

Service Bulletin

SB Number:	SB PFP-003	Creation Date: 28/04/2004
Subject:	Usage of PF-60 on FS-1920/3820/3830 (C0560 / 0570 / 0580)	
Model:	PF-60	

PF-60 = Paper feeder for FS-1800(+), FS-1900, FS-1920, FS-3800, FS-3820N, FS-3830N, FS-C5016N

Phenomenon & Cause

C0560 (top feeder error), **C0570** (middle feeder error) or **C0580** (bottom feeder error) may be displayed. Depending on the PF-60 serial number, the PF-60 will not work if it is installed to a FS-1920, FS-3820(N) or FS-3830(N).

Field Recommendation

Please avoid installing a PF-60 with an earlier serial number than mentioned below to a FS-1920, FS-3820 / 3830!

Measure

The firmware chip on the PWB control board for the PF-60 has been changed from PF60V0100 to **PF60V0200**. If PF-60 is installed to a FS-1920/3820/3830 and C0560 / 0570 or C0580 arises, it is required to replace the existing PF-60 PWB control board to the new V0200 type.

Distinction between old and new PWB Control board:

On the new type PWB board, the indication V0200 is mentioned on the CPU. (on old type, V0100 is mentioned.) (Also, when printing Service Status page with PF-60 with new firmware installed, '0200' is mentioned as indicated in figs. below.)

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Service information
[0104/0330] [C1] [30.00 MXI] [01/01] Total page 9690
/t/P00/S00/F00/N00/D10:DM0301.DAN/RS2/6C/01/[0003-0003]/BF-AD/AF.H/0/20/25/60
/0096/0026/1061/0811/ 0/ 0/ 0/ 0/ 0/ 0/ 0
/AAADCFE/
/003D/0200/0200/0200/0005/0005/0005/0005/0000/
/20A1108/10203200/2001080/81000000/00000000/10101010/10101010/
SPD1:0200040508090A0B0C0D0F101112131415161718191A1B1C1D1E1F202122235E
SPD2:0200040508090A0B0C0D0F101112131415161718191A1B1C1D1E1F202122235E
/8088808880808000/8088808880808000/8088808880808000/8088808880808000/
DN:SPL9200007 SN:SPL920000
    
```

Bottom feeder
Top feeder
Middle feeder



Service Bulletin

No.	Part No. OLD	Part No. NEW	Description	Q'ty old-new		Interchange ability	
1	5SNSP0013707 (3DD01010)	303DD01011 (3DD01011)	PWB CONTROL	1	1	x	O

Affected Machine Serial Numbers:**PF-60:** GGD3X42096 and later