

<b>SB Number:</b>	<b>SB 2HN-005</b>	<b>Creation Date: 16/04/2009</b>
<b>Subject:</b>	<b>Firmware upgrade (engine version 005.003)</b>	
<b>Model:</b>	<b>FS-C5100DN/5200DN/5300DN</b>	

Contents of changes	Item	Contents
	1 Paper jam during a duplex print job, when the paper feed is delayed	A paper jam may occur when the paper feed from the duplex unit is delayed. When this occurs, the machine starts to calibrate while trying to resume the paper feed. At this moment the next paper enters the duplex unit, and a paper jam is detected.
	2 Paper jam during a duplex print job, when toner replacement is detected	A paper jam may occur during a continuous duplex print job, when the machine detects that the toner needs to be replaced, while feeding from a full paper cassette.

Firmware Version 005.003	Model	Type	Program No.	Check SUM	Version
	FS-C5100DN	ENGINE	S2HL_1000005003.x	2dbe	005.003
	FS-C5200DN	ENGINE	S2HL_1000005003.x	6c22	005.003
	FS-C5300DN	ENGINE	S2HL_1000005003.x	0cfb	005.003

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, please upgrade the firmware to the latest version.			

Affected serial numbers	Type	Serial number
	FS-C5100DN/5200DN/5300DN	February 2009 production