

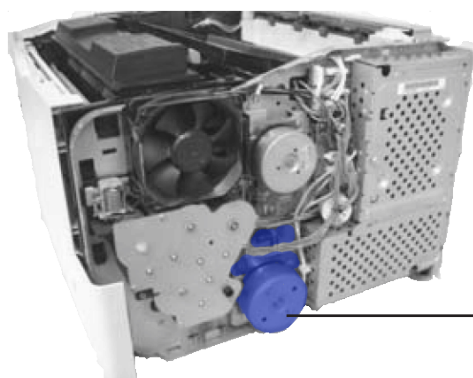
SB Number:	SB 2F8-032	Creation Date: 01/10/2009
Subject:	The motor main does not operate	
Model:	FS-2000D/3900DN/4000DN/6950DN	

phenomena	<p>The following phenomena have been discovered in the field:</p> <ol style="list-style-type: none"> 1. The LCD screen remains blank. 2. Paper feed failure may be displayed. 3. Error code SC2000 may occur.
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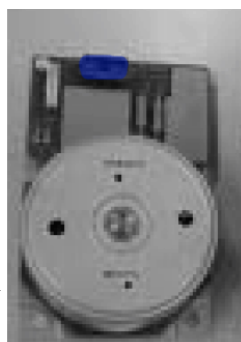
Cause	The motor main does not operate properly.
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Solution	<p>Temporary measure: The motor lock control board has been added to the main motor.</p> <p>Permanent measure: The motor main has been changed.</p>
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View from the right side of the main body



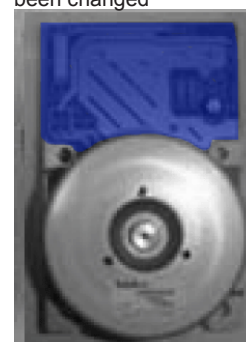
Old condition of the motor main



Temporary measure:
Added motor lock control board



Permanent measure:
The motor main has been changed



Parts	No.	Old Parts No.	New Parts No.	Applicable models	Description	Q'TY		Interchangeability		SP
						Old	New	Old	New	
	1	302GA00050 2G00050	302F944910 2F944910	FS-4000DN	MOTOR MAIN	1	1	O	O	O
	2	302F944010 2F944010	302F944910 2F944910	FS-2000D/ 3900DN/ 4000DN/ 6950DN	MOTOR MAIN	1	1	O	O	O
	3	302F700030 2F700030	302F944910 2F944910	FS-6950DN	MOTOR MAIN	1	1	O	O	O

Affected serial numbers	Type	Measure	Serial number
	FS-2000D	Added motor lock control board	XLM9673500 and higher
	FS-4000DN	Added motor lock control board	XLP9639982 and higher