



# KYOCERA *Service Bulletin*

<b>SB Number:</b>	<b>SB 2J5-002</b>	<b>Creation Date: 10/12/2009</b>
<b>Subject:</b>	<b>Firmware upgrade (click charge count and machine lock)</b>	
<b>Model:</b>	<b>FS-6970DN</b>	

<b>Contents of changes</b>	<b>Item</b>	<b>Contents</b>
	1 Improper click charge count in the case of secondary paper feed.	In rare cases it may be possible that the secondary paper feed will be ignored, when using click charge count.
	2 Machine lock.	The machine may lock while "Please wait" is displayed, when a paper jam occurs due to a paper sensing time-out.

<b>Firmware</b>	<b>Type</b>	<b>Program No.</b>	<b>Check SUM</b>	<b>Version</b>	<b>Status Date</b>
	System	2J5_3000002001	A964	002.001	28/05/2009
	Engine	2J5_1000003001	0b55	003.001	

<b>Field measure</b>	When the above mentioned phenomena occur, please upgrade the firmware to the latest version.
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### Serial numbers of affected machines

<b>Type</b>	<b>Serial number</b>
FS-6970DN	October 2009 production.

Machines produced after the above mentioned production date, should not have the above mentioned phenomena.