

Service Bulletin

Ref. No. **2MY-0003 (C189)**

[Service information]

<Date>

July 10, 2012

Subject	System Error Information (F Code Error: Fxxx)
Model	FS-C8525MFP, FS-C8520MFP, FS-6530MFP, FS-6525MFP

Topic

The attached document "C189_SystemError(Fxxx)Outline_Ver.1.03E" describes the outline of the factors of the Fxxx errors that are not described in the Service Manual. Please refer to this document to find out the factors.

Please utilize it for your reference when the system was not recovered after turning the power OFF/ON or the F code frequently occurs.

(Notes) It may be the hardware factor if the error (Fxxx) is indicated. Please initially check the following.

- Check the DDR2 memory and its neighboring parts.
 - : Check the contact of YS1 on the main PWB with the memory.
 - Replace the memory if the error is repeated.
 - (DDR2 memory: It is the standard item on the main PWB for the color models, but optional for the monochrome models.)

Caution

U021 Memory initializing

The backup RAM will be initialized according to the specifications of the destination as specified by the U252 "Setting the destination".

--> After executing this mode: The setting values changed at setup and after can be input again.

KMC's Classification	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input type="checkbox"/> In-Field modification by case	<input checked="" type="checkbox"/> No modification necessary
Field Measure: No particular problem is expected. Please utilize this information.		
Serial Nos. of the Affected Machines: -----		