

SB Number:	SB 2H0-025	Creation Date: 19/11/2009
Subject:	Vertical paper feed jam J18 due to reduced surface of the vertical feed rollers	
Model:	KM-2540/3040/2560/3060, PF-670	

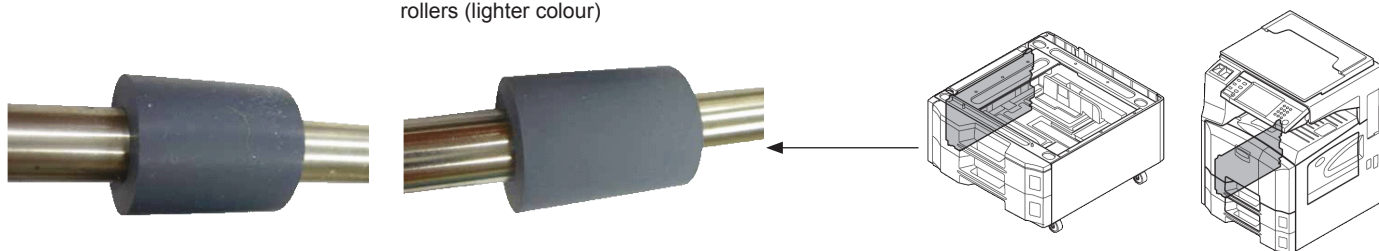
Affected models: PF-670: KM-2540/3040/2560/3060

Phenomenon	Vertical paper feed jam J18 may occur in the beginning of a print job of 8.000 to 10.000 sheets, depending on which paper type is used.
Cause	The surface of the vertical feed rollers (parts roller vertical feed A SP and parts roller vertical feed A SP) decreases to the point that paper can no longer be fed properly.
Solution	The vertical feed rollers have been changed to ensure proper contact with the paper. To recognize the difference between the vertical feed rollers, the colour of the latest type is lighter grey then the old type.

Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	302H093081 2H093081	302H093082 2H093082	PARTS VERTICAL FEEED UNIT	1	1	X	O	O
	2	302H094090 2H094090	302H094091 2H094091	+PARTS ROLLER VERTICAL FEED A SP	1	1	X	O	O
	3	302H094100 2H094100	302H094101 2H094101	+PARTS ROLLER VERTICAL FEED B SP (KM-2540/3040/2560/3060 only)	1	1	X	O	O

Old condition of the vertical feed roller

New condition of the vertical feed rollers (lighter colour)



Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please replace the vertical feed rollers with the latest type.			

Serial numbers of affected machines

Type	Serial number
KM-2540/3040/2560/3060/PF-670	Not available