

Service Bulletin

SB Number:	SB 2DC-002	Issue Date: 08/07/2003
Subject:	Complete removal of toner cartridge seal (blank or light image)	
Model:	KM-1500	

PHENOMENON

A completely blank copy or very light, faint copy

CAUSE

Before inserting the toner cartridge into the KM-1500, a seal needs to be removed, as mentioned in the instructions delivered with the machine.

This seal may not have been removed completely and therefore the toner feed opening may be fully or partly blocked. As a result, the above phenomenon may occur. (even though the seal is removed, it may be possible that a very thin layer of film remains stuck, that covers the opening)

FIELD MEASURE

Please instruct the enduser to remove the red seal over the toner feed opening with great care!
Make sure that the seal is completely removed!