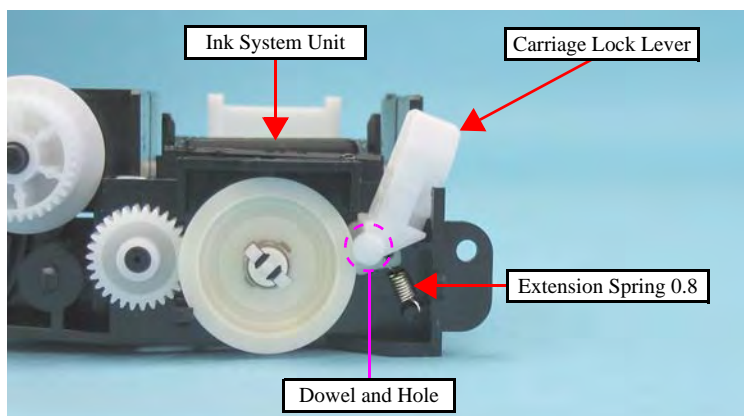


Figure 4-90. Installing the Carriage Lock Lever

REASSEMBLY

- When installing the Ink System Unit, pay attention to the following instructions.
 - Align the dowels (x3) of the Ink System Unit with the positioning holes (x3) of the Base Frame.

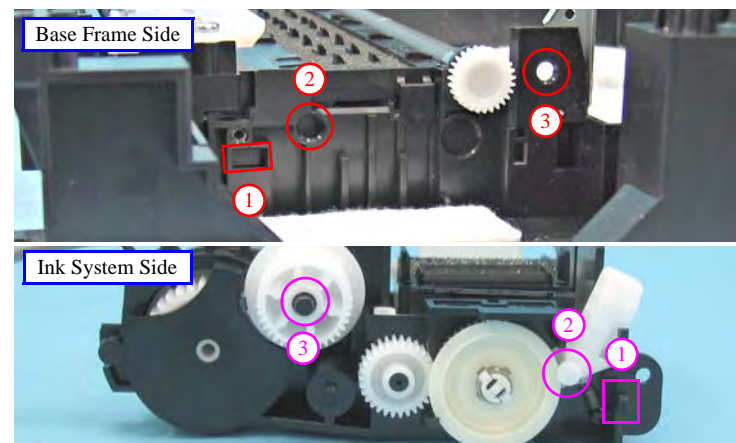


Figure 4-91. Installing the Ink System Unit (1)

- Align the ribs (x2) of the Ink System Unit with the grooves (x2) of the Base Frame.

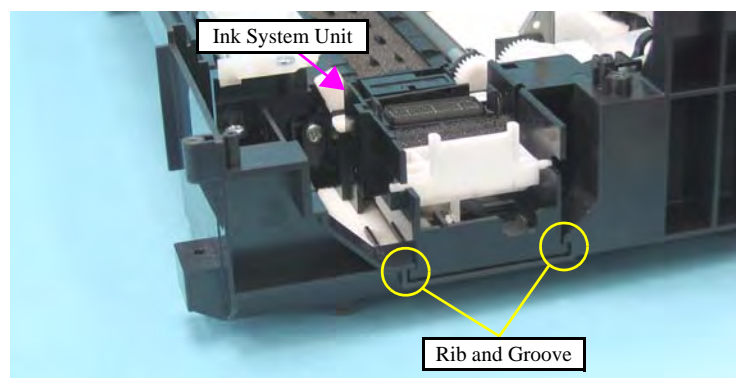


Figure 4-92. Installing the Ink System Unit (2)



- Route the Waste Ink Tube through the groove of the Base Frame so that the red line of the Waste Ink Tube faces to the Ink System Unit side.

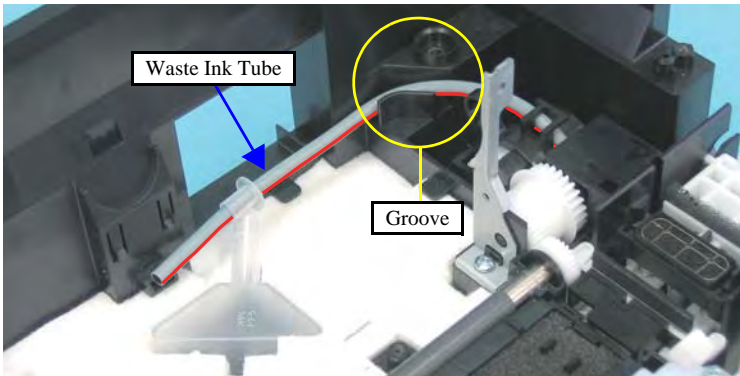


Figure 4-93. Routing the Waste Ink Tube

- Attach the Tube Stopper to the Waste Ink Tube as shown in the figure below, and insert them into the Waste Ink Cover.

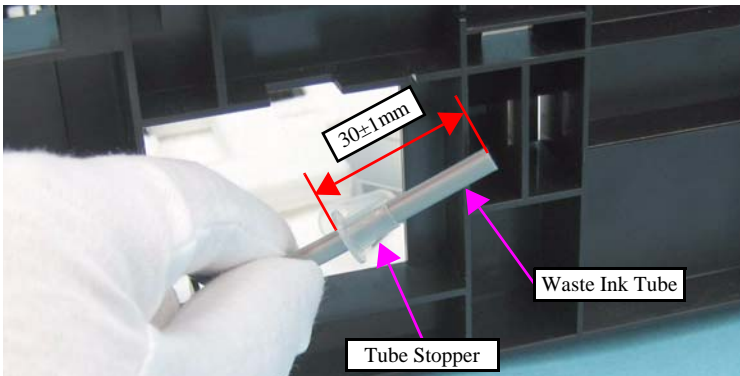


Figure 4-94. Installing the Waste Ink Tube

- When inserting the Waste Ink Tube into the Waste Ink Cover, make sure that there is no gap between the Tube Stopper and Waste Ink Cover.

4.5.18 Front Paper Guide

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy/ASF Unit/Ink System Unit/Star Wheel Holder Assy/EJ Roller

- Removal procedure



When removing the Front Paper Guide, be cautious not to damage the ribs on the upper surface of the Front Paper Guide.

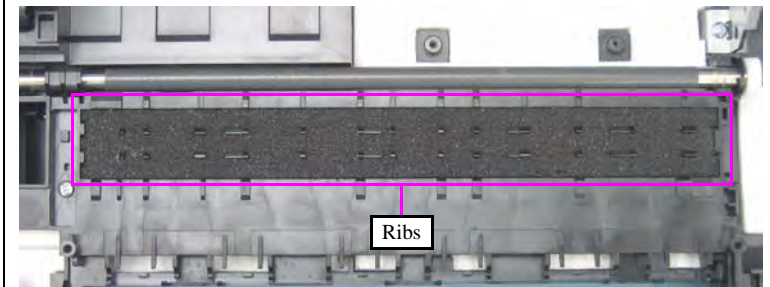


Figure 4-95. Ribs of the Front Paper Guide

1. Remove the screws (x2) that secure the Front Paper Guide.

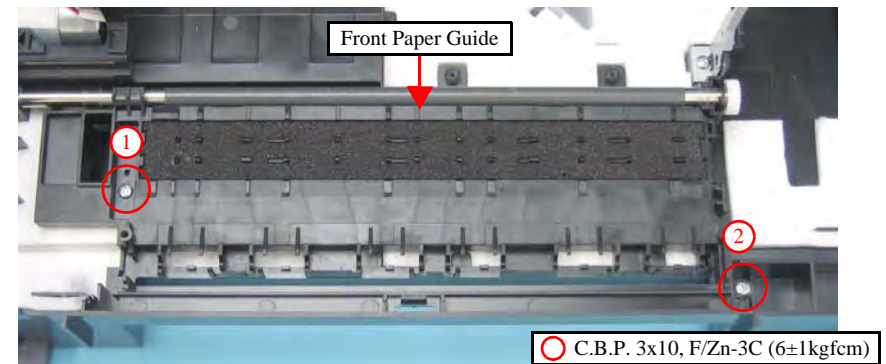


Figure 4-96. Removing the Front Paper Guide (1)



2. Release the hook (x1) of the Front Paper Guide, and remove the Front Paper Guide.

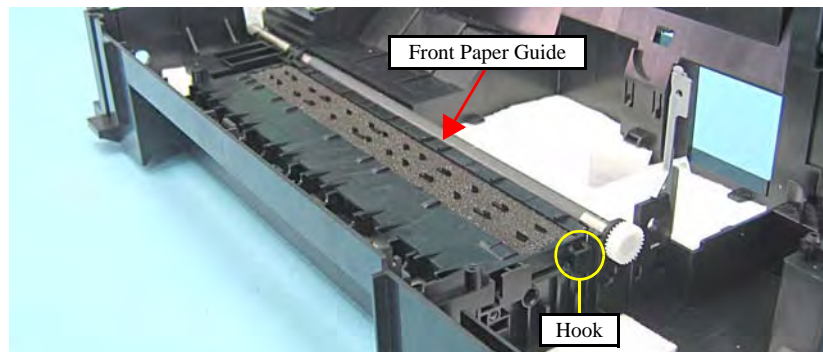


Figure 4-97. Removing the Front Paper Guide (2)



- Whenever the Front Paper Guide is removed/replaced, the required adjustments must be carried out.
 - Chapter 5 “ADJUSTMENT” (p.167)
- After replacing the Front Paper Guide, be sure to perform the required lubrication.
 - Chapter 6 “MAINTENANCE” (p.177)



- When installing the Front Paper Guide, be cautious not to damage the PF Roller.
- Make sure that the tip of the PGF Pad is set in the correct position and confirm it is not caught between the Front Paper Guide and the Base Frame as shown in the figure below.

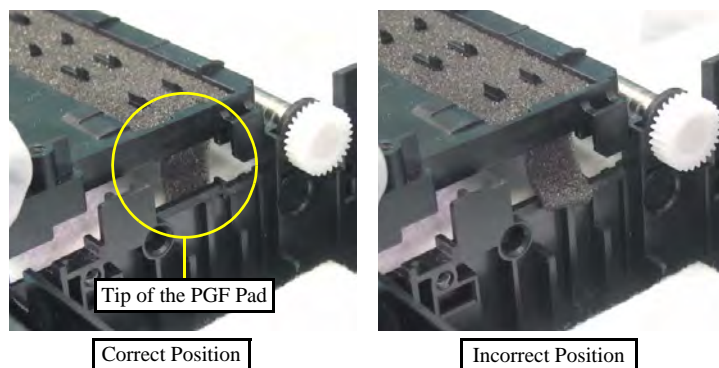


Figure 4-98. Installing the Front Paper Guide

- Tighten the screws in the order given in [Figure 4-96](#).

4.5.19 PF Roller

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy/ASF Unit/Ink System Unit/Star Wheel Holder Assy/EJ Roller/Front Paper Guide/PF Encoder Sensor/PF Scale

- Removal procedure

CAUTION

When removing the PF Roller, be cautious not to touch or damage the coated surface of the PF Roller.

1. Remove the Spur Gear 13.5 from the PF Roller with a flathead precision screwdriver or a similar tool.

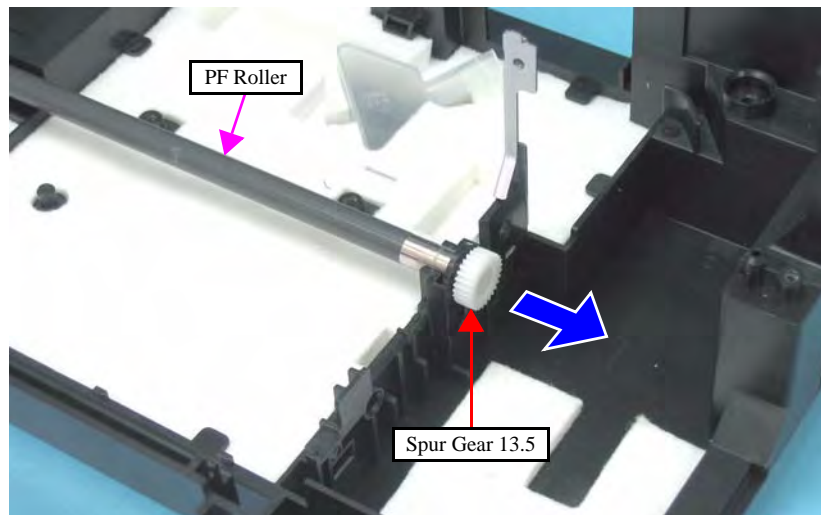


Figure 4-99. Removing the PF Roller (1)

2. Release the PF Roller from the cutout of the Base Frame (Step 2-1), and remove the PF Roller (Step 2-2).

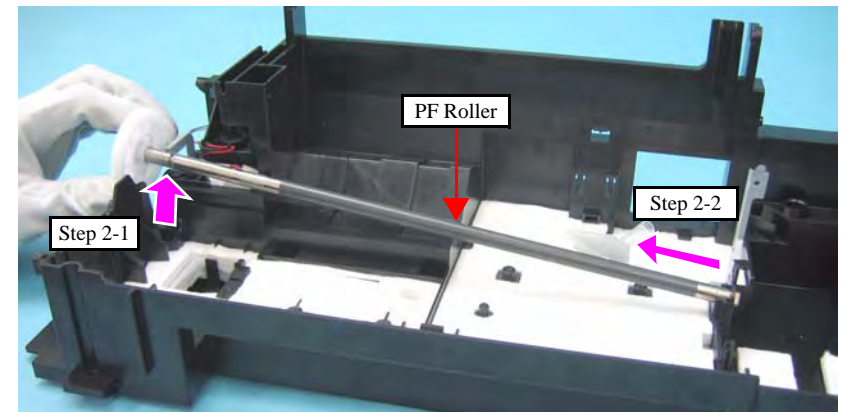


Figure 4-100. Removing the PF Roller (2)

ADJUSTMENT REQUIRED



Whenever the PF Roller is removed/replaced, the required adjustments must be carried out.

- Chapter 5 “ADJUSTMENT” (p.167)
- After replacing the Front Paper Guide, be sure to perform the required lubrication.
- Chapter 6 “MAINTENANCE” (p.177)

4.5.20 Waste Ink Pads

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/Upper Housing/Panel Unit/Card Slot Cover/Printer Mechanism/Main Board Unit/Left Frame/Front Frame/Right Frame/CR Motor/CR Scale/Hopper/Main Frame Assy/ASF Unit/Ink System Unit/Star Wheel Holder Assy/EJ Roller/Front Paper Guide/PF Encoder Sensor/PF Scale/PF Roller

- Removal procedure

1. Remove the Waste Ink Pads (x6) from the sections indicated with A to C of the Base Frame.

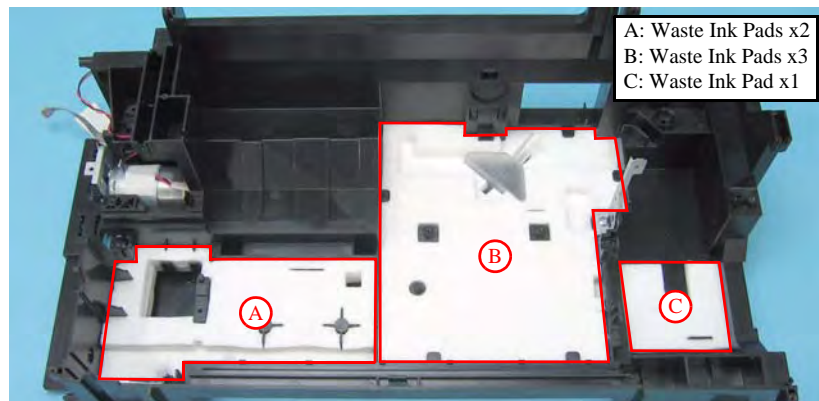


Figure 4-101. Removing the Waste Ink Pads

2. Remove the Waste Ink Cover and the Diffusion Sheet.

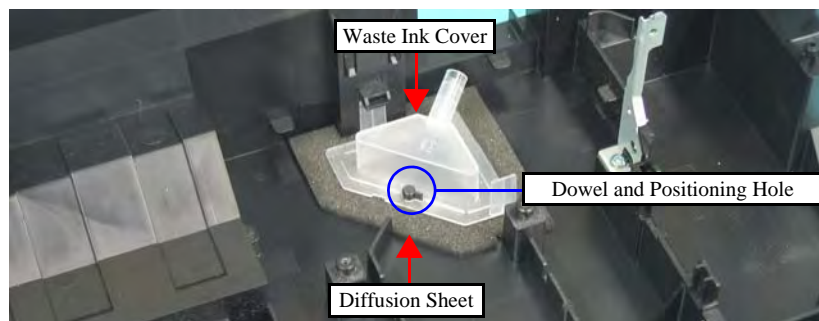


Figure 4-102. Removing the Waste Ink Cover and Diffusion Sheet



- When installing the Diffusion Sheet, Waste Ink Cover, and the Waste Ink Pads (x3) on section B, attach them in the order given in the figure below.

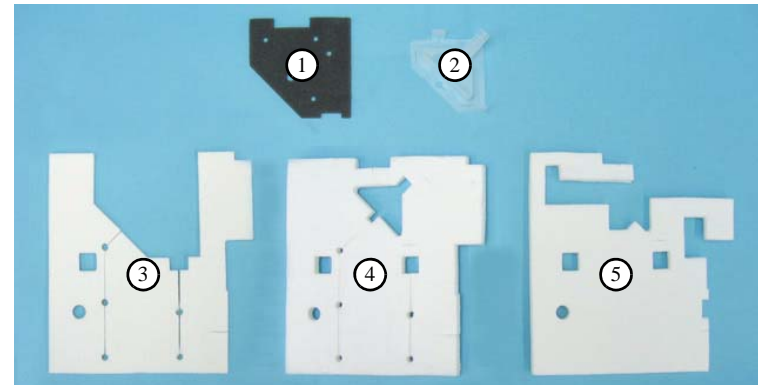


Figure 4-103. Installing the Waste Ink Pads

- When installing the Waste Ink Cover, be sure to align the dowel (x1) of the Base Frame with the positioning hole (x1) of the Waste Ink Cover as shown in Figure 4-102. Make sure to confirm the cover is properly secured on the Diffusion Sheet without any gap.



Whenever the Waste Ink Pads is removed/replaced, the required adjustments must be carried out.

- [Chapter 5 “ADJUSTMENT” \(p.167\)](#)

4.6 Disassembling the Scanner Unit

4.6.1 Separating the Scanner Unit and the ADF Unit

- ☐ Parts/Components need to be removed in advance
Scanner Unit/ADF Unit
- ☐ Removal procedure
 1. Release the dowels (x2), and remove the ASF Cover.

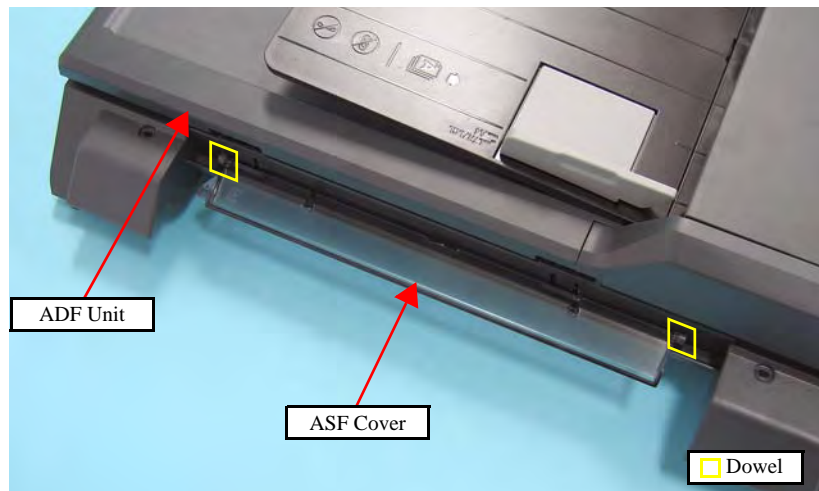


Figure 4-104. Removing the ASF Cover

2. While lifting the ADF Unit, release the hooks (x2) of the Scanner Unit that secure the ADF Hinges (x2) with a flathead precision screwdriver.

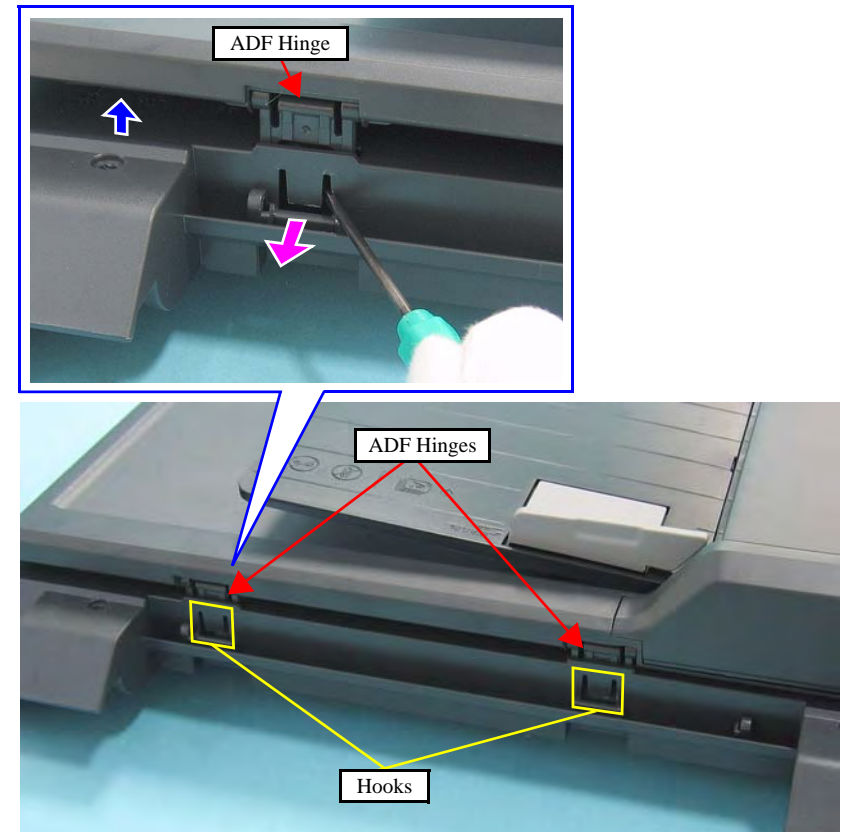


Figure 4-105. Removing the ADF Unit (1)

3. Lift the rear of the ADF Unit, and release the hook of the ADF Cable Cover from the hole of the Scanner Unit.
4. Pull out the cables of the ADF Unit through the hole of the Scanner Unit, and remove the ADF Unit.

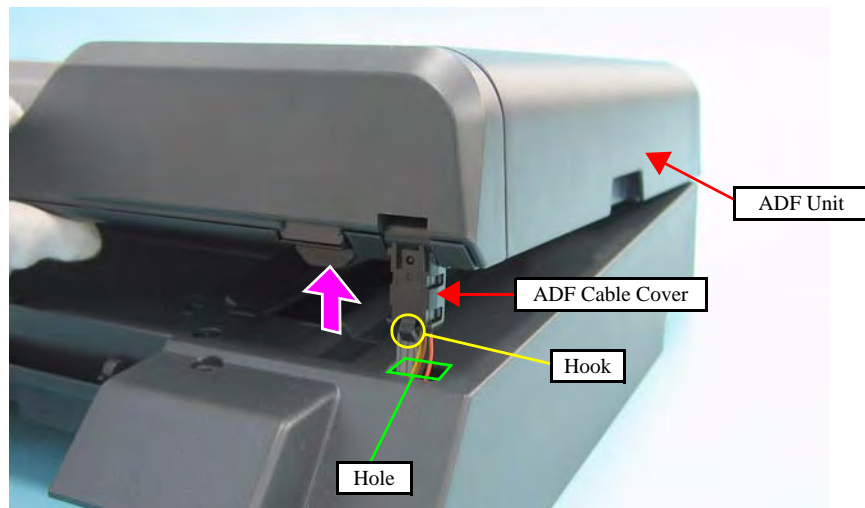


Figure 4-106. Removing the ADF Unit (2)

4.6.2 Upper Scanner Housing

- ☐ Parts/Components need to be removed in advance
Scanner Unit/ADF Unit
- ☐ Removal procedure

CAUTION



- Following work should be performed in a room where there is a little dust. A clean room or a clean bench would be preferable.
- Do not scratch the Rod Lens Array when removing the CIS Assy.

1. Remove the screws (x7) that secure the Upper Scanner Housing.

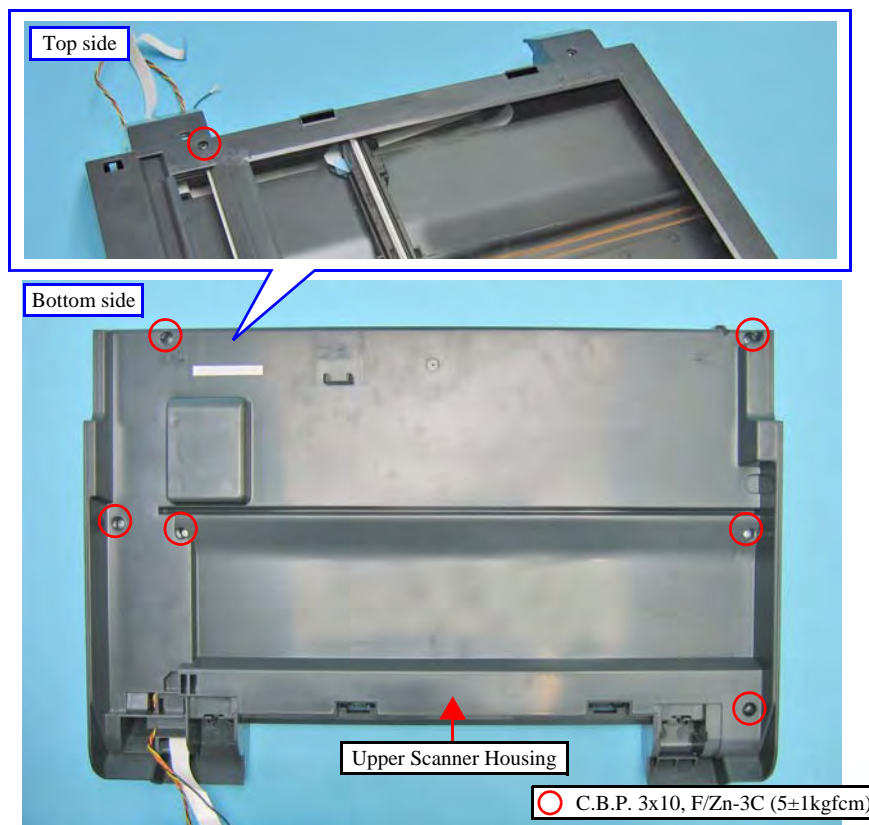


Figure 4-107. Removing the Upper Scanner Housing (1)

2. Release the hooks (x3) of the front top of the Upper Scanner Housing, and remove the Upper Scanner Housing.

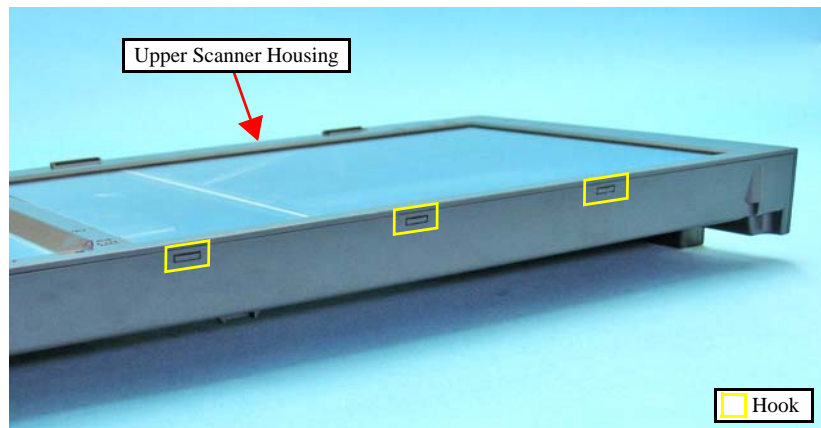


Figure 4-108. Removing the Upper Scanner Housing (2)

REASSEMBLY



When installing the Upper Scanner Housing, make sure to set the grounding wire to the place as shown in the figure below.

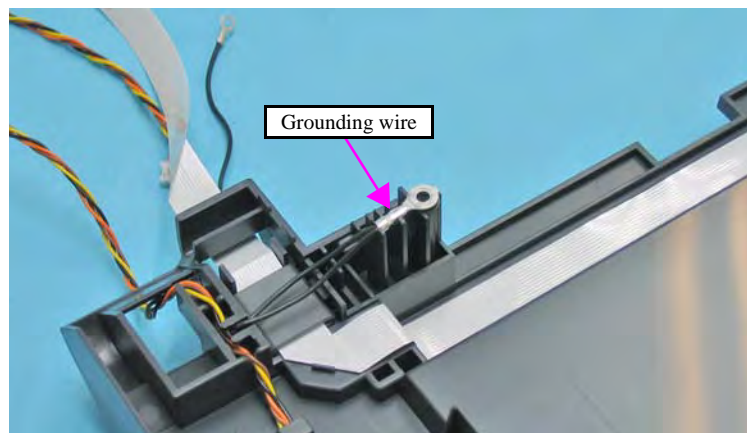


Figure 4-109. Setting position of the grounding wire

4.6.3 Scanner Carriage Unit

- ☐ Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/Upper Scanner Housing
- ☐ Removal procedure

CAUTION



Do not scratch the Rod Lens Array when removing the Scanner Carriage Unit.

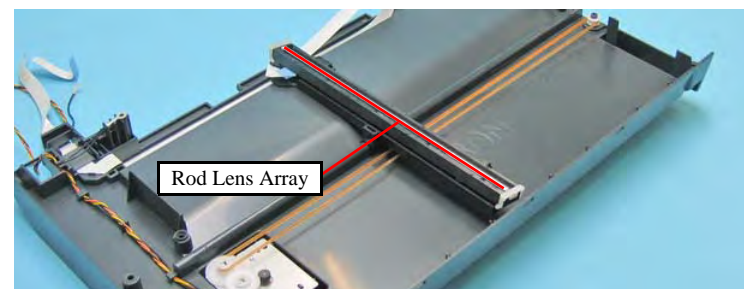


Figure 4-110. Handling the Scanner Carriage Unit

1. Move the Scanner Carriage Unit to the center.

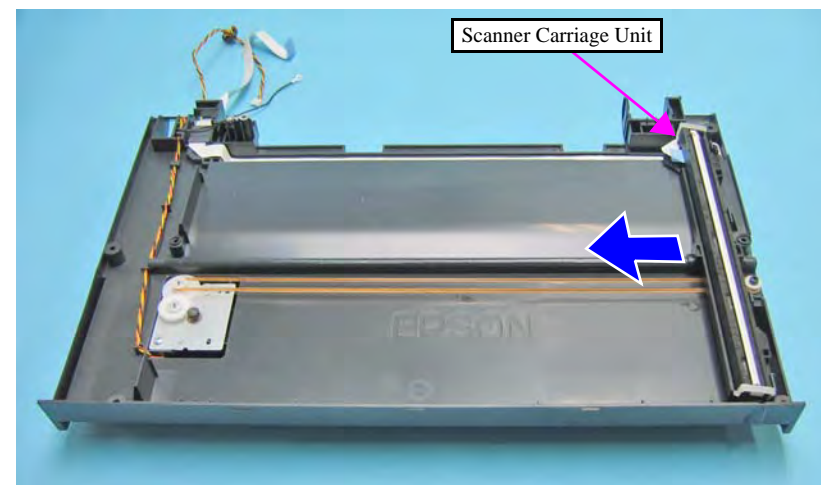


Figure 4-111. Moving the Scanner Carriage Unit

CAUTION

Take extra care not to contaminate the Scanner Timing Belt with grease on the rail of the Lower Scanner Housing.

2. Release the Driven Pulley from the Lower Scanner Housing, and release the Scanner Timing Belt from the Combination Gear 22.8, 7.762 and the Driven Pulley.

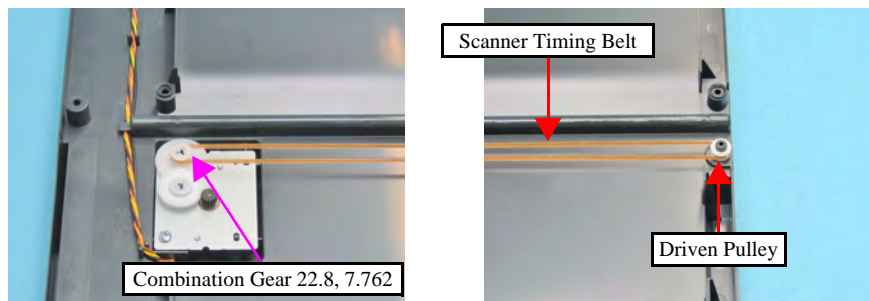


Figure 4-112. Removing the Scanner Carriage Unit (1)

CAUTION

Be careful not to damage the Scanner Carriage FFC that is secured with the double-sided tape.

3. Release the Scanner Carriage FFC from the Scanner Carriage Unit, and remove the Scanner Carriage Unit together with the Scanner Timing Belt.

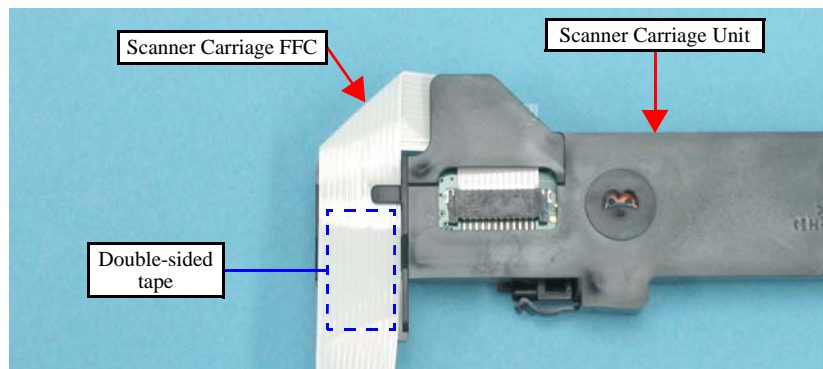


Figure 4-113. Removing the Scanner Carriage Unit (2)

4. Release the tabs (x2) from the hooks (x2) on the Scanner CR Holder and remove the CIS Unit.

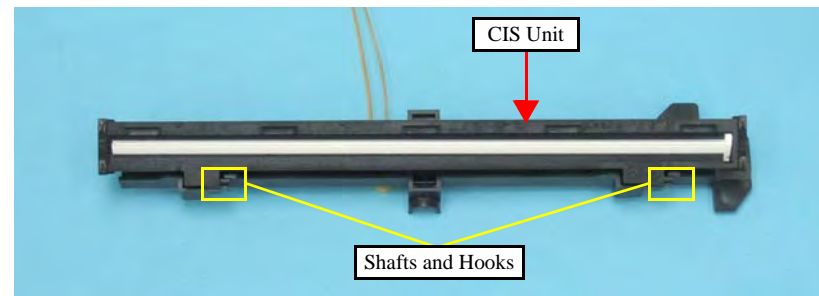


Figure 4-114. Removing the CIS Unit

5. Remove the CIS Springs (x2) from the Scanner CR Holder.

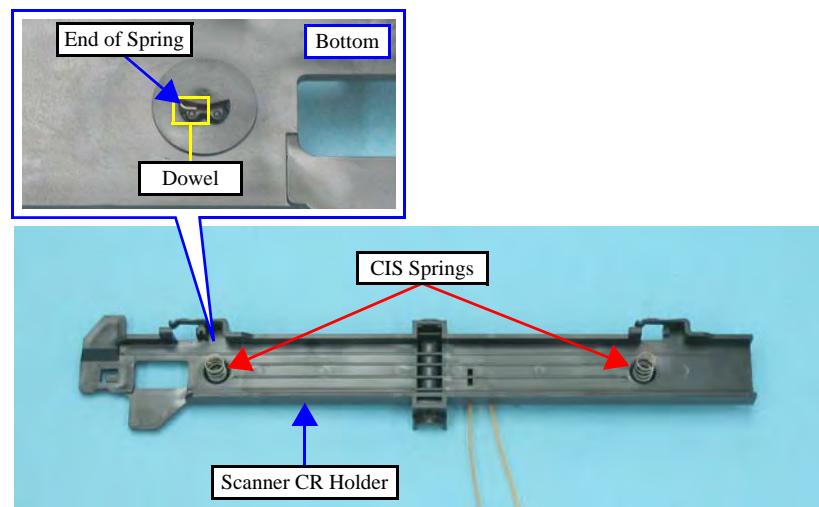


Figure 4-115. Removing the CIS Springs

6. Remove the Scanner Timing Belt together with the Torsion Spring from the Scanner CR Holder.

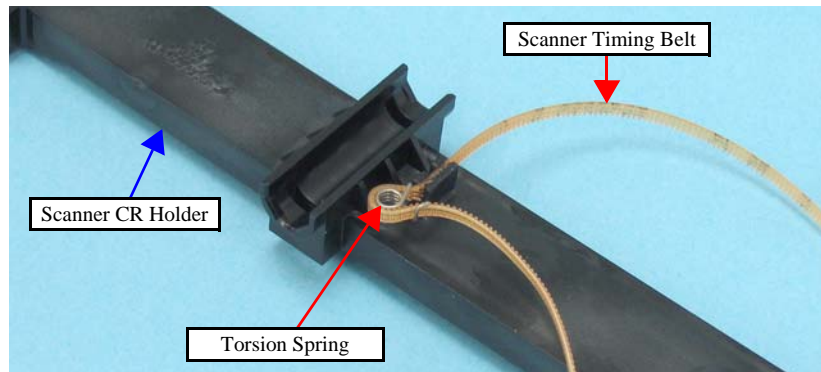


Figure 4-116. Removing the Scanner Timing Belt and Torsion Spring



- When installing the Scanner Timing Belt, attach the Torsion Spring as shown in [Figure 4-116](#).
- When installing the CIS Springs (x2), attach each end to their positioning tabs (x1 each) of the Scanner CR Holder as shown in [Figure 4-115](#).

4.6.4 Scanner Motor Unit

- Parts/Components need to be removed in advance

Document Cover/ASF Cover/Scanner Unit/Upper Scanner Housing

- Removal procedure

1. Move the Scanner Carriage Unit to the center.
(Refer to [4.6.3 Scanner Carriage Unit Step1 \(p157\)](#))
2. Release the Driven Pulley from the Lower Scanner Housing, and release the Scanner Timing Belt from the Combination Gear 22.8, 7.762 and the Driven Pulley.
(Refer to [4.6.3 Scanner Carriage Unit Step2 \(p158\)](#))
3. Pull out the Scanner Motor cable and the grounding wire through the opening of the Lower Scanner Housing, and release the Scanner Motor cable from the five hooks of the Lower Scanner Housing.
4. Remove the two screws that secure the Scanner Motor Unit and remove the Scanner Motor Unit.

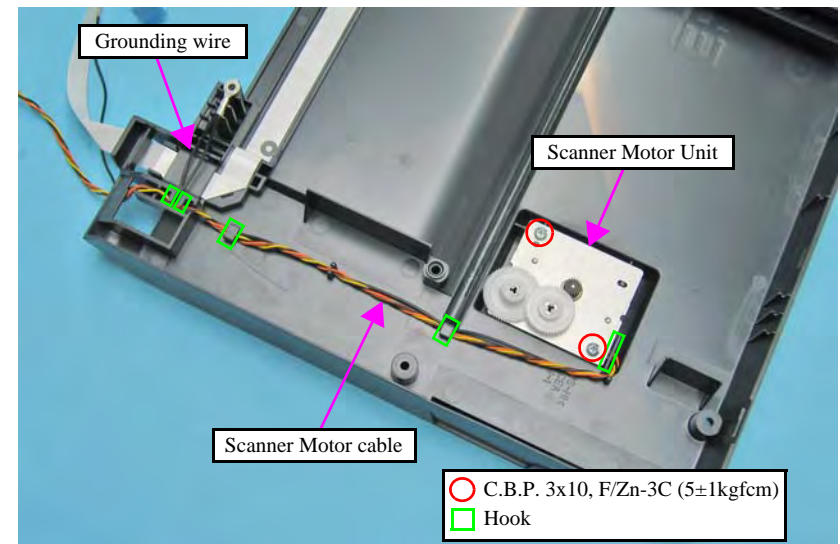


Figure 4-117. Removing the Scanner Motor Unit (1)

5. Remove the screw that secures the grounding wire to the Scanner Motor Unit, and remove the grounding wire.

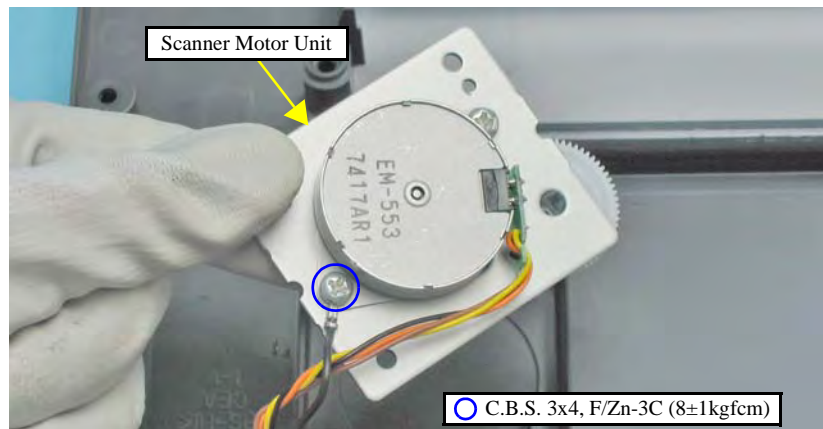


Figure 4-118. Removing the Scanner Motor Unit (2)

REASSEMBLY



When installing the Scanner Motor Unit, route the grounding wire referring to the figure below.

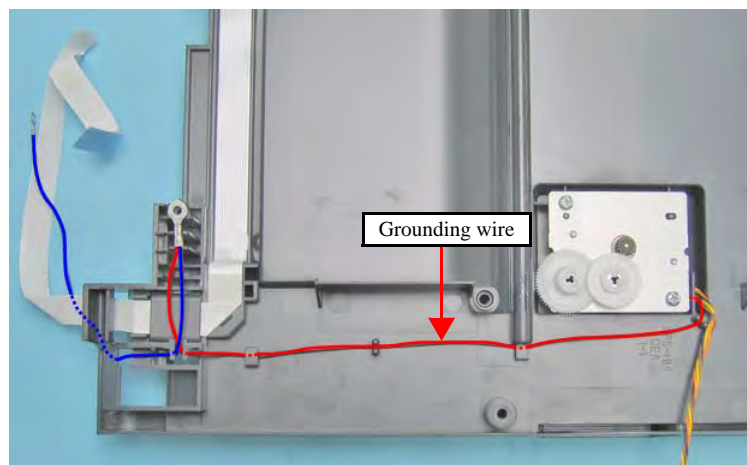


Figure 4-119. Routing the grounding wire

4.7 Disassembling the ADF Unit

4.7.1 ADF Hinge

- ☐ Parts/Components need to be removed in advance: Scanner Unit/ADF Unit
- ☐ Removal procedure
 1. Release the dowels (x2 each) that secure the ADF Hinges, and remove the ADF Hinges from the ADF Base.

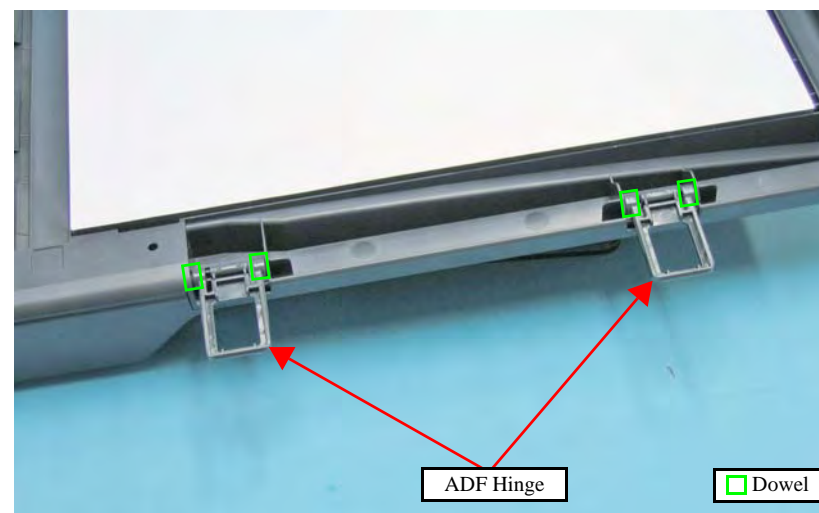


Figure 4-120. Removing the ADF Hinges

4.7.2 ADF Cover Assy

- Parts/Components need to be removed in advance: Scanner Unit/ADF Unit
- Removal procedure
 1. Open the ADF Cover Assy.
 2. Release the dowels (x2) that secure the ADF Cover Assy, and remove the ADF Cover Assy.

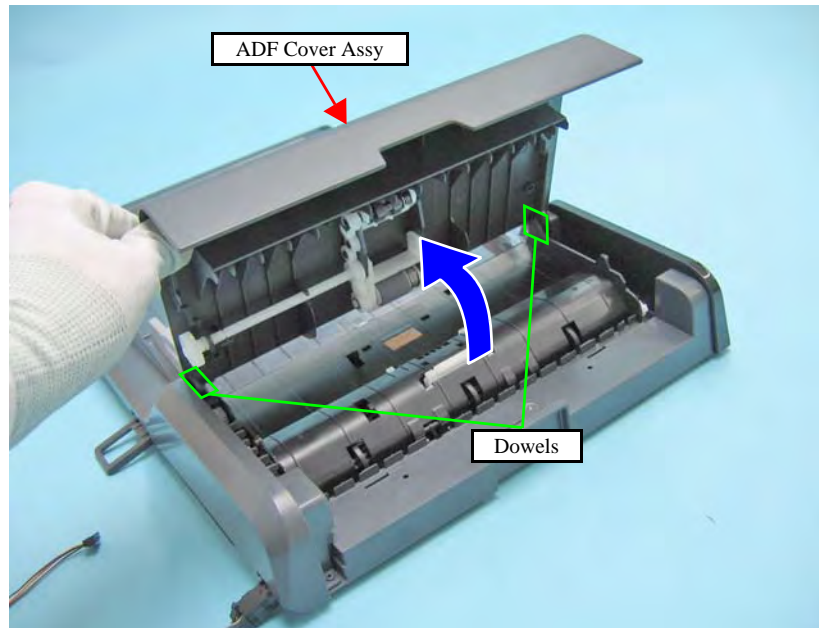


Figure 4-121. Removing the ADF Cover Assy

4.7.3 ADF Paper Support Assy

- Parts/Components need to be removed in advance: Scanner Unit/ADF Unit
- Removal procedure
 1. Release the dowels (x2) that secure the ADF Paper Support Assy, and remove the ADF Paper Support Assy.

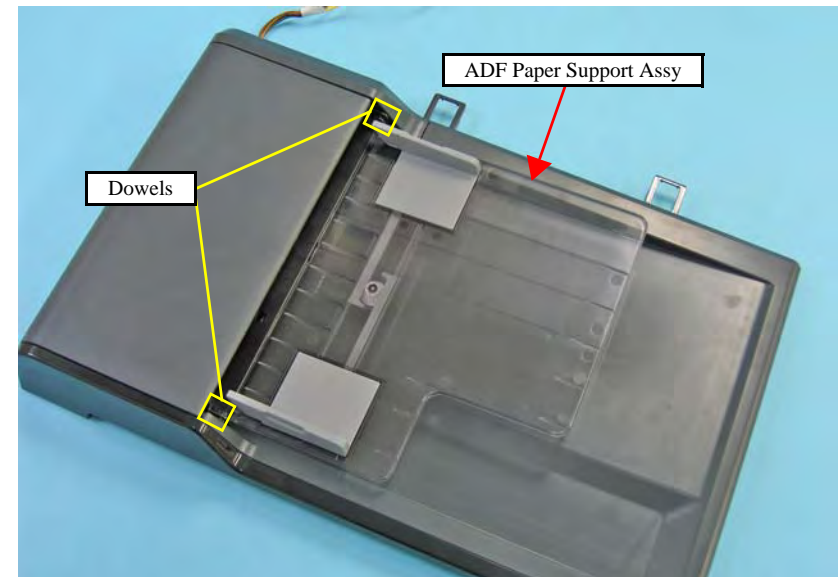


Figure 4-122. Removing the ADF Paper Support Assy

4.7.4 ADF Motor Unit

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/ADF Cover Assy

- Removal procedure

1. Remove the ADF Rear Cover as follows.

- 1-1. While pressing the hook that secures the ADF Rear Cover, release the ADF Rear Cover from the dowel by turning it in the direction of the arrow.
- 1-2. Release the hook that secures the ADF Rear Cover, and remove the ADF Rear Cover while pulling out its tab.

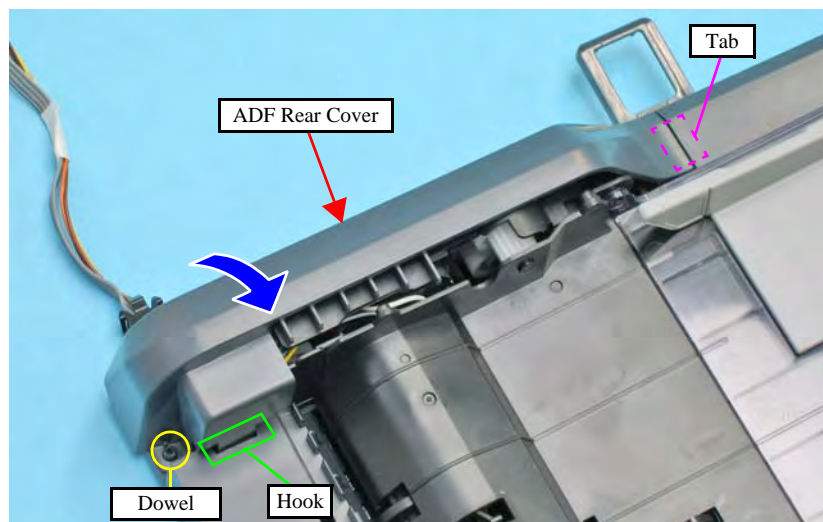


Figure 4-123. Removing the ADF Rear Cover

2. Release the hooks (x4) of the ADF Cable Cover and open the ADF Cable Cover, then release the cables.
3. Peel off the acetate tape that binds the ADF Motor cable and the ADF Sensor cable.

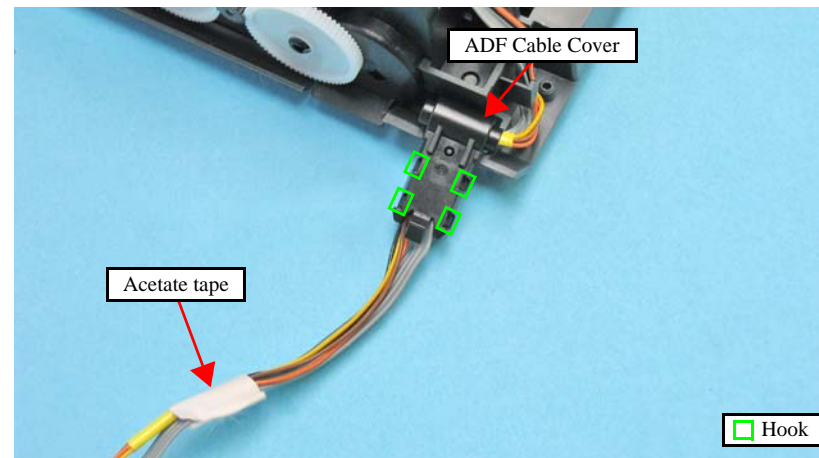


Figure 4-124. Releasing the cables

4. Remove the screws (x2) that secure the ADF Motor Unit.
5. Release the dowels (x2) of the ADF Base and the shaft of the ADF Motor Unit, and detach the ADF Motor Unit.

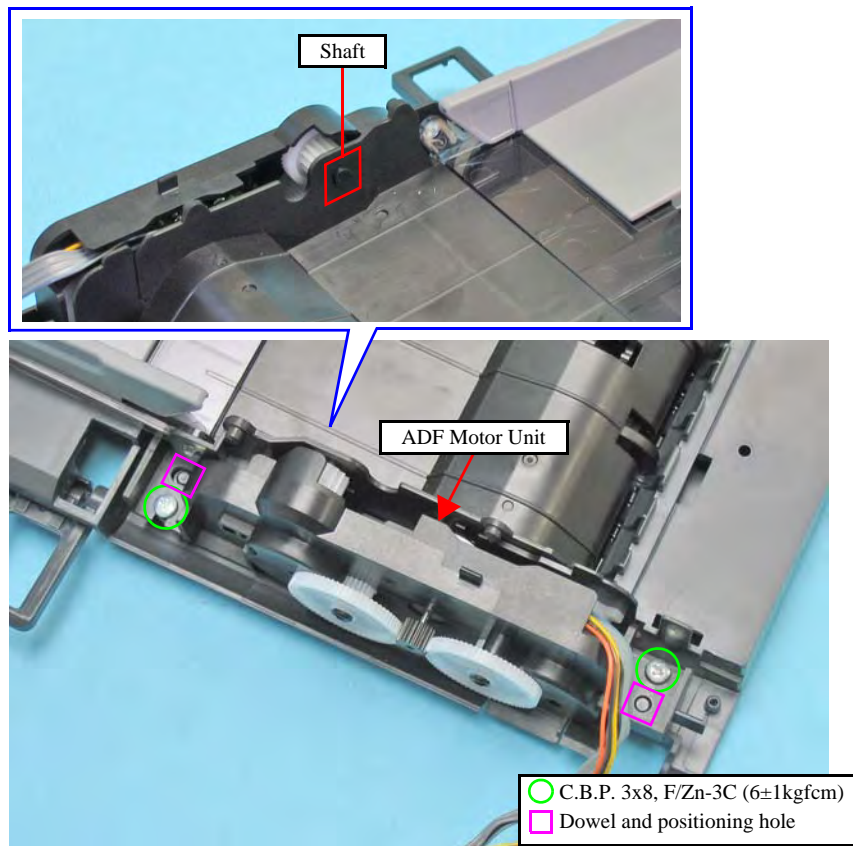


Figure 4-125. Removing the ADF Motor Unit (1)

6. Remove the screw that secures the grounding wire to the ADF Motor Unit, and remove the ADF Motor Unit.

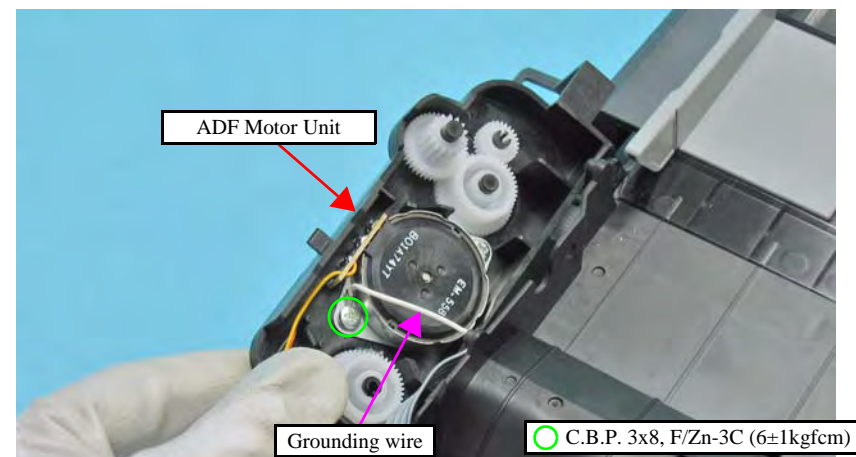


Figure 4-126. Removing the ADF Motor Unit (2)



- When installing the ADF Motor Unit, route the cable as shown in the figure below.

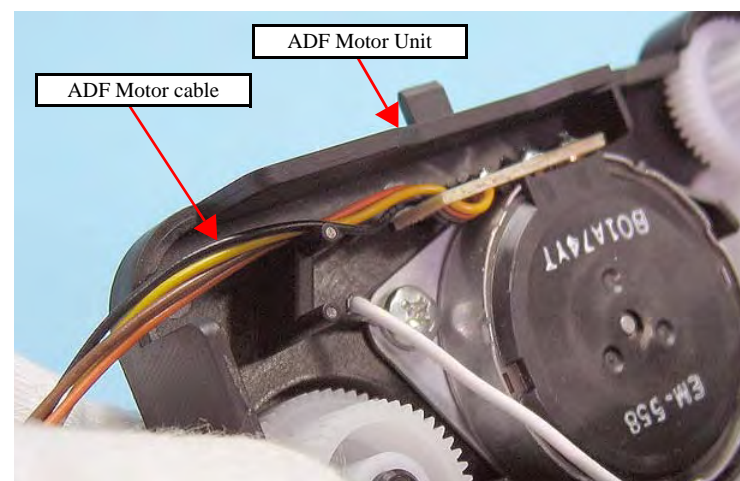


Figure 4-127. Routing the cable

REASSEMBLY

- When installing the ADF Rear Cover, insert the tab of the ADF Rear Cover into the opening of the ADF Base as shown in the figure below.

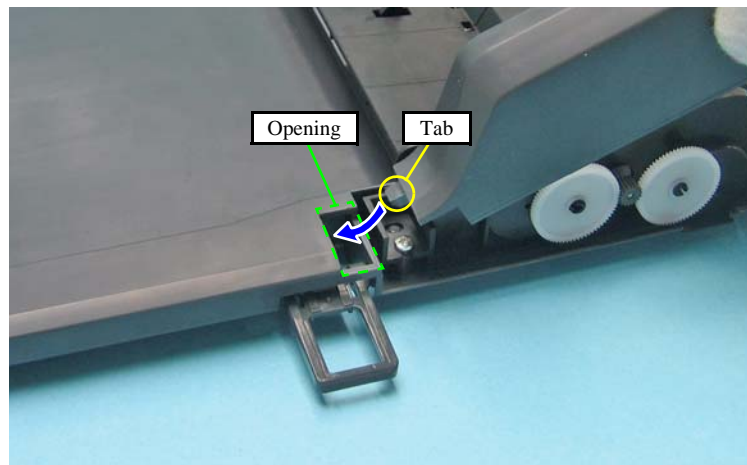


Figure 4-128. Installing the ADF Rear Cover

- When setting the cables into the ADF Cable Cover, route them as shown in the figure below.

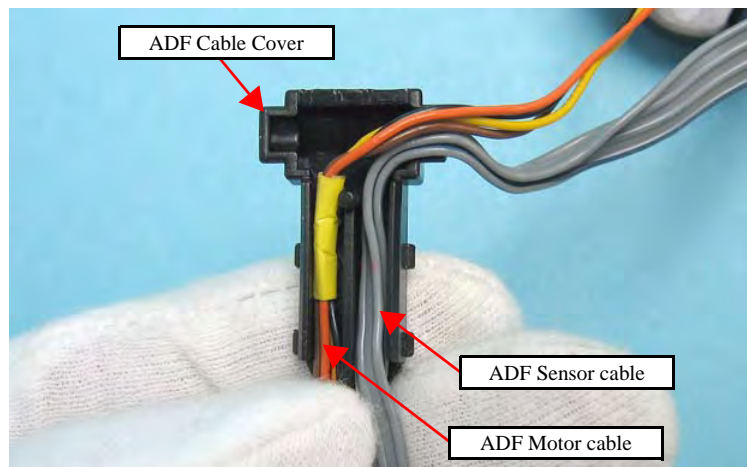


Figure 4-129. Routing the cables in the ADF Cable Cover

4.7.5 ADF Frame Assy

- Parts/Components need to be removed in advance
Scanner Unit/ADF Unit/ADF Cover Assy/ADF Paper Support Assy/ADF Motor Unit
- Removal procedure
 1. Remove the screws (2) that secure the ADF Frame Assy.
 2. Release the dowel of the ADF Base and the dowels (x2) of the ADF Frame Assy, and remove the ADF Frame Assy.

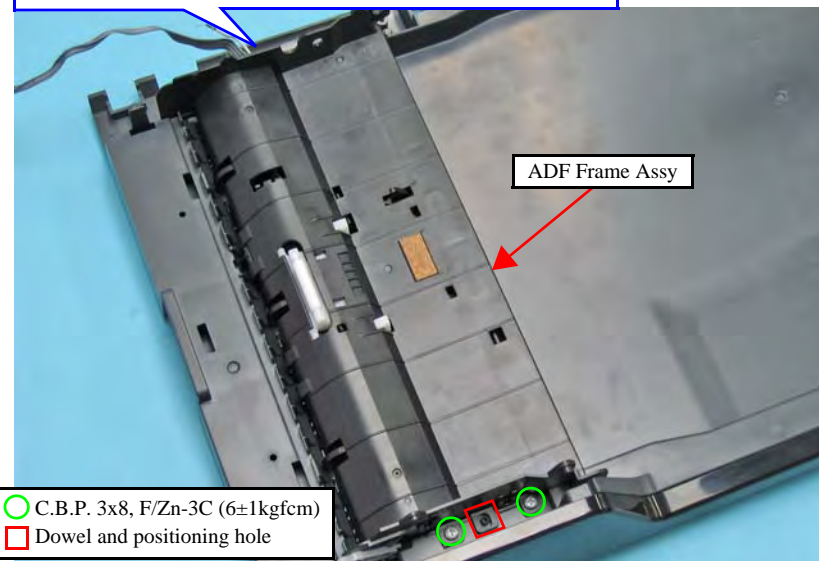
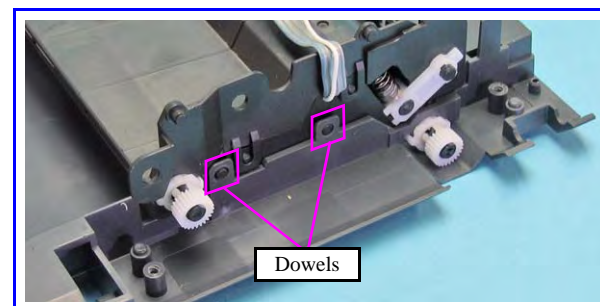


Figure 4-130. Removing the ADF Frame Assy

4.7.6 ADF Front Cover

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/ADF Cover Assy

- Removal procedure

1. Release the hooks (x2) at the front of the ADF Front Cover and release the tabs (x3) at the bottom, then remove the ADF Front Cover.

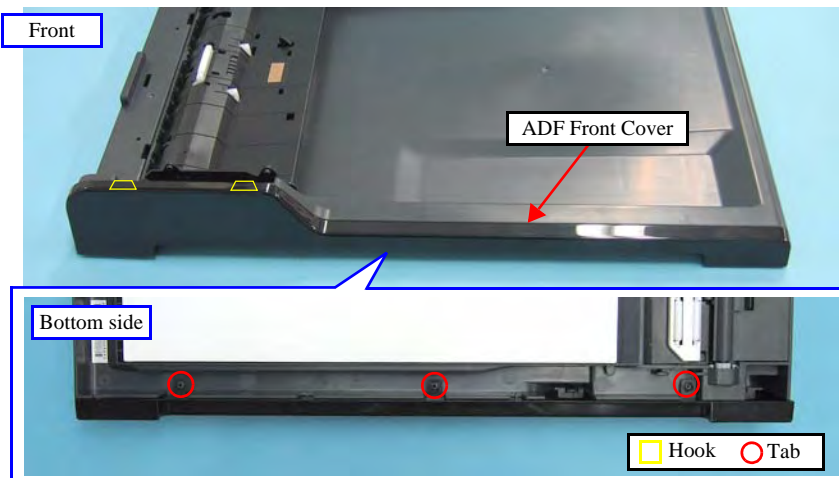


Figure 4-131. Removing the ADF Front Cover

4.7.7 ADF Driven Roller

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/ADF Cover Assy/ADF Motor Unit/ADF Frame Assy

- Removal procedure

1. Release the dowels (x2), and remove the ADF Driven Roller and the compression spring.

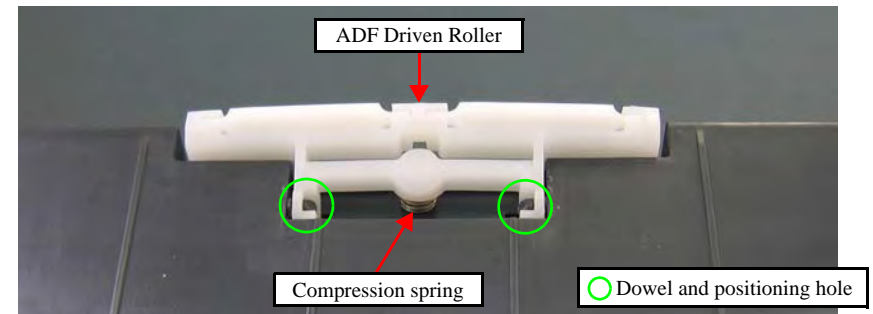


Figure 4-132. Removing the ADF Driven Roller



When installing the ADF Driven Roller, confirm the following.

- Secure the compression spring to the ADF Driven Roller and the dowels (x2) of the ADF Base as shown in the figure below.
- Insert the ribs of the ADF Driven Roller into the positioning holes (x2) of the ADF Base.

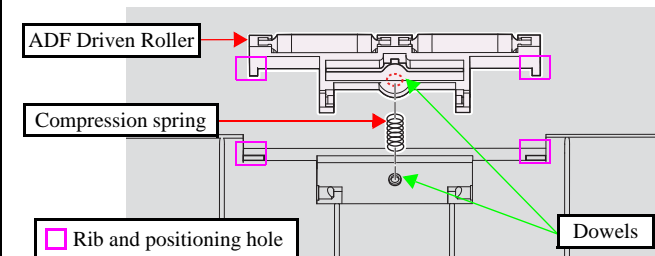


Figure 4-133. Installing the ADF Driven Roller



After replacing the ADF Driven Roller, be sure to perform the required lubrication.

- Chapter 6 “MAINTENANCE” (p.177)



4.7.8 ADF PF Roller

- Parts/Components need to be removed in advance

Scanner Unit/ADF Unit/ADF Cover Assy/ADF Front Cover/ADF Motor Unit

- Removal procedure

1. Release the hooks (x3), and remove the ADF Lower Cover.

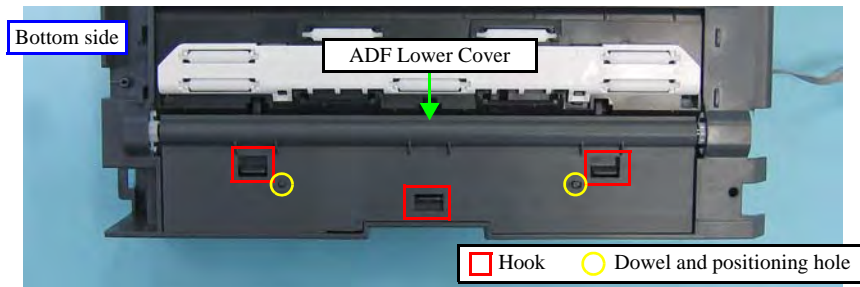


Figure 4-134. Removing the ADF PF Roller (1)

2. Release the hooks (x2) of the bush (left) at the bottom of the ADF Unit.
3. Release the hooks (x2) of the bush (right), and remove the ADF PF Roller in the direction of the arrow.

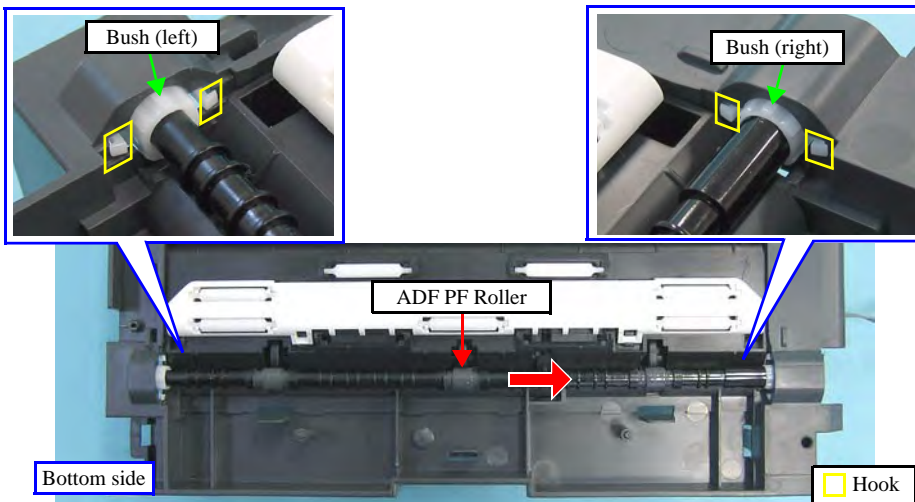


Figure 4-135. Removing the ADF PF Roller (2)

4. Release the hooks (x2) of the bush (right), and remove the Spur Gear 10 and the bush from the ADF PF Roller.

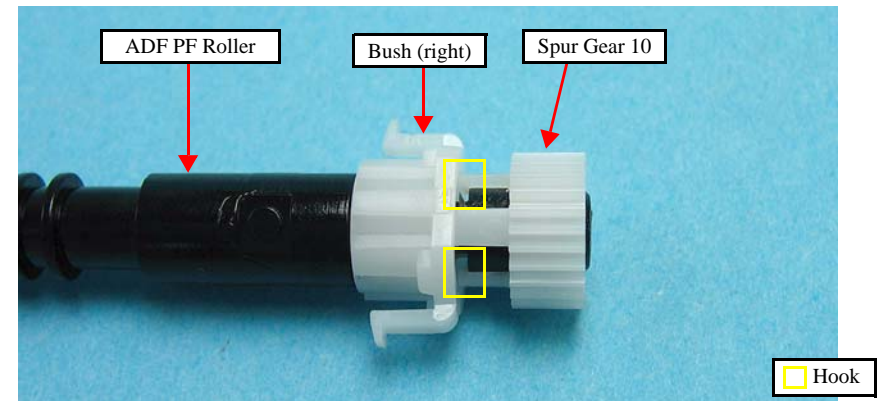


Figure 4-136. Removing the ADF PF Roller (3)



- When installing the ADF PF Roller, follow the steps below.

1. Attach the bush (left) to the ADF Base, and secure it with the hooks. (See [Figure 4-135](#).)
2. Insert the ADF PF Roller into the ADF Base, and secure it to the bush (left). (See [Figure 4-135](#).)
3. Attach the bush (right) over the ADF PF Roller, and secure the bush to the ADF Base with the hooks. (See [Figure 4-135](#).)
4. Attach the Spur Gear 10 to the ADF PF Roller, and secure the hooks of the Spur Gear 10 to the groove of the ADF PF Roller. (See [Figure 4-136](#).)

- When installing the ADF Lower Cover, match the positioning holes and the dowels (x2) as shown in [Figure 4-134](#).



After replacing the ADF PF Roller, be sure to perform the required lubrication.

- [Chapter 6 “MAINTENANCE” \(p.177\)](#)

CHAPTER

5

ADJUSTMENT



5.1 Adjustment Items and Overview

This chapter describes adjustments required after the disassembly/reassembly of the printer.

5.1.1 Servicing Adjustment Item List

The adjustment items of this product are as follows.



For information on how to carry out the adjustments and media required for the adjustments, see the instructions displayed by the Adjustment Program.

Table 5-1. Adjustment Items

Adjustment Item	Purpose	Method Outline	Tool
EEPROM data copy	When the main board needs to be replaced, use this to copy adjustment values stored on the old main board to the new board. If this copy is completed successfully, all the other adjustments required after replacing the main board are no longer necessary.	Readout the EEPROM data from the main board before removing it. Then replace the board with a new one, and load the EEPROM data to the new board.	• Adjustment Program
Initial setting	This must be carried out after replacing the main board to apply settings for the target market.	Select the target market. The selected market settings are automatically written to the main board.	• Adjustment Program
USB ID input	This sets a USB ID of the printer. A computer identifies the printer by the ID when multiple same models are connected via a USB hub.	Enter the product serial number of the printer. The ID is automatically generated and written to the main board.	• Adjustment Program
Head ID input	This must be carried out after replacing the Printhead in order to enter the new Printhead ID (Head ID) that reduces variation between Printheads.	Enter the ID printed on the Head QR code label attached on the Printhead. The correction values are automatically written to the main board.	• Adjustment Program
TOP margin adjustment	This corrects top margin of printout.	A top margin adjustment pattern is printed. Examine the lines printed near the top edge of the printout, and enter the value for the line that is exactly 3 mm away from the top edge.	• Adjustment Program • Ruler
First dot position adjustment	This corrects left margin of printout. The print start position in the carriage moving direction is corrected by software.	A first dot adjustment pattern is printed. Examine the lines printed near the left edge of the printout and enter the value for the line that is exactly 5 mm away from the left edge.	• Adjustment Program • Ruler
Head angular adjustment	This must be carried out after replacing the Printhead in order to correct tilt of the Printhead by software.	A head angular adjustment pattern is printed. Examine the printed lines and enter the value for the most straight lines.	• Adjustment Program
Bi-D adjustment	This corrects print start timing in bi-directional printing to improve the print quality.	A Bi-D adjustment pattern is printed. Black and color patterns are printed for each of the five dot sizes (ECO, VSD1, VSD2, VSD3, VSD4). So, there are 10 groups. Examine the patterns and enter the value for the pattern with no gap and overlap for each mode.	• Adjustment Program
Initialize PF deterioration offset	This resets the counter to maintain paper feed accuracy which decreases due to paper dust.	Reset the counter to its default.	• Adjustment Program
Disenable PF deterioration offset	When reading the counter value from the old main board is impossible in the case of replacing the board, use this to set the counter to its maximum value.	Set the counter to its maximum value (10000).	• Adjustment Program
CR motor heat protection control	This must be carried out for efficient heat control of the CR motor. Electrical variation of the motor and the power supply board are measured to acquire correction values for them.	Select the parts that you replaced. The correction values are automatically written to the main board.	• Adjustment Program

Table 5-1. Adjustment Items

Adjustment Item	Purpose	Method Outline	Tool
PF motor heat protection control	This must be carried out for efficient heat control of the PF motor. Electrical variation of the motor and the power supply board are measured to acquire correction values for them.	Select the parts that you replaced. The correction values are automatically written to the main board.	• Adjustment Program
PF adjustment	This corrects variations in paper feed accuracy when using the Microwave to achieve higher print quality.	A PF adjustment pattern is printed. Examine the printout patterns and enter the value for the best pattern to register the correction value to the printer. (Carry out the procedure for each color.)	• Adjustment Program
PF band adjustment	This corrects variations in paper feed accuracy in the band print mode to achieve higher print quality.	A PF band adjustment pattern is printed. Examine the printout patterns and enter the value for the best pattern to register the correction value to the printer.	• Adjustment Program
Bottom margin adjustment	In order to improve the throughput, the printer minimizes the number of print passes when printing on the bottom margin (bleed) in the borderless printing. This may cause white area to appear on the bottom edge of the borderless printout. In such case, use this adjustment to correct the printing range on the bottom margin (bleed).	A bottom margin adjustment pattern is printed. Examine the printout patterns and enter the value for best pattern to register the correction value to the printer.	• Adjustment Program • Ruler

Table 5-2. Maintenance Items

Maintenance Item	Purpose	Method Outline	Tool
Waste ink pad counter	The printer causes a maintenance error when the waste ink pad counter reaches its maximum. Use this to reset the counter after replacing the Waste Ink Pad. If you find the counter is close to the maximum during servicing, carry out the pad replacement and the counter reset to avoid the printer returned from the user due to the maintenance error.	After replacing the Waste Ink Pad, reset the counter to its default.	• Adjustment Program
Ink charge	This must be carried out after replacing the Printhead in order to fill ink inside the new Printhead. The Printhead becomes ready for print.	Filling ink inside the Printhead is automatically performed. Print a nozzle check pattern to check if all nozzles are firing ink properly.	• Adjustment Program

Table 5-3. Additional Functions

Additional Functions		Purpose	Method Outline	Tool
Final check pattern print	A4 size	Use this to check if the all adjustments have been properly made.	The all adjustment patterns are printed automatically.	• Adjustment Program
	US Letter size			
EEPROM dump		Use this to readout the EEPROM data for analysis.	The all EEPROM data is automatically readout and stored as a file.	• Adjustment Program
Printer information check	Manual CL counter	Use this to readout information on the printer operations.	The printer information is automatically readout.	• Adjustment Program
	I/C exchange CL counter			
	Timer CL counter			
	Print path counter			



5.1.2 Required Adjustments

The table below lists the required adjustments depending upon the parts being repaired or replaced. Find the part(s) you removed or replaced, and check which adjustment(s) must be carried out.

Table 5-4. Required Adjustment List

Priority		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Adjustment Item	Part Name	EEPROM data copy	Initial setting	USB ID input	Waste ink pad counter	Ink charge	Head ID input	Top margin adjustment	First dot position adjustment	Head angular adjustment	BI-D adjustment	Initialize PF deterioration offset/ Disenable PF deterioration offset	CR motor heat protection control	PF motor heat protection control	PF adjustment	PF band adjustment	Bottom margin adjustment
Main board unit	Remove	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace (Read OK)	O	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace (Read NG)	---	O	O	O Replace the pad	---	O	O	O	O	O	O Input max. value (10000)	O	O	O	O	O
Printhead	Remove	---	---	---	---	---	---	O	O	O	O	---	---	---	O	O	O
	Replace	---	---	---	---	O	O	O	O	O	O	---	---	---	O	O	O
Power Supply unit	Remove	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace	---	---	---	---	---	---	---	---	---	---	---	O	O	---	---	---
Hopper	Remove	---	---	---	---	---	---	O	O	---	---	---	---	---	---	---	---
	Replace	---	---	---	---	---	---	O	O	---	---	---	---	---	---	---	---
CR motor	Remove	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace	---	---	---	---	---	---	---	---	---	---	---	O	---	---	---	---
EJ roller	Remove	---	---	---	---	---	---	---	---	---	O	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	---	---	---	O	---	---	---	O	O	O
PF motor	Remove	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace	---	---	---	---	---	---	---	---	---	---	---	---	O	---	---	---
Main frame	Remove	---	---	---	---	---	---	---	---	O	O	---	---	---	---	---	---
	Replace	---	---	---	---	---	---	---	---	O	O	---	O	---	---	---	---

Table 5-4. Required Adjustment List

Priority		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Adjustment Item		EEPROM data copy	Initial setting	USB ID input	Waste ink pad counter	Ink charge	Head ID input	Top margin adjustment	First dot position adjustment	Head angular adjustment	BI-D adjustment	Initialize PF deterioration offset/ Disable PF deterioration offset	CR motor heat protection control	PF motor heat protection control	PF adjustment	PF band adjustment	Bottom margin adjustment
Part Name	Remove	---	---	---	---	---	---	O	O	---	---	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O	O	---	---	---	---	---	O	O	O
ASF unit	Remove	---	---	---	---	---	---	O	O	O	O	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O	O	O	O	---	---	---	O	O	O
CR unit	Remove	---	---	---	---	---	---	O	---	---	---	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O	---	---	---	O Reset to 0	---	---	O	O	O
Upper paper guide	Remove	---	---	---	---	---	---	O	---	---	---	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O	---	---	---	O Reset to 0	---	---	O	O	O
Front paper guide unit	Remove	---	---	---	---	---	---	O*	---	O	O	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O*	---	O	O	---	---	---	O	O	O
PF roller	Remove	---	---	---	---	---	---	O*	---	---	---	---	---	---	O	O	O
	Replace	---	---	---	---	---	---	O*	---	---	---	---	---	---	O	O	O
Waste ink pad	Remove	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
	Replace	---	---	---	O	---	---	---	---	---	---	---	---	---	---	---	---

CAUTION

- When the EEPROM data copy is impossible with the main board that needs to be replaced, the Waste Ink Pad must be replaced after replacing the main board with a new one.
- After all required adjustments are completed, use the “Final check pattern print” function to print all adjustment patterns for final check. If you find a problem with the printout patterns, carry out the adjustment again.
- When using a new main board for replacing the Printer Mechanism, the Initial setting must have been made to the main board.

Note : <Meaning of the marks in the table>

“O” indicates that the adjustment must be carried out. “O*” indicates that the adjustment is recommended. “---” indicates that the adjustment is not required. If you have removed or replaced multiple parts, make sure to check the required adjustments for the all parts. And when multiple adjustments must be carried out, be sure to carry out them in the order given in the “Priority” row.



5.2 Using the Adjustment Program

This section describes how to judge the adjustment patterns printed by the Adjustment Program. For information on how to operate the Adjustment Program, see the instructions displayed by the Adjustment Program.

5.2.1 TOP Margin Adjustment

The following pattern is printed.

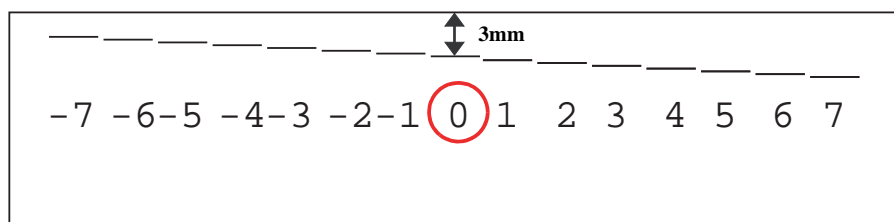


Figure 5-1. Top Margin Adjustment Printout Pattern

How to Judge

Measure the length from the top edge of the paper to the printed line. Enter the value for the line that is exactly 3 mm away from the top edge.

5.2.2 First Dot Position Adjustment

The following pattern is printed.

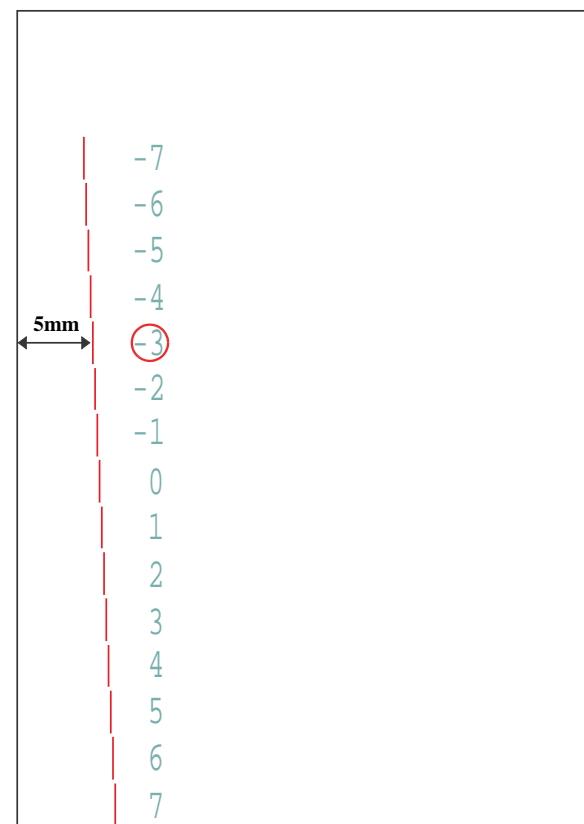


Figure 5-2. First Dot Position Adjustment Printout Pattern

How to judge

Measure the length from the left edge of the paper to the printed line. Enter the value for the line that is exactly 5 mm away from the left edge.

5.2.3 Head Angular Adjustment

Two patterns are printed as shown below.

□ Band pattern

The following pattern is printed. The lines below “1 to 80” are printed while the carriage moves from the home to the other side, and lines below “80 to 1” are printed while the carriage returns to the home.

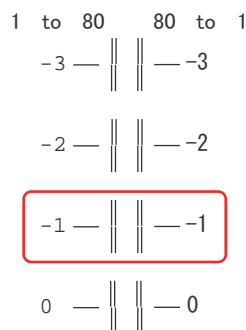


Figure 5-3. Head Angular Adjustment Printout Pattern (1)

How to Judge

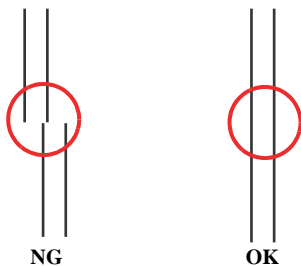
Examine the printout patterns and enter the value (-3 to 3) for the most straight lines.

Additional information

When “3” or “-3” is the most straight lines, it indicates that the Printhead is not installed correctly. Reassemble the Printhead and carry out this adjustment again.



Example for judgement



□ Microweave Pattern

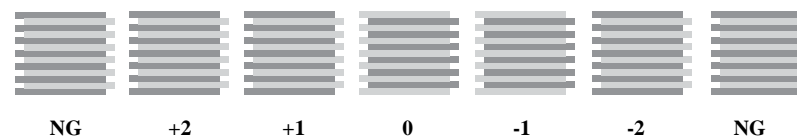


Figure 5-4. Head angular adjustment Pattern Printing (2)

How to Judge

Examine the printout patterns (+2 to -2) and select the value for the group of which the gaps between the 2 color bars are the smallest.

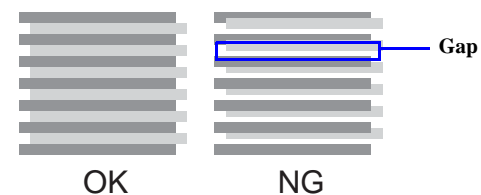
Additional information

If no appropriate pattern is found, reassemble/replace the Printhead.

When “+2” or “-2” is the group of which the gaps between the 2 color bars are the smallest, reassemble/replace the Printhead.



Example for judgement



5.2.4 Bi-D Adjustment

The following pattern is printed for each of the five print mode (five dot size modes).



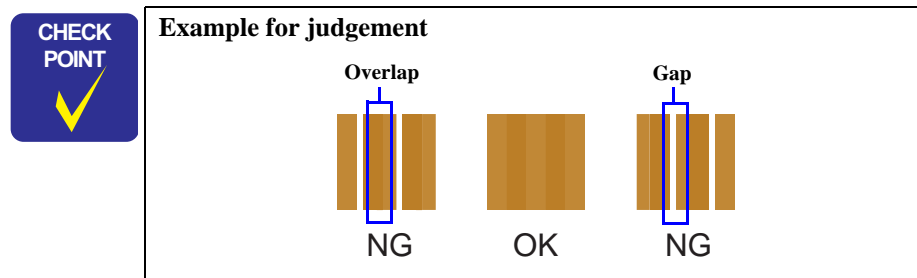
Figure 5-5. Bi-D Adjustment Printout Pattern

How to Judge

Examine the printout patterns for each of the five modes, and enter the value for the pattern with no gap and overlap for each mode.

Additional Information

If no OK pattern is printed, enter the value for the best one, and print the adjustment pattern again.



5.2.5 PF Adjustment

□ PF- for standard print area

The following pattern is printed.

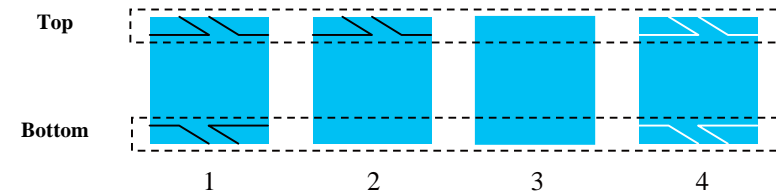


Figure 5-6. PF (standard print area) Adjustment Printout Pattern

How to Judge

1. Examine the printed patches from the left to the right, and select a value for the patch with least white oblique lines on its upper (top) area. If two or more patches are found as the best patch, be sure to select a value for the left most one.

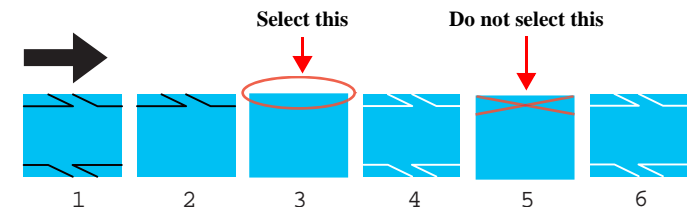


Figure 5-7. PF Adjustment (1)

2. Examine the printed patches from the right to the left, and select a value for the patch with least white lines on its lower (bottom) area. If two or more patches are found as the best patch, be sure to select a value for the right most one. If it is difficult to judge, compare the most likely patch with the one on the left.

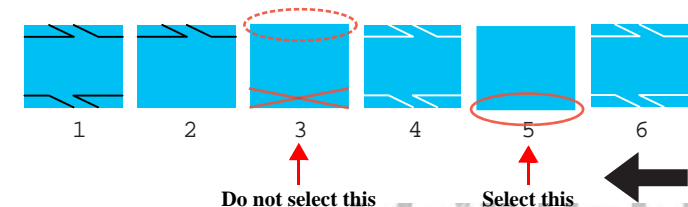


Figure 5-8. PF Adjustment (2)

3. Input the selected value for each of the top and bottom in the program, and print a PF adjustment check pattern.

□ PF- for bottom margin area

The following pattern is printed.

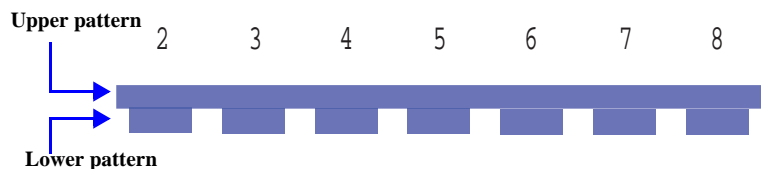


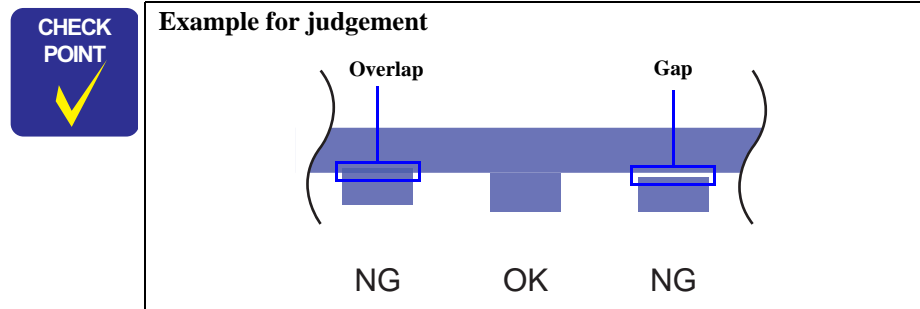
Figure 5-9. PF (bottom margin area) Adjustment Printout Pattern

How to Judge

Examine the printout patterns, and enter the value for the pattern with no overlap and gap between the upper and lower ones.

Additional Information

When overlap and gap are observed in the all patterns, enter the value for the best one, and print the adjustment pattern again.



5.2.6 PF Band Adjustment

The following pattern is printed.

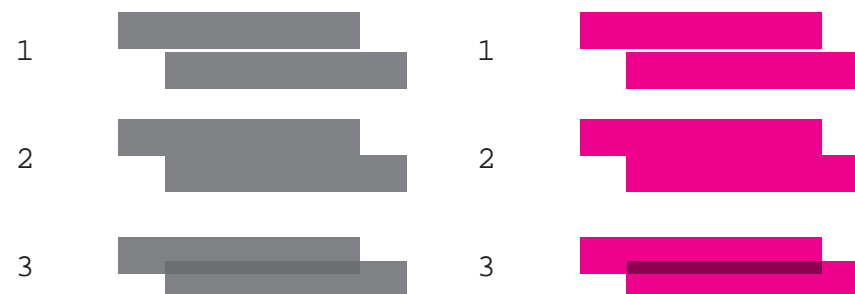


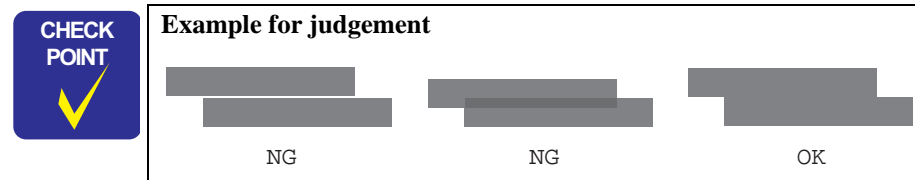
Figure 5-10. PF Band Adjustment Printout Pattern

How to Judge

Examine the printout patterns and enter the value for the pattern with no overlap and gap between the two rectangles.

Additional Information

When overlap and gap are observed in the all patterns, enter the value for the best one, and print the adjustment pattern again.



5.2.7 Bottom Margin Adjustment

The following pattern is printed.

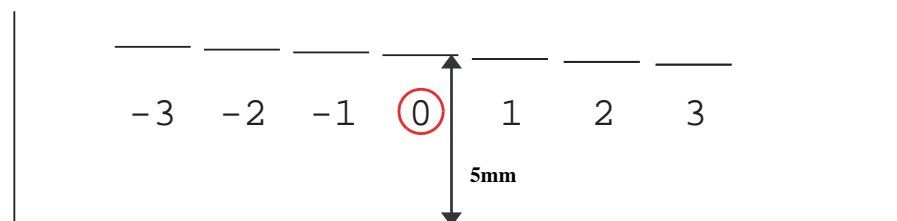


Figure 5-11. Bottom Margin Adjustment Printout Pattern

How to Judge

Measure the length from the bottom edge of the paper to the printed line. Enter the value for the line that is exactly 5 mm away from the bottom edge.

CHAPTER

6

MAINTENANCE

6.1 Overview

This section provides information to maintain the printer in its optimum condition.

6.1.1 Cleaning

This printer has no mechanical components which require regular cleaning except the Printhead. Therefore, when returning the printer to the user, check the following parts and perform appropriate cleaning if stain is noticeable.

CAUTION



- **Never use chemical solvents, such as thinner, benzine, and acetone to clean the exterior parts of the printer like the Housing. These chemicals may deform or deteriorate the components of the printer.**
- **Be careful not to damage any components when you clean inside the printer.**
- **Do not scratch the coated surface of the PF roller. Use a soft brush to wipe off any dusts.**
- **Use a soft cloth moistened with alcohol to remove the ink stain.**
- **When using compressed air products; such as air duster, for cleaning during repair and maintenance, the use of such products containing flammable gas is prohibited.**

- **Exterior parts**
Use a clean soft cloth moistened with water, and wipe off any dirt. If the exterior parts are stained by the ink, use a cloth moistened with neutral detergent to wipe it off.
- **Inside the printer**
Use a vacuum cleaner to remove any paper dust.
- **LD Roller**
When paper loading function does not operate because friction of the LD roller is lowered by any paper dust, use a soft cloth moistened with alcohol to remove the paper dust.

6.1.2 Service Maintenance

If any abnormal print (dot missing, white line, etc.) has occurred or the printer indicates the "Maintenance request error" (This error is displayed as "Service Required" in the STM3), take the following actions to clear the error.

6.1.2.1 Printhead Cleaning

When dot missing or banding phenomenon has occurred, you need to perform the printhead cleaning operation* by using the printhead cleaning function. This function can be performed by the control panel operation, the printer driver utility and the Adjustment program.

* : Stylus CX9300F/CX9400Fax/DX9400F have three modes for manual cleaning, and even during printing, the appropriate cleaning mode is automatically selected and performed according to various conditions. Therefore the ink consumption amount for manual cleaning varies depending on each mode.

6.1.2.2 Maintenance Request error

Ink is used for the Printhead cleaning or cap flushing operation as well as the printing operation. When the ink is used for the Print Head cleaning or flushing operation, the ink is drained via the pump to the Waste ink pads. The amount of the waste ink is stored as the waste ink counter into the EEPROM on the Main Board. Due to this, when the waste ink counter has reached the limit of the absorbing capability of the Waste ink pads, the Maintenance call error is indicated on Status monitor 3. However, the limit value of the waste ink counter varies according to the usage.

CHECK POINT



Refer to following chapter about indication of the maintenance request error.

Chapter 3 TROUBLESHOOTING (p.68)

When the maintenance request error has occurred, replace the waste ink pad with new one and clear the waste ink counter stored into the EEPROM. If the waste ink counter is closed to its limit, we recommend to replace the Waste ink pad with new one. This is because the Maintenance request error will may occur after returning the repaired product to the customer.



6.1.3 Lubrication

The type and amount of the grease used to lubricate the printer parts are determined based on the results of the internal evaluations. Therefore, be sure to apply the specified type and amount of the grease to the specified part of the printer mechanism on the following occasion.

- ☐ Any parts required the lubrication are replaced.
- ☐ The printer is disassembled/assembled. (If necessary)

CAUTION


- Never use oil or grease other than those specified in this manual. Use of different types of oil or grease may damage the component or give bad influence on the printer function.
- Never apply larger amount of grease than specified in this manual.

Table 6-1. Specified Lubricant

Type	Name	EPSON Code	Supplier
Grease	G-45	1033657	EPSON
Grease	G-71	1304682	EPSON
Grease	G-74	1409257	EPSON
Grease	G-26	1080614	EPSON

- ☐ Refer to the following figures for the lubrication points.

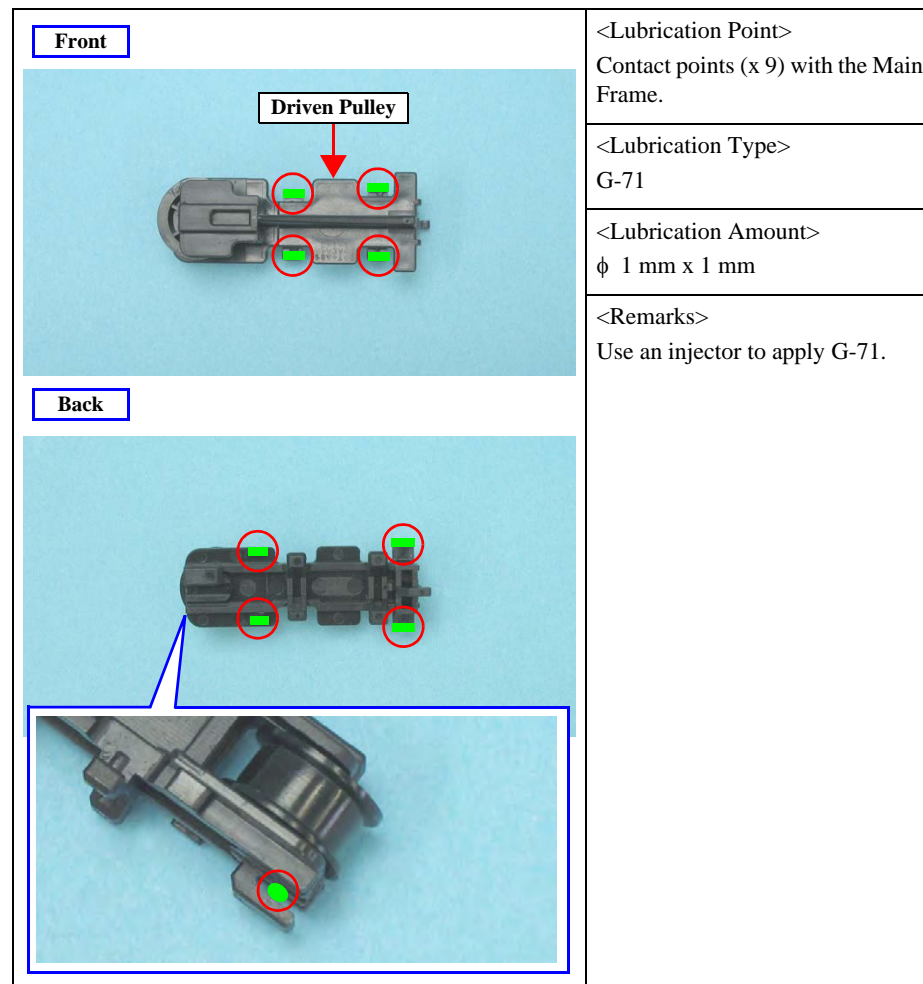


Figure 6-1. Lubrication on Driven Pulley

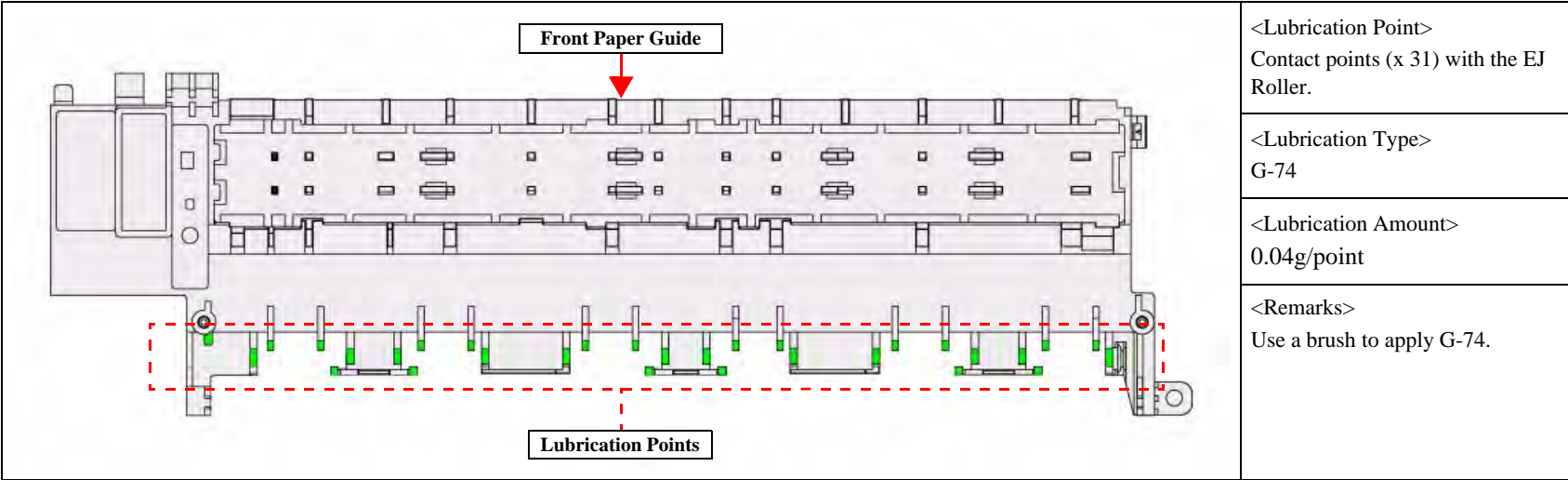


Figure 6-2. Lubrication on Front Paper Guide (1)

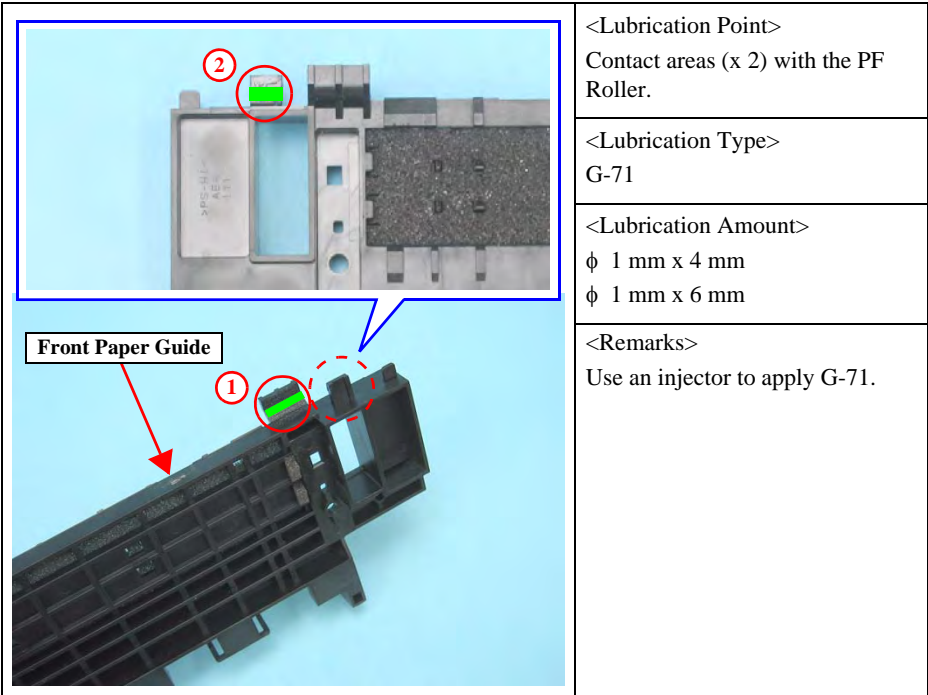


Figure 6-3. Lubrication on Front Paper Guide (2)

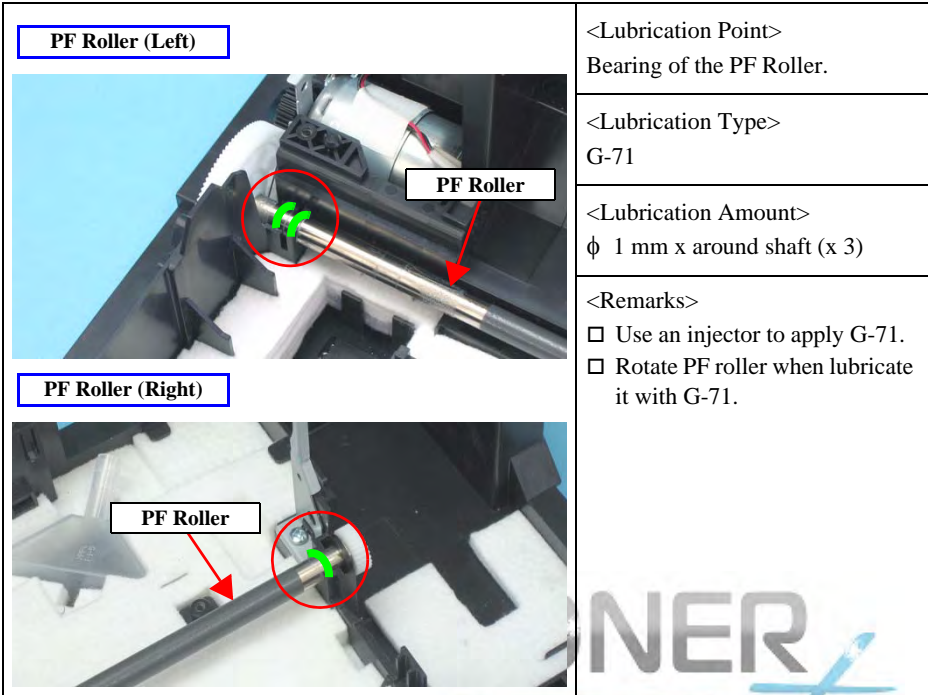


Figure 6-4. Lubrication on PF Roller

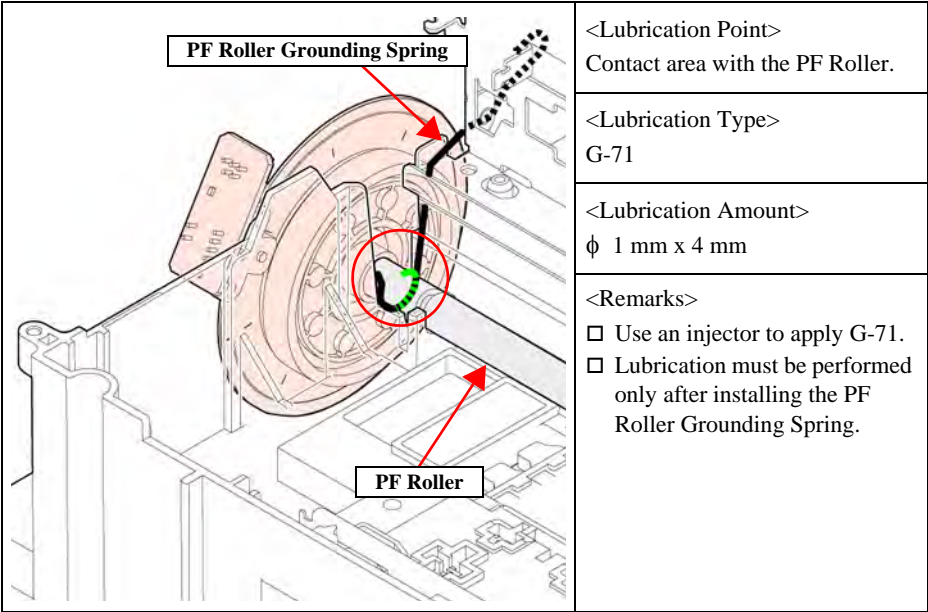


Figure 6-5. Lubrication on PF Roller Grounding Spring

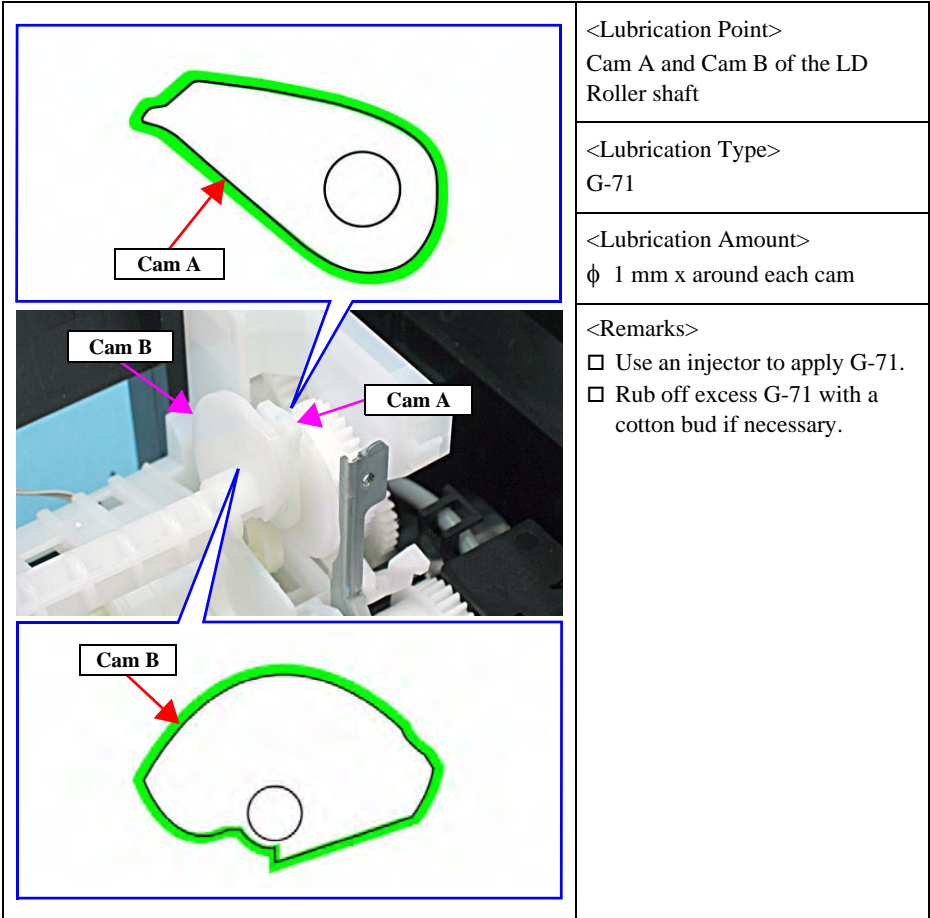


Figure 6-6. Lubrication on LD Roller Shaft



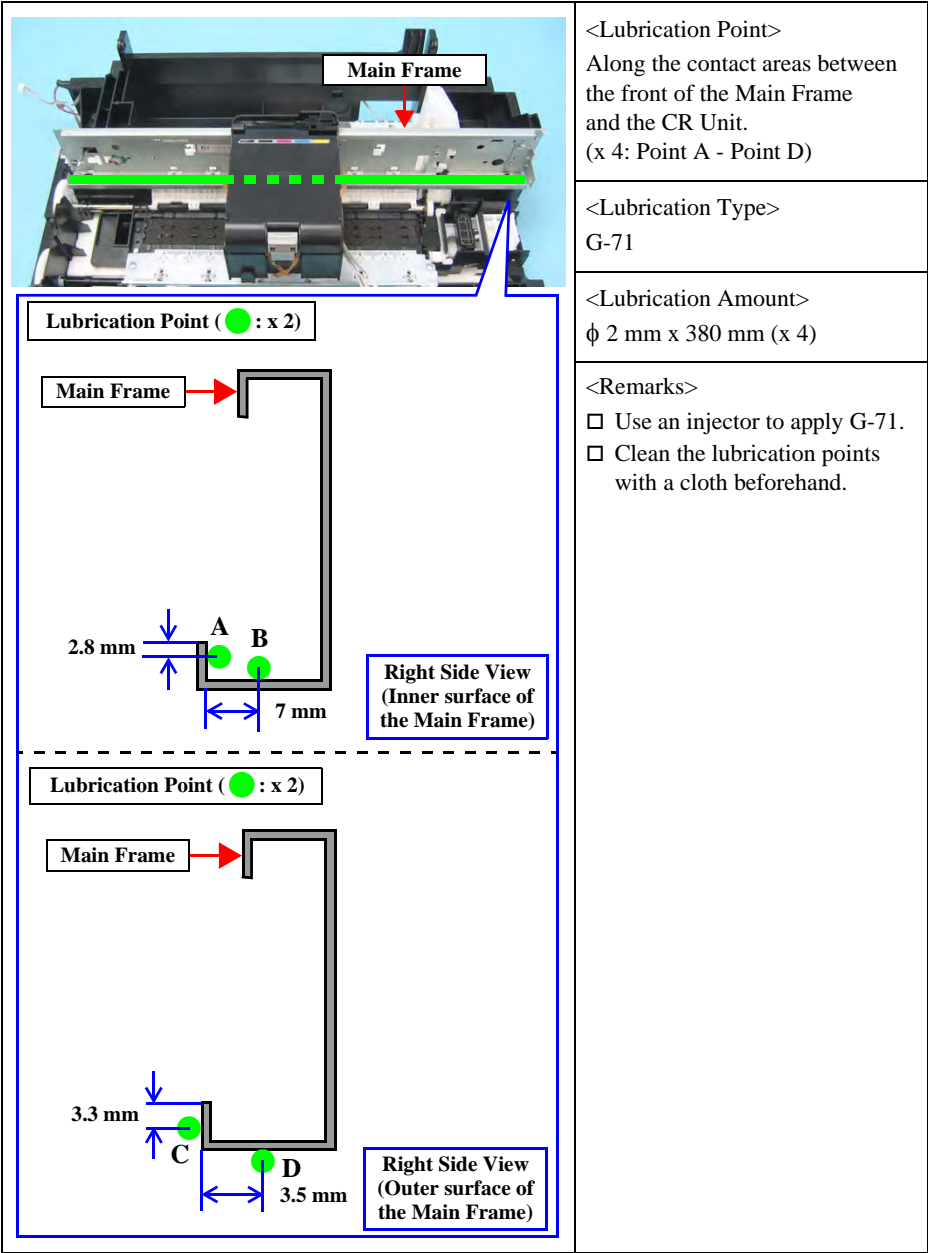


Figure 6-7. Lubrication on Main Frame (1)

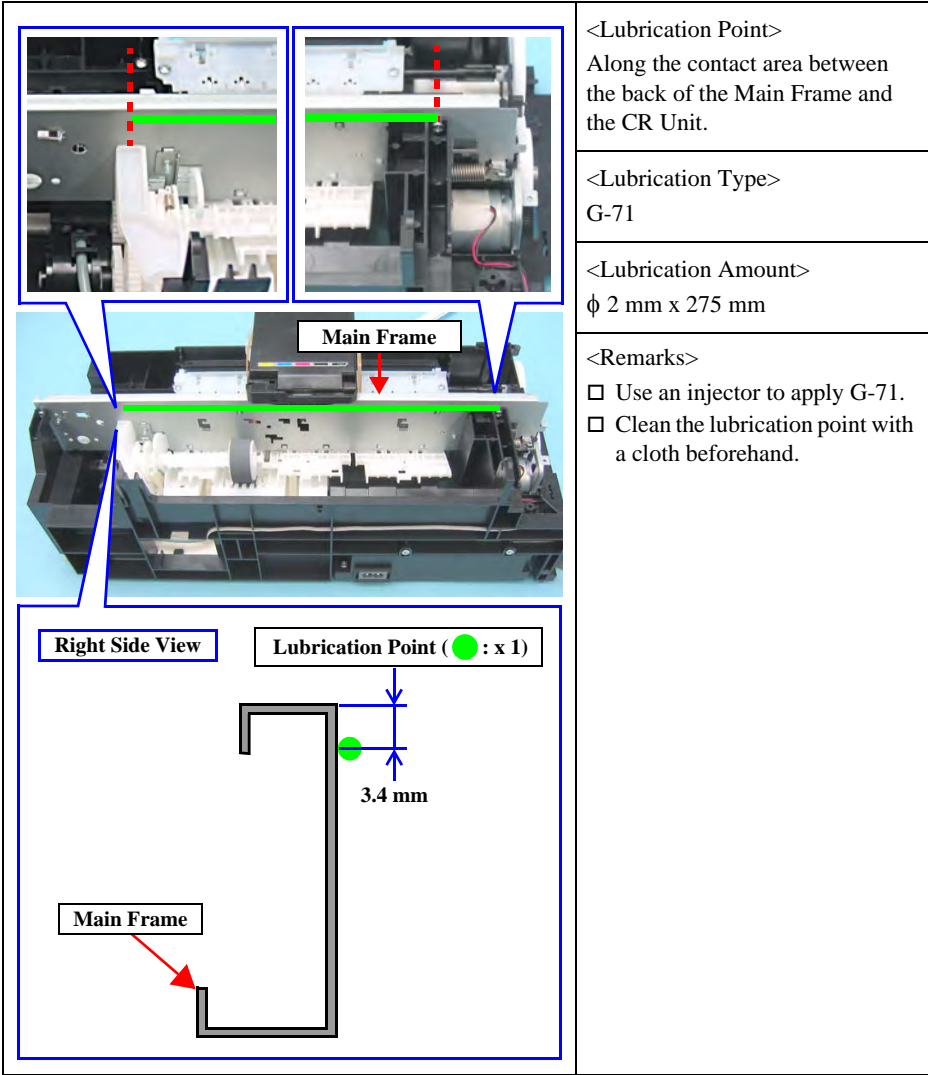


Figure 6-8. Lubrication on Main Frame (2)



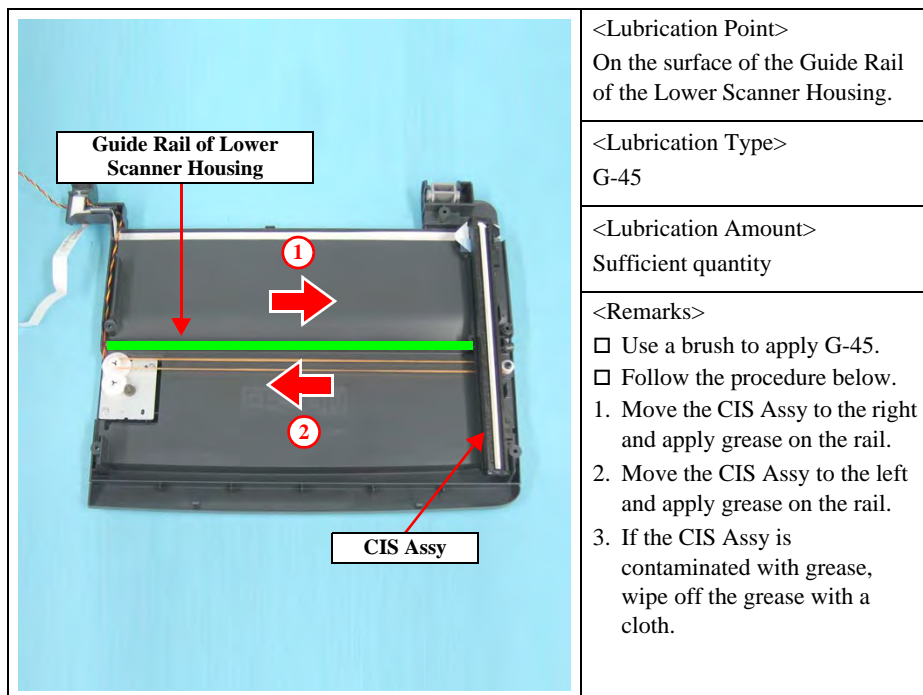


Figure 6-9. Lubrication on the Guide Rail of the Lower Scanner Housing

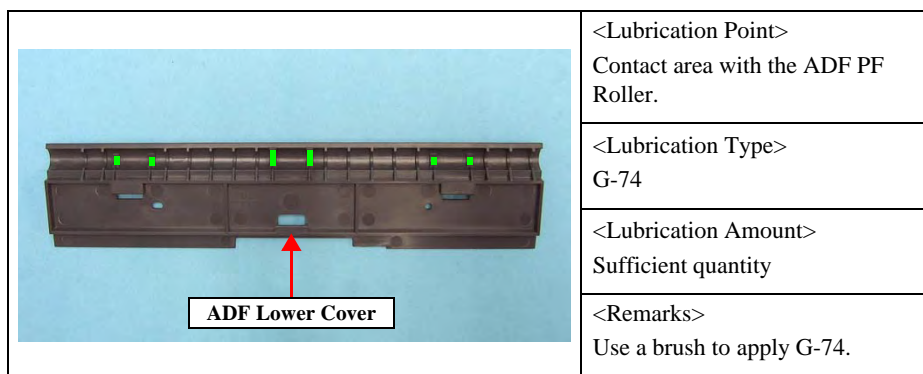


Figure 6-10. Lubrication on ADF Lower Cover

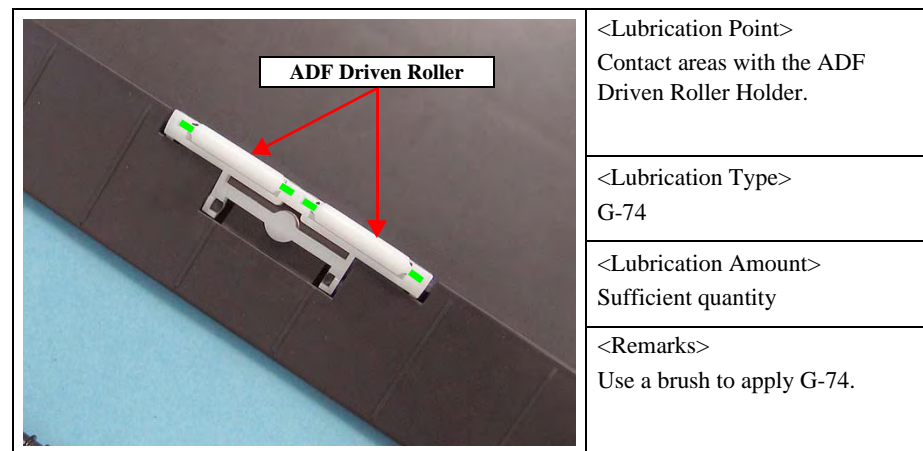


Figure 6-11. Lubrication on ADF Driven Roller

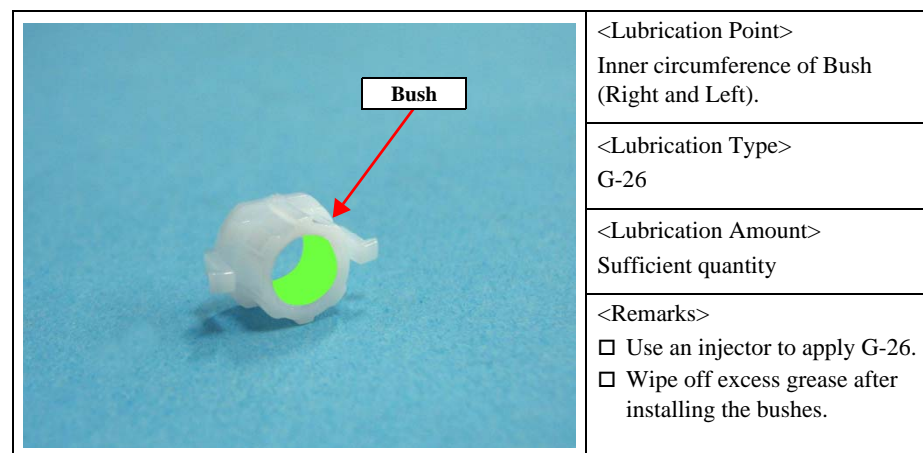


Figure 6-12. Lubrication on Bush (Right and Left)

CHAPTER

7

APPENDIX



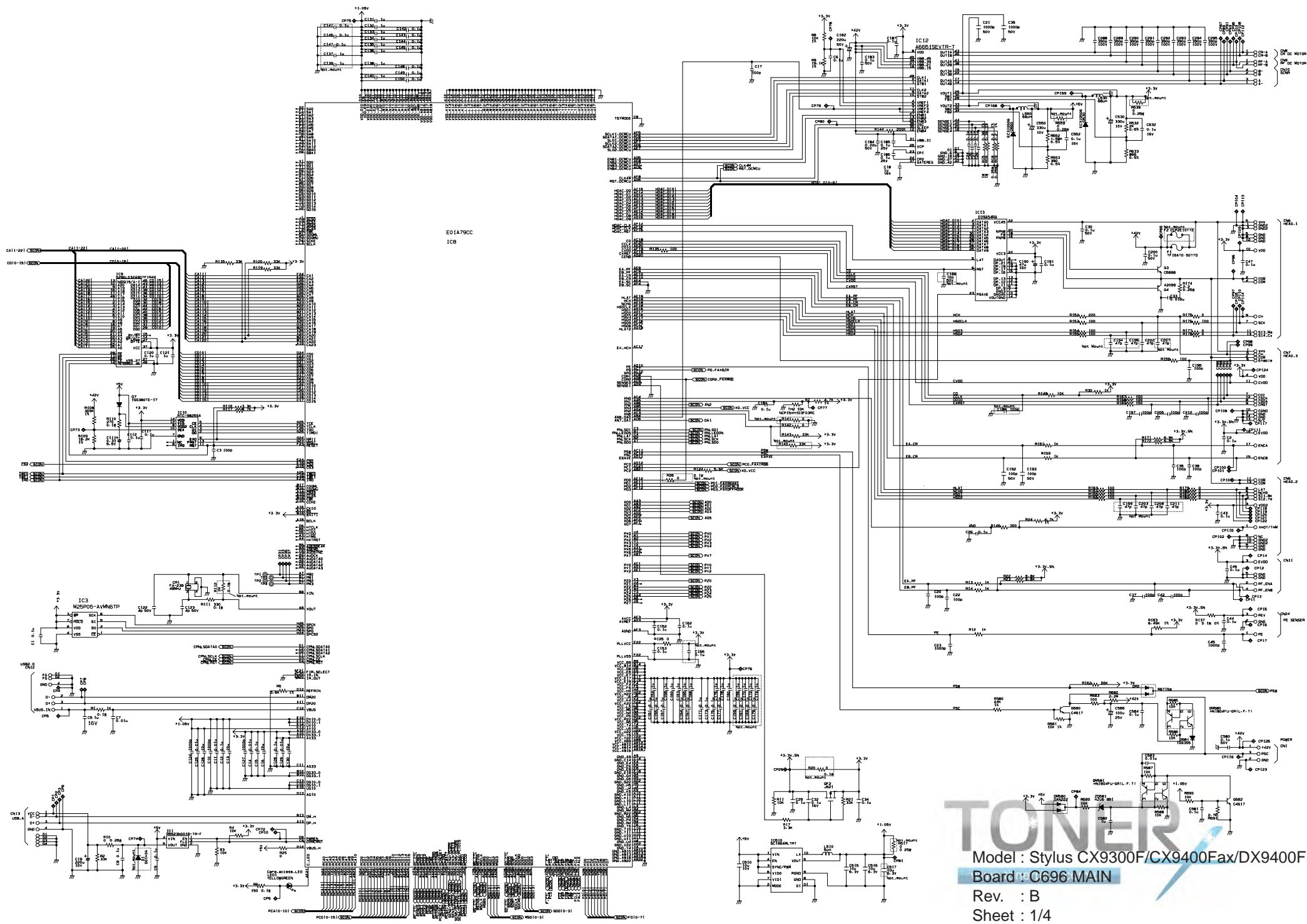
7.1 Exploded Diagram / Parts List

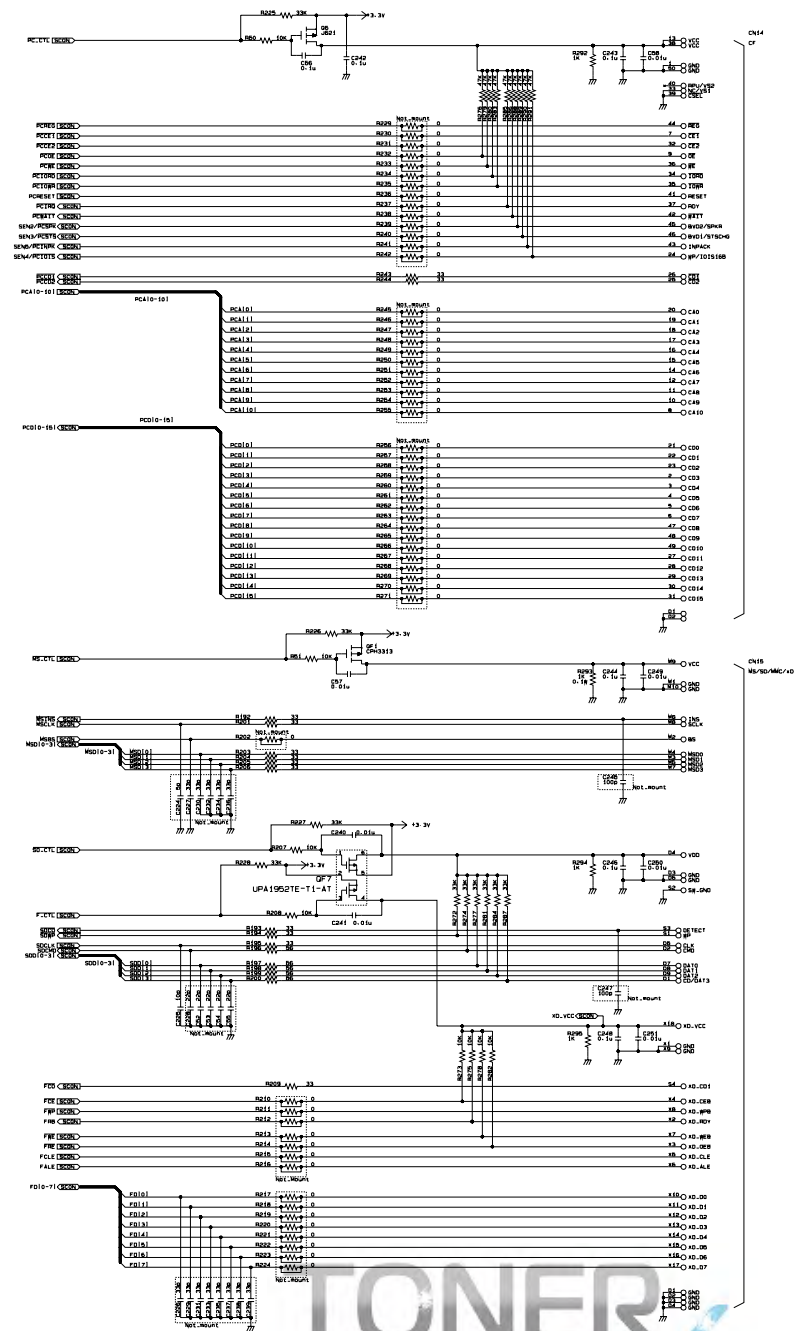
This manual does not provide exploded diagrams or parts list.
For the information, see SPI (Service Parts Information).

7.2 Electrical Circuits

The electric circuit diagrams below are shown at the following pages:

- Main Board (1) (C696 MAIN)
- Main Board (2) (C696 MAIN)
- Main Board (3) (C696 MAIN)
- Main Board (4) (C696 MAIN)
- Panel Board (C696 PNL)
- Panel Board (C696 PNL-B)
- Power Board (C696 PSB)
- Power Board (C696 PSE)

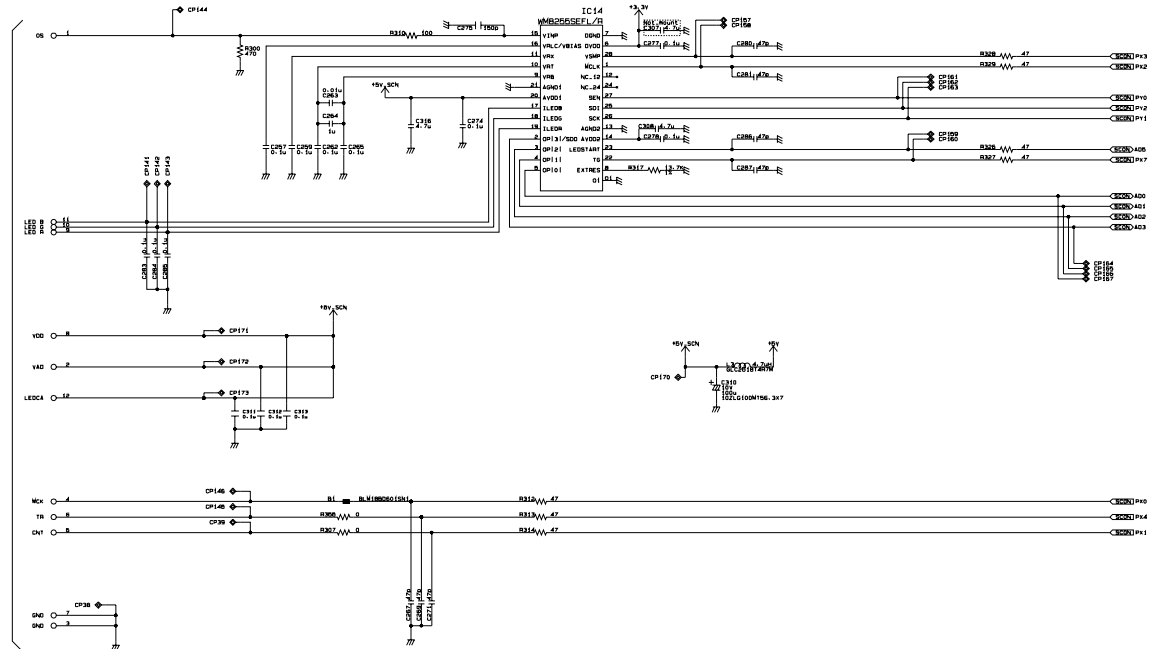




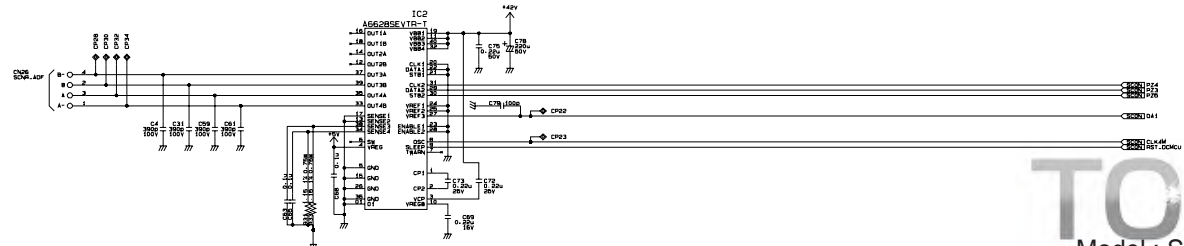
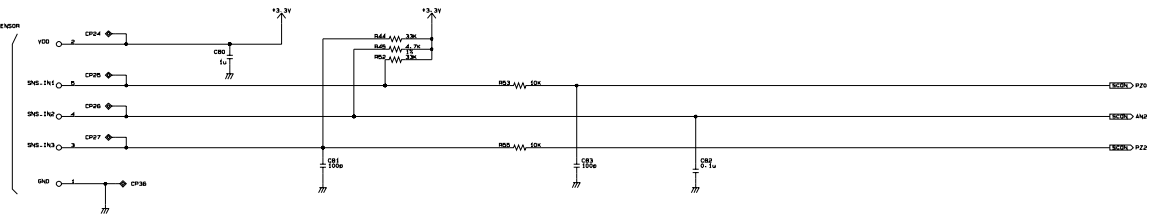

TONER

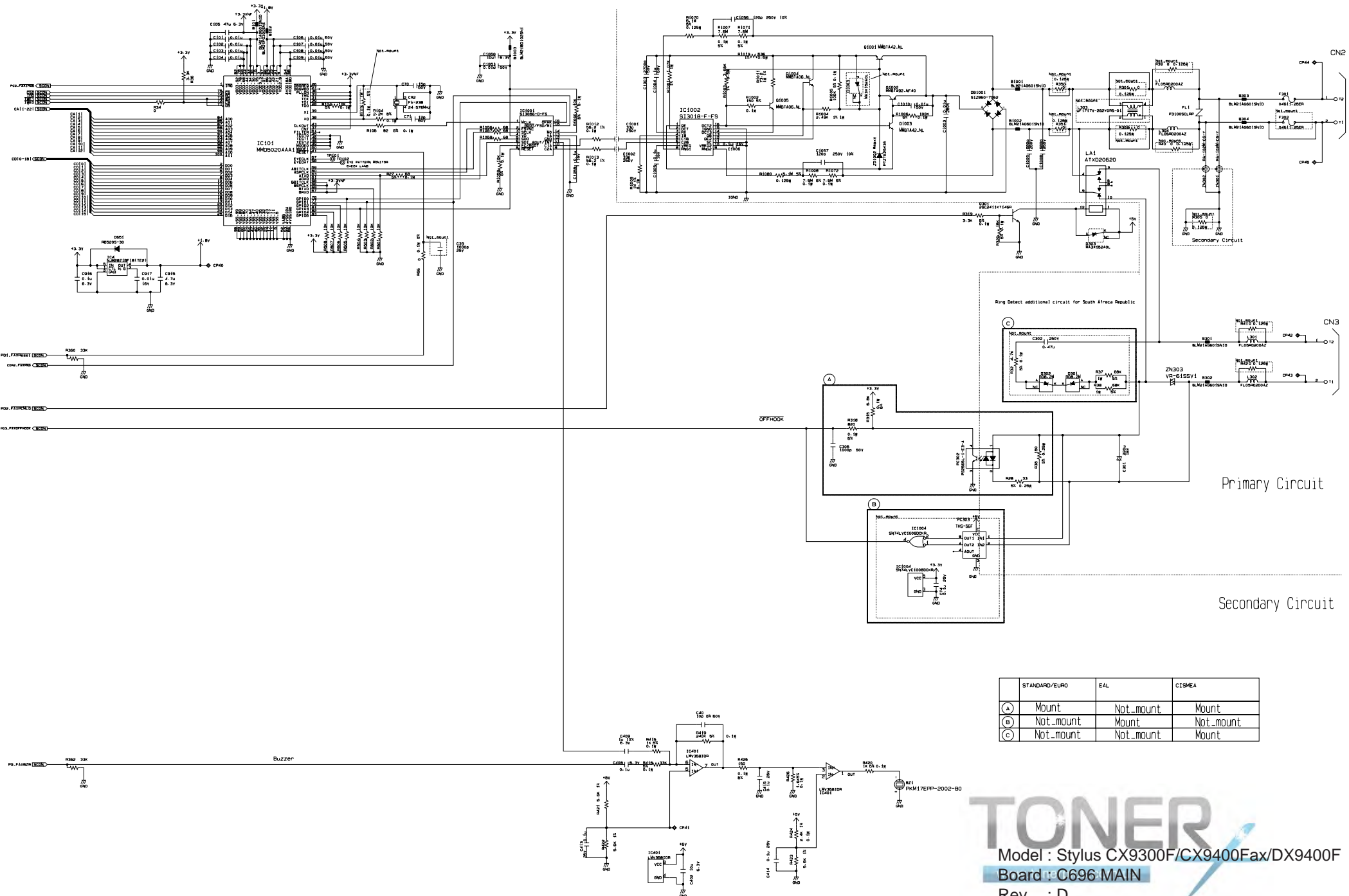

Model : Stylus CX9300F/CX9400Fa
 Board : C696 MAIN
 Rev. : B

CH21
CIS1CA-886K1

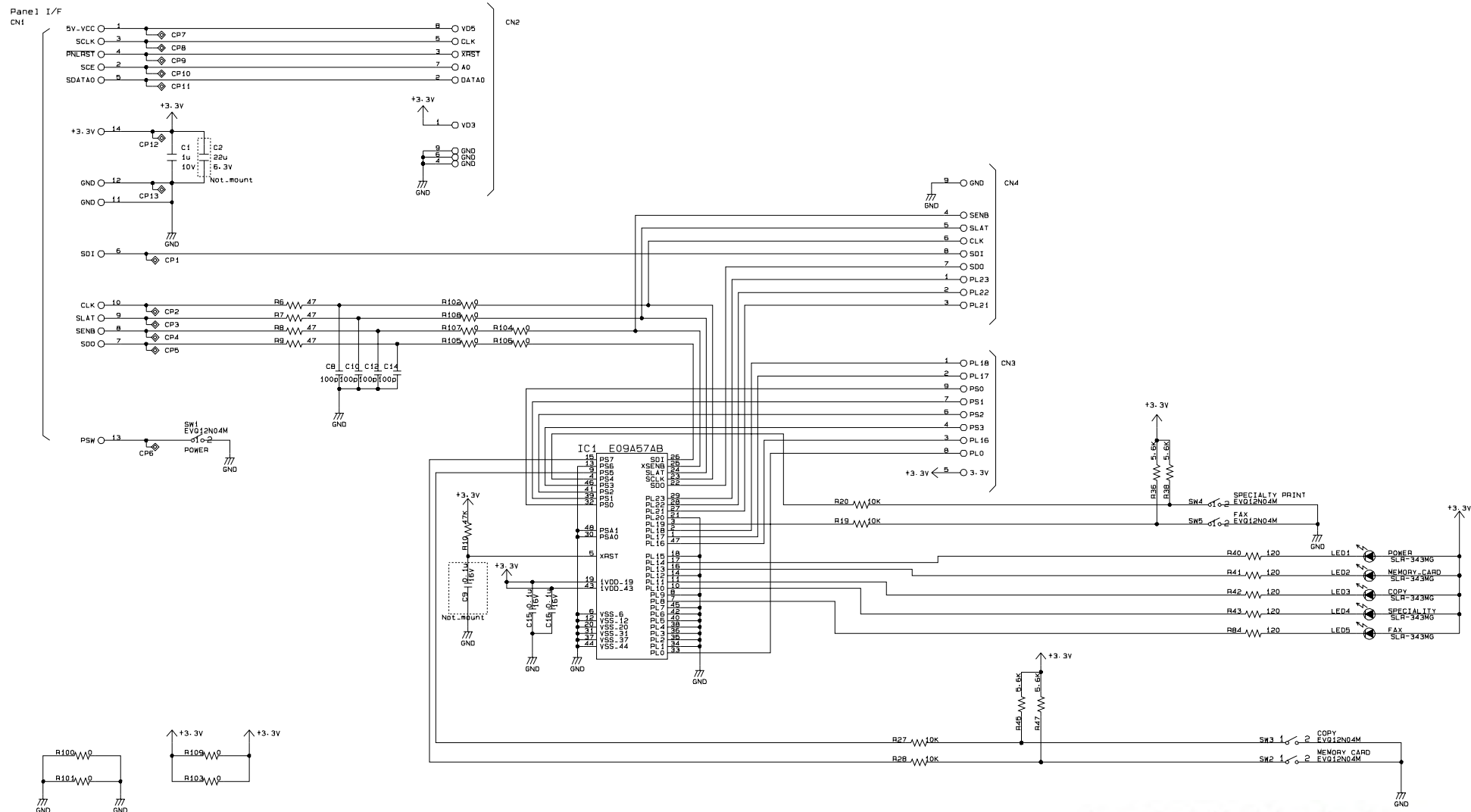


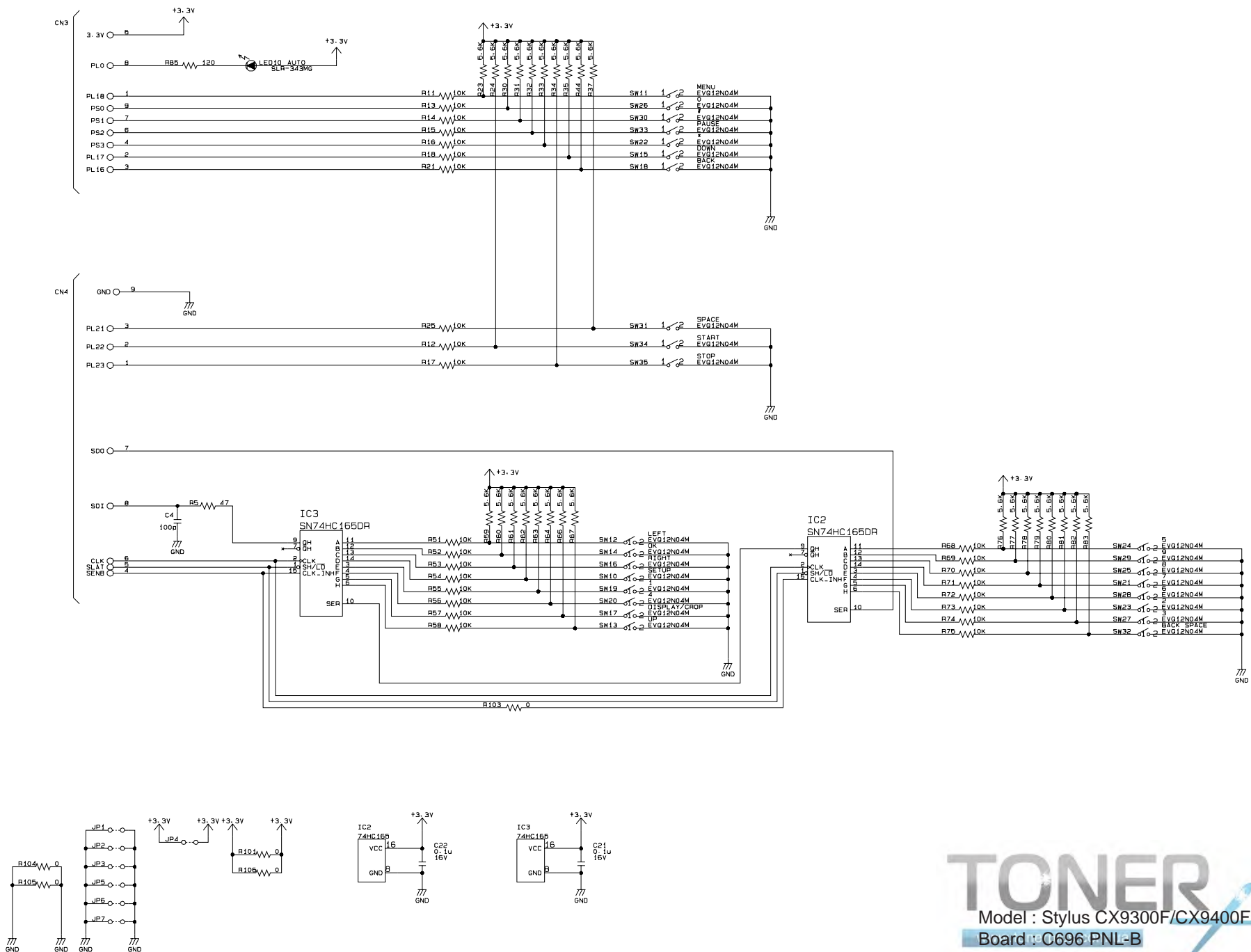
CH26
SCANNER ADP SENSOR

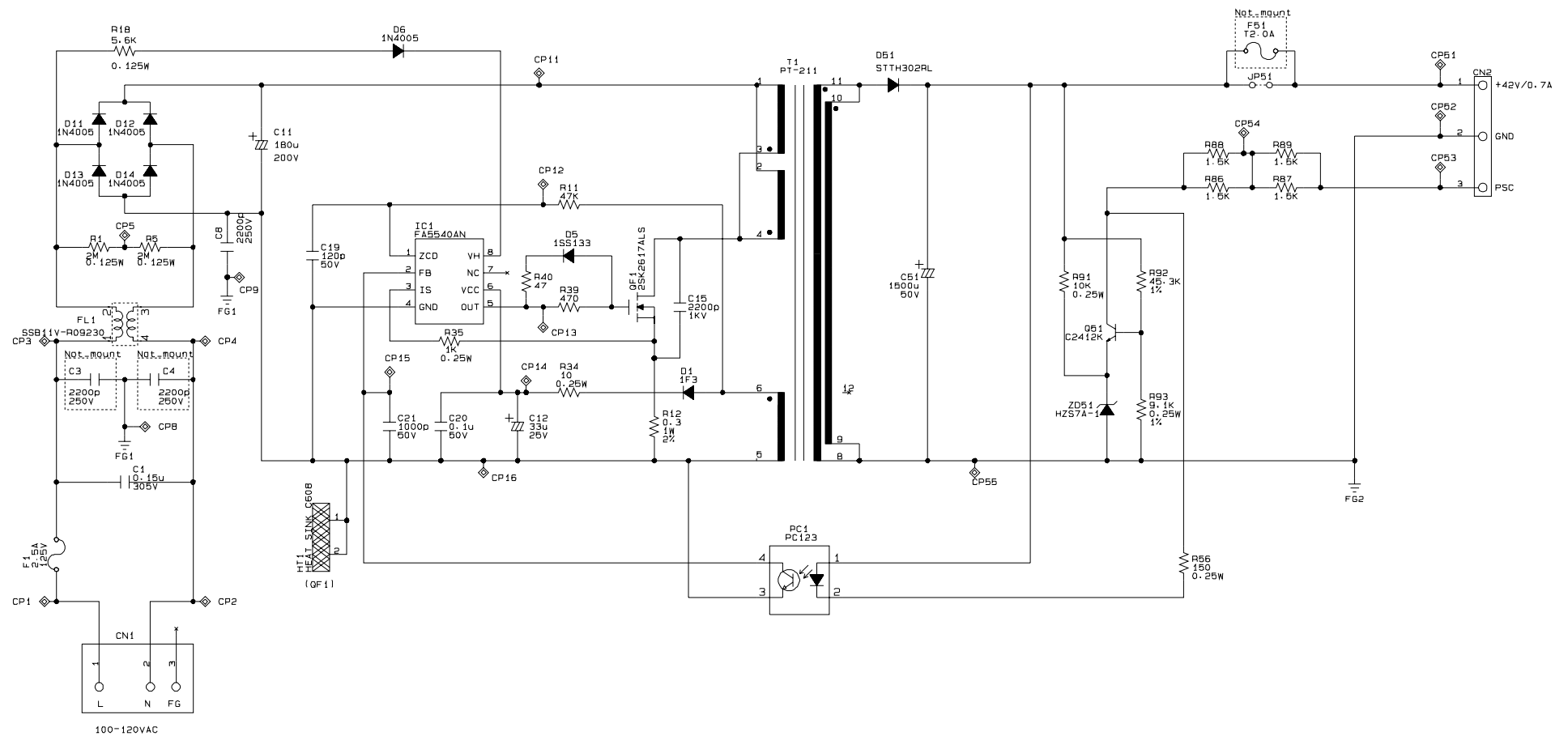




	STANDARD/EURO	EAL	CISMEA
(A)	Mount	Not_mount	Mount
(B)	Not_mount	Mount	Not_mount
(C)	Not_mount	Not_mount	Mount







Model : Stylus CX9300F/CX9400Fax/DX9400F

Rev. : C

