

SB Number:	SB 2BG-019	Creation Date: 01/06/2007
Subject:	Firmware upgrade, Ver. 181; measure against fuser JAM	
Model:	KM-C2630/C2630N, FS-C8026N	

Please be informed that the firmware has been upgraded as follows.

Contents of change

Item	Remarks
Measures against a JAM in front of the fuser or at ejection section due to the fuser clutch failure	<p>PHENOMENON A paper Jam may occur in front of the fuser or at the ejection section due to a fuser clutch failure.</p> <p>CAUSE Depending on usage, the time during which current is continuously applied is longer than the rated time according to the clutch specifications. When this occurs, the temperature of the clutch goes up and oil exudes from the oil retaining bearing inside the clutch and as a result, the clutch will not turn ON and OFF properly.</p> <p>MEASURE The firmware has been changed so that the time during which current is continuously applied to the fuser clutch can be within the time(span) of the parts' specification.</p>

Firmware specifications (FS-C8026N)

Type	Program number	Check SUM	Version	Remarks
ENGINE	e76k1810	E8C0	181	← New upgrade

Firmware specifications (KM-C2630/C2630D)

Type	Program number	Check SUM	Version	Remarks
SCANNER	2BG2931CR	E621	292	
ENGINE	2BG2932ET	2C6C	181	← New upgrade
LANGUAGE E	2BG29345G	7EDA	62	

Field measure:

Please upgrade the firmware to the latest version to prevent the abovementioned from occurring. Also, check (and replace) CLUTCH FUSER (2BG22650) if necessary.