

SB Number:	SB 2L0-001	Creation Date: 25/08/2010
Subject:	Failure to use the USB memory properly	
Model:	FS-1370DN	

Item	Contents
1 Failure to recognize USB memory due to the static electricity.	<p>Phenomenon The USB memory may not to be recognized or the stored files can not be printed, due to the static electricity.</p> <p>Details 1. The ">" mark does not appear, after selecting the "USB Memory" with the Menu key. 2. The ">" mark does appear, the file can not be selected when moving with ">" and when pressing "OK" twice at "Print file". 3. The arrow mark does appear and the file can be selected, the file can not be printed, while "Processing" is displayed followed by the "Ready" message.</p> <p>Solution 1. Please turn the machine OFF and ON. 2. Remove the USB memory from the USB host, and reconnect it. 3. Remove the USB memory from the USB host, and reconnect it.</p>
2 Failure to recognize USB memory while power is supplied to the machine.	<p>Phenomenon The USB memory may not be recognized and the message "the USB memory is disconnected" may be displayed.</p> <p>Cause When the USB memory is connected to the USB host, the 5V power is supplied to the USB memory. After the machine recognizes the USB memory, it waits for a certain amount of time before receiving the signal to connect the USB memory. If the signal is not received in time, the USB memory can not be recognized.</p>