

# Service Bulletin

Ref. No. **2MY-0005 (C240)**

[Service Information]

<Date>September 4, 2012

<b>Subject</b>	<b>Measures against the Cleaning Failure of the Intermediate Transfer Unit</b>
<b>Model</b>	<b>FS-C8525MFP, FS-C8520MFP</b>

## Topic

In a rare case, offset image might appear due to the cleaning failure of the intermediate transfer unit when turning the main power ON or recovering from the sleep mode.  
If the same phenomenon occurs in field, please change the voltage setting for the intermediate transfer cleaning to the following value.

## Field Measures

Please perform the maintenance mode U107 [Setting of voltage for intermediate transfer cleaning] and select [Belt(A)]. Then, please change the value to the following.

### FS-C8525MFP

25ppm	Display	Before		After
01	Full	13	→	35
02	Half	9		20
03	3/4	10		30
04	B/W Full	13		35
05	B/W Half	9		20
06	B/W 3/4	10		30

### FS-C8520MFP

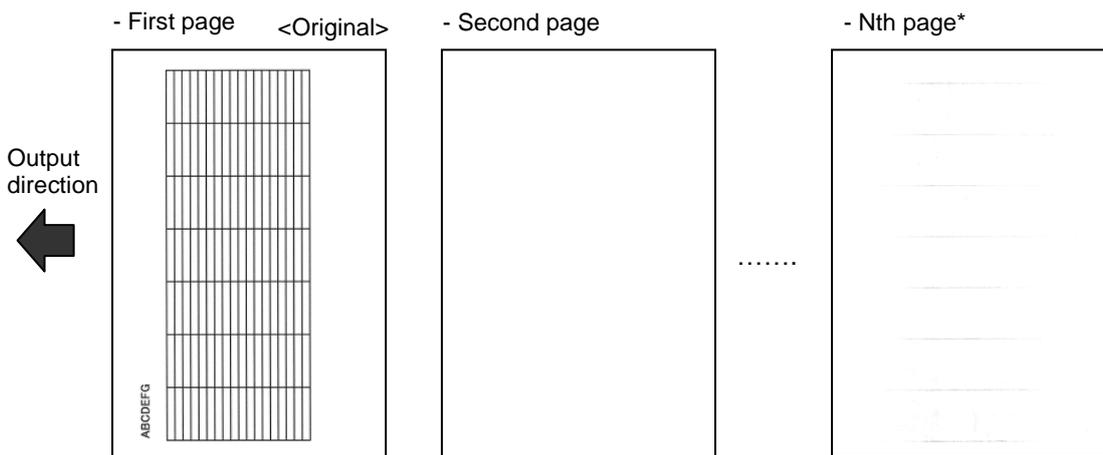
20ppm	Display	Before		After
01	Full	10	→	28
02	Half	9		20
03	3/4	9		24
04	B/W Full	10		28
05	B/W Half	9		20
06	B/W 3/4	9		24

## Permanent Measures

The firmware will be upgraded as corrective measure. (This will be informed by another service bulletin.)

### <Sample>

<Offset image>  
- Offset image appears after one round rotation of the belt from the original image.



\* The number of pages where offset image appears depends on the paper intervals.

<b>KMC's Classification</b>	<input type="checkbox"/> Entire Stock Rework	<input type="checkbox"/> In-Field modification at next visit
	<input checked="" type="checkbox"/> In-Field modification by case	<input type="checkbox"/> No modification necessary
<b>Field Measures:</b>	Please perform the above.	
<b>Serial Nos. of the Affected Machines:</b>	-----	