

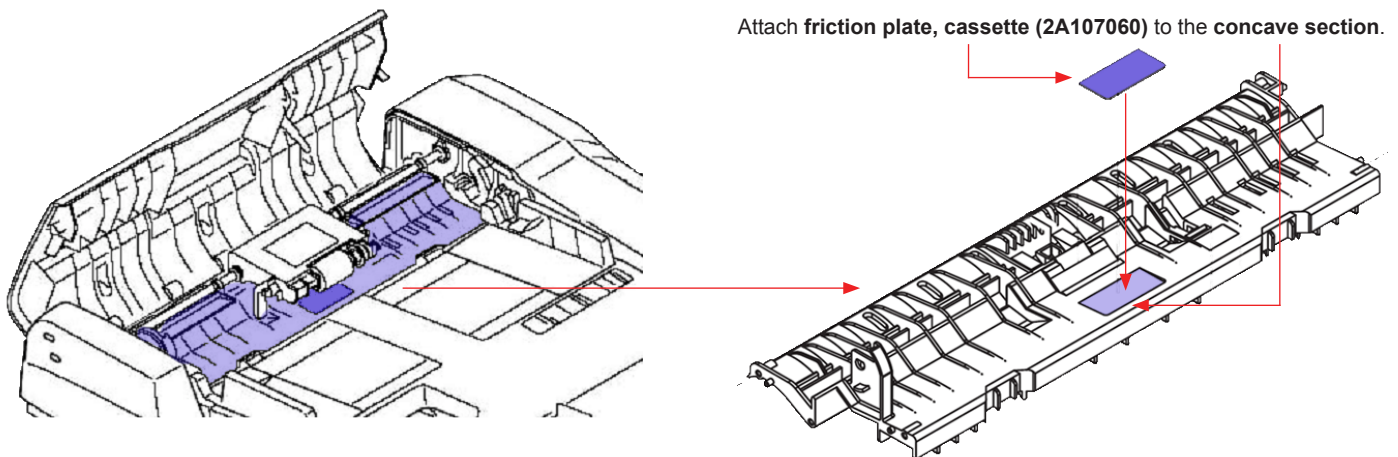
|                   |   |                                  |
|-------------------|---|----------------------------------|
| <b>SB Number:</b> | <b>SB DP-014</b>                                      | <b>Creation Date: 27/11/2008</b> |
| <b>Subject:</b>   | <b>Double paper feed when feeding from the DP-670</b> |                                  |
| <b>Model:</b>     | <b>DP-670</b>   |                                  |

Affected models: KM-2540/3040/2560/3060

|                   |   |
|-------------------|---|
| <b>Phenomenon</b> | Paper may be fed double from the DP-670.<br>This will most likely occur when feeding one of the last originals. |
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|              |  |
|--------------|--|
| <b>Cause</b> | Friction between the friction plate and paper. |
|--------------|--|

|                 |   |
|-----------------|---|
| <b>Solution</b> | The material of the friction plate located at the lower guide paper feed (3HL07070) has been changed from fibre fabric to cork pad. |
|-----------------|---|



| Parts | No. | Old Parts No. | New Parts No. | Description            | Q'TY |     | Interchangeability |     | SP |
|-------|-----|---------------|---------------|------------------------|------|-----|--------------------|-----|----|
|       |     |               |               |                        | Old  | New | Old                | New |    |
|       | 1   | 3HK07240      | 2A107060      | FRICION PLATE,CASSETTE | 1    | 1   | X                  | O   | O  |

|                       |  |
|-----------------------|--|
| <b>Classification</b> | <input type="checkbox"/> Entire stock rework <input type="checkbox"/> In-field modification at next visit <input checked="" type="checkbox"/> In-field modification by case <input type="checkbox"/> No modification necessary   |
| <b>Field measure</b>  | When the above mentioned phenomenon occurs, please replace friction plate cassette 3HK07240 with 2A107060.<br>Please be aware that noise may be generated initially, if the outside environment has high humidity and/or temperature.<br>This however will decrease after more paper is fed from the DP-670. |

|                                |             |                           |
|--------------------------------|-------------|---------------------------|
| <b>Affected serial numbers</b> | <b>Type</b> | <b>Serial number</b>      |
|                                | DP-670      | September 2008 production |