

SB Number:	SB 2C9-035	Creation Date: 28/08/2008
Subject:	Paper jam J10 (No feeding from the bypass)	
Model:	KM-1620/2020/1650/2050/2550/1635/2035	

Phenomenon	Paper jam J10 (No feeding from the multi-bypass table)
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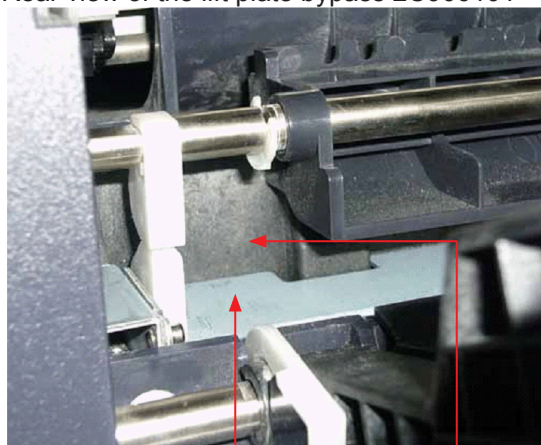
Cause	The lift plate bypass is too close to the base of the machine, and cannot move up and down.
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Permanent Solution	Cut 1.5mm from the edges of the lift plate to increase the gap between the lift plate bypass and the base of the machine.
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Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	2C906101	302C906102 2C906102	LIFT PLATE BYPASS	1	1	X	O	O

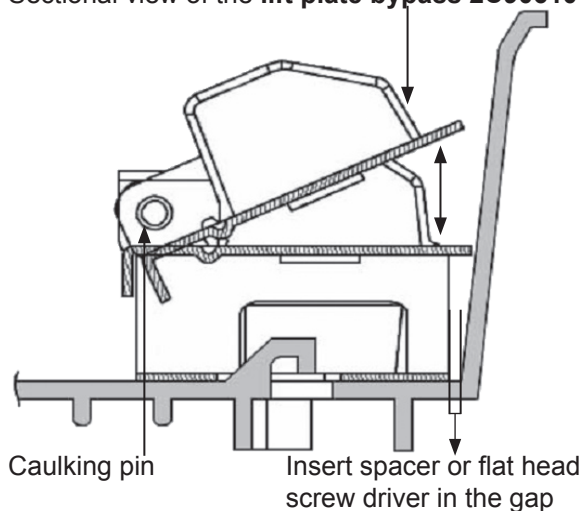
Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	1. Insert a spacer between the mount lift plate and the base. 2. If the gap between the mount lift plate and the base is too narrow to insert the spacer, insert a flathead screw driver between the mount lift plate and the base, and turn the screw driver to increase the gap.			

Rear view of the lift plate bypass 2C906101



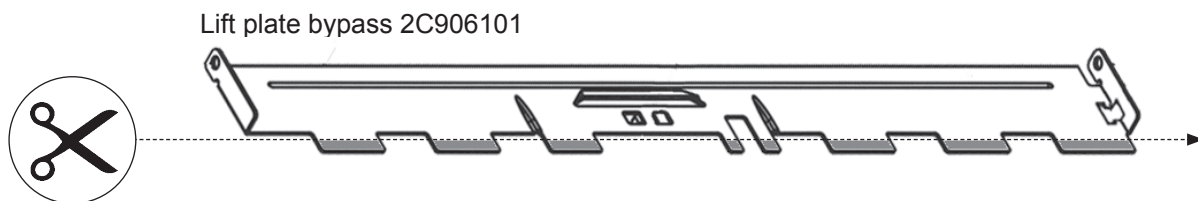
Gap between lift plate bypass and base is too small

Sectional view of the lift plate bypass 2C906101



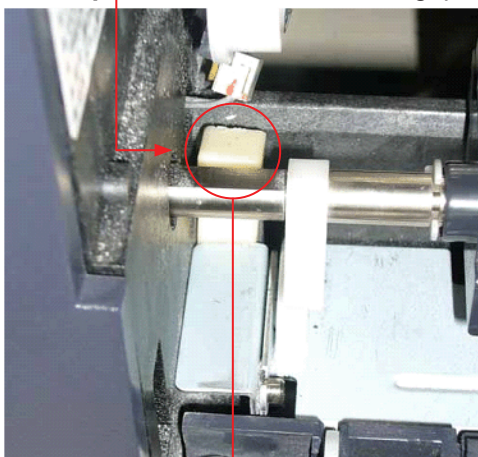
Affected serial numbers	Type	Serial number
	KM-1620/2020/1650/2050/2550/1635/2035	From the production of April 2008

Permanent solution: Cut 1.5mm from the **grey coloured** segments of the lift plate bypass

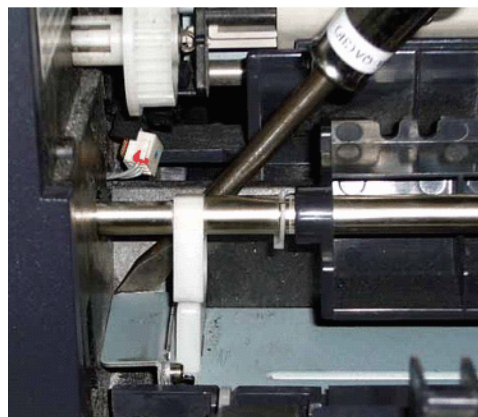


Field service solution: Add spacer between the lift plate bypass and the base of the machine, or use a flat head screw driver if the gap is too narrow for the spacer.

Insert **spacer** here to increase the gap.

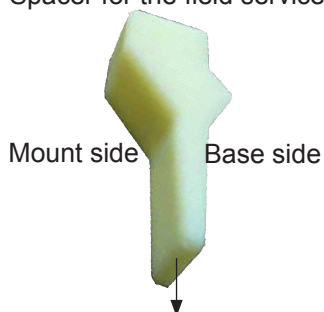


Insert **flat head screw driver** and turn to increase the gap.



Important note; avoid contact with the drum and transfer roller.
Cover both with a sheet of paper to avoid damage.

Spacer for the field service



Insert between the mount and the base