

SB Number:	SB COM-005	Creation Date: 18/03/2010
Subject:	Compatibility between older system firmware and newer flash memory	
Model:	FS-820/920/1030D/2000D/3900DN/4000DN/6950DN/1100/1300D/1350DN/2020D/3920DN/4020DN/6970DN, FS-C5100DN/5200DN/5300DN/5400DN	

Please note that the newer flash memory on the main board (Spansion or Numonyx) is not supported by older versions of the system firmware.

Therefore please be sure that the system firmware is at least upgraded to the versions mentioned in the table below.

When the system firmware does not support the flash memory on the main board, the flash memory can not be recognized and the machine can not operate. Older flash memory then Spansion and Numonyx is supported by later system firmware versions.

System firmware and supported flash memory

Model	System firmware version	Manufacturer name
FS-820	S2FV_3000003001	Spansion
FS-920	S2FW_3000003001	Spansion
FS-1030D	2G6_3000004001	Spansion
FS-2000D	S2F8_3000.004.001	Spansion
FS-3900DN/4000DN	S2F9_3000.006.001	Spansion
FS-6950DN	S2F7_3000.003.001	Spansion
FS-1100/1300D	2HS_3000003001	Numonyx
FS-1350DN	2H4_3000.004.002	Numonyx
FS-2020D/3920DN/4020DN	2J0_3000.004.002	Numonyx
FS-6970DN	2J5_3000.002.001	Numonyx
FS-C5100DN/5200DN/5300DN	2HN_3000005016	Numonyx
FS-C5400DN	2HG_3000005017	Numonyx

Compatibility of the old and new flash memory and the old and new firmware

	Old firmware	New firmware
Old flash memory	O	O
New flash memory	X	O

O: Compatible

X: Incompatible