

SB Number:	SB DP-016	Creation Date: 18/02/2009
Subject:	<i>Slanted image when scanning originals with DP-710</i>	
Model:	DP-710	

Affected models: KM-C2520/3225/3232/2525E/3232E/4035E

Phenomenon	Slanted original feed using DP-710.
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Cause	The spring at the left stay hinge (at the back) may become stretched, resulting in that the DP-710 becomes skewed.
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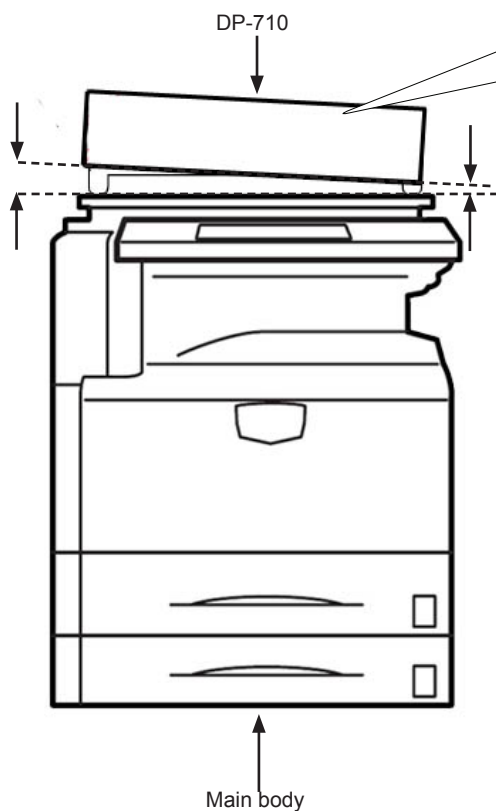
Solution	Add spacer left and spacer right to make sure that the DP-710 remains equal at the back and front.
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Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	-----	303J902350 3J902350	SPACER LEFT	-	1	-	O	O
	2	-----	303J902360 3J902360	SPACER RIGHT	-	1	-	O	O

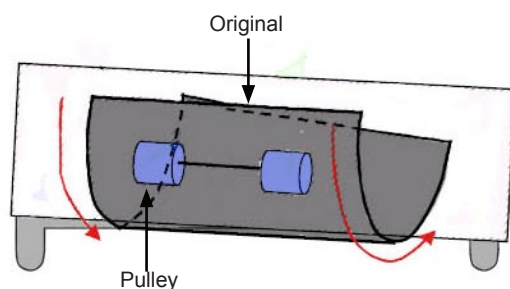
Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please attach spacer left and spacer right.			

Affected serial numbers	Type	Serial number
	DP-710	PAQ8946251 and higher

Phenomenon; The space of the **rear** of DP-710 and the main body is different than the space between the **front** side and the main body.



Under this condition, the original feed will be a skewed.



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Solution; Attach spacer left 303J902350 and spacer right 303J902360 at the positions shown below.

