

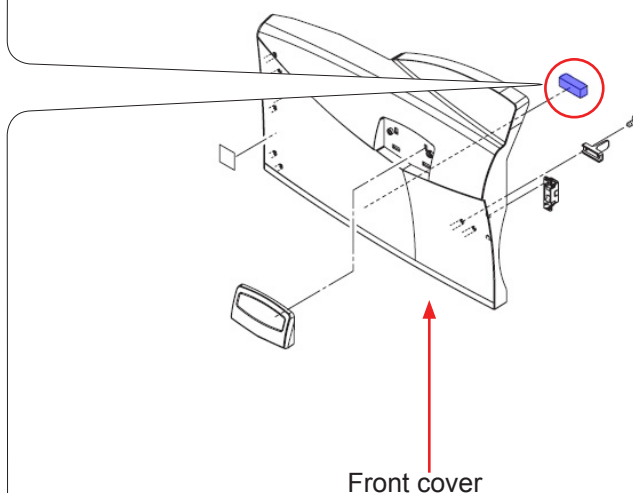
| | | |
|------------|--|---------------------------|
| SB Number: | SB 2G1-027 | Creation Date: 30/08/2010 |
| Subject: | Paper jam 00 due to the improper fitted bypass feed | |
| Model: | FS-9100DN/9500DN/9120DN/9520DN/9130DN/9530DN | |

| | |
|------------|--|
| Phenomenon | Paper jam 00 may occur. |
| Cause | The front cover is closed, while the bypass feed is improperly fitted. |
| Solution | The sponge front has been changed, so that the bypass feed will be properly fitted when closing the front cover . |

The **sponge front** has been changed



| | Old condition | New condition |
|-----------|---------------|----------------------|
| Thickness | 10mm | 20mm |
| Colour | Grey | Black |
| Material | P.E A-8 | Rubber sponge C-4305 |



Parts

| No. | Old Parts No. | New Parts No. | Description | Q'TY | | Interchangeability | | SP |
|-----|---------------|------------------------|--------------|------|-----|--------------------|-----|----|
| | | | | Old | New | Old | New | |
| 1 | 2BL06620 | 302KS02110 2KS02110 | SPONGE FRONT | 1 | 1 | X | O | O |

| | | | | |
|-----------------------|--|--|---|--|
| Classification | <input type="checkbox"/> Entire stock rework | <input type="checkbox"/> In-field modification at next visit | <input checked="" type="checkbox"/> In-field modification by case | <input type="checkbox"/> No modification necessary |
| Field measure | When the above mentioned phenomenon occurs, please replace the sponge front with the latest type. | | | |

Serial numbers of affected machines

| | |
|--|-----------------------|
| Type | Serial number |
| FS-9100DN/9500DN/9120DN/9520DN/9130DN/9530DN | July 2010 production. |

The above mentioned changes have been applied to machines produced after the above mentioned production date.