



# KYOCERA Service Bulletin

<b>SB Number:</b>	<b>SB 2JD-003</b>	<b>Creation Date:</b> 05/02/2009
<b>Subject:</b>	<b>Firmware upgrade (Engine version 013.001 etc.)</b>	
<b>Model:</b>	<b>KM-C4035E</b>	

Contents of changes	Item	Contents
	1	<p>Creasing of A3 sized paper at the fuser section</p> <p><b>Phenomenon</b></p> <p>When outputting thin A3 sized prints, paper creasing of several sheets may occur. This occurs after the machine starts up, or after recovering from sleep mode.</p> <p><b>Solution</b></p> <p>The speed of the fuser unit has been changed to operate according to the temperature of the fuser roller.</p>
	2	<p>Improper detection of automatic size at the bypass tray</p> <p>A4 sized thick paper may be improperly detected as B5 paper size, at the multi bypass tray when the MPF cursor is set to the maximum setting.</p>
	3	<p>Paper jam 40/46 at the fuser section</p> <p>Paper jam 40/46 may occur at the fuser section when feeding A4 print-outs. To make sure that the trailing edge of the print-out touches the sensor, the fuser motor has been set to reverse.</p>

Latest firm-ware as of January 2009	Type	Program No.	Check SUM	Version
	MAIN (IPU)	2JD_2000.010.001	9152	010.001
	ENGINE	2JD_1000.013.001	4442	013.001
	SCANNER	2JD_1200.002.001	3CC0	002.001
	LANGUAGE E	2JD_81XE.003.001	6D99	003.001
	PRINTER FS	2JD_3000.003.005	0978	003.005
	MAIN BOOT	2FZ_2100.003.002	CC90	003.002

\* Please upgrade the main, engine, scanner, language, printer FS and main boot firmware at the same time.

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomenon occurs, please upgrade the firmware to the latest version.			

Affected serial numbers	Type	Serial number
	KM-C4035E	February 2009 production