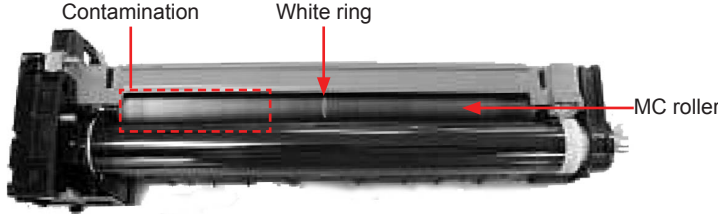
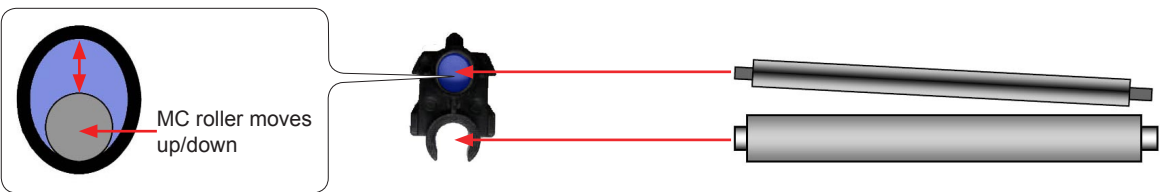
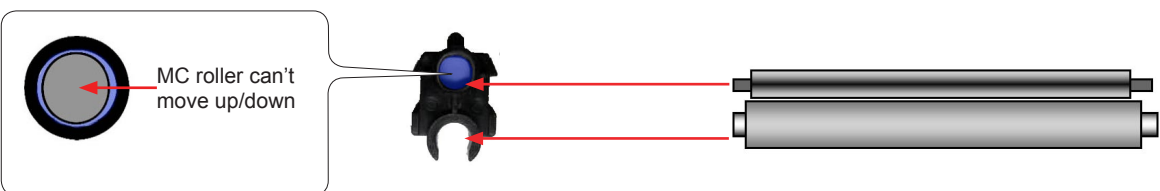


SB Number:	SB 2F8-027	Creation Date: 01/10/2009
Subject:	Black streak through the image	
Model:	FS-2000D/3900DN/4000DN	

Phenomenon	A black streak may appear through the image.
Cause	<p>MC roller cleaning failure, due to unstable fitting of the roller.</p>  <p>Contamination White ring MC roller</p> <p>Old condition; Unstable mounted MC roller</p>  <p>MC roller moves up/down</p>
Solution	<p>The bushing that holds the MC roller has been changed to ensure proper fitting.</p> <p>New condition; Stable mounted MC roller</p>  <p>MC roller can't move up/down</p>

Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	302F993013 2F993013	302F993015 2F993015	DK-310	1	1	O	O	O
	2	302F993083 2F993083	302F993085 2F993085	MC-310	1	1	O	O	O

Affected serial numbers	Type	Serial number
	FS-2000D	XLM8872152 and higher
	FS-3900DN	XLN8817132 and higher
	FS-4000DN	XLP8836462 and higher
	MK-310	GPU8803310 and higher