KYOCERA

Service Bulletin

SB Number:	**SB 2FZ-039**	*Creation Date:* **27/11/2008**
Subject:	**No printing when changing the area setting**	
Model:	KM-C2520/3225/3232/2525E/3232E/4035E	

Contents of changes	Item	Contents
	Printing not possible when changing the area setting.	Printing may be disabled when the area setting is changed to a different area then the toner container.

Latest firm-ware as of August 2008	Type	Program No.	Check SUM	Version
KM-C2520/ 3225/3232/ 2525E/3232E/	MAIN (IPU)	2FZ_2000.031.001	75C7	031.001
	ENGINE	2FZ_1000.030.00	FEEC	030.001
	SCANNER	2FZ_1200.003.00	2A1	003.001
	LANGUAGE E	2FZ_81XE.010.00	6286	010.001
KM-C2520/ 3225/3232/	PRINTER FS	2FZ_3000.010.003	877D	010.003
KM-C2525E/ 3232E/ 4035E	PRINTER FS	2JD_3000.003.005	0978	003.005
KM-C2520/ 3225/3232/ 2525E/3232E/ 4035E	MAIN BOOT	2FZ_2100.003.002	CC90	003.002
KM-C4035E	MAIN (IPU)	2JD_2000.010.001	9152	010.001
	ENGINE	2JD_1000.011.001	F391	011.001
	SCANNER	2JD_1200.002.001	3CC0	002.001
	LANGUAGE E	2JD_81XE.003.001	6D99	003.001

Classification	☐Entire stock rework	☐In-field modification at next visit	☐In-field modification by case	☒No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade the firmware to the latest version.			

Affected serial numbers	Type	Serial number
	KM-C2520/3225/3232/2525E/3232E/ 4035E	August 2008 production

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Additional information	1. When upgrading KM-Cxx25E/xx32E printer firmware older then 002.001, FIRST upgrade "Main Boot" firmware BEFORE upgrading "Main", "Engine", "Scanner" and "Language E" firmware.
	
	When upgrade engine prior to 019.002 firmware adjustments need to be performed. Use below procedure.
	
	Failing to perform below procedure will result in incorrect color registration.
	
	2: Reset color registration correction data:
	
	  -U467 [Set Color Resist Adjustment mode] - Enter [Color Resist Adjustment],select [OFF] and execute.
	  -U467 [Set Color Resist Adjustment mode] - Enter [Color Resist Adjustment],select [ON] and execute.
	
	3: Perform color calibration:
	
	  -[System menu]button - [User Adjustment] - [Color Calibrat.] - Press [ON].
	
	4: Perform manual adjustment, see User Guide 3-1:
	
	  -[System Menu button - [User Adjustment] - [Color Resist] - Select [Configuration] and execute.
	  -Select [Print Chart (detail)] and print the chart. (Adjustment not needed if all settings are "0")
	  -Select [Input Value(Detail)], perform adjustments and select [Completed] to finish the adjustment.
	  -Reprint the chart again by above to confirm the adjustments made.
	  -Perform the adjustment again if the results are not satisfactory.