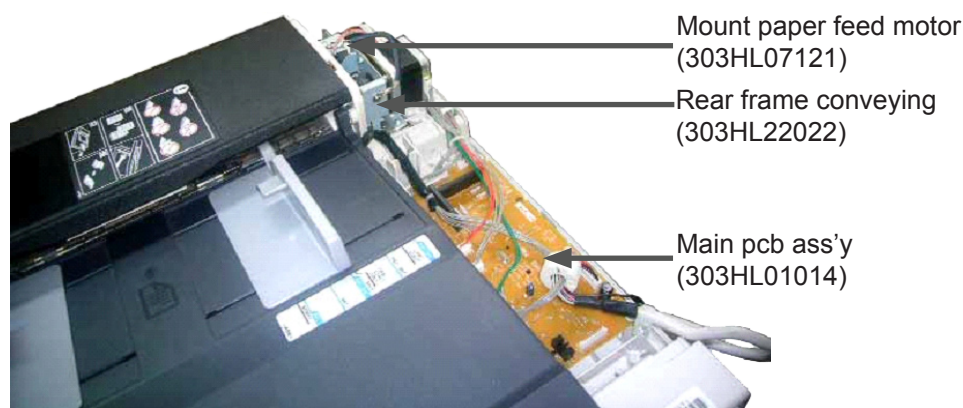


SB Number:	SB 3HL-001	Creation Date: 17/04/2008
Subject:	Service call C0410 (Simultaneous feeding of originals)	
Model:	DP-410	

Phenomenon	Feeding originals simultaneously could result in service call C0410 (Optional DP communication problem)
-------------------	---

Cause	Due to insufficient grounding, static charge builds up causing the DP main board to malfunction.
--------------	--

DP-410 without the back cover



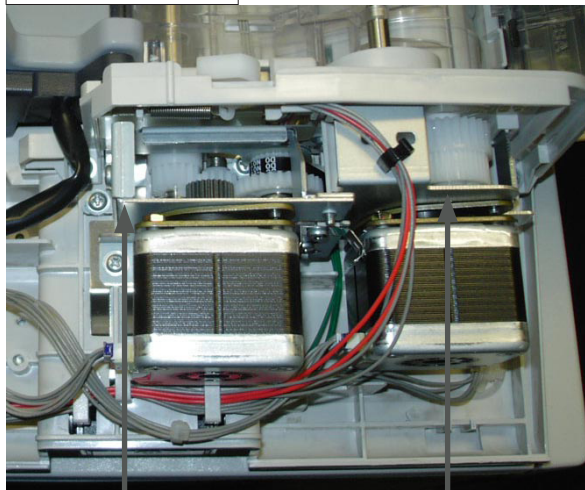
Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchange-ability		SP
					Old	New	Old	New	
	1	-----	303HL27070 3HL27070	WIRE DP GND	-	1	-	X	O
	2	-----	5MBTPB3006TW++R B1A53060	BIND T.T SCREW(+)/ M3 X 6 CRFREE S-T	-	1	-	X	-

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	Add "Wire DP GND" (303HL27070) between the Mount paper feed motor and the Rear frame conveying. See page 2 for the Wire DP GND" (303HL27070) installation instructions.			

Affected serial numbers	Type DP-410	Serial number L3334537 and higher
--------------------------------	-----------------------	---

Wire DP GND (303HL27070) installation instructions

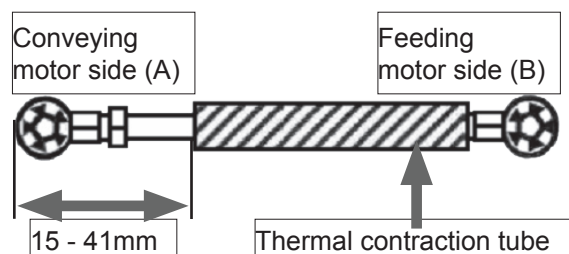
Previous condition



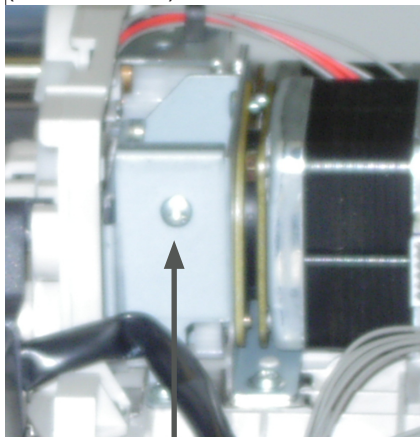
Rear frame conveying (303HL22022)

Mount paper feed motor (303HL07121)

Wire DP GND 303HL27070

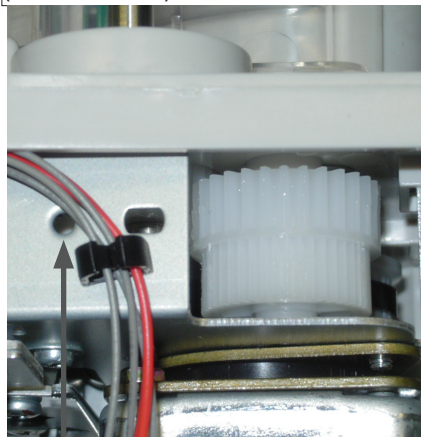


Rear frame conveying side view (303HL22022)



Attach side (A) of Wire DP GND here

Mount paper feed motor above view (303HL07121)



Attach side (B) of Wire DP GND here

Wire DP GND should now be attached like this

