



KYOCERA Service Bulletin

SB Number:	SB 2J0-006	Creation Date: 30/10/2009
Subject:	Firmware upgrade (Improper detection of SC6400)	
Model:	FS-2020D/3920DN/4020DN	

Phenomenon	Abnormal detection of error code SC6400 (zero-cross signal abnormality) may occur, when turning the main switch OFF during sleep mode.
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Firmware	Type	Applicable model	Program No.	Check SUM	Version	Status date
	ENGINE	FS-2020D	2J0_1000002008	7416	002.008	-----
	ENGINE	FS-3920DN	2J1_1000002008	c288	002.008	-----
	ENGINE	FS-4020DN	2J2_1000002008	2d5b	002.008	-----
	SYSTEM	FS-2020D/3920DN /4020DN	2J0_3000006001	b0b1	006.001	05/08/2009

Field measure	When the above mentioned phenomenon occurs, please upgrade the firmware to the latest version.
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Affected serial numbers	Type	Serial number
	FS-2020D/3920DN/4020DN	October 2009 production