

SB Number:	SB 2K8-001	Creation Date: 23/06/2010
Subject:	Firmware upgrade	
Model:	FS-C5350DN	

Item	Contents
MP tray "Paper empty setting"	<p>Phenomenon When the default cassette is set to MP tray the following may occur:</p> <ol style="list-style-type: none"> 1. The indication of paper empty for the MP tray is switched OFF. 2. The "Add paper warning" is indicated, when the standard paper cassette and multi purpose tray are empty. <p>Solution Please use one of the following methods:</p> <ol style="list-style-type: none"> 1. Operation panel: Device Common → Error Handling → Set the MP Tray Empty setting to "OFF" 2. Command center: Basic → Device Defaults → Set the MP Tray Empty setting to "OFF" 3. Prescribe command: !R!MPTE 0;EXIT;(MPTE 1;On)

Firmware

Type	Program No.	Check SUM	Version	Staus Date
SYSTEM	2K8_3000003008	c505	003.008	-
ENGINE	2K8_1000002002	05b8	002.002	24/09/2009

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	To implement the above mentioned changes, please upgrade the firmware to the latest version.			

Serial numbers of affected machines

Type	Serial number
FS-C5350DN	Not available