

SB Number:	SB 2H0-006	Creation Date: 17/04/2008
Subject:	Preventing damage to the machines Slit glass for DP	
Model:	KM-2560/3060/2540/3040, KM-C2525E/3232E/4035E	

Phenomenon	If Document processors (E.G. DP-710) and/or Paper feeders (E.G. PF-410) are placed on top of the MFP's the Slit glass for the DP of the machine below could get damaged, due to weight and smaller dimension of the DP/PF packing material.
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Solution	Make sure that no more then 1 box is placed on an MFP.
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Field measure	Please note the mentioned above.
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Contact glass item numbers	Type	Item number
	KM-2560/3060/2540/3040	302H093300
	KM-C2525E/3225E/3232E/4035E	302GR94380