



KYOCERA Service Bulletin

SB Number:	SB 2J0-007	Creation Date: 19/11/2009
Subject:	Firmware upgrade (network error code F25B)	
Model:	FS-2020D/3920DN/4020DN	

Contents of changes	Item	Contents
	Network error code F25B.	<p>Phenomenon Network error code F25B may occur.</p> <p>Cause When the printer is turned ON or when printer reset is performed at the operation panel, a new IP address will be assigned by the DHCP server. As long as the printer remains ON, the IP address will remain the same as provided by the DHCP server. When the IP address range of the DHCP server is intentionally changed while the printer is ON, and the printer IP address is out of range the current printer IP address can not be used, and error code F25B may occur.</p> <p>Solution The system firmware has been upgraded to correct this error.</p>

Firmware	Type	Program No.	Check SUM	Version	Status Date
	SYSTEM	2J0_3000.006.001	b0b1	006.001	05/08/2009

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade the firmware to the latest version.			

Serial numbers of affected machines

Type	Serial number
FS-2020D/3920DN/4020DN	XEX9828475

Machines produced after the above mentioned serial number, should not have the above mentioned phenomenon.