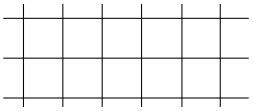
Service Bulletin

SB Number:	**SB 2FZ-026**	*Creation Date:* **12/06/2008**
Subject:	***Firmware upgrade (Grid pattern on print-outs)***	
Model:	**KM-C2520/3225/3232/2525E/3232E**	

Contents of changes	**Item**	**Contents**
	Grid pattern on print outs	A grid pattern could appear on prints, when copying large amounts. How the pattern may appear on the paper, depends if the copy is printed in colour or black and white. In the case of black and white prints the pattern could be 20mm by 20mm, while printing in colour may result in a pattern with squares of 5mm by 5mm. Example of a black and white print-out with a pattern. 

Latest firmware as of December 2007	**Type**	**Program No.**	**Check SUM**	**Version**
	MAIN (IPU)	2FZ_2000.027.001	688F	027.001
	ENGINE	2FZ_1000.026.001	8FDB	026.001
	SCANNER	2FZ_1200.003.001	D2A1	003.001
	LANGUAGE E	2FZ_81XE.009.001	6052	009.001
	PRINTER FS for KM-C2520/3225/3232	2FZ_3000.010.003	877D	010.003
	PRINTER FS for KM-C2520E/3232E	2JD_3000.002.001	A378	002.001
	MAIN BOOT	2FZ_2100.003.002	CC90	003.002

Classification	☐ Entire stock rework	☐ In-field modification at next visit	☒ In-field modification by case	☐ No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade to the latest firmware version. Upgrade printer firmware and main boot firmware first, after that you can upgrade the other firmware.			

Affected serial numbers	**Type**	**Serial number**
	KM-C2520/3225/3232/2525E/3232E	From the December 2007 production.