

<b>SB Number:</b>	<b>SB 2LX-003</b>	<b>Creation Date: 26/07/2011</b>
<b>Subject:</b>	<b>Firmware upgrade (FS-3040MFP/3140MFP Engine v004.001 and FS-3540MFP/3640MFP Engine v002.001/Scanner v002.001)</b>	
<b>Model:</b>	<b>FS-3040MFP/3140MFP/3540MFP/3640MFP</b>	

Item	Contents
1 Grey background on the print-out.	<p><b>Phenomenon</b> When the toner level is low, the message “<b>Replace toner</b>” or “<b>Low toner</b>” appears. After refilling the toner, <b>grey background</b> may appear on the print-out.</p> <p><b>Solution</b> The amount of <b>refilled toner</b> has been changed. Please note that the message “<b>Replace toner</b>” has been discontinued.</p>
2 Paper jam 9000 (FS-3540MFP/3640MFP only)	<p><b>Phenomenon</b> Paper jam 9000 (Non feed jam) may occur.</p> <p><b>Cause</b> The timing switch may be delayed, in case original conveying is delayed due to slipping.</p> <p><b>Solution</b> Therefore the retrial time for the timing switch has been changed as follows:</p> <p><b>Old condition:</b> 334msec <b>New condition:</b> 484msec</p>

**Firmware for the FS-3040MFP/3140MFP**

Type	Program No.	Check SUM	Version	Status Date	Applicable model(s)
<b>ENGINE</b>	2LW_1000.004.001	6EAA	004.001	10/06/2011	FS-3040MFP/3140MFP
MAIN	2LW_2F00008.003	----	008.003	-----	FS-3040MFP
MAIN	2LX_2F00.008.003	----	008.003	-----	FS-3140MFP
SCANNER	2LW_1200.001.013	----	001.013	-----	FS-3040MFP/3140MFP
FAX BOOT/APL	2H9_5500.006.001	----	006.001	-----	FS-3140MFP

**Firmware for the FS-3540/3640MFP**

Type	Program No.	Check SUM	Version	Status Date	Applicable model(s)
<b>ENGINE</b>	2MC_1000.002.001	F709	002.001	10/06/2011	FS-3540MFP/3640MFP
MAIN	2MC_2F00.001.041	----	001.041	-----	FS-3540MFP
MAIN	2MD_2F00.001.041	----	001.041	-----	FS-3640MFP
<b>SCANNER</b>	2MC_1200.002.001	FBB1	002.001	25/05/2011	FS-3540MFP/3640MFP
FAX BOOT/APL	2KX_5500.005.003	----	005.003	-----	FS-3640MFP

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, please upgrade the firmware to the latest version.			

**Serial numbers of affected machines**

Type	Serial number
FS-3040MFP/3140MFP (Engine firmware)	July 2011 production.
FS-3540/3640MFP (Scanner firmware)	June 2011 production.
FS-3540/3640MFP (Engine firmware)	May 2011 production.

The above mentioned changes have been applied to machines produced after the above mentioned production date.