

<b>SB Number:</b>	<b>SB 2H9-005</b>	<b>Creation Date: 30/08/2010</b>
<b>Subject:</b>	<b>Paper jam at the DP when scanning thick media in duplex</b>	
<b>Model:</b>	<b>FS-1028MFP/1128MFP, DP-110</b>	

Phenomenon	The paper jam may occur when using the DP to scan thick media in duplex.
Cause	This is due to insufficient paper transport force to reverse the paper.
Solution	<ol style="list-style-type: none"> <li>The projections have been added to the paper transport ribs at the <b>cover PF</b>. The <b>cover PF</b> is a component part of the <b>parts cover PF assy SP</b> and is not available as an individual part. Therefore please order the <b>parts cover PF assy SP</b>, when replacing the <b>cover PF</b>.</li> <li>Due to the above mentioned changes the shape of the <b>upper guide B</b> 303LJ24280 has been changed. Therefore the 11 pieces of the <b>PET film</b> (Sheet upper guide A/sheet upper guide B) are no longer necessary, and have been discontinued.</li> </ol>

## Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchange-ability		SP
				Old	New	Old	New	
1	-	303LJ94080 3LJ94080	PARTS COVER PF ASSY SP	-	1	-	X	O
2	303LJ24071 3LJ24071	303LJ24280 3LJ24280	UPPER GUIDE B	1	1	X	X	O

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomenon occurs, please replace the <b>parts cover PF assy SP</b> and the <b>upper guide B</b> with the latest type at the same time.			

## Serial numbers of affected machines

Type	Serial number
FS-1028MFP/DP	QUV9Y04037
FS-1128MFP	PAV8X02660

Machines produced after the above mentioned serial numbers, should not have the above mentioned phenomena.

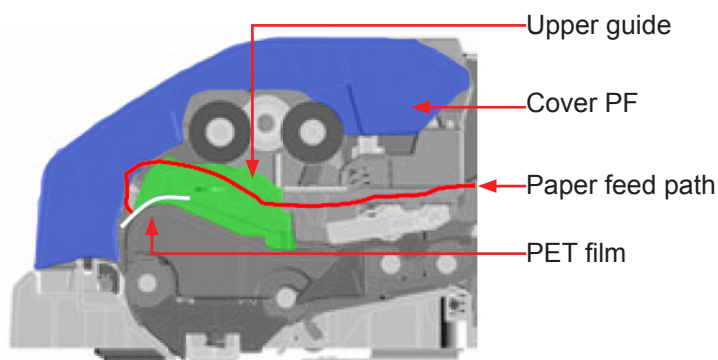
## Serial numbers of affected units

Type	Serial number
DP-110	QRP9Y02801

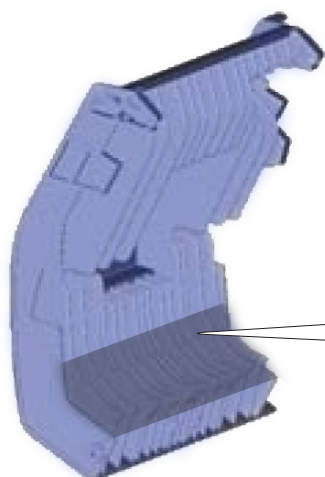
Units produced after the above mentioned serial number, should not have the above mentioned phenomena.

DP-110

Cross section of the DP-110



The shape of the **cover PF** has been changed



Old condition



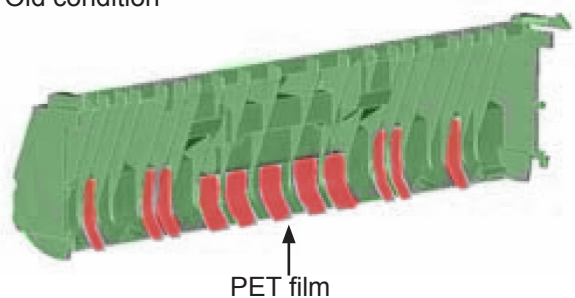
New condition



Added projection

The **PET film** (11 pieces ) at the **upper guide B 303LJ24280** has been discontinued and the shape of the guide has been changed.

Old condition



New condition

