

SB Number:	SB 2F8-008	Creation Date: 25/10/2006
Subject:	<i>Firmware upgrade (engine), resolving a paper jam</i>	
Model:	FS-2000D/3900DN/4000DN/6950DN	

The engine firmware has been upgraded to solve the following problem

Symptom before firmware upgrade:

'Drum refresh mode' is initiated when paper which is fed from MP tray after which it stops on the Drum Unit. The paper is the output earlier than usual and sometimes causes "Paper Jam" to be displayed.

Firmware specifications per model

Type	Program number	Check SUM	Version	Remarks
ENGINE	S2F8_1000006001	5051	006.001	For FS-2000D
ENGINE	S2F9_1000006001	E894	006.001	For FS-3900DN
ENGINE	S2GA_1000005001	28BC	005.001	For FS-4000DN
ENGINE	S2F7_1000007001	E836	007.001	For FS-6950DN

Should the abovementioned problem occur, please upgrade to the latest firmware issued for the corresponding model.