

<b>SB Number:</b>	<b>SB 2KY-004</b>	<b>Creation Date: 03/06/2010</b>
<b>Subject:</b>	<b>Firmware upgrade (Error code F186 or paper jam 05)</b>	
<b>Model:</b>	<b>TASKalfa552ci</b>	

Item	Contents
Error code F186 or paper jam 05 (Secondary feed does not start).	Error code F186 or paper jam 05 may occur when printing in monochrome, due to the improper ASIC process implemented in main firmware version 2KY_2F00.002.100. The above mentioned phenomena will most likely occur when printing in booklet in combination with the mini driver or Mac driver.

#### Firmware

Type	Upgrade Pack Version	Remarks
<b>MAIN FRAME</b>	<b>2KY_V2.02E</b>	
Software MAIN	2KY_2F00.002.101	New upgrade
Software MMI	2KY_7000.002.100	
Software Engine	2KA_1000.004.001	
Software Scanner	2KY_1200.001.020	
Software Motor	2H7_1400.003.003	
Software Bias	2H7_1600.001.014	
Software Sleep	2H7_1800.002.001	
Option Language BR	2KY_81BR.001.018	
BROWSER	2H7_F000.001.015	
FAX BOOT	(5JP_5000.001.022)	
FAX APL	(5JP_5100.C06.001)	
FAX IPL	(5JP_5200.001.022)	
FAX BOOT/APL	5JP_5500.C06.001	Supplied firmware (Combined fax boot and APL firmware)
Software DBA	J00_E000.004.003	
<b>ENHANCEMENT</b>	<b>2H7EN_V1.11</b>	Also for the TASKalfa420i/520i/250ci/300ci/400ci/500ci.
DP-750(B)/ DP-760(B)	3LK_9500.009.003	
PF-720B (2 cassette)	3LM_9000.004.001	
PF-760B (3000)	5H8_9000.003.002	
DF-780(B) MAIN (1000)	5JA_9200.007.005	
DF-760B (3000) MAIN	3LT_9200.006.003	
DF-760B (3000) MIDDLE	3LT_9600.007.002	
MT-720B (3000)MAIL BOX	3LW_9800.003.001	

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, please upgrade the firmware to the latest version at the same time.			

#### Serial numbers of affected machines

Type	Serial number
TASKalfa552ci	QXG0400211

Machines produced after the above mentioned serial number, should not have the above mentioned phenomena.