

SB Number:	SB 2HN-013	Creation Date: 30/08/2010
Subject:	Firmware upgrade	
Model:	FS-C5100DN/5200DN/5300DN/5350DN/5400DN	

1	The waste toner may be overfilled in the waste toner conveying unit.	The waste toner motor drive may not stop under the following conditions: <ul style="list-style-type: none"> • Duplex printing. • Paper jam • Waster toner box full is detected.
2	Cancellation of the paper jam sensing. (FS-C5350DN only)	Phenomenon If after a paper jam, the paper size has been changed in the command center, the paper jam detection is cancelled. Solution Paper jam is checked only when the paper size is changed after detection.
3	Added print start delay. (FS-C5350DN only)	The print start will be delayed with 5 seconds, after the paper feed speed has been changed. (Until the T/C sensor output becomes stable)

Firmware

Type	Program No.	Check SUM	Version	Status Date	Applicable model
SYSTEM	2HN_3000006003	27e2	006.003	30/10/2009	FS-C5100DN
ENGINE	2HL_1000009001	41f3	009.001	29/06/2010	FS-C5100DN
SYSTEM	2HN_3000006003	27e2	006.003	30/10/2009	FS-C5200DN
ENGINE	2JC_3F00005002	78d8	009.001	29/06/2010	FS-C5200DN
SYSTEM	2HN_3000006003	27e2	006.003	30/10/2009	FS-C5300DN
ENGINE	2HN_1000009001	8605	009.001	29/06/2010	FS-C5300DN
SYSTEM	2K8_3000003008	c505	003.008	-	FS-C5350DN
ENGINE	2K8_1000003001	542e	003.001	28/06/2010	FS-C5350DN
SYSTEM	2HG_3000005017	2da9	005.017	21/10/2009	FS-C5400DN
ENGINE	2HG_1000010001	1518	010.001	29/06/2010	FS-C5400DN

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomena occur, please upgrade the firmware to the latest version.			

Serial numbers of affected machines

Type	Serial number
FS-C5100DN/5200DN/5300DN/5350DN	July 2010 production
FS-C5400DN	XAC0702533

The above mentioned changes have been applied to machines produced after the above mentioned production date/ serial number.