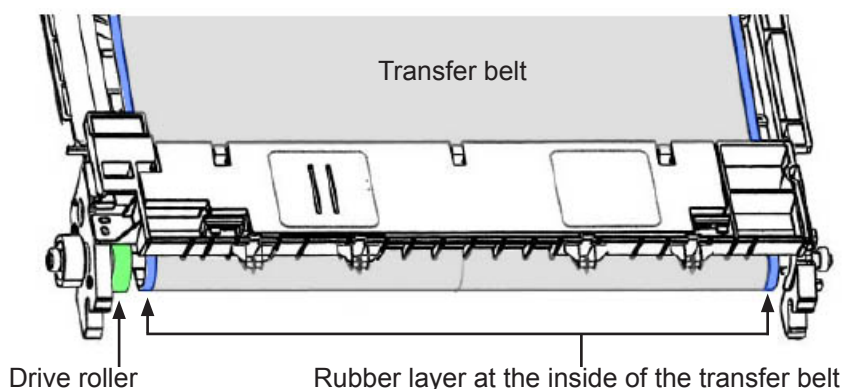


SB Number:	SB 2HP-024	Creation Date: 26/02/2010
Subject:	Image failure, paper jams etc. due to the damaged transfer belt	
Model:	FS-C8100DN+	

Phenomenon	To secure the position of the transfer belt, a rubber layer is attached at the inside of the transfer belt. The rubber layer may peel off from the seam section, due pressure when the transfer belt moves to one side of the transfer belt unit. When the machine keeps operating, the rubber layer may overlap with the driving roller and the transfer belt may become torn. Image failure, abnormal noise or frequent paper jams may occur, if the transfer belt unit keeps operating under this condition.
Cause	The transfer belt may move to one side of the transfer belt unit, due variation of the transfer belt and the balance of the transfer belt pressure.
Solution	To prevent the rubber layer at the transfer belt unit from disengaging, the adhesive layer has been improved.

Transfer belt unit (parts transfer belt ass'y)



Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchange-ability		SP
				Old	New	Old	New	
1	302HP9309A 2HP9309A	302HP9309B 2HP9309B	PARTS TRANSFER BELT ASS'Y (PR)	1	1	O	O	O

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input checked="" type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomena occur, please replace the transfer belt unit with the latest type.			

Serial numbers of affected machines

Type	Serial number
FS-C8100DN	February 2010 production

Machines produced after the above mentioned production date, should not have the above mentioned phenomenon.