

SB Number:	SB 2F8-018	Creation Date: 15/02/2007
Subject:	<i>Firmware upgrade (engine), resolving error JE0 (in event log)</i>	
Model:	FS-2000D/3900DN/4000DN/6950DN	

The engine firmware is updated as follows.

'Rear cover open' may be detected even though the rear cover is closed and a jam may occur that is logged as **JE0** (cover open jam) in the event log. This is caused by the 'cover open' signal momentarily going down.

Time to check rear cover open is changed from consecutive 30msec cover open signal to 300 consecutive cover open signal to avoid cover open sensing.

Type	Program number	Check SUM	Version	Remarks
ENGINE	S2F7_1000012001	55d6	012001	FS-6950DN
ENGINE	S2GA_1000009001	62FC	009.001	FS-4000N
ENGINE	S2F9_1000010001	16B9	010.001	FS-3900DN
ENGINE	S2F8_1000009001	80F3	009.001	FS-2000D

Field measure:

You are advised to upgrade the firmware on your next visit to the customer

Serial number information:

This firmware is installed at the factory on all printers produced in- or after February.