

SB Number:	SB 2JB-005	Creation Date: 12/06/2008
Subject:	<i>Firmware upgrade (C6020 when opening and closing the cover, Job separator detection error etc.)</i>	
Model:	KM-2540/3040, Printing System (Y)	

Contents of changes	No.	Item	Contents
	1	Error code C6020 when opening and closing the front cover.	After the machine has reached working temperature after switching on or recovering from sleep mode, error code C6020 (abnormal high fuser temperature) could occur when opening and closing the front cover.
	2	No detection of the Job separator after recovering from sleep mode.	The Job separator could not be detected after recovering from sleep mode.
	3	Incorrect movement of the Bypass lift during Toner installation.	Bypass lift keeps going up and down during installation of the toner when turning on the power for the first time, normally this should happen only once.
	4	Faded edge of prints when feeding from the Bypass tray.	The edge of printouts may appear faint, due to incorrect timing of the Transfer charger.
	5	Characters do not get correctly printed before empty paper tray is detected.	When paper jam recovery is set to on (D6:01 parameter in FRPO), characters may not be printed in the correct way before the machine detects that the paper tray is empty.
	6	Mp tray does not get highlighted when being selected.	Selecting the MP tray as paper source using the Printer properties function of the driver, may result in that the selected tray does not get highlighted blue.
	7	APL filter malfunction in the Command Center.	It could be possible that the APL filter does not work in the Command Center.
	8	Certain characters do not get printed using Prescribe	It may happen that certain characters do not get printed, using files that are programmed in the Prescribe language.

Latest firm-ware as of January 2008	Type	Program No.	Check SUM	Version
	MAIN	2JB_2000003001	4F85	003.001
	ENGINE	2JB_1000006002	103C	006.002
	LANGUAGE E	2JB_81XE001003	6FB3	001.003
	PRINTER FS	2JC_3F00.003.003	157D	003.003
	FAX	3LH_5100002002	604D	002.002
	FAX for remote	R3LH_5100002002	----	002.002

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When above mentioned phenomena occur, upgrade to the latest firmware			

Affected serial numbers	Type	Serial number
	KM-2540	QAL7Z01156 and higher
	KM-3040	QAQ7Z01120 and higher