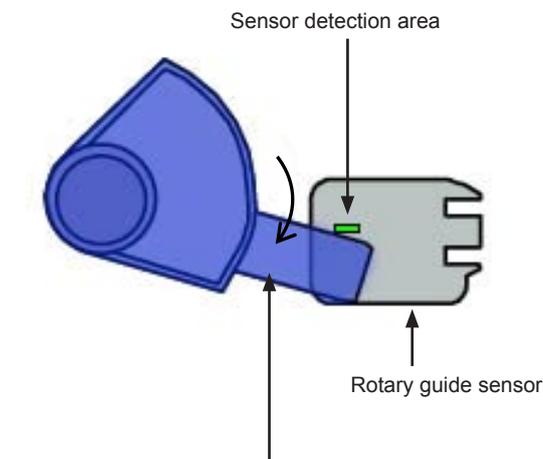


# KYOCERA Service Bulletin

<b>SB Number:</b>	<b>SB 2H7-036</b>	<b>Creation Date: 01/04/2010</b>
<b>Subject:</b>	<b>The Gear guide change has been changed to prevent error code C1400 etc.</b>	
<b>Model:</b>	<b>TASKalfa250ci/300ci/400ci/500ci</b>	

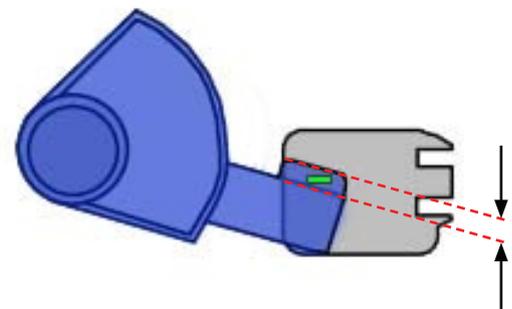
Phenomenon	Abnormal noise may arise from the <b>rotary guide motor</b> when the next home position is detected. Under this condition, error code C1400 or paper jam 00/50/51 may occur.
Cause	The sensor light interruption section of the <b>gear guide change</b> 302H728041 may exceed the position of the <b>sensor detection area</b> of the <b>rotary guide sensor</b> , when detecting the home position after turning the main switch ON or when opening or closing the left cover etc.
Solution	The leading edge of the <b>sensor light interruption section</b> of the <b>gear guide change</b> 302H728042 has been extended with 1.5mm, to ensure that <b>gear guide change</b> does not exceed the position of the <b>sensor detection area</b> of the <b>rotary guide sensor</b> .

Old condition of the gear guide change and the rotary guide sensor.



The **sensor light interruption section** of the gear guide change, exceeds the sensor that range of the rotary guide sensor..

New condition of the gear guide change and the rotary guide sensor.



The leading edge of the gear guide change 302H728042 has been extended with 1.5mm, to ensure that the gear guide does not exceed the sensor detection area.

## Parts

No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
				Old	New	Old	New	
1	302H793142 2H793142	302H793143 2H793143	PARTS EXIT UNIT	1	1	X	O	O
2	302H728041 2H728041	302H728042 2H728042	+GEAR GUIDE CHANGE	1	1	X	O	O

<b>Classification</b>	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
<b>Field measure</b>	When the above mentioned phenomena occur, please replace the gear guide change with the latest type.			

### Serial numbers of affected machines

Type	Serial number
TASKalfa250ci	QJK9405515
TASKalfa300ci	QJE9401143
TASKalfa400ci	QJA9500707
TASKalfa500ci	QHW9500440

The above mentioned changes have been applied to machines produced after the above mentioned serial numbers.

### Rotary guide at the exit section

