



# KYOCERA Service Bulletin

<b>SB Number:</b>	<b>SB 2HN-013</b>	<b>Creation Date: 30/08/2010</b>
<b>Subject:</b>	<b>Firmware upgrade</b>	
<b>Model:</b>	<b>FS-C5100DN/5200DN/5300DN/5350DN/5400DN</b>	

1	The waste toner may be overfilled in the waste toner conveying unit.	The waste toner motor drive may not stop under the following conditions: <ul style="list-style-type: none"> <li>• Duplex printing.</li> <li>• Paper jam</li> <li>• Waster toner box full is detected.</li> </ul>
2	Cancelation of the paper jam sensing. (FS-C5350DN only)	<p><b>Phenomenon</b> If after a paper jam, the paper size has been changed in the command center, the paper jam detection is cancelled.</p> <p><b>Solution</b> Paper jam is checked only when the paper size is changed after detection.</p>
3	Added print start delay. (FS-C5350DN only)	The print start will be delayed with 5 seconds, after the paper feed speed has been changed. (Until the T/C sensor output becomes stable)

## Firmware

Type	Program No.	Check SUM	Version	Status Date	Applicable model
SYSTEM	2HN_300006003	27e2	006.003	30/10/2009	FS-C5100DN
ENGINE	2HL_100009001	41f3	009.001	29/06/2010	FS-C5100DN
SYSTEM	2HN_300006003	27e2	006.003	30/10/2009	FS-C5200DN
ENGINE	2JC_3F00005002	78d8	009.001	29/06/2010	FS-C5200DN
SYSTEM	2HN_300006003	27e2	006.003	30/10/2009	FS-C5300DN
ENGINE	2HN_100009001	8605	009.001	29/06/2010	FS-C5300DN
SYSTEM	2K8_3000003008	c505	003.008	-	FS-C5350DN
ENGINE	2K8_1000003001	542e	003.001	28/06/2010	FS-C5350DN
SYSTEM	2HG_3000005017	2da9	005.017	21/10/2009	FS-C5400DN
ENGINE	2HG_1000010001	1518	010.001	29/06/2010	FS-C5400DN

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, please upgrade the firmware to the latest version.			

## Serial numbers of affected machines

Type	Serial number
FS-C5100DN/5200DN/5300DN/5350DN	July 2010 production
FS-C5400DN	XAC0702533

The above mentioned changes have been applied to machines produced after the above mentioned production date/ serial number.