

# Service Bulletin

SB Number:	SB AS-100	Issue Date: 27/04/2002
Subject:	Incorrect installment of decurler at ejection area (Attention points)	
Model:	DF-35 (Finisher for KM-C830 / KM-C830D)	

## PHENOMENON

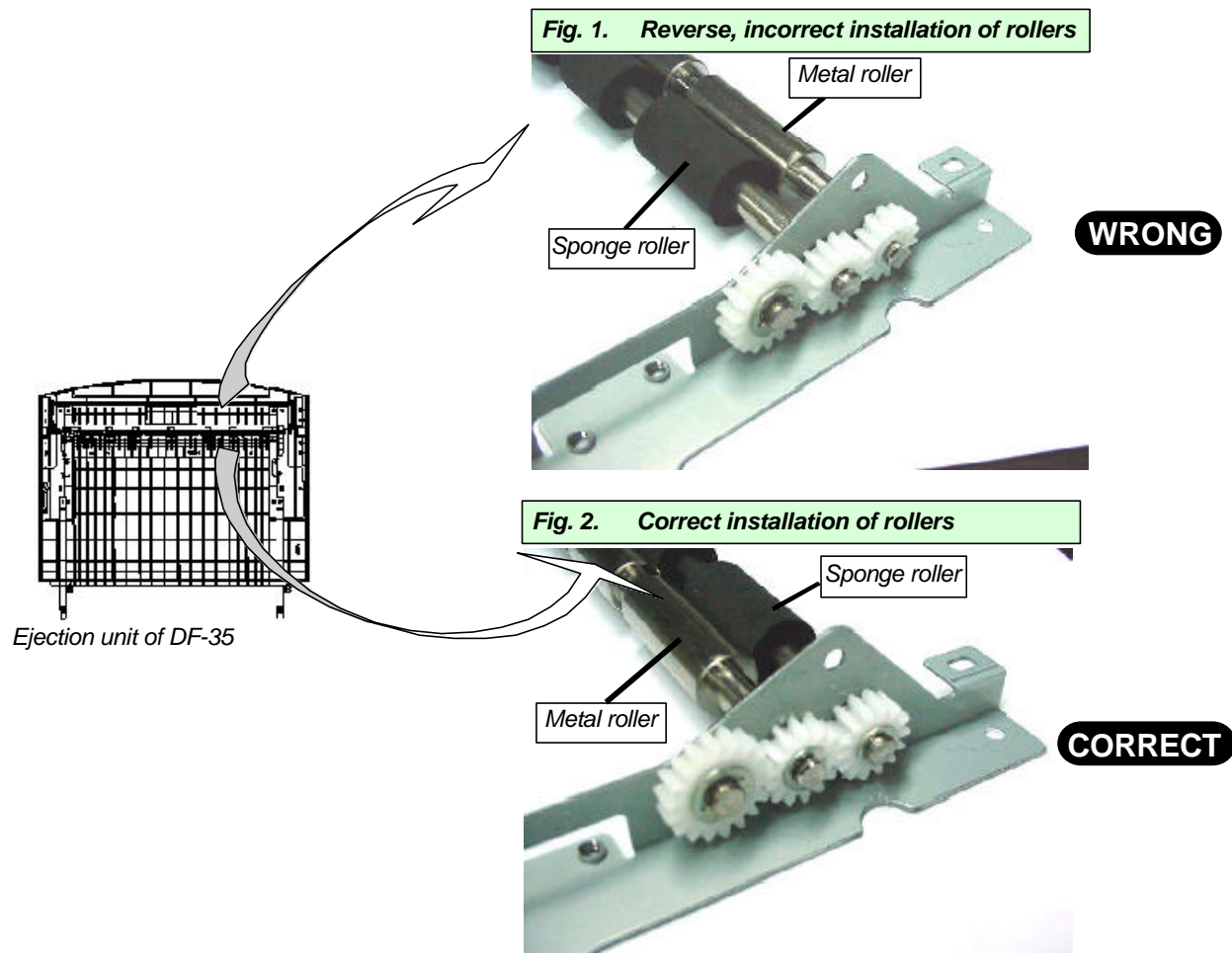
The decurler rollers for the DF-35 at the ejection area are reversed, causing an increase in paper curl rather than a reduction.

The metal roller, instead of the sponge roller, is in the upward position.

## FIELD MEASURE

### IMPORTANT

- ☞ Please make sure to **re-install** the sponge roller and metal roller as in **Fig. 2** , at DF-35 setup or during your next field maintenance visit.
- ☞ Pay careful attention to the **affected machine serial numbers** on page 2 of this bulletin to determine whether or not the rollers have been incorrectly installed in your machine.



If the rollers were incorrectly installed (**Fig. 1**), the paper may come out of the ejection section with a severe paper curl, especially when colour copying with an original including pictures on the entire image area. As a result, the paper may jam in the middle tray or the paper may be stocked incorrectly in the paper eject tray.

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## AFFECTED MACHINE SERIAL NUMBERS

	<i>Rollers are installed incorrectly (reverse) =&gt; needs re-adjusting!</i>	<i>Rollers are installed correctly</i>
<b>DF-35</b>	X3000063 to 3001189	X3001190 and later