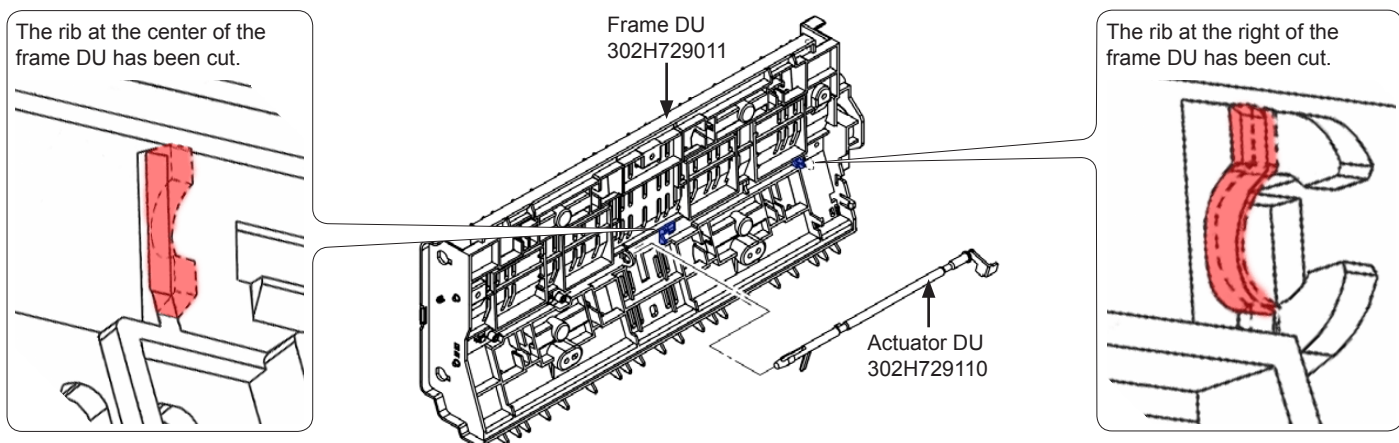


SB Number:	SB 2H7-023	Creation Date: 19/11/2009
Subject:	Paper jam 60 due to limited motion capability of the duplex actuator.	
Model:	TASKalfa250ci/300ci/400ci/500ci	

Phenomenon	Paper jam 60 (misfeed in duplex paper conveying section 1) may occur.
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Cause	The duplex actuator (actuator DU 302H729110) can not move freely, due to contact with the actuator shaft holding ribs at the frame DU .
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Solution	The ribs at the frame DU have been cut to ensure proper motion capability of the duplex actuator .
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Parts	No.	Old Parts No.	New Parts No.	Description	Q'TY		Interchangeability		SP
					Old	New	Old	New	
	1	302H729010 2H729010	302H729011 2H729011	+FRAME DU	1	1	X	O	-

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please replace the frame DU 302H729010 with 302H729011.			

Serial numbers of affected machines

Type	Serial number
TASKalfa250ci/300ci/400ci/500ci	October 2009 production

Machines produced after the above mentioned production date, should not have the above mentioned phenomenon.