

<i>SB Number:</i>	<b>SB 2HG-010</b>	<i>Creation Date:</i> <b>03/06/2010</b>
<i>Subject:</i>	<b><i>Recovering from error code F010</i></b>	
<i>Model:</i>	<b>FS-1350DN/2020D/3920DN/4020DN/6970DN, FS-C5100DN/ 5200DN/5350DN/5400DN</b>	

**Phenomenon**

Error code F010 may occur due to the failure to install the system firmware.

**Solution**

Please install the system firmware again as follows:

1. Store the latest system firmware version on the CF card. (USB memory can not be used in this case)
2. Install the firmware using the normal firmware upgrade procedure according to page 1-6-4 of the service manual.
3. Error code F010 may occur, when the firmware download process starts. Please wait for about 30 seconds and the download will continue. (Do not turn the power OFF)