KYOCERA

Service Bulletin

SB Number:	**SB 2FZ-035**	*Creation Date:* **05/11/2008**
Subject:	***Firmware Upgrade (Productivity improvement, etc.)***	
Model:	**KM-C2520/3225/3232/2525E/3232E/4035E**	

Contents of changes	1. Support for the new fax modem. 2. Unnecessary delay between print jobs. 3. Colour print text has been added to maintenance mode U034. 4. The default value of the exposure memory has been changed. 5. Paper jam 21 and 26 are detected incorrectly. 6. Paper feeding error when executing auto grey adjustment. 7. Paper jam 12 when feeding from the PF-750. 8. Scanner status image may not be displayed in Firefox. 9. None responding buttons after executing "Laser scanner cleaning". 10. Service call C0250 when accessing the hard disk through the web interface. 11. The last page of a copy job may be copied for a second time. 12. User with colour restriction could still output colour. 13. The option to print 1 sided to 2 sided when Auto paper select is set to "on" has been locked. 14. After returning from sleep mode the first print may show incorrect image. 15. Paper jam 80 may occur when using the DF-730.

Latest firmware as of July 2008	Type	Program No.	Check SUM	Version
KM-C2520/ 3225/3232/ 2525E/3232E	MAIN (IPU)	2FZ_2000.031.001	75C7	031.001
	ENGINE	2FZ_1000.029.001	D391	029.001
	SCANNER	2FZ_1200.003.001	D2A1	003.001
	LANGUAGE E	2FZ_81XE.010.001	6286	010.001
KM-C2520/ 3225/3232/	PRINTER FS	2FZ_3000.010.003	877D	010.003
All models	MAIN BOOT	2FZ_2100.003.002	CC90	003.002
KM-C4035E	MAIN (IPU)	2JD_2000.010.001	9152	010.001
	ENGINE	2JD_1000.010.001	13D9	010.001
	SCANNER	2JD_1200.002.001	3CC0	002.001
	LANGUAGE E	2JD_81XE.003.001	6D99	003.001
KM-C2525E/ 3232E/4035E	PRINTER FS	2JD_3000.003.005	0978	003.005

Classification	☐Entire stock rework	☐In-field modification at next visit	☒In-field modification by case	☐No modification necessary
Field measure	Note the following when upgrading the firmware. • If the machine engine firmware is lower as 019.002 perform the following after upgrading the firmware: -Perform U467, set colour registration adjustment to OFF -Perform U467, set colour registration adjustment to ON -Use colour calibration -Use colour registration • If the printer FS firmware of KM-C2525E/KM-C3232E is older as 002.001 first upgrade the printer FS firmware together with main boot firmware version 003.002 or higher, then upgrade the main/ scanner and language firmware.			

Service Bulletin

Affected serial numbers	Contents	Serial number
	Item: 1 ~ 11	March 2008 production
	Item: 12 ~ 14	August 2008 production
	Item: 15 ~ 16	July 2008 production

Contents of changes		Item	Contents
	1	Support for the new fax modem	The fax firmware has been changed to make the machine compatible with the new fax modem.
	2	Unnecessary delay between print jobs	Unnecessary checking between each print job, results in a longer waiting period between print jobs.
	3	Colour print text has been added to U034	"Colour print" has been added to the test page of maintenance mode U034.
	4	The default value of the exposure memory has been changed	The exposure memory of the scanner has been changed from EXP 4 to EXP 5.
	5	Paper jam 21 and 26 are detected incorrectly	The timing to detect paper jam 21 (Double feeding JAM at bypass feeding section) and paper jam 26 (JAM at bypass conveying section) has been increased, to prevent above mentioned paper jam's from being detected incorrectly.
	6	Paper feeding error when executing auto grey adjustment	When executing auto grey adjustment, 2 sheets may be output from different paper cassettes.
	7	Paper jam 12 when feeding from the PF-750	Paper jam 12 (No feeding JAM) may occur when feeding paper from the PF-750.
	8	Scanner status image may not be displayed in Firefox.	The scanner status image in the Network scanner is not displayed by Firefox.
	9	None responding buttons after executing "Laser scanner cleaning"	The copy, printer, scanner, fax and/or system menu buttons may not respond after executing "Laser scanner cleaning".
	10	Service call C0250 when accessing the hard disk through the web interface	Service call C0250 (Communication error for scanner network PCB) may occur when trying to access the machine hard disk through the web interface, when the machine is in sleep mode.
	11	The last page of a copy job may be printed for a second time	If auto adjustment is performed after scanning the last sheet of a copy job, the last page may be scanned and printed for a second time.
	12	User with colour restriction could still output colour	• Not possible to output colour or monochrome using document management • Colour output is possible using the edit function in document management
	13	Duplex copying possible when auto selection is ON	When auto selection is ON duplex copying should not be possible, but this combination can be set in a shortcut.
	14	After returning from sleep mode the first print may show incorrect image	When returning from sleep mode colour misalignment and reduced size image may occur.
	15	Paper jam 80 may occur when using the DF-730	Paper jam 80 (Jam between finisher and main body) may occur when the DF-730 is the output destination, and paper is removed from the DF-730 when a new sheet to the DF-730 is printed.