

# Service Bulletin

Ref. No. **2KW-0041 (D096)**

[Service Information]

&lt;Date&gt; May 10, 2013

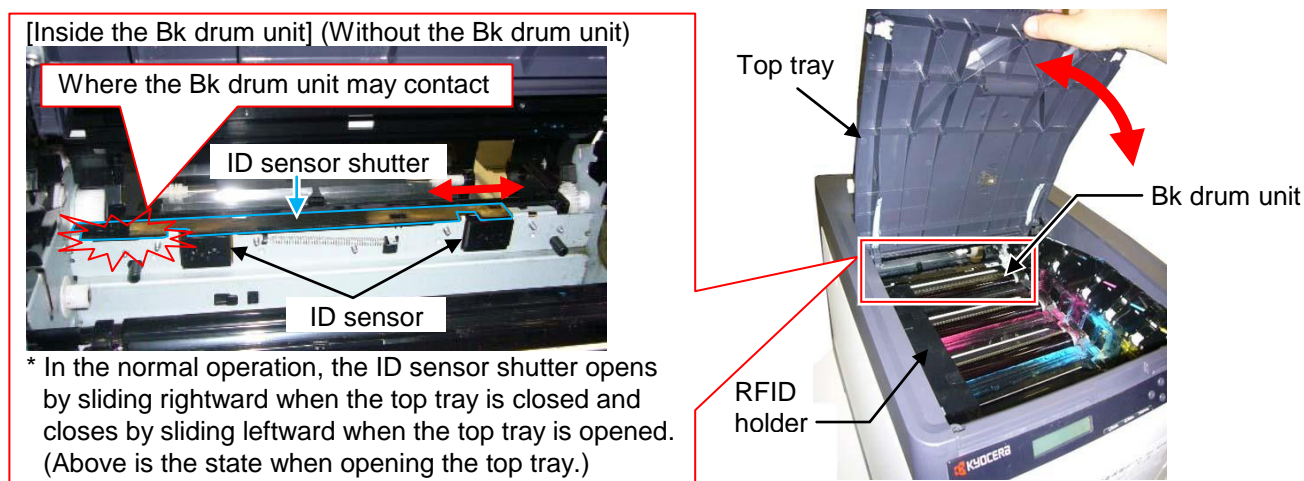
<b>Subject</b>	<b>Notes on Detachment of the Bk Drum Unit (Prevention of the Color Shift)</b>
<b>Model</b>	<b>FS-C2026MFP, FS-C2126MFP, FS-C2026MFP+, FS-C2126MFP+, FS-C2526MFP, FS-C2626MFP, FS-C5150DN, FS-C5250DN</b>

## Topic

When detaching the Bk drum unit, please note the following since the ID sensor shutter might come off depending on the way to detach the Bk drum unit (Note 1). In a rare case, it causes the color registration error if the main unit will be continuously driven while the ID sensor shutter is coming off.

## [Note]

**When detaching the Bk drum unit, please hold the both sides and pull it forward along the guide rails inside the machine.**



If the ID sensor shutter comes off and cannot be slid, it covers the ID sensor even if the top tray is closed. Then, acquirement of the compensation value fails since the ID sensor cannot scan the patch patterns drawn on the transfer belt at the color registration executed when the main power is turned ON, etc. (Note 2) As a result, the color registration is executed based on the last compensation value which was normally acquired. Then, the difference with the actual state of the machine is increased at every color registration and the color shift gradually appears.

- (Note 1) The ID sensor shutter might come off due to the contact with the Bk drum unit if detaching the Bk drum unit in the order of right and left side. (Normally, it is recovered by the pressure from upside when reattaching the transfer belt unit. If detaching the Bk drum unit in the order of right and left side, please make sure to check the ID sensor shutter's sliding motion by opening and closing the top tray after closing the RFID holder, and recover it if necessary.)
- (Note 2) If acquiring compensation value fails when executing the color registration, the error message will not be displayed. However, the failure or success of the acquirement can be checked by referring to the numeric value of calibration result on the second page of the maintenance report (for MFPs) or the service status page (for printers). ("00" indicates the success, and other numeric value indicates the failure.) For the examples, please refer to the photos on the next page.

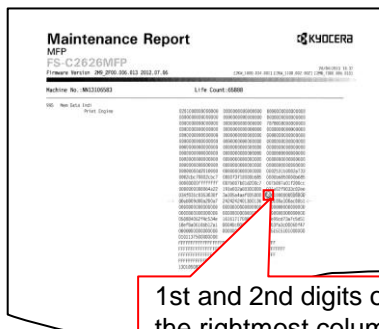
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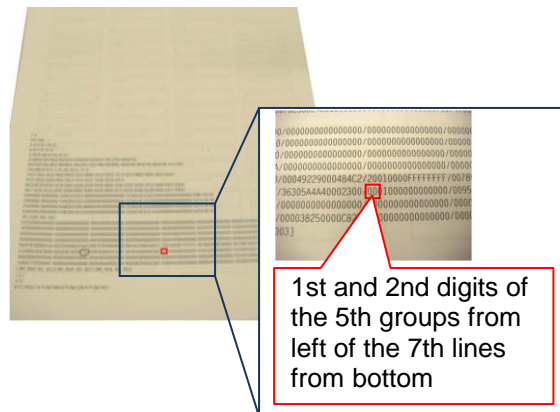
&lt;Date&gt; May 10, 2013

(2nd page of the maintenance report for MFP)



1st and 2nd digits of  
the rightmost column of  
the 15th lines from top

(2nd page of the service status page for Printer)



1st and 2nd digits of  
the 5th groups from  
left of the 7th lines  
from bottom