

SB Number:	SB DF-073	Creation Date: 01/04/2010
Subject:	<i>Firmware upgrade and parts change to prevent paper eject failure</i>	
Model:	DF-720/720(B)	

Affected models: KM-3050/4050/5050, TASKalfa420i/520i

Phenomenon	Paper may be pinched by the eject roller and can not be ejected, when a single sheet is ejected to the eject tray at the left side of the machine.
Cause	The leading edge of the paper triggers the eject sensor ON and OFF. When this occurs, the machine detects that the paper has been ejected and the paper stops as the unit changes to the next job.
Solution	The timing to sense that the eject sensor should be turned OFF has been changed accordingly.

Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchange-ability		SP
				Old	New	Old	New	
1	303J301013 3J301013	303J301014 3J301014	MAIN PWB ASS'Y (For the DF-720)	1	1	X	O	O
2	303J394050 3J394050	303J394051 3J394051	PARTS MAIN PWB ASSY SP (For the DF-720(B))	1	1	X	O	O

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please replace the main board with latest type to upgrade the firmware to version 3J3_9200.003.001.			

Serial numbers of affected machines

Type	Serial number
DF-720/720(B)	October 2009 production

Machines produced after the above mentioned production date, should not have the above mentioned phenomenon.