



KYOCERA Service Bulletin

SB Number:	SB 2F8-028	Creation Date: 16/04/2009
Subject:	Engine firmware upgrade version 011.001 (error code 6000)	
Model:	FS-2000D	

Phenomenon	Error code 6000 (broken fuser heater lamp wire) may occur.
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Cause	In low temperature environments the inner temperature of the machine may drop to 19 °C or lower. The machine will detect this as low temperature, and will raise the fuser temperature with 10 °C during printing. As a result the thermostat will blow.
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Solution	The fuser temperature control has been changed, too consider low temperature environments.
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Firmware	Type	Program No.	Check SUM	Version
	ENGINE	S2F8_1000011001	3963	011.001

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade the engine firmware to the latest version.			

Affected serial numbers	Type	Serial number
	FS-2000D	February 2009 production