

SB Number:	SB 2AV-042	Creation Date: 06/04/2004
Subject:	Black line on image (scanning through DP)	
Model:	KM-1530 / 2030	

## Phenomenon & Cause

When scanning an original through the DP (document processor), dust may adhere to the contact glass causing stains, and as a result a black line may appear on the copied image.

## Countermeasure

To prevent the occurrence of black lines on the image, the following changes have been implemented

- 1.) The '**CONTACT GLASS, ADF**' (No.1) has been changed to a new type with a high dust-proofing DP and is supplied as field spare part.

## ATTENTION POINT

Please mind that if the new contact glass with high dust-proofing is wiped with a wet cloth, the surface coating may come off and the effectivity of dust-proofing strongly deteriorates.

**Please DO NOT clean the new CONTACT GLASS, ADF (P/N: 2FG12020) with a wet cloth!**

## Parts Table

No	Part No. NEW	Description	Q'ty
1	2FG12020	CONTACT GLASS, ADF	1
2	35912531	SPONGE, ORIGINAL SIZE INDICATOR	1
3	2FA05060	LABEL DP, OPERATION	1
4	2FA05060	LABEL DP, INSTALLATION PROCEDURE	1

## Field Measure

If the phenomenon arises, please replace old part 1. with new part.

When replacing the contact glass, please replace label 3. and 4. at the same time (see next page for attaching procedure).

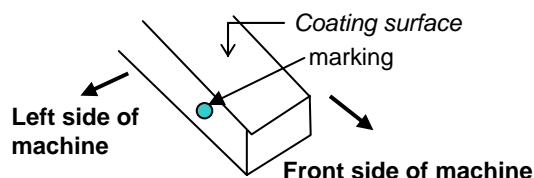
Attach the '**SPONGE, ORIGINAL SIZE INDICATOR**' (P/N: 35912531) to new part No.1. (See next page for attaching procedure of 'SPONGE, ORIGINAL SIZE INDICATOR').

- Please explain to the end user not to wipe the new contact glass with wet cloth.

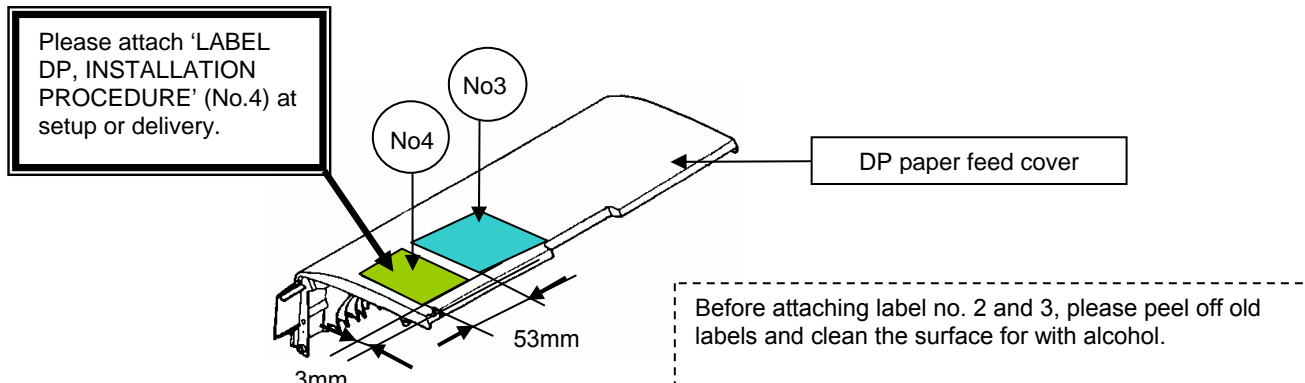
It is possible to make a distinction between old and new contact glass, ADF (No. 1) by the marking as follows.

### Distinction between old and new contact glass (No.1) :

OLD: No marking  
NEW: White marking on the side



## Attaching procedure for LABELS



## Attaching procedure for 'SPONGE, ORIGINAL SIZE INDICATOR' (P/N: 35912531)

