

No.	Content	Check procedure & check point	Remark 1	TASKalfa 256ci/FS-C8525MFP, TASKalfa 206ci/FS-C8520MFP, TASKalfa 306i/FS-6530MFP, TASKalfa 256i/FS-6525MFP
-	Lock-up at Welcome display (TASKalfa/Ecosys) (The display unchanges after a certain time (Note 1: *** seconds))	1) Check connection of the harness (Panel to Main board), (Main board to HDD) and connectors and check function. 2) Check contact of the DDR memory by detaching and reattaching, and check function. replace it if available and check function. 3) Format the HDD and check function. (U024 FULL formatting) (*1) 4) Execute the U021Memory initializing to initialize the controller backup memory and check function. 5) Replace the panelmain board and check function. 6) Replace the main board and check function. 7) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	*User data and installed software is deleted if executing the U024. Reinstallation is required.	[Main - Panel Interface] Main board: YC100, YC101, YC102 Panel board: YC1, YC2, YC3  (Note 1) 70 seconds  [Check the contact with the DDR2 memory] Main board: YS1 A certain part of the memory may be faulty. The frequency of fauire occurrence is dependent on the frequency of access to the faulty bit. The memories except the DIMM are mounted on the main PWB. The mounted memories or the ASIC may be faulty if the DIMM is not sensitive.
F000	CF000 appears in a certain time (Note 2: *** seconds) after the Welcome display continues  Panel—Main board communication error	1) Check connection of the harness (Panel to Main board), (Main board to HDD) and connectors and check function. 2) Check contact of the DDR memory by detaching and reattaching, and check function. replace it if available and check function. 3) Format the HDD and check function. (U024 FULL formatting) (*1) 4) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 5) Replace the main board and check function. 6) Replace the panelmain board and check function. 7) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		[Main-Panel Interface] Main board: YC100, YC101, YC102 Panel board: YC1, YC2, YC3  If the LEDs are in the state below when the F000 appears, the DDR2 memory failure may be the cause. Check contact of the YS1 with the memory. (DDR2 memory is the option item for the monochrome models, and is the standard item for the color models.) Memory LED turned on Attention LED turned on (Note 1) 70 seconds  [Check the contact with the DDR2 memory] Main board: YS1 A certain part of the memory may be faulty. The frequency of fauire occurrence is dependent on the frequency of access to the faulty bit. The memories except the DIMM are mounted on the main PWB. The mounted memories or the ASIC may be faulty if the DIMM is not sensitive.
F10X  F11X	An error is detected at OS or some of device drivers.	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F12X	An error is detected at the Scan control section	1) Check connection of the harness (Scan/DP - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the Scan/DP board and check function. 5) Replace the main board and check function. 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		[Main-Scan Interface] Main board: YC112, YC113 CCD board: YC1 LED board: YC1

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F13X	An error is detected at the Panel control section	1) Check connection of the harness (Panel - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the panel board and check function. (*2) 5) Replace the main board and check function. 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only. (*2) For the model separating the main/panel PWBs.		[Main-Panel Interface] Main board: YC100, YC101, YC102 Panel board: YC1, YC2, YC3
F14X	An error is detected at the FAX control section	1) Check connection of the harness (FAX - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Execute the U671 Clear FAX back up data (FAX DIMM clear) and check function. (*3) (Take care of the received data since it is cleared) 5) Replace the FAX_DIMM and check function. 6) Replace the FAX board and check function. 7) Replace the main board and check function. 8) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only. (*3) For the models using the main PWB with the flash for the FAX data.		F14A,F14F: KUJO error Main board (USB hub) [Main-KUJO Interface] Main board: YC109 (Reference) YC16 is at the side where the IB-50 is inserted. <Note> 4) is not supported. 5) is unnecessary.
F15X	An error is detected at the authentication device control section	1) Check connection of the harness (Authentication device - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the main board and check function. 5) Replace the HDD and check function. (*1) 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	Authentication device: Card Reader, etc.	[Main-USB Host Interface] Main board: YC107(USB Host where is at the side of the operation unit) YC108(USB Host where is at the back side of the main frame)
F16X	An error is detected at the KMAS control section	1) Check connection of the harness (KMAS - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F17X	An error is detected at the print data control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		

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F18X	An error is detected at the Video control section	1) Check connection of the harness (Engine - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the engine board and check function. 5) Replace the main board and check function. 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		<Monochrome models> [Main-LSU Interface] Main board: YC103 LSU(APC PWB): YC2 [Main-Engine Interface] Main board: YC105 Engine board: YC17  <Color models> [Main-LSU Interface] Main board: YC104 LSU relay board: YC10 [Main-Engine Interface] Main board: YC105 Engine board: YC26 [Relay connector] Between the main board and the LSU relay board.
F19X	An error is detected at the OS or some of device drivers	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F1AX				
F1BX	An error is detected at the Security management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F1CX	An error is detected at the File System management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	*The F1C4 error appears with the HDD security kit at work.	
F1DX	An error is detected at the Image memory management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	*The F1D4 error is RAM allocation error. 1. Check it with the U340 2. Initialize the setting valued with the U021	
F1EX	An error is detected at the OS or some of device drivers	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function.		
F1FX		3) Replace the main board and check function.		
F20X		4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		

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F21X	An error is detected at the Image processing section	1) Check contact of the DDR memory and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the main board and check function. 5) Replace the HDD and check function. (*1) 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		[DIMM] <Monochrome models: Option> <Color models: Standard>  [DDR2 memory contact check] Main board: YS1 A certain part of the memory may be faulty. The frequency of failure occurrence is dependent on the frequency of access to the faulty bit. The memories except the DIMM are mounted on the main PWB. The mounted memories or the ASIC may be faulty if the DIMM is not sensitive.
F22X				
F23X				
F24X	An error is detected at the System management section	1) Check contact of the DDR memory and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the main board and check function. 5) Replace the HDD and check function. (*1) 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	*The F248 error is printer process error. if it repeats with a certain print data, retrieve the capture data and USBLOG.	[DIMM] <Monochrome models: Option> <Color models: Standard>  [DDR2 memory contact check] Main board: YS1 A certain part of the memory may be faulty. The frequency of failure occurrence is dependent on the frequency of access to the faulty bit. The memories except the DIMM are mounted on the main PWB. The mounted memories or the ASIC may be faulty if the DIMM is not sensitive.
F25X	An error is detected at the Network management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Retrieve the USBLOG and contact the Service Administrative Division. (or retrieve the packet capture data depending on the result of analysis) (*1) For the HDD standard model only.	*This may be owing to the users network environment.	
F26X	An error is detected at the System management section	1) Format the HDD and check function. (U024 FULL formatting) (*1)		
F27X		2) Execute the U021 Memory initializing to initialize the controller backup memory and check function.		
F28X		3) Replace the main board and check function.		
F29X		4) Replace the HDD and check function. (*1)		
F2AX		5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F2BX	An error is detected at the Network control section	1) Format the HDD and check function. (U024 FULL formatting) (*1)		
F2CX		2) Execute the U021 Memory initializing to initialize the controller backup memory and check function.		
F2DX		3) Replace the main board and check function.		
F2EX		4) Retrieve the USBLOG and contact the Service Administrative Division.		
F2FX		(or retrieve the packet capture data depending on the result of analysis)		
F30X		(*1) For the HDD standard model only.		
F31X				
F32X				
F33X	An error is detected at the Scan management section	1) Check connection of the harness (Scan/DP board - main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the Scan/DP board and check function. 5) Replace the main board and check function. 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		[Main-Scan Interface] Main board: YC112, YC113 CCD PWB: YC1 LED PWB: YC1

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F34X	An error is detected at the Panel management section	1) Check connection of the harness (Panel board - main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 4) Replace the panel board and check function. (*2) 5) Replace the main board and check function. 6) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only. (*2) For the models separating the panel/main PWBs.		[Main-Panel Interface] Main board: YC100, YC101, YC102 Panel board: YC1, YC2, YC3
F35X	An error is detected at the Print control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F36X	An error is detected at the Print management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F37X	An error is detected at the FAX management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Execute the U671 Clear FAX back up data (FAX DIMM clear) and check function. (*3) (Take care of the received data since it is cleared). 4) Replace the FAX_DIMM and check function. 5) Replace the main board and check function. 6) Replace the HDD and check function. (*1) 7) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only. (*3) For the models using the main PWB with the flash for the FAX data.		F14A,F14F: KUIO error Main board (USB hub)  [Main-KUIO Interface] Main board: YC109 (Reference) YC16 is at the side where IB-50 is inserted.  <Note> 3) is not supported. 4) is unnecessary.
F38X	An error is detected at the Authentication/permit management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F39X	An error is detected at the KMAS control section	1) Check connection of the harness (KMAS - Main board) and connectors and check function. 2) Format the HDD and check function. (U024 FULL formatting) (*1) 3) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		

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F3AX F3BX F3CX F3DX F3EX F3FX F40X F41X F42X F43X F44X F45X	An error is detected at the Entity management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F46X	An error is detected at the Print image process section	1) Replace the main board and check function. 2) Retrieve the USBLOG (or retrieve the print capture data by case)	*The F46F is printer process error. If it repeats with a certain print data, retrieve the capture data and USBLOG.	
F47X F48X F49X	An error is detected at the Image edit process control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F4AX F4CX	An error is detected at the Print image process section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F4DX F4EX	An error is detected at the Entity control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F4FX	An error is detected at the Job control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F50X	An error is detected at the FAX control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		

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F51X	An error is detected at the Job execution section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F52X				
F53X				
F55X				
F56X				
F57X				
F58X	An error is detected at the Service management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F59X				
F5AX				
F5BX				
F5CX				
F5DX				
F5EX				
F5FX	An error is detected at the Service execution section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F60X	An error is detected at the Maintenance mode management section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F61X	An error is detected at the Report compiling section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F62X	An error is detected at the Service execution section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F63X	An error is detected at the Device control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		

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F64X	An error is detected at the Print image process section	1) Format the HDD and check function. (U024 FULL formatting) (*1)		
F65X		2) Execute the U021 Memory initializing to initialize the controller backup memory and check function.		
F66X		3) Replace the main board and check function.		
F67X		4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F68X	An error is detected at the Storage device control section	1) Format the HDD and check function. (U024 FULL formatting) (*1) 2) Execute the U021 Memory initializing to initialize the controller backup memory and check function. 3) Replace the main board and check function. 4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.	*F684 is overwrite error with the HDD security kit	
F69X	An error is detected at the HyPAS control section	1) Format the HDD and check function. (U024 FULL formatting) (*1)		[Check the using CF] Main board: YC4 (Where the CF is inserted.)  A certain part of the CF may be faulty. The frequency of failure occurrence is dependent on the frequency of access to the faulty bit. The main PWB may be faulty if the CF is not sensitive.
F6AX		2) Execute the U021 Memory initializing to initialize the controller backup memory and check function.		
F6BX		3) Replace the main board and check function.		
F6CX		4) Replace the HDD and check function. (*1) 5) Retrieve the USBLOG and contact the Service Administrative Division. (*1) For the HDD standard model only.		
F6DX	An error is detected at the External Server management section	1) Check the external server and check function.	*FieryOption related	
F6EX		2) Check the connection to the external server and check function.		
F6FX		3) Check the network settings and check function.		
F70X		4) Replace the bridge board and check function.		
F71X		5) Replace the main board and check function.		
F72X		6) Retrieve the USBLOG and contact the Service Administrative Division.		
F73X				
F74X				
F75X				