

SB Number:	SB 2A6-017	Issue Date: 01/11/2002
Subject:	Installation paper drawers to KM-C830 (J00 after turning main SW off)	
Model:	KM-C830	

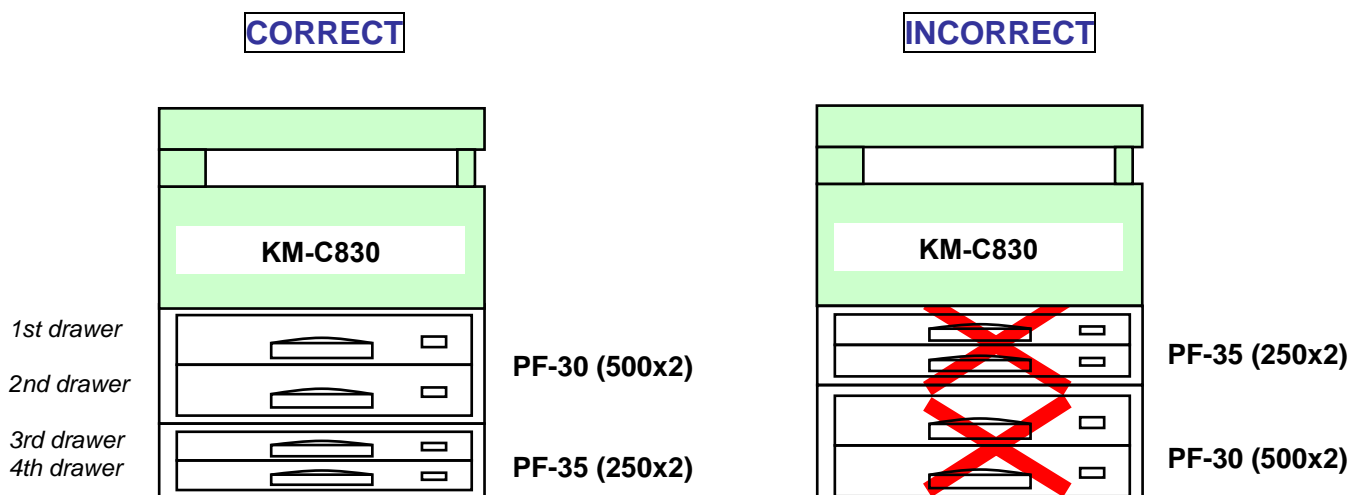
When installing the paper drawers **PF-30** and **PF-35** to the KM-C830 under incorrect installation conditions, the following malfunction will occur.

Phenomenon

If PF-35 is installed as the 1st and 2nd drawer, **J00** will appear after turning the main switch ON.
The PF-35 (250X2) is not equipped with a JAM detection SW at the vertical conveying section while the PF-30 (500X2) is.

Thus, please pay attention to following remarks when installing paper drawers to the KM-C830.

- ✧ The **PF-35 (250x2)** must be installed as **3rd or 4th drawer!**
- ✧ The **PF-30 (500X2)** may not be installed as **3rd or 4th drawer**, but as **1st and 2nd drawer!**



The problem with installing 2 x PF-30's (500X2)+(500X2) as 3rd and 4th drawer.

Although a JAM code will not be displayed after turning main switch on, the paper size will be incorrectly detected for the 3rd and 4th drawer. Refer to overview below. The length of the paper JAM detection sensor compared to the PF-35 sensor is different. Therefore depending on the paper size, paper jams or incorrect paper detection may occur.

Paper size in the cassette	Paper size display on OP. panel	Actual paper detection
A4	A4	OK
A3	B5	NG
A4R	A3	NG
B4R	A4R	NG
B5R	A4R	NG