

SB Number:	SB 2K5-001	Creation Date: 18/03/2010
Subject:	Firmware upgrade (communication failure between the engine and the main board)	
Model:	TASKalfa300i	

Item	Contents
Communication error between the main and engine board.	<p>Phenomenon Downloading the engine firmware may fail and the message "Engine CPU error" may appear on the operation panel.</p> <p>Cause The engine firmware may process the data from the main firmware incorrectly due to a timing error.</p>

Firmware

Type	2K5_PACK_V2.00E	Remarks
MAIN FRAME		
Software MAIN	2K5_2F00.002.217	
Software MMI	2K5_7000.002.212	
Software Engine	2K5_1000.004.002	New upgrade
Software Scanner	2K5_1200.001.015	
Software KSF	2KS_H000.002.002	
Software DBA	J00_E000.004.003	
Option Language BR	2K5_81BR.001.013	
BROWSER	2H7_F000.001.015	
FAX BOOT	(5JP_5000.001.022)	
FAX APL	(5JP_5100.C05.006)	
FAX IPL	(5JP_5200.001.022)	
FAX BOOT/APL	5JP_5400.C05.006	Firmware supplied for the fax (Combined boot and APL firmware)

Classification	<input type="checkbox"/> Entire stock rework	<input type="checkbox"/> In-field modification at next visit	<input checked="" type="checkbox"/> In-field modification by case	<input type="checkbox"/> No modification necessary
Field measure	When the above mentioned phenomenon occurs, please upgrade the engine firmware to the latest version again.			

Serial numbers of affected machines

Type	Serial number
TASKalfa300i	QZK9Z00652

Machines produced after the above mentioned serial number, should not have the above mentioned phenomenon.