KYOCERA

Service Bulletin

SB Number:	**SB PFP-003**	*Creation Date:* **28/04/2004**
Subject:	Usage of PF-60 on FS-1920/3820/3830 (C0560 / 0570 / 0580)	
Model:	**PF-60**	

PF-60 = Paper feeder for FS-1800(+), FS-1900, FS-1920, FS-3800, FS-3820N, FS-3830N, FS-C5016N

Phenomenon & Cause
C0560 (top feeder error), **C0570** (middle feeder error) or **C0580** (bottom feeder error) may be displayed. Depending on the PF-60 serial number, the PF-60 will not work if it is installed to a FS-1920, FS-3820(N) or FS-3830(N).

Field Recommendation
Please avoid installing a PF-60 with an <u>earlier serial number</u> than mentioned below to a FS-1920, FS-3820 / 3830!

Measure
The firmware chip on the PWB control board for the PF-60 has been changed from PF60V0100 to **PF60V0200.** If PF-60 is installed to a FS-1920/3820/3830 and C0560 / 0570 or C0580 arises, it is required to replace the existing PF-60 PWB control board to the new V0200 type.
Distinction between old and new PWB Control board:
On the new type PWB board, the indication V0200 is mentioned on the CPU. (on old type, V0100 is mentioned.) *(Also, when printing Service Status page with PF-60 with new firmware installed, '0200' is mentioned as indicated in figs. below.)*

Top feeder　**Middle feeder**　**Bottom feeder**

KYOCERA

Service Bulletin

No.	Part No. OLD	Part No. NEW	Description	Q'ty old-new		Interchange ability	
1	5SNSP0013707 (3DD01010)	303DD01011 (3DD01011)	PWB CONTROL	1	1	x	O

Affected Machine Serial Numbers:

PF-60:   GGD3X42096 and later