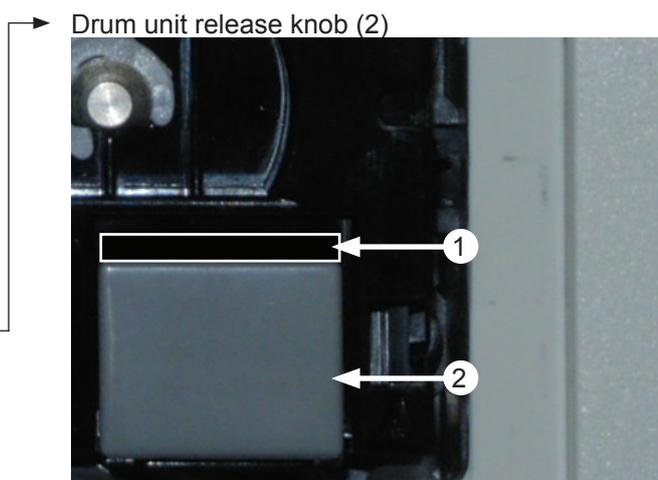
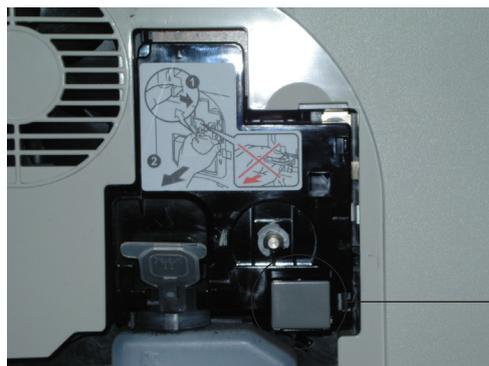


<b>SB Number:</b>	<b>SB 2F8-021</b>	<b>Creation Date:</b> 12/06/2008
<b>Subject:</b>	<b>Add spacer to prevent error code "7410"</b>	
<b>Model:</b>	<b>FS-2000D/3900DN/4000DN/6950DN</b>	

<b>Phenomenon</b>	Error code "7410" (Drum unit non-installing error) or a paper jam at the drum section may occur because the machine detects that the drum unit is incorrectly installed.
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<b>Cause</b>	The drum unit release knob is pressed accidentally.
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<b>Solution</b>	Add spacer lock drum in the gap above the drum unit release knob to prevent this from happening.
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Place the spacer lock drum (1) in the gap directly above the drum unit release knob (2).

Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	-----	302F902500 2F902500	SPACER LOCK DRUM	-	1	-	O	O

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	Add spacer lock drum to make sure that the drum unit is detected correctly.			

Affected serial numbers	Type	Serial number
	FS-2000D	XLM8457716 and higher
	FS-3900DN	XLN8402400 and higher
	FS-6950DN	XLQ8412725 and higher