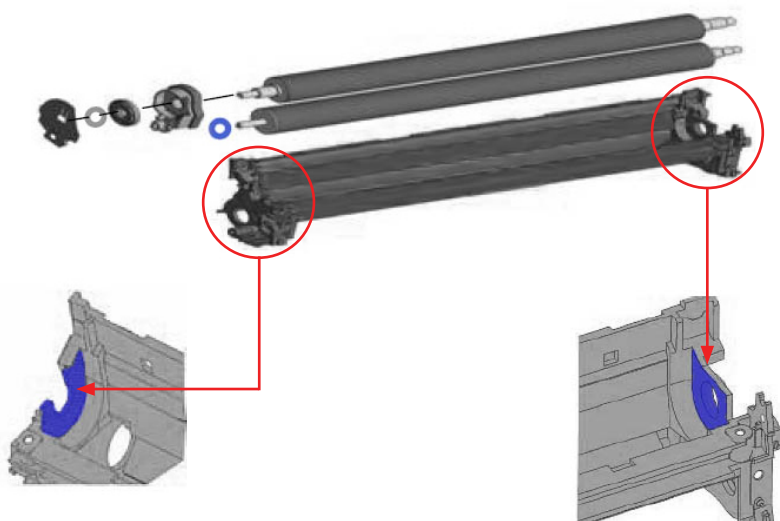


<b>SB Number:</b>	<b>SB 2HG-009</b>	<b>Creation Date: 25/08/2010</b>
<b>Subject:</b>	<b>Error code SC2102 after switching the main switch ON</b>	
<b>Model:</b>	<b>FS-C5400DN</b>	

Phenomenon	Error code SC2102 (developer colour motor error) may occur, after switching the main switch ON.
Cause	The inner part of the <b>case DLP</b> may contact the magnet roller, due to resin shrinkage of the <b>case DLP</b> . This results in increased load to the developer motor.
Solution	The inner dimension of the <b>case DLP 302HG14041</b> has been changed. Please see service bulletin <b>2HG-006</b> for the temporary solution.

The inner dimension of the **case DLP 302HG14041** has been changed.



The width has been reduced with 0.3mm.

The width has been reduced with 0.2mm.

## Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
				Old	New	Old	New	
1	302HG93022 2HG93022	302HG93023 2HG93023	DV-570(K)	1	1	O	O	O
2	302HG93032 2HG93032	302HG93033 2HG93033	DV-570(Y)	1	1	O	O	O
3	302HG93042 2HG93042	302HG93043 2HG93043	DV-570(M)	1	1	O	O	O
4	302HG93052 2HG93052	302HG93053 2HG93053	DV-570(C)	1	1	O	O	O

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomenon occurs, please replace the developer unit with the latest type.			

**Serial numbers of affected units**

Type	Serial number
DV-570(K/Y/M/C)	June 2010 production.

Units produced after the above mentioned production date, should not have the above mentioned phenomena.